

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: Hornitos Telephone Company

U#: 1011

Report Year: 2020

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Total Company

Measurement (Compile monthly, file quarterly)		Date filed			Date filed			Date filed			Date filed			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	2	6	2	19	3	21	1	33	27	12	19	1	
	Total # of service orders	2	3	2	5	1	2	1	4	2	1	2	1	
	Avg. # of business days	1.00	2.00	1.00	3.80	3.00	10.50	1.00	8.25	13.50	12.00	9.50	1.00	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	2	3	2	5	1	2	1	4	2	1	2	1	
	Total # of installation commitment met	2	3	2	4	1	2	1	2	1	1	1	1	
	Total # of installation commitment missed	0	0	0	1	0	0	0	2	1	0	1	0	
	% of commitment met	100%	100%	100%	80%	100%	100%	100%	50%	50%	100%	50%	100%	
<b>Customers</b>	Acct # for voice or bundle, res+bus	294	294	287	289	290	289	282	283	282	274	272	274	
<b>Customer Trouble Report</b>														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	364	362	359	355	355	355	353	348	347	346	341	338
		Total # of trouble reports	9	15	9	7	8	5	21	41	19	3	11	3
		% of trouble reports	2.47%	4.14%	2.51%	1.97%	2.25%	1.41%	5.95%	11.78%	5.48%	0.87%	3.23%	0.89%
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	8	8	7	6	6	4	21	40	19	3	7	2	
	Total # of repair tickets restored in ≤ 24hrs	7	6	6	5	5	3	11	32	11	3	6	2	
	% of repair tickets restored ≤ 24 Hours	88%	75%	86%	83%	83%	75%	52%	80%	58%	100%	86%	100%	
	Sum of the duration of all outages (hh:mm)	359.45	601.93	64.07	96.4	55.35	190.08	957.27	1236.55	570.83	8.98	59.17	11.17	
	Avg. outage duration (hh:mm)	44.93	75.24	9.15	16.07	9.23	47.52	45.58	30.91	30.04	2.99	8.45	5.59	
	Indicate if catastrophic event is in a month													
<b>Unadjusted Out of Service Report</b>	Total # of outage report tickets	8	8	7	6	6	4	21	40	19	3	7	2	
	Total # of repair tickets restored in ≤ 24hrs	1	4	1	0	3	0	7	11	8	0	1	0	
	% of repair tickets restored ≤ 24 Hours	13%	50%	14%	0%	50%	0%	33%	28%	42%	0%	14%	0%	
	Sum of the duration of all outages (hh:mm)	1483.98	945.87	1163.77	1050.53	391.95	1212.38	2377.85	4106.27	1297.35	795.08	1040.32	319.45	
	Avg. outage duration (hh:mm)	185.50	118.23	166.25	175.09	65.33	303.10	113.23	102.66	68.28	265.03	148.62	159.73	
<b>Refunds</b>	Number of customers who received refunds	3	5	2	0	0	0	0	1	1	-	7	2	
	Monthly amount of refunds	\$ 58.07	\$ 149.65	\$ 63.45	\$ -	\$ -	\$ -	\$ -	\$ 30.04	\$ 32.05	\$ -	\$ 200.47	\$ 33.02	
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/a menu option to reach live agent).	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

Name: Gail Long

Phone: 541-516-8210

Email: [gail.long@tdstelecom.com](mailto:gail.long@tdstelecom.com)

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O. 133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: Hornitos Telephone Company

U#: 1011

Report Year: 2020

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Catheys Valley

Measurement (Compile monthly, file quarterly)		Date filed			Date filed			Date filed			Date filed			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	1	2	1	14	0	5	0	14	27	12	19	1	
	Total # of service orders	1	1	1	2	0	1	0	2	2	1	2	1	
	Avg. # of business days	1.00	2.00	1.00	7.00	#DIV/0!	5.00	#DIV/0!	7.00	13.50	12.00	9.50	1.00	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	1	1	1	2	0	1	0	2	2	1	2	1	
	Total # of installation commitment met	1	1	1	1	0	1	0	1	1	1	1	1	
	Total # of installation commitment missed	0	0	0	1	0	0	0	1	1	0	1	0	
	% of commitment met	100%	100%	100%	50%	#DIV/0!	100%	#DIV/0!	50%	50%	100%	50%	100%	
<b>Customers</b>	Acct # for voice or bundle, res+bus	102	103	99	98	98	97	95	96	97	96	95	97	
<b>Customer Trouble Report</b>														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	118	119	119	116	114	113	112	111	112	113	114	112
		Total # of trouble reports	0	2	1	1	0	0	4	0	0	1	2	0
		% of trouble reports	0.00%	1.68%	0.84%	0.86%	0.00%	0.00%	3.57%	0.00%	0.00%	0.88%	1.75%	0.00%
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	0	1	1	0	0	0	4	0	0	1	1	0	
	Total # of repair tickets restored in ≤ 24hrs	0	1	1	0	0	0	2	0	0	1	1	0	
	% of repair tickets restored ≤ 24 Hours	#DIV/0!	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	50%	#DIV/0!	#DIV/0!	100%	100%	#DIV/0!	
	Sum of the duration of all outages (hh:mm)	0	3.45	3.52	0	0	0	60.23	0	0	4.67	0.18	0	
	Avg. outage duration (hh:mm)	#DIV/0!	3.45	3.52	#DIV/0!	#DIV/0!	#DIV/0!	15.06	#DIV/0!	#DIV/0!	4.67	0.18	#DIV/0!	
	Indicate if catastrophic event is in a month													
<b>Unadjusted Out of Service Report</b>	Total # of outage report tickets	0	1	1	0	0	0	4	0	0	1	1	0	
	Total # of repair tickets restored in ≤ 24hrs	0	0	0	0	0	0	0	0	0	0	1	0	
	% of repair tickets restored ≤ 24 Hours	#DIV/0!	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!	0%	#DIV/0!	#DIV/0!	0%	100%	#DIV/0!	
	Sum of the duration of all outages (hh:mm)	0	99.28	24.58	0	0	0	352.43	0	0	120.78	0.2	0	
	Avg. outage duration (hh:mm)	#DIV/0!	99.28	24.58	#DIV/0!	#DIV/0!	#DIV/0!	88.11	#DIV/0!	#DIV/0!	120.78	0.20	#DIV/0!	
<b>Refunds</b>	Number of customers who received refunds	3	1	1	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	\$ 58.07	\$ 26.55	\$ 31.05	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/a menu option to reach live agent).	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% < 60 seconds													

**Primary Utility Contact Information**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: Hornitos Telephone Company

U#: 1011

Report Year: 2020

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Eschequer

Measurement (Compile monthly, file quarterly)		Date filed			Date filed			Date filed			Date filed		
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
		Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	0	0	0	0	0	0	0	0	0	0	0	
	Total # of service orders	0	0	0	0	0	0	0	0	0	0	0	
	Avg. # of business days	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	0	0	0	0	0	0	0	0	0	0	0	
	Total # of installation commitment met	0	0	0	0	0	0	0	0	0	0	0	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
<b>Customers</b>	Acct # for voice or bundle, res+bus	22	22	21	21	21	22	22	22	22	22	22	
<b>Customer Trouble Report</b>													
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines											
		Total # of trouble reports											
		% of trouble reports											
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines											
		Total # of trouble reports											
		% of trouble reports											
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	36	36	35	35	35	35	36	36	35	35	35
		Total # of trouble reports	0	1	0	0	2	0	0	1	0	0	1
		% of trouble reports	0.00%	2.78%	0.00%	0.00%	5.71%	0.00%	0.00%	2.78%	0.00%	0.00%	2.86%
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	0	1	0	0	2	0	0	1	0	0	0	
	Total # of repair tickets restored in ≤ 24hrs	0	0	0	0	2	0	0	1	0	0	0	
	% of repair tickets restored ≤ 24 Hours	#DIV/0!	0%	#DIV/0!	#DIV/0!	100%	#DIV/0!	#DIV/0!	100%	#DIV/0!	#DIV/0!	0%	
	Sum of the duration of all outages (hh:mm)	0	404.38	0	0	17.65	0	0	7.93	0	0.00	49.33	
	Avg. outage duration (hh:mm)	#DIV/0!	404.38	#DIV/0!	#DIV/0!	8.83	#DIV/0!	#DIV/0!	7.93	#DIV/0!	#DIV/0!	49.33	
	Indicate if catastrophic event is in a month												
	<b>Unadjusted Out of Service Report</b>	Total # of outage report tickets	0	1	0	0	2	0	0	1	0	0	0
Total # of repair tickets restored in ≤ 24hrs		0	0	0	0	2	0	0	1	0	0	0	
% of repair tickets restored ≤ 24 Hours		#DIV/0!	0%	#DIV/0!	#DIV/0!	100%	#DIV/0!	#DIV/0!	100%	#DIV/0!	#DIV/0!	0%	
Sum of the duration of all outages (hh:mm)		0	555.62	0	0	17.63	0	0	12.13	0	0	49.33	
Avg. outage duration (hh:mm)		#DIV/0!	555.62	#DIV/0!	#DIV/0!	8.82	#DIV/0!	#DIV/0!	12.13	#DIV/0!	#DIV/0!	49.33	
<b>Refunds</b>	Number of customers who received refunds	0	0	1	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	\$ -	\$ -	\$ 32.40	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/a menu option to reach live agent).	Total # of calls for TR, Billing & Non-Billing												
	Total # of call seconds to reach live agent												
	% ≤ 60 seconds												

**Primary Utility Contact Information**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date Adopted: 7/28/09  
 Date Revised: 12/08/09 (Corrects typographical errors)  
 Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)  
 Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: Hornitos Telephone Company  
 Reporting Unit Type:  Total Company  Exchange  Wire Center

U#: 1011 Report Year: 2020  
 Reporting Unit Name: Hornitos

Measurement (Compile monthly, file quarterly)		Date filed			Date filed			Date filed			Date filed		
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
		Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	0	1	1	1	3	16	1	0	0	0	0	0
	Total # of service orders	0	1	1	1	1	1	1	0	0	0	0	0
	Avg. # of business days	#DIV/0!	1.00	1.00	1.00	3.00	16.00	1.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	0	1	1	1	1	1	1	0	0	0	0	0
	Total # of installation commitment met	0	1	1	1	1	1	1	0	0	0	0	0
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0
	% of commitment met	#DIV/0!	100%	100%	100%	100%	100%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>Customers</b>	Acct # for voice or bundle, res+bus	87	88	88	89	90	89	87	87	86	84	84	84
<b>Customer Trouble Report</b>													
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines											
		Total # of trouble reports											
		% of trouble reports											
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines											
		Total # of trouble reports											
		% of trouble reports											
10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	121	120	120	120	120	121	120	118	117	117	115	115
	Total # of trouble reports	5	6	5	4	4	4	7	5	3	2	8	2
	% of trouble reports	4.13%	5.00%	4.17%	3.33%	3.33%	3.31%	5.83%	4.24%	2.56%	1.71%	6.96%	1.74%
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	4	3	5	4	3	3	7	5	3	2	5	1
	Total # of repair tickets restored in ≤ 24hrs	3	2	4	4	2	2	1	2	1	2	5	1
	% of repair tickets restored ≤ 24 Hours	75%	67%	80%	100%	67%	67%	14%	40%	33%	100%	100%	100%
	Sum of the duration of all outages (hh:mm)	340.97	193.52	57.85	18.85	27.48	184.1	588.78	547.72	170.78	4.32	9.65	6.32
	Avg. outage duration (hh:mm)	85.24	64.51	11.57	4.71	9.16	61.37	84.11	109.54	56.93	2.16	1.93	6.32
	Indicate if catastrophic event is in a month												
<b>Unadjusted Out of Service Report</b>	Total # of outage report tickets	4	3	5	4	3	3	7	5	3	2	5	1
	Total # of repair tickets restored in ≤ 24hrs	1	1	1	0	0	0	1	0	0	0	0	0
	% of repair tickets restored ≤ 24 Hours	25%	33%	20%	0%	0%	0%	14%	0%	0%	0%	0%	0%
	Sum of the duration of all outages (hh:mm)	748.28	243.15	998.13	640.40	368.57	877.4	1393.62	1037.3	650.57	674.28	990.8	147.72
	Avg. outage duration (hh:mm)	187.07	81.05	199.63	160.10	122.86	292.47	199.09	207.46	216.86	337.14	198.16	147.72
<b>Refunds</b>	Number of customers who received refunds	0	2	0	0	0	0	0	0	1	0	4	1
	Monthly amount of refunds	\$ -	\$ 63.05	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 32.05	\$ -	\$ 123.70	\$ 26.55
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/a menu option to reach live agent).	Total # of calls for TR, Billing & Non-Billing												
	Total # of call seconds to reach live agent												
	% < 60 seconds												

**Primary Utility Contact Information**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date Adopted: 7/28/09  
 Date Revised: 12/08/09 (Corrects typographical errors)  
 Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)  
 Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: Hornitos Telephone Company  
Reporting Unit Type:  Total Company  Exchange  Wire Center

U#: 1011 Report Year: 2020  
Reporting Unit Name: Mt. Bullion

Measurement (Compile monthly, file quarterly)		Date filed			Date filed			Date filed			Date filed			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	1	3	0	4	0	0	0	19	0	0	0	0	
	Total # of service orders	1	1	0	2	0	0	0	2	0	0	0	0	
	Avg. # of business days	1.00	3.00	#DIV/0!	2.00	#DIV/0!	#DIV/0!	#DIV/0!	9.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	1	1	0	2	0	0	2	0	0	0	0		
	Total # of installation commitment met	1	1	0	2	0	0	1	0	0	0	0		
	Total # of installation commitment missed	0	0	0	0	0	0	1	0	0	0	0		
	% of commitment met	100%	100%	#DIV/0!	100%	#DIV/0!	#DIV/0!	#DIV/0!	50%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
<b>Customers</b>	Acct # for voice or bundle, res+bus	83	81	79	81	81	81	78	78	77	72	71	71	
<b>Customer Trouble Report</b>														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	89	87	85	84	86	86	85	83	83	81	77	76
		Total # of trouble reports	4	6	3	2	2	1	10	35	16	0	0	1
		% of trouble reports	4.49%	6.90%	3.53%	2.38%	2.33%	1.16%	11.76%	42.17%	19.28%	0.00%	0.00%	1.32%
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	4	3	1	2	1	1	10	34	16	0	0	1	
	Total # of repair tickets restored in ≤ 24hrs	4	3	1	1	1	1	8	29	10	0	0	1	
	% of repair tickets restored ≤ 24 Hours	100%	100%	100%	50%	100%	100%	80%	85%	63%	#DIV/0!	#DIV/0!	100%	
	Sum of the duration of all outages (hh:mm)	18.48	0.58	2.7	77.55	10.22	5.98	308.25	680.9	400.05	0	0	4.85	
	Avg. outage duration (hh:mm)	4.62	0.19	2.70	38.78	10.22	5.98	30.83	20.03	25.00	#DIV/0!	#DIV/0!	4.85	
Indicate if catastrophic event is in a month														
<b>Unadjusted Out of Service Report</b>	Total # of outage report tickets	4	3	1	2	1	1	10	34	16	0	0	1	
	Total # of repair tickets restored in ≤ 24hrs	0	3	0	0	1	0	6	10	8	0	0	0	
	% of repair tickets restored ≤ 24 Hours	0%	100%	0%	0%	100%	0%	60%	29%	50%	#DIV/0!	#DIV/0!	0%	
	Sum of the duration of all outages (hh:mm)	735.68	47.82	141.05	410.13	5.77	334.98	631.8	3056.83	646.78	0	0	171.75	
	Avg. outage duration (hh:mm)	183.92	15.94	141.05	205.07	5.77	334.98	63.18	89.91	40.42	#DIV/0!	#DIV/0!	171.75	
<b>Refunds</b>	Number of customers who received refunds	0	2	0	0	0	0	1	0	0	-	3	1	
	Monthly amount of refunds	\$ -	\$ 60.05	\$ -	\$ -	\$ -	\$ -	\$ 30.04	\$ -	\$ -	\$ -	\$ 76.77	\$ 6.47	
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/a menu option to reach live agent).	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Date Adopted: 7/28/09  
Date Revised: 12/08/09 (Corrects typographical errors)  
Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)  
Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)