**G.O. 133-D CTR-OOS Reporting**

**Data Format**

**Please submit your data using the corresponding naming convention**

***Example – ‘Acme\_GO133D\_CTR\_2Qtr\_2022’.***

**DATA FIELDS:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Field** | **Description** | **Type** | **Example** |
| Carrier Name(*Carrier\_Name*) | DBA name | Text | Acme Telephone |
| FRN(*FRN*) | Provider FCC Registration Number – [search here](https://apps.fcc.gov/coresWeb/publicHome.do)(*ONLY numbers no other characters*) | Text | 0008402202 |
| **Central Office Information** |  |  |  |
| Central Office ID/Name *(CO\_Name)* | Name of CLLI code location | Text | Arcata |
| CLLI Code*(CLLI\_Code)* | 8-digit Common Language Location Identification code. | Text | ARCTCA18 |
| Central Office Working Lines *(Working\_Lines)* | Based on number of Working Lines  | Number | 10,000 |
| **Trouble Ticket Information**  |  |  |  |
| Trouble Ticket/Work Order*(Trouble\_Tkt\_Num)* | Trouble ticket or work order number  | Text | PG42KS04 |
| Number of Lines Affected*(Lines\_Affected)* | The number of lines affected for each trouble ticket | Number | 1,000 |
| Out of Service Ticket*(OOS Ticket)* | Out of Service Trouble Ticket?Yes/No  | Text | Yes |
| Service Affected Start Date & Time*(Svc\_Afctd\_dttm)* | Ticket Received Date & TimeDate: mm/dd/yyTime: 24-hour clock (hh:mm) | Custom *mm/dd/yy hh:mm* | 06/28/21 07:34 |
| Restored Date & Time*(Restored\_dttm)* | Service Restoral Date and TimeDate: mm/dd/yyTime: 24-hour clock (hh:mm) | Custom*mm/dd/yy**hh:mm* | 06/30/21 13:42 |
| Elapsed Time for Service Restoral*(Elapsed\_Time)* | Service Restoral dttm *minus* Ticket Received dttmFormula: =*TEXT(J2-I2, “dd hh:mm”)* | General | 02 06:08 |
| Elapsed Minutes *(Elapsed\_Minutes)* | Elapsed Time in minutes Formula: *=1440\*(LEFT(K6,FIND(" ",K6)-1)+TIME(MID(K6,FIND(" ",K6)+1,FIND(":",K6)-FIND(" ",K6)-1),MID(K6,FIND(":",K6)+1,2),0))* | General | 3248 |
| Exclusion Type *(Excl\_Type)* | Indicate exclusions from the following categories*:*Sunday/HolidayCustomer RequestCatastrophic eventOther **(state reason in Notes column)**None | Text | Select from list |
| Exclusion Start Date and Time*(Excl\_start\_dttm)* | Exclusions start date & timeDate: mm/dd/yyTime: 24-hour clock (hh:mm) | Custom *mm/dd/yy**hh:mm* | 06/26/21 10:00 |
| Exclusion End Date and Time*(Excl\_end\_dttm)* | Exclusion end date & timeDate: mm/dd/yyTime: 24-hour clock (hh:mm) | Custom *mm/dd/yy hh:mm* | 06/27/21 00:00 |
| Exclusion Elapsed Time *(Excl\_Elapsed\_tm)* | Exclusion end dttm *minus* Exclusion start dttm*Formula: =TEXT(O6-N6, “dd hh:mm”)* | General | 00 14:00 |
| Adjusted Elapsed Time*(Adjusted\_Time)*  | Restored dttm *minus* Exclusion End dttmFormula: *=TEXT (J6-O6, “dd hh:mm”)**\* If no exemptions enter ‘Elapsed\_Time”* | General | 01 19:00 |
| Adjusted Elapsed Minutes*(Adj\_Minutes)*  | Adjusted Elapsed Time in minutesFormula: *=1440\*(LEFT(Q6,FIND(" ",Q6)-1)+TIME(MID(Q6,FIND(" ",Q6)+1,FIND(":",Q6)-FIND(" ",Q6)-1),MID(Q6,FIND(":",Q6)+1,2),0))**\*If no exemptions enter ‘Elapsed\_Minutes’* | General | 2580 |
| Zip Code + 4*(Zip\_Plus\_4)* | 9-digit zip code | Text | 95820-1234 |
| **Services/Causes** |  |  |  |
| Affected Service*(Affected\_Srvc)* | **Categories of affected services:** Multiple ServicesCable TelephoneWireless (not paging)VoIPInternetVideoE911SatelliteWirelessSignaling SS7PagingTransportOther | Text | Select from list |
| Affected Facility *(Affected\_Fac)* | **Categories of affected facilities:**Central OfficeHeadendHubNodeRTUMicrowaveCell Site Other  | Text | Select from list |
| Root Cause *(Root\_Cause)* | **Root Cause categories:**Cable DamageDesign FirmwareDesign HardwareDesign SoftwareDiversity FailureEnvironmental ExternalEnvironmental InternalHardware FailureInsufficient Data Planned MaintenancePower FailureSpare AvailabilityTraffic System OverloadOther | Text | Select from list |
| Restore Methods / Notes*(Restore\_Notes)* | Give a brief description of restore methods and/or reason for exemption (Other) Max 100 characters including spaces | Text | ‘cable theft’ |