**G.O. 133-D CTR-OOS Reporting**

**Data Format**

**Please submit your data using the corresponding naming convention**

***Example – ‘Acme\_GO133D\_CTR\_2Qtr\_2022’.***

**DATA FIELDS:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Field** | **Description** | **Type** | **Example** |
| Carrier Name  (*Carrier\_Name*) | DBA name | Text | Acme Telephone |
| FRN  (*FRN*) | Provider FCC Registration Number – [search here](https://apps.fcc.gov/coresWeb/publicHome.do)  (*ONLY numbers no other characters*) | Text | 0008402202 |
| **Central Office Information** |  |  |  |
| Central Office ID/Name *(CO\_Name)* | Name of CLLI code location | Text | Arcata |
| CLLI Code  *(CLLI\_Code)* | 8-digit Common Language Location Identification code. | Text | ARCTCA18 |
| Central Office Working Lines  *(Working\_Lines)* | Based on number of Working Lines | Number | 10,000 |
| **Trouble Ticket Information** |  |  |  |
| Trouble Ticket/Work Order  *(Trouble\_Tkt\_Num)* | Trouble ticket or work order number | Text | PG42KS04 |
| Number of Lines Affected  *(Lines\_Affected)* | The number of lines affected for each trouble ticket | Number | 1,000 |
| Out of Service Ticket  *(OOS Ticket)* | Out of Service Trouble Ticket?  Yes/No | Text | Yes |
| Service Affected Start Date & Time  *(Svc\_Afctd\_dttm)* | Ticket Received Date & Time  Date: mm/dd/yy  Time: 24-hour clock (hh:mm) | Custom *mm/dd/yy hh:mm* | 06/28/21 07:34 |
| Restored Date & Time  *(Restored\_dttm)* | Service Restoral Date and Time  Date: mm/dd/yy  Time: 24-hour clock (hh:mm) | Custom  *mm/dd/yy*  *hh:mm* | 06/30/21 13:42 |
| Elapsed Time for Service Restoral  *(Elapsed\_Time)* | Service Restoral dttm *minus* Ticket Received dttm  Formula:  =*TEXT(J2-I2, “dd hh:mm”)* | General | 02 06:08 |
| Elapsed Minutes  *(Elapsed\_Minutes)* | Elapsed Time in minutes  Formula: *=1440\*(LEFT(K6,FIND(" ",K6)-1)+TIME(MID(K6,FIND(" ",K6)+1,FIND(":",K6)-FIND(" ",K6)-1),MID(K6,FIND(":",K6)+1,2),0))* | General | 3248 |
| Exclusion Type  *(Excl\_Type)* | Indicate exclusions from the following categories*:*  Sunday/Holiday  Customer Request  Catastrophic event  Other **(state reason in Notes column)**  None | Text | Select from list |
| Exclusion Start Date and Time  *(Excl\_start\_dttm)* | Exclusions start date & time  Date: mm/dd/yy  Time: 24-hour clock (hh:mm) | Custom *mm/dd/yy*  *hh:mm* | 06/26/21 10:00 |
| Exclusion End Date and Time  *(Excl\_end\_dttm)* | Exclusion end date & time  Date: mm/dd/yy  Time: 24-hour clock (hh:mm) | Custom *mm/dd/yy hh:mm* | 06/27/21 00:00 |
| Exclusion Elapsed Time  *(Excl\_Elapsed\_tm)* | Exclusion end dttm *minus* Exclusion start dttm  *Formula: =TEXT(O6-N6, “dd hh:mm”)* | General | 00 14:00 |
| Adjusted Elapsed Time  *(Adjusted\_Time)* | Restored dttm *minus* Exclusion End dttm  Formula: *=TEXT (J6-O6, “dd hh:mm”)*  *\* If no exemptions enter ‘Elapsed\_Time”* | General | 01 19:00 |
| Adjusted Elapsed Minutes  *(Adj\_Minutes)* | Adjusted Elapsed Time in minutes  Formula: *=1440\*(LEFT(Q6,FIND(" ",Q6)-1)+TIME(MID(Q6,FIND(" ",Q6)+1,FIND(":",Q6)-FIND(" ",Q6)-1),MID(Q6,FIND(":",Q6)+1,2),0))*  *\*If no exemptions enter ‘Elapsed\_Minutes’* | General | 2580 |
| Zip Code + 4  *(Zip\_Plus\_4)* | 9-digit zip code | Text | 95820-1234 |
| **Services/Causes** |  |  |  |
| Affected Service  *(Affected\_Srvc)* | **Categories of affected services:**  Multiple Services  Cable Telephone  Wireless (not paging)  VoIP  Internet  Video  E911  Satellite  Wireless  Signaling SS7  Paging  Transport  Other | Text | Select from list |
| Affected Facility  *(Affected\_Fac)* | **Categories of affected facilities:**  Central Office  Headend  Hub  Node  RTU  Microwave  Cell Site  Other | Text | Select from list |
| Root Cause  *(Root\_Cause)* | **Root Cause categories:**  Cable Damage  Design Firmware  Design Hardware  Design Software  Diversity Failure  Environmental External  Environmental Internal  Hardware Failure  Insufficient Data  Planned Maintenance  Power Failure  Spare Availability  Traffic System Overload  Other | Text | Select from list |
| Restore Methods / Notes  *(Restore\_Notes)* | Give a brief description of restore methods and/or reason for exemption (Other)  Max 100 characters including spaces | Text | ‘cable theft’ |