



April 1, 2025

Subject: Voluntary Termination of RaceTV, LLC State Video Franchise, effective June 30, 2025

Dear California Public Utilities Commission ("Commission") and Affected Local Entities:

The purpose of this Notice is to inform you that RaceTV, LLC ("RaceTV"), a subsidiary of Race Telecommunications, LLC (doing business as "Race Communications") (hereinafter referred to as "Race"), is voluntarily terminating its state video franchise as a State Video Franchise Holder under the Digital Video Infrastructure and Competition Act ("DIVCA"), effective June 30, 2025.

This Notice complies with Section VI.(E) of the Commission's General Order 169¹ which requires the State Video Franchise Holder to provide at least 90 days' prior written notice to the Commission and affected Local Entities, which are being served by email or US Postal Service First Class Mail.

Separately, RaceTV is sending the attached Customer Notice by email to all RaceTV television subscribers as required by General Order 169, Section VI.(E). In the Customer Notice, RaceTV is providing the required 90 days' notice to all subscribing television customers, and providing customer service information to smooth the transition.

Please note that this notice is for the RaceTV television service only. Race customers will continue to receive broadband Internet access services and digital voice services from Race.

If you have questions, please direct them to:

Carlos Alcantar, Chief Technology Officer, RaceTV at carlos@race.com

Rachelle Chong, Law Office of Rachelle Chong, outside counsel to RaceTV, at rachelle.chong@chonglaw.net

¹ General Order 169, Implementing the Digital Infrastructure and Video Competition Act of 2006 (DIVCA). Link: <https://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M155/K779/155779569.PDF>

IMPORTANT NOTICE DISCONTINUATION OF RACE TELEVISION SERVICES

Dear Race Television/Video Customer,

This letter is to let you know that RaceTV -- an affiliate of Race Telecommunications, LLC (doing business as Race Communications ("Race")) -- will be discontinuing its television services to Race customers. RaceTV is voluntarily ending its authority as a Digital Video Infrastructure & Competition Act (DIVCA) provider. **As of June 30, 2025, RaceTV will no longer provide television services.** There will be no replacement for these television services within Race's product portfolio. We recommend that you consider alternative vendor solutions as early as possible to avoid a lapse in television services for your household or business. Race is providing ample time (90 days) to find a replacement.

- **Please note this notice is for the RaceTV television service only. If you subscribe to Internet and voice services from Race, Race will continue to provide these Internet and voice services to you. This discontinuation notice covers television services only.**

What do I need to know?

- **Effective June 30, 2025, RaceTV will no longer provide television service, and all television services will be terminated from the Race service areas.**
- If this date falls within your billing cycle, we will prorate any unused days left in the billing cycle.
- If you have RaceTV television boxes, please give us a call. (The RaceTV television box is a small, black, square box with a white label on the bottom that will say EVOPRO.) Race will email you a prepaid shipping label to return the television box at no charge to you.
- No action is required unless you would like to discontinue RaceTV television service before June 30, 2025. If so, please give us a call at (877) 722-3833.
- If you subscribe to our Internet and/or Phone plans, this will not affect those services. Only the RaceTV television service will be terminated.

What if I need help or have additional questions?

- **Contact the Race Support Team at (877) 722-3833** during our normal business hours and a team member will be happy to assist you and answer your questions. We want to thank you for being a valued customer of Race Communications.

Sincerely, The Race Team