



Monthly Activity Report

**Consumer Protection and Enforcement
Division | California Public Utilities
Commission | August 2017**

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OVERVIEW

The Consumer Protection and Enforcement Division (CPED) serves as the first line of defense for California utility customers. CPED collects and resolves consumer complaints, establishes and enforces rules and regulations for transportation carriers, and investigates allegations of utility waste, fraud, and abuse. CPED is comprised of three separate branches: the Consumer Affairs Branch (CAB), the Transportation Enforcement Branch (TEB), and the Utilities Enforcement Branch (UEB).

This report contains information reflecting the month's activity within each of the three CPED branches. Information about each Branch is collected in seven different sections: (1) Monthly Highlights, (2) Key Activities, (3) Citations/Fines/Refunds, (4) Compliance with Ordering Paragraphs, (5) Docket Activity, (6) Outreach/Training/Other Activities, and (7) Legislation of Interest.

CONSUMER AFFAIRS BRANCH

CAB provides assistance to consumers over the phone and in writing by answering questions and addressing informal complaints regarding CPUC-regulated communications, energy, and water utilities. CAB also acts as a conduit of consumer information for CPUC decision-makers.

MONTHLY HIGHLIGHTS

- **Initiated Upgrade of the CPUC's webpages for CAB:** Initiated re-design of CAB webpages to ensure the ease of use for consumers seeking assistance.
- **Administered First Phase of Statewide Civil Service Examination for Consumer Affairs Representatives:** Supported the CPUC's HR Unit with subject matter experts to conduct examinations for Consumer Affairs Representatives.

KEY ACTIVITIES

In August, CAB provided assistance to consumers that contacted us seeking assistance via our statewide 800 number. Through the 800 number, consumers accessed CAB's consumer assistance information line menus 17,253 times and opted to speak to a live representative 5,753 times. Live consumer calls regularly result in referral to the utilities' high-level internal consumer assistance groups for expedited resolution of consumer-identified issues. Live calls may also result in providing answers to

consumer questions or providing them with referral information on utilities, service providers, and other entities that are not regulated by the CPUC.

In addition to assisting consumers with complaints, questions and information referrals via telephone, CAB received 1,079 contacts from consumers that were seeking assistance, via U.S. mail, fax, or online complaint form. At the end of August, CAB had closed 1,023 written contacts and was in process of addressing an additional 1,192 written contacts.

CAB Activity for August 2017	
Data for Telephone Contacts	
Calls to Assistance Line	17,253
Live Calls Answered	5,753
Data for Written Contacts Processed¹	
New Written Contacts Received	1,079
Written Contacts Closed	1,023
Written Contacts Being Processed ²	1,192

CAB also responds to requests from internal and external entities for consumer contact data. In August, CAB responded to six data requests: two requesting the number of complaints against two Communication companies for a specified time period, one for all Billing issues related to net metering subscribers for a major Energy utility company, one for a specific complaint lodged by a business consumer against a Communication company, one requesting information about the number of complaints where the CPUC’s fraud hotline was utilized, and one detailing the number of written complaints against a particular wireless provider.

CITATIONS/FINES/REFUNDS

CAB helped California consumers secure \$96,395.33 worth of refunds and credits in August 2017. The cumulative total for 2017 is \$752,851.68

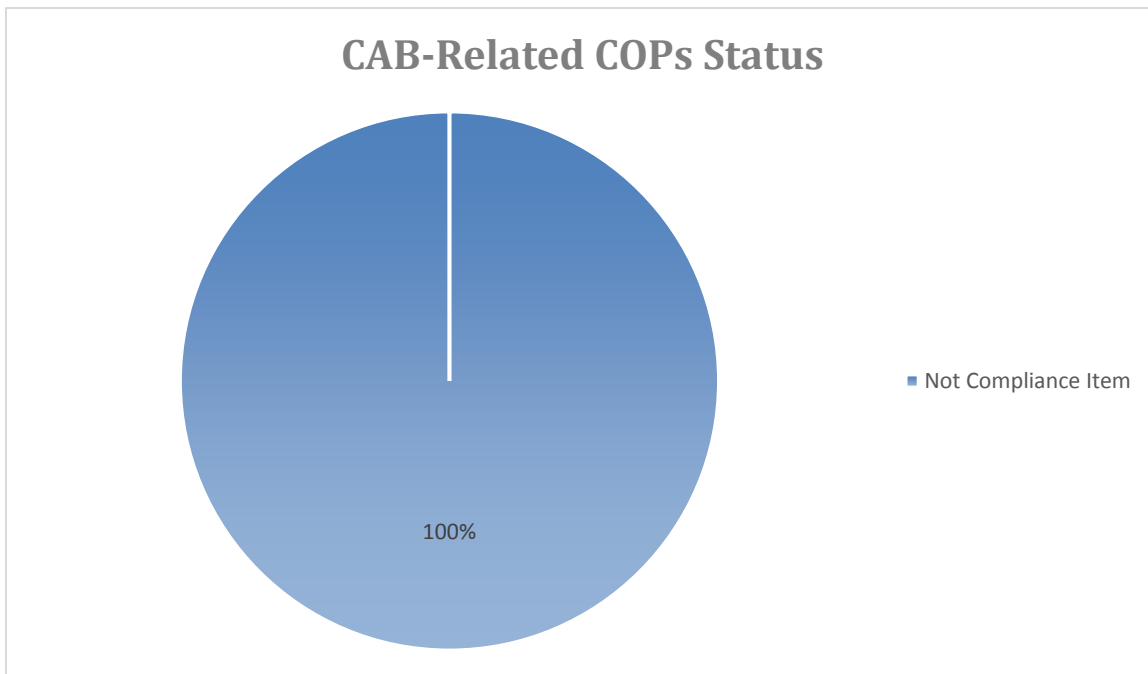
¹ Written contacts closed may differ from the number of written contacts received in a month since cases received in previous months may be resolved in the current month.

² Depending on the timing of when written contacts were received and the complexity of the issue, written contacts may not be resolved during the month in which they were received. These contacts are in process and are under review by CAB and the utility service provider.

Date	Refund/Credit Amount ³
August 2017	\$96,395.33
Cumulative 2017	\$752,851.68

CAB does not issue citations or fines, but instead may negotiate refunds through its informal complaint resolution process. Most refunds secured by CAB are the result of incorrect billing of a utility consumer or from discretionary refunds provided by the utility.

COMPLIANCE WITH ORDERING PARAGRAPHS



In August, CAB was responsible for eight Ordering Paragraphs (OPs), including one enacted as a result of D.17-08-027. All of these CAB-related OPs require that regulated utilities, that have been granted authority to operate by the CPUC, provide CAB with

³ Refund amounts may be underreported in cases where a utility does not share refund information in its response to CAB. This may occur in cases where Voice over Internet Protocol (VoIP) telephone service is involved. VoIP services are governed under Public Utilities Code Section 710. Also, CAB does not currently have a process that enables follow-up on consumer phone contacts that are transferred to the company for expedited resolution. Thus, the refund amount reflected may be underreported since the company may resolve the consumer’s issue after the transfer is made, including the offering of a refund.

contact information needed in processing informal complaints; these OPs are categorized as “Not Compliance Items”.

For these CAB-related “Not Compliance Items”, CAB proactively contacts the utilities in an attempt to gather the information and inform the utility of CAB’s role. Once the utilities comply, the information will be entered into the CPUC’s Utility Contact System (UCS) database that houses contact information for utilities authorized to provide service in California.

DOCKET ACTIVITY

CAB monitored 11 open proceedings in August that have consumer impacts. Seven of the 11 items appeared on the CPUC’s August Voting Agendas and decisions/resolutions were reached on five of them. Of the remaining six proceedings, four of them are regarding applications for CPCNs.⁴ CAB monitors all CPUC non-transportation CPCN proceedings due to the requirement for CAB to maintain contact information for all certificated non-transportation companies in its database.

In addition, CAB will continue to monitor the remaining two items until they placed on future agendas and decisions/resolutions rendered; A.15-07-019, California-American Water Company for Authorization to Modify Conservation and Rationing Rules, Rate Design and the second phase of Rulemaking 14-03-002 on Core Transport Agents.

OUTREACH/TRAINING/OTHER ACTIVITIES

Southern California Edison provided a presentation and Q&A on billing terms, calculations and options for net energy metering for the Los Angeles CAB office.

CAB met with counterparts from PG&E to discuss their updated practices regarding changes to payment plan arrangements.

⁴ A Certificate of Public Convenience and Necessity (CPCN) is required to lawfully operate a utility company in California and is granted by the CPUC.

LEGISLATION OF INTEREST

SB 598 (Hueso) – CAB continues to monitor this bill, which addresses disconnection of gas and electric consumers. Amendments and potential hearings will be monitored to determine if there is impact on customer service processes in CAB.

TRANSPORTATION ENFORCEMENT BRANCH

TEB oversees for-hire passenger carriers (limousines, airport shuttles, chartered and scheduled bus operators, and transportation network companies) and moving companies. To that end, TEB analyzes applications from carriers, writes proposed decisions to approve or deny a carrier's CPCN application, issues permits and tracks carrier compliance with permit requirements. TEB also serves a role analogous to that of an "industry division," acts as the CPUC's subject matter expert and advises decision makers regarding for-hire carriers. And finally, TEB staffs a consumer complaint 800 phone line; educates consumers, carriers and state and local law enforcement and prosecutors; investigates alleged violations; issues citations; brings cases before the Commission and supports civil and criminal cases brought by local prosecutors, such as a district or city attorney.

MONTHLY HIGHLIGHTS

TEB's Consumer Intake Unit recovered over \$7,000 in consumer refunds from passenger and household goods carriers.

KEY ACTIVITIES

Carrier Application and Permit Activity

In August 2017, TEB staff received 278 applications this month (new, renewals, refiles, transfers), and issued 60 permits. TEB completed but cannot approve 292 additional applications until the CHP completes bus terminal inspections (CHP requires 60 days) and/or the carrier provides proof of insurance or enrollment in a drug testing program (up to 7 days). Four new TNC applications are under review.

Activity	Passenger Carrier	Household Goods	Total
New Applications Docketed	59	13	72
Renewal Applications Docketed	173	0	173
Refile Applications Docketed	16	7	23
Transfer Applications Docketed	8	2	10
Authorities Issued	49	11	60
Authorities Suspended	325	35	360
Authorities Revoked	134	40	174
Authorities Reinstated (Suspended/Revoked)	302	99	401
New Applications waiting for CHP inspection or carrier action (drug test results, insurance).	113	74	187
Renewal Applications waiting CHP inspection or carrier action (drug test results, insurance, or other renewal documents).	105	0	105
Pending Reinstatement from Suspension and Revocation	29	5	34
Total Active/Suspended Authorities as of 8/30/2017	7682	1033	8715
Number of Voluntary Suspensions	22		22
Number of Voluntary Revocations	11		11
Number of vehicles added to Passenger Carrier Equipment Statements	552		552
Address and DBA Changes	87		87
Vehicle inspection requests sent to CHP	452		452
Returned Applications (incomplete package)	55		55

Enforcement Activities

TEB is working on a total of 199 cases. Investigations center on illegal carriers and violations of the Public Utilities Code, General Orders, and/or Commission decisions. TEB's cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB's own initiative. Eleven cases submitted to local district attorneys' offices are in various stages of prosecution in Los Angeles, Orange, Riverside and San Diego counties.

In August 2017, TEB closed 50 cases and initiated 29 new cases.

Enforcement Activity	Passenger Carrier	Household Goods	Total
Open Cases as of 8/1/17	116	104	220
New Investigation Initiated	16	13	29
Investigations Completed	23	27	50
Cases Open as of 8/30/17	109	90	199
Cease and Desist Notices	13	16	29
Official Notices	0	0	0
Administrative Citations	13	0	13
Back Fees Received	\$619.78	\$2,959.37	\$3,579.15
Overcharge Notices	1	5	6
New Criminal Actions	0	0	0
Telephone Disconnect	0	2	2

CITATIONS/FINES/REFUNDS

TEB Activity	Passenger Carriers	Moving Companies	Total
Fine Assessed	\$42,500	\$0	\$24,500
Fines Paid	\$20,819.70	\$2,000	\$22,819.70
Overcharge Refunds/Claims Settlements by CIU Rep	\$250	\$20,344.20	\$10,594.20

- **F-5359. Banzragch Ganbold, San Francisco (TCP 32844). Case: PSG-4358. Fine: \$2,500. Violations:** Lack of workers compensation insurance; failed to enroll five drivers in required drug and alcohol testing program; underreported gross revenue and underpaid PUCTRA fees.
- **F-5362. Blue Bus Tours LLC dba Gray Line of San Francisco, San Francisco (TCP 30282). Case: PSG-4376. Fine: \$2,000. Violations:** carrier advertised and operated after expiration of its authority.
- **F-5363. CLS Global Transportation, Union City (TCP 37344). Case: PSG-4236. Fine: \$2,000. Violations:** Operated without a valid authority, engaged

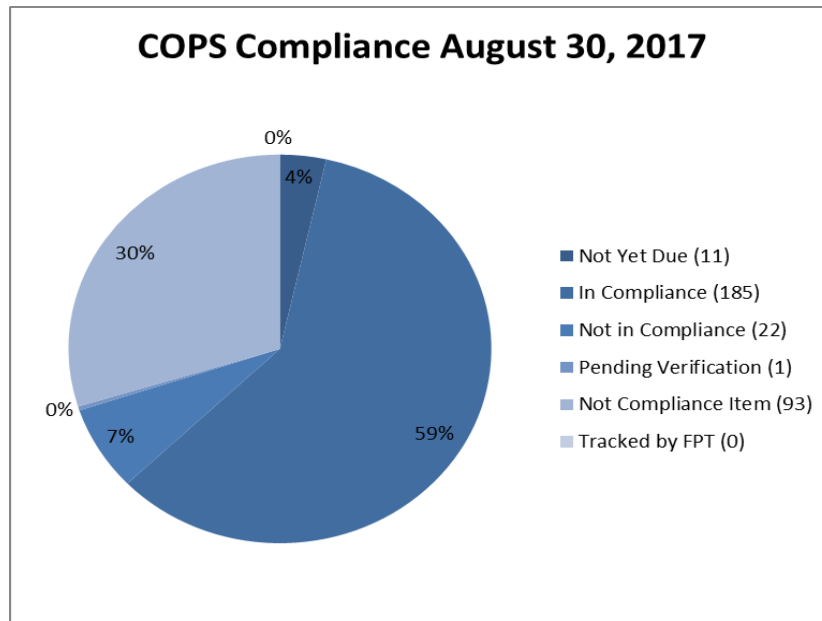
a driver prior to enrollment in DMV Employee Pull Notice program (EPN); failed to maintain waybills and operated without evidence of insurance.

- **F-5364. WRB Rapide Technology, LLC (TCP 35136). Case: PSG-4352. Fine: \$3,000. Violations:** Engaged one employee-driver without evidence of worker's compensation insurance; failed to enroll driver in the DMV EPN and drug testing program.
- **F-5366. Code 3 Entertainment Services, LLC (TCP 35227). Case: PSG-4354. Fine: \$3,000. Violations: Lack of workers comp insurance.**
- **F-5368. All In Luxury Transportation LLC, Clovis (TCP 36225). Case: PSG-4312. Fine: \$6,000. Violations:** Operated without valid authority or insurance; incomplete waybills; failed to enroll drivers in EPN and drug & alcohol testing programs; failed to report vehicles; failed to accurately report revenue; failed to maintain and provide documentation.
- **F-5360. Appwich LLC, Winchester (TCP 32498). Case: PSG-4461. Fine: \$3,000. Violations: Advertised and operated with suspended permit; failed to display TCP number in advertisements; and failed to accurately report and pay PUCTRA fees.**
- **F-5361. Graciano Express LLC, Colton (TCP 37376). Case: 4437. Fine: \$5,000. Violations:** Operated without a valid operating authority; engaged a driver without the required CHP School Bus; failed to display the TCP number in advertisements.
- **F-5369. Gerardo Andrade Granados dba SoCal Limo Bus Unlimited (TCP 34556). Case: PSG-4412. Fine: \$1,000. Violations:** Advertised without a valid permit.
- **F-5372. 24-7 Ride (TCP 25014). Case: PSG-4432. Fine: \$2,000. Violations:** Operated with revoked permit and failed to maintain enrollment in the DMV EPN program.
- **F-5355. Lovely-Hall Entertainment LLC dba Lovely Nights, San Diego (TCP 33430). Case: PSG-4430. Fine: \$3,000. Violations:** Operated with revoked permit; incomplete waybills; lacked workers comp insurance on file with the Commission; failed to maintain and enroll drivers in the DMV EPN Program.
- **F-5365. Her Majesty's Ride, Inc. dba H.M.R. Transportation, Santa Ana (TCP 22829). Case: PSG-4446. Fine: \$8,000. Violations:** Operated while suspended; lacked workers comp insurance on file with the Commission; driver lacked proper license to operate vehicle; failed to report vehicles to CPUC; incomplete waybills; underpaid PUCTRA fees for three years.
- **F-5371. Francisco Quintana Alanis, an individual and Santiago Lopez Martinez dba Fontana Xpress LLC, San Ysidro (Unlicensed). Case: PSG-4494. Fine: \$2,000. Violation:** Operated without a valid authority.

LAX Airport Citation Program

Citations issued by LAX police	Vehicles impound	Citations issued by PUC	C&D letters issued	Total fines collected
4	4	2	3	\$2,000

COMPLIANCE WITH ORDERING PARAGRAPHS



TEB is currently responsible for 312 separate Ordering Paragraphs. Most Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and DMV pull-notice programs, receiving bus terminal inspections by the CHP and others. Other OPs uphold TEB citations and impose fines that result from those citations for violations of law and wrongdoing against consumers, or introduce new reporting requirements on carriers.

DOCKET ACTIVITY

Policy Proceedings

- **R.12-12-011 / TNC Rulemaking / Mason / Randolph.** On August 15, 2017, parties filed comments on Phase III.B, Track 4 issue: Is Uber a TCP?

Enforcement Proceedings

- **I.17-04-009** (Why the Commission Should not Impose Appropriate Fines and Sanctions Against Rasier-CA LLC for Failing to Comply with The Zero Tolerance Rules and Public Utilities Code 5381.) Scoping Memo issued August 9, 2017.

Citation Appeals

- **K.17-06-002. Randall Lee Rogers, an individual doing business as Big Bear Moving & Redlands Moving / MacDonald.** Hearing held on Monday, August 21, 2017, in the City Council Chambers, Redlands.

Carrier Application Proceedings

- **A.17-04-012 / Proper Sightseeing Corporation / Yacknin.** Seeks authority to operate as a scheduled Passenger Stage Corporation with Hop On/Hop Off Service on fixed routes between points in Hollywood and Santa Monica, and to establish a Zone of Rate Freedom. The August 9, 2017 Scoping Memo scheduled a hearing for October 14, 2017.
- **A.17-06-014 / Rolla Shuttle / Zanjani.** Seeks authority for a Certificate of Public Convenience and Necessity to provide regularly scheduled passenger stage service between points in San Diego County and the Los Angeles International Airport; and establish a Zone of Rate Freedom. Assigned to Examiner Zanjani on August 24, 2017.
- **A.17-07-003 / Yuba Bus, Inc. / Zanjani.** Seeks authority to operate as a Scheduled Passenger Stage Corporation between points in Nevada City and 49 Crossing Yuba River State Park, Nevada City, in the State of California. Filed July 10, 2017; under review.

OUTREACH/TRAINING/OTHER ACTIVITIES

TEB and Legal Counsel successfully petitioned Superior Court for receivership of household goods abandoned by a bankrupt moving company, took control of the warehouse and goods, systematically identified the owners, inventoried the goods, and scheduled with the 40 owners to pick up over 140 vaults of goods, roughly 7,000 square feet. Scheduled pickups begin after Labor Day.

LEGISLATION OF INTEREST

TEB is tracking six legislative items of interest:

AB 25 (Nazarian) – This bill would affirm the existing authority of local governments to adopt ordinances prohibiting tour buses from travelling on or using loudspeakers on certain streets.

AB 711 (Low) – This bill would authorize a beer manufacturer to provide consumers free or discounted rides with certain CPUC-regulated transportation providers.

AB 1099 (Gonzalez Fletcher) – This bill would require TNCs to allow for tipping their “workers” without categorizing those “workers” as employees.

SB 19 (Hill) – This bill would make a number of changes relating to the governance of the CPUC. The bill includes language that presumes the future transfer of certain TEB responsibilities to the California State Transportation Agency.

SB 20 (Hill) – This bill would require that charter-party carrier vehicle drivers inform their passengers of the requirement to wear seatbelts and the penalties associated with not doing so.

SB 182 (Bradford) – This bill would prohibit municipalities from requiring more than one business license from a TNC driver, regardless of the number of cities he or she operates in.

UTILITIES ENFORCEMENT BRANCH

UEB protects California utility consumers from fraud and abuse by ensuring that service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the CPUC to seek appropriate remedies for consumers and/or penalties.

MONTHLY HIGHLIGHTS

- **Tierzero (A.16-04-020) (Commissioner Peterman/ALJ Park) (Advocacy):** UEB filed comments to the proposed decision requesting that revisions to the requirements for reapplication be amended and for more stringent requirements to be imposed for future application.
- **SoCalGas (I.17-04-021) (Commissioner Rechtschaffen/ALJ Ayode) (Advocacy):** UEB filed a response to SoCalGas’ Motion to Strike portions of

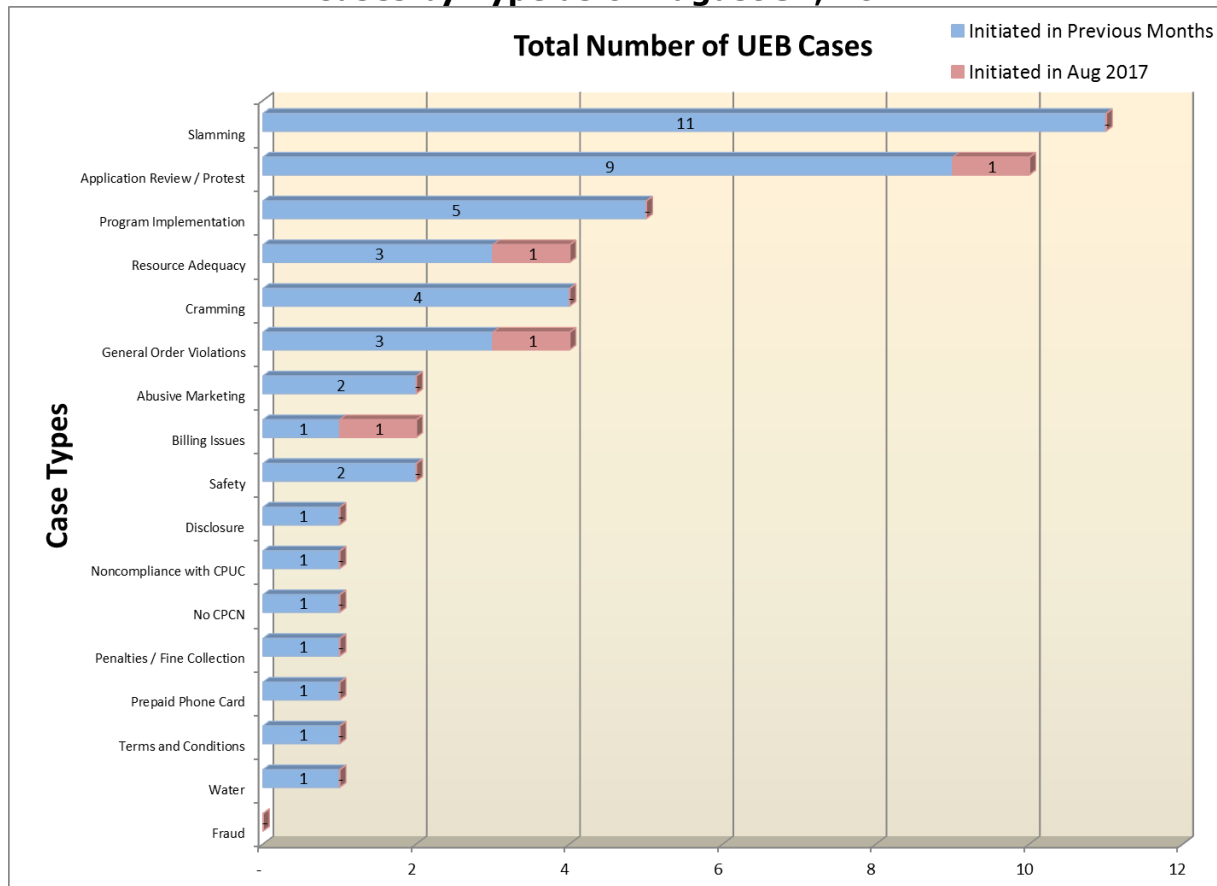
CPED’s Reply Brief on issues presented by the ALJ at the June Prehearing Conference.

- **Mass Third-Party Verification (TPV) Slamming Citations:** Staff issued 411 Slamming citations against Quasar, in the amount of \$411,000 for failure to comply with TPV requirements under Resolutions UEB-001 and UEB-002.
- **SIGCA Holdings, LLC (A.17-02-007) (Commissioner Guzman Aceves/ALJ Ayoadé) (Advocacy):** The ALJ denied UEB’s request for party status in this proceeding, but required additional disclosures by SIGCA that addressed UEB’s concerns regarding their CEO’s previous employment in a company that filed for bankruptcy.

KEY ACTIVITIES

UEB is currently working on a total of 51 cases. Investigations center primarily on Application Protests, Slamming, Cramming, Resource Adequacy and General Order Violations. UEB’s cases come from a variety of sources, with CPCN application reviews and UEB’s own initiative playing key roles.

Cases by Type as of August 31, 2017



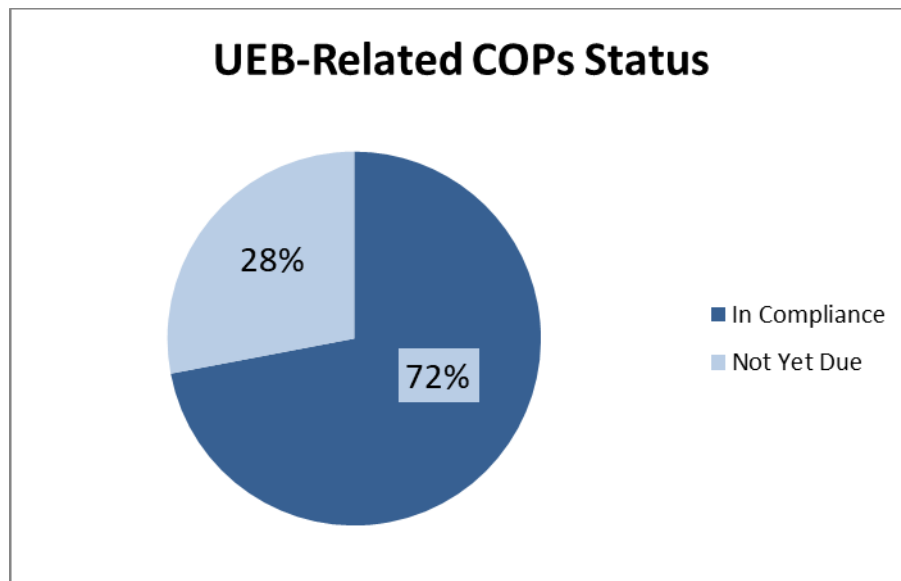
CITATIONS/FINES/REFUNDS

UEB's work for 2016 resulted in \$1,722,034 in fines and citations as follows: \$1,169,534 in fines against telecommunications companies, \$539,000 in citations to two telecommunications providers for slamming violations, and three citations totaling \$13,500 to energy companies for deficient month-ahead resource adequacy and late-filed month-ahead system resource adequacy reports.

CPED issued 411 Slamming Citations to Quasar Communications for failure to provide acceptable evidence to show a change in service provider was made. These citations amounted to \$411,000. Cumulative 2017 results are shown below.

Date	Citations/Fines/ Reparation Amounts
August 2017	\$411,000
Cumulative 2017	\$893,500

COMPLIANCE WITH ORDERING PARAGRAPHS



No new Ordering Paragraphs were added to UEB's COPS tracker for the month of August. UEB is currently responsible for 25 separate Ordering Paragraphs. Of those 25 Ordering Paragraphs, 18 (representing 72%) have been complied with, and compliance with the remaining 7 are not yet due. None are out of compliance.

Ordering Paragraphs related to UEB's work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other

remedies and corrective actions, including reporting requirements, resulting from UEB's investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges or the like, which are assigned to Fiscal Office.

DOCKET ACTIVITY

Docket No.	Title	ALJ	Commissioner
A.14-01-029	In the Matter of the Application of ILATANET, LLC for Authorization to obtain a Certificate of Public Convenience and Necessity as a Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1001.	Burcham	Picker
A.14-05-002	Application of Silicon Business System for a Certificate of Public Convenience and Necessity to operate as a Provider of Limited Facilities-Based and Resold Telecommunication services in the State of California.	Burcham	Peterman
A.15-01-007	In the Matter of the Application of Velocity The Greatest Phone Company Ever, Inc. for a Certificate of Public Convenience and Necessity to Provide Resold Interexchange Telecommunications Services within California pursuant to the provisions of Public Utilities Code Section 1001.	MacDonald	Randolph
A.15-12-014	In the Matter of the Application of Global Calling Corporation for Authorization to Obtain a Certificate of Public Convenience and Necessity as a Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1001.	Ayoade	Peterman
A.16-01-008	In the Matter of the Application of Granite Telecommunications, LLC (U6842C) to Expand its Certificate of Public Convenience and Necessity to Include Additional Service Territories.	Ayoade	Randolph
A.16-04-006	Application of CereTel Incorporated for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Park	Peterman
A.16-04-020	Application of Tierzero for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Park	Peterman
A.16-08-019	Application of ComNet (USA), LLC for Registration as an Interexchange Carrier Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1013.	Burcham	Peterman
A.16-10-011	Application of Veritas Prepaid Phone Co., LLC for Registration as an Interexchange Carrier Telephone Corporation pursuant to the provisions of Public Utilities Code Section 1013.	Colbert	Randolph
I.09-12-016	Order Instituting Investigation on the Commission's own motion into the alleged failure of TracFone Wireless, Inc. (U-4321-C) to collect and remit public purpose program surcharges and user	Bushey	Florio

	fees on revenue from its sale of intrastate telephone service to California consumers, in violation of the laws, rules and regulations of this State; Order to Show Cause why Respondent should not immediately be ordered to pay all such outstanding sums plus interest, and be subject to penalties for such violations.		
I.11-05-028	Order Instituting Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of OSP Communications LLC and John Vogel, an individual, to determine whether OSP Communications LLC and John Vogel have violated the Laws, Rules and Regulations of this State in the Provision of Operator and Calling Card Services to California Consumers; and Whether The Billing Resource LLC, a Delaware Corporation, and The Billing Resource LLC d/b/a Integretel, a California Corporation should Refund and Disgorge All monies billed and collected on behalf of OSP Communications LLC.	Bemesderfer	Sandoval
I.13-10-003	Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of Comcast Phone of California, LLC (U-5698-C) and its Related Entities (Collectively "Comcast") to Determine Whether Comcast Violated the Laws, Rules, and Regulations of this State in the Unauthorized Disclosure and Publication of Comcast Subscribers' Unlisted Names, Telephone Numbers, and Addresses.	Burcham	Peterman
I.15-06-018	Order Instituting Investigation on the Commission's Own Motion into the Operations and Practices of Mesa-Crest Water Company (U333W) with Respect to a Series of Financial Transactions, and Possible Threats to the Health and Safety of its Ratepayers.	Colbert	Sandoval
I.16-01-012	Order Instituting Investigation on the Commission's own motion into the operations, practices, and conduct of T C Telephone LLC, doing business as Horizon Cellular, (T C Telephone) (U6875C) and (U4410C), to determine whether T C Telephone violated the laws, rules and regulations governing the manner in which California consumers are switched from one carrier to another and billed for telephone services.	Wildgrube	Randolph
I.17-04-021	Order Instituting Investigation on the Commission's Own Motion into the Billing Practices of Southern California Gas Company (U904G); and Order to Show Cause Why the Commission Should not Revise Rule No. 14, Impose Penalties and/or Other Remedies for Extending Billing Periods and Issuing Untimely Monthly Bills.	Ayoade	Rechtschaffen

OUTREACH/TRAINING/OTHER ACTIVITIES

Staff attended the August SNAP (State National Action Plan) conference call, where the focus was on the Public Notice issued by the FCC concerning the Connect America

Fund II auction. This process will award 1.98 billion over 10 years to build fixed voice and broadband services in unserved high-cost areas throughout the country.

LEGISLATION OF INTEREST

UEB is currently tracking one legislative item of interest. No bills were added to or deleted from UEB's tracking list in the month.

SB 549 (Bradford) – This bill would require an energy corporation to report to the CPUC, within 60 days, when moneys authorized by the CPUC for maintenance or safety are reprioritized for other purposes.