

Monthly Activity Report

**Consumer Protection and Enforcement
Division | California Public Utilities
Commission | December 2017**

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OVERVIEW

The Consumer Protection and Enforcement Division (CPED) serves as the first line of defense for California utility customers. CPED collects and resolves consumer complaints, establishes and enforces rules and regulations for transportation carriers, and investigates allegations of utility waste, fraud, and abuse. CPED is comprised of three separate branches: the Consumer Affairs Branch (CAB), the Transportation Enforcement Branch (TEB), and the Utilities Enforcement Branch (UEB).

This report contains information reflecting the month's activity within each of the three CPED branches. Information about each Branch is collected in seven different sections: (1) Monthly Highlights, (2) Key Activities, (3) Citations/Fines/Refunds, (4) Compliance with Ordering Paragraphs, (5) Docket Activity, (6) Outreach/Training/Other Activities, and (7) Legislation of Interest.

CONSUMER AFFAIRS BRANCH

CAB provides assistance to consumers over the phone and in writing by answering questions and addressing informal complaints regarding CPUC-regulated communications, energy, and water utilities. CAB also acts as a conduit of consumer information for CPUC decision-makers.

MONTHLY HIGHLIGHTS

- **Continued Work on Updates to CAB Contact Information on Utility Bills:**

Worked with subject matter experts on the California Relay Service and Deaf and Disabled Telecommunications Program to determine best practices for inclusion of information on utility bills, regarding consumers that require special assistance to reach CAB.

KEY ACTIVITIES

In December, CAB provided assistance to consumers that contacted us seeking assistance via our statewide 800 number. Through the 800 number, consumers accessed CAB's consumer assistance information line menus 14,688 times and opted to speak to a live representative 4,617 times. Live consumer calls regularly result in referral to the utilities' high-level internal consumer assistance groups for expedited resolution of consumer-identified issues. Live calls may also result in providing answers to consumer questions or providing them with referral information on utilities, service providers, and other entities that are not regulated by the CPUC.

In addition to assisting consumers with complaints, questions and information referrals via telephone, CAB received 778 contacts from consumers that were seeking assistance, via U.S. mail, fax, or online complaint form. At the end of December, CAB had closed 875 written contacts and was in process of addressing an additional 1,055 written contacts.

CAB Activity for December 2017	
Data for Telephone Contacts	
Calls to Assistance Line	14,688
Live Calls Answered	4,617
Data for Written Contacts Processed ¹	
New Written Contacts Received	778
Written Contacts Closed	875
Written Contacts Being Processed ²	1,055

CAB also responds to requests from internal and external entities for consumer contact data. In December, CAB responded to five data requests: two requesting the number of complaints against two wireless communication companies who requested authority to offer California Lifeline service, one seeking information on the number of customer disconnects by a particular energy company, one request for the number of solar installation complaints for a specified time period, and the number of high bill complaints lodged against an energy company for a two year period.

CITATIONS/FINES/REFUNDS

CAB helped California consumers secure \$62,613.88 worth of refunds and credits in December 2017. The cumulative total for 2017 is \$1,046,416.24.

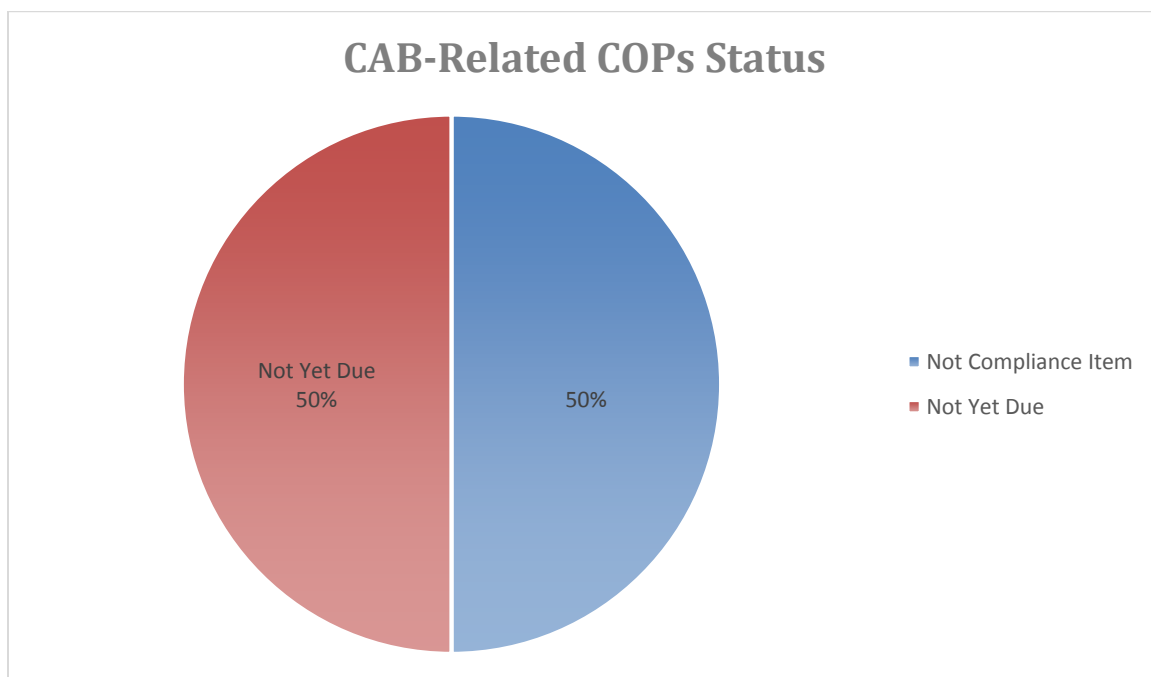
¹ Written contacts closed may differ from the number of written contacts received in a month since cases received in previous months may be resolved in the current month.

² Depending on the timing of when written contacts were received and the complexity of the issue, written contacts may not be resolved during the month in which they were received. These contacts are in process and are under review by CAB and the utility service provider.

Date	Refund/Credit Amount ³
December 2017	\$62,613.88
Cumulative 2017	\$1,046,416.24

CAB does not issue citations or fines, but instead may negotiate refunds through its informal complaint resolution process. Most refunds secured by CAB are the result of incorrect billing of a utility consumer or from discretionary refunds provided by the utility.

COMPLIANCE WITH ORDERING PARAGRAPHS



There were two new CAB-related Ordering Paragraphs (OPs) enacted in December, one each from D.17-12-019 and D.17-12-013. In total, CAB was responsible for four OPs.

³ Refund amounts may be underreported in cases where a utility does not share refund information in its response to CAB. This may occur in cases where Voice over Internet Protocol (VoIP) telephone service is involved. VoIP services are governed under Public Utilities Code Section 710. Also, CAB does not currently have a process that enables follow-up on consumer phone contacts that are transferred to the company for expedited resolution. Thus, the refund amount reflected may be underreported since the company may resolve the consumer's issue after the transfer is made, including the offering of a refund.

All of these CAB-related OPs require that regulated utilities, that have been granted authority to operate by the CPUC, provide CAB with contact information needed in processing informal complaints; these OPs are categorized as “Not Compliance Items”. For these CAB-related “Not Compliance Items”, CAB proactively contacts the utilities in an attempt to gather the information and inform the utility of CAB’s role. Once the utilities comply, the information will be entered into the CPUC’s Utility Contact System (UCS) database that houses contact information for utilities authorized to provide service in California.

DOCKET ACTIVITY

CAB monitored two open proceedings in December that have consumer impacts. These items appeared on the CPUC’s December Voting Agendas and a decision was reached on one of them. Specifically the CPUC approved the Application of Cox California Telcom, LLC for Waiver To Provide Access to Interexchange Carriers When Offering Basic Service and California LifeLine Wireline Service. Proceeding R.14-03-002 regarding consumer protections for Core Transport Agents was monitored but will not be taken up for vote until January 2018.

Neither of these proceedings was regarding applications for CPCNs.⁴ CAB monitors all CPUC non-transportation CPCN proceedings due to the requirement for CAB to maintain contact information for all certificated non-transportation companies in its database.

OUTREACH/TRAINING/OTHER ACTIVITIES

CAB met with California American Water Company counterparts to update information on complaint resolution processing and personnel changes.

CAB also met with SoCalGas Company counterparts to update information on complaint resolution processing and personnel changes.

LEGISLATION OF INTEREST

No legislation was tracked in December.

⁴ A Certificate of Public Convenience and Necessity (CPCN) is required to lawfully operate a utility company in California and is granted by the CPUC.

TRANSPORTATION ENFORCEMENT BRANCH

TEB oversees for-hire passenger carriers (limousines, airport shuttles, chartered and scheduled bus operators, and transportation network companies) and moving companies. To that end, TEB analyzes applications from carriers, writes proposed decisions to approve or deny a carrier's CPCN application, issues permits and tracks carrier compliance with permit requirements. TEB also serves a role analogous to that of an "industry division," acts as the CPUC's subject matter expert and advises decision makers regarding for-hire carriers. And finally, TEB staffs a consumer complaint 800 phone line; educates consumers, carriers and state and local law enforcement and prosecutors; investigates alleged violations; issues citations; brings cases before the Commission and supports civil and criminal cases brought by local prosecutors, such as a district or city attorney.

MONTHLY HIGHLIGHTS

TEB worked in partnership with staff at the California Department of Insurance (CDI) to compose and publish its TNC insurance report pursuant to Public Utilities Code Section 918.2. The report is accessible online at http://www.cpuc.ca.gov/uploadedfiles/cpuc_public_website/content/licensing/transportation_network_companies/tnc_report_as_of_010518.pdf.

KEY ACTIVITIES

Joint Study of TNC Insurance Coverage Requirements in California. Assembly Bill (AB) 2293 set forth minimum TNC insurance requirements and directed the California Department of Insurance (CDI) and the Commission to assess whether those coverage requirements are appropriate. TEB and CDI staff completed the report on December 31, 2017.

Carrier Application and Permit Activity

In December 2017, TEB staff received 199 applications (new, renewals, refiles, transfers), and issued 243 permits. TEB completed but cannot approve 347 additional applications until the CHP completes bus terminal inspections (CHP requires 60 days) and/or the carrier provides proof of insurance or enrollment in a drug testing program (up to 7 days). Two new TNC applications are under review.

Activity	Passenger Carrier	Household Goods	Total
New Applications Docketed	34	6	40
Renewal Applications Docketed	139	0	139
Refile Applications Docketed	12	3	15
Transfer Applications Docketed	2	3	5
Authorities Issued	238	5	243
Authorities Suspended	277	33	310
Authorities Revoked	64	8	72
Authorities Reinstated (Suspended/Revoked)	224	27	251
New Applications waiting for CHP inspection or carrier action (drug test results, insurance).	125	75	200
Renewal Applications waiting CHP inspection or carrier action (drug test results, insurance, or other renewal documents).	147	0	147
Pending Reinstatement from Suspension and Revocation	16	6	22
Total Active/Suspended Authorities as of 12/30/2017	7464	1037	8501
Number of Voluntary Suspensions	26		26
Number of Voluntary Revocations	9		9
Number of vehicles added to Passenger Carrier Equipment Statements	358		358
Address and DBA Changes	120		120
Vehicle inspection requests sent to CHP	208		208
Returned Applications (incomplete package)	64		64

Enforcement Activities

TEB is working on a total of 165 cases. Investigations center on illegal carriers and violations of the Public Utilities Code, General Orders, and/or Commission decisions. TEB's cases come from a variety of sources, such as complaints from carriers or consumers, and those opened on TEB's own initiative. Two cases submitted to local district attorneys' offices are in various stages of prosecution in Los Angeles, Orange, Riverside and San Diego counties.

In December 2017, TEB closed 29 cases and initiated 11 new cases.

Enforcement Activity	Passenger Carrier	Household Goods	Total
Open Cases as of 12/1/17	122	61	183
New Investigation Initiated	4	7	11
Investigations Completed	20	9	29
Cases Open as of 12/30/17	106	59	165
Cease and Desist Notices	3	3	6
Official Notices	3	0	3
Administrative Citations	3	1	4

CITATIONS/FINES/REFUNDS

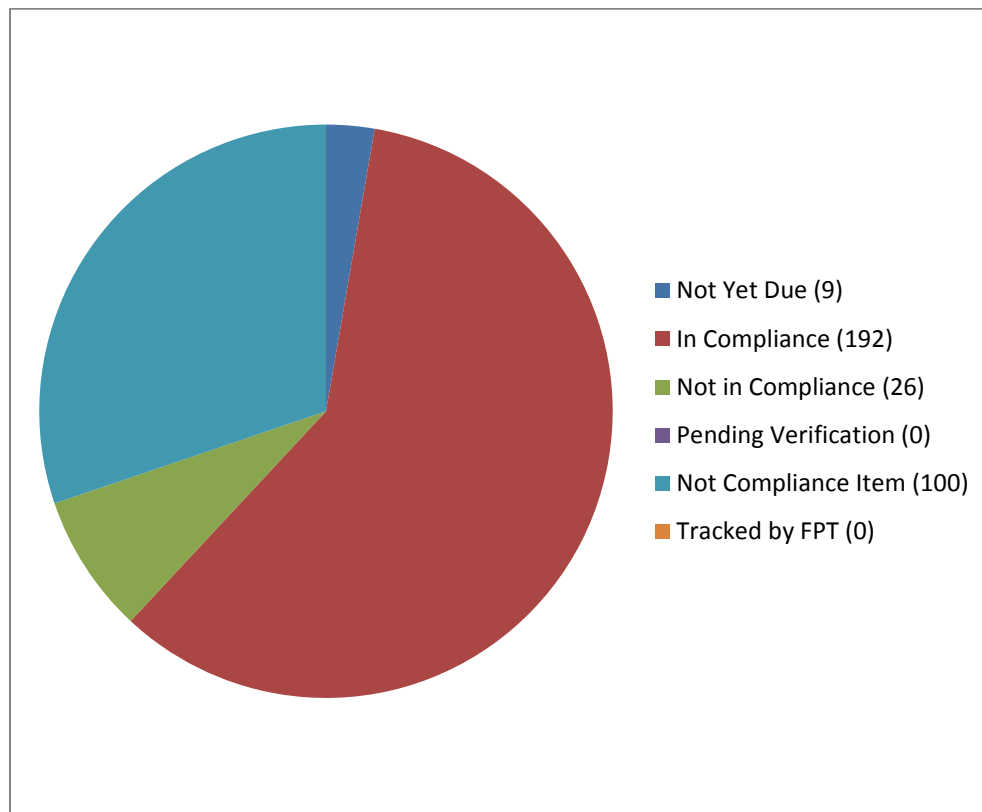
TEB Activity	Passenger Carriers	Moving Companies	Total
Fine Assessed	\$11,000	\$10,000	\$21,000
Fines Paid	\$15,220	0	\$15,220
Overcharge Refunds/Claims Settlements by CIU Rep	\$1542	0	\$1,542

- F-5396. Golden State Moving and Storage Inc., San Jose (T-190863). Case: HHG 2563. Fine: \$10,000. Violations: Advertised without a permit; failed to maintain records; engaged employees without evidence of Workers' Compensation insurance; failed to file quarterly fee statements; and underreported gross operating revenue.
- F-5399. For You Coach Charter, Covina (TCP 34693). Case: PSG-4459. Fine: \$2,000. Violations: Operations after revocation, failure to report PUCTRA fees, failure to maintain waybills. Carrier agreed to pay fine in 4 installments beginning in Jan. 2018.
- F-5404. Jerry Vasquez dba Napa's Divine Destinations, Napa (TCP 21092 Revoked). Case: PSG-4488. Fine: \$5,000. Violations: Operated after revocation of authority; failed to maintain EPN and substance/alcohol testing programs; failed to report revenue and pay fees; failed to maintain and provide access to business records.
- F-5406. Amazing Limousine of Sacramento LLC, Sacramento (TCP 36667). Case: PSG-4449. Fine: \$4,000. Violations: Inadequate PL&PD insurance; failed to enroll one driver in EPN and substance & alcohol testing programs; failed to maintain and produce documentation.

Airport Citation Program

Airport	Citations issued by LAX police	Vehicles impounded	Citations issued by PUC	C&D letters issued	Total fines collected
LAX (Los Angeles International Airport)	4 (unlicensed)	4	2	4	\$2,000

COMPLIANCE WITH ORDERING PARAGRAPHS



TEB is currently responsible for 327 separate Ordering Paragraphs. Most Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and DMV pull-notice programs, receiving bus terminal inspections by the CHP and others. Other OPs uphold TEB citations and impose fines that result from those citations for violations of law and wrongdoing against consumers, or introduce new reporting requirements on carriers.

DOCKET ACTIVITY

Proceedings

- **R.12-12-011 / TNC Rulemaking / Mason / Randolph.** In December 2017, both Rasier-CA and Lyft filed compliance reports regarding background checks.

Citation Appeals

- **K.17-10-012, Appeal of Moving Company Los Angeles, LLC from Citation F-5385.** Resolution ALJ-350, CPED notified the assigned ALJ that it had rescinded

Citation F-5385 on January 17, 2018. CPED notified the appellant and requested the matter be dismissed. Proceeding closed on 3/12/18.

- **K.17-11-012, Appeal of London Rose Tours LLC from Citation F-5380.** Resolution ALJ-351, on January 12, 2018, the Consumer Protection and Enforcement Division (CPED) submitted a written request to withdraw the instant appeal upon reaching a mutually agreeable settlement. The e-mail was sent upon the consent of Hector Ocegueda, representing London Rose.¹ On January 24, 2017, Mr. Ocegueda confirmed by e-mail that he wished to withdraw the appeal because he reached an agreeable settlement with CPED. Proceeding closed on 4/3/18.

Carrier Application Proceedings

- **A.17-04-012 / Proper Sightseeing Corporation / ALJ Yacknin.** Seeks authority to operate as a scheduled Passenger Stage Corporation with Hop On/Hop Off Service on fixed routes between points in Hollywood and Santa Monica, and to establish a Zone of Rate Freedom. Application filed April 7, 2017. Protest filed on May 4, 2017. Case reassigned to ALJ Yacknin on May 23, 2017. Parties filed opening briefs on December 18, 2017.
- **A.17-09-022/Damaris Express/Examiner Zanjani.** Seeks authority to operate as an on-call Passenger Stage Corporation between points in San Diego County, Riverside County, Orange County, Los Angeles County and San Bernadino County. D.17-12-001, issued December 5, 2017, grants the CPCN.
- **TL-19126/Max E. Fuhrmann DBA SHERPAMAX/Examiner Zanjani.** Seeks authority to conduct on-call Passenger Stage Corporation operations on a seasonal basis from June through September each year between Mojave and Independence for hikers and hiker resupply. Authority granted on December 27, 2017.
- **A.17-12-017/Hildago Transportation/Examiner Zanjani.** Seeks authority to transport passenger and baggage express, on an on-call, county-to-county fare basis, between the counties of San Diego, Orange, Los Angeles, San Bernardino, Riverside, Kern, Monterey, Tulare, Fresno, Santa Clara, San Mateo, San Francisco, Alameda and Sacramento. Application filed December 15, 2017.
- **A.17-12-018/Catalina Clipper/Examiner Zanjani.** Seeks authority to operate as a scheduled Vessel Common Carrier between Newport Beach and Avalon. Application filed December 15, 2017.

OUTREACH/TRAINING/OTHER ACTIVITIES

Joint Study of TNC Insurance Coverage Requirements in California. Assembly Bill (AB) 2293 set forth minimum TNC insurance requirements and mandated that the California Department of Insurance (CDI) and the Commission collaborate on a study to assess whether those “coverage requirements are appropriate to the risk of the TNC services in order to promote data-driven decisions on insurance requirements.” TEB and CDI staff completed the report on December 31, 2017.

The report recommends modifications to the Public Utilities Code to expressly state that Uninsured/Underinsured Motorist (UM/UIM) coverage in Period 3 applies also to TNC drivers; and that comprehensive and collision, Uninsured/Underinsured Motorist and Medical Payments coverages be mandated whenever a TNC driver is working with an open TNC app.

LEGISLATION OF INTEREST

None.

UTILITIES ENFORCEMENT BRANCH

UEB protects California utility consumers from fraud and abuse by ensuring that service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the CPUC to seek appropriate remedies for consumers and/or penalties.

MONTHLY HIGHLIGHTS

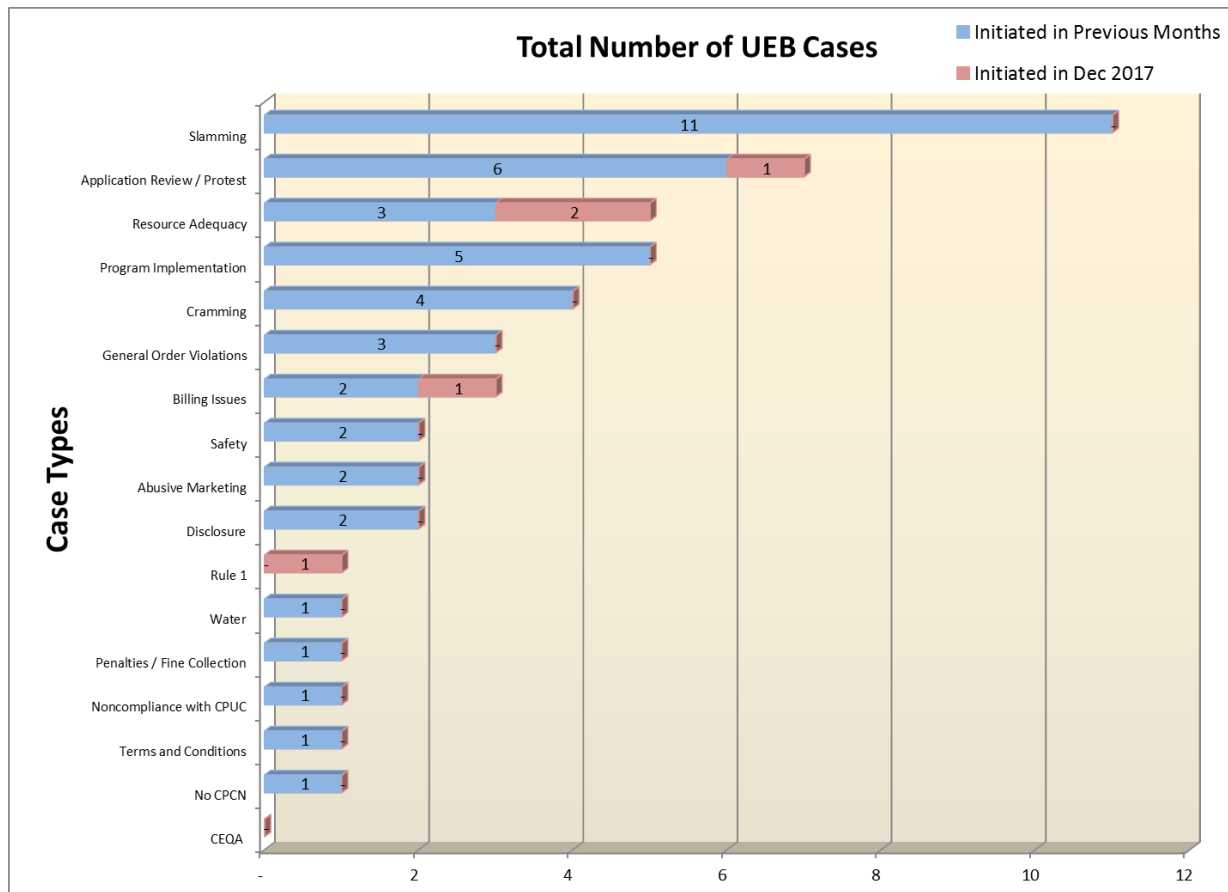
- **OSP Communications LLC (I.11-05-028) (Commissioner Sandoval/ALJ Bemederfer) (Advocacy):** In Decision D.16-03-012 the Commission granted a joint motion between The Billing Resource (TBR) and CPED for approval of a settlement agreement wherein TBR would turn over to the PUC a portion of the funds being held in escrow for OSP, as partial payment for wrongful charges placed on customer telephone accounts by OSP. The PUC’s Fiscal Office received those funds, and UEB has recently coordinated the transfer of \$220,998 of these funds to AT&T so the utility can establish an account from which customers who had been wrongly charged can be reimbursed.
- **Energy Resource Adequacy (RA) Citations:** UEB issued the following RA citations in December:

- \$113,153 to Direct Energy Business, LLC, for remedying a deficiency after more than five days from the date of the deficiency notice
 - \$10,456 to Commercial Energy of Montana, Inc. for failing to remedy an energy deficiency
 - \$2,000 to Tiger Natural Energy for failure to file a Month-Ahead System Resource Adequacy Compliance Filing at the time and manner required
- **Mass Third-Party Verification (TPV) Slamming Citation:** Pursuant to the appeal by Quasar of the Slamming Citation issued for the amount of \$411,000, the ALJ scheduled an evidentiary hearing for December 2017. The hearing was postponed by the ALJ and has not yet been rescheduled.
 - **Lake Alpine Water Company (I.17-09-021) (Commissioner Peterman/ALJs DeAngelis and Goldberg) (Advocacy):** Parties filed a joint motion requesting that the Commission approve a settlement agreement wherein Lake Alpine agrees to pay a \$7,500 penalty to resolve all issues in this OII. Lake Alpine had been in violation of multiple PUC codes regarding the handling of short-term loans.

KEY ACTIVITIES

UEB is currently working on a total of 50 cases. Investigations center primarily on Slamming and Application Reviews. UEB's cases come from a variety of sources, with CPCN application reviews and UEB's scanning activities playing key roles.

Cases by Type as of December 31, 2017



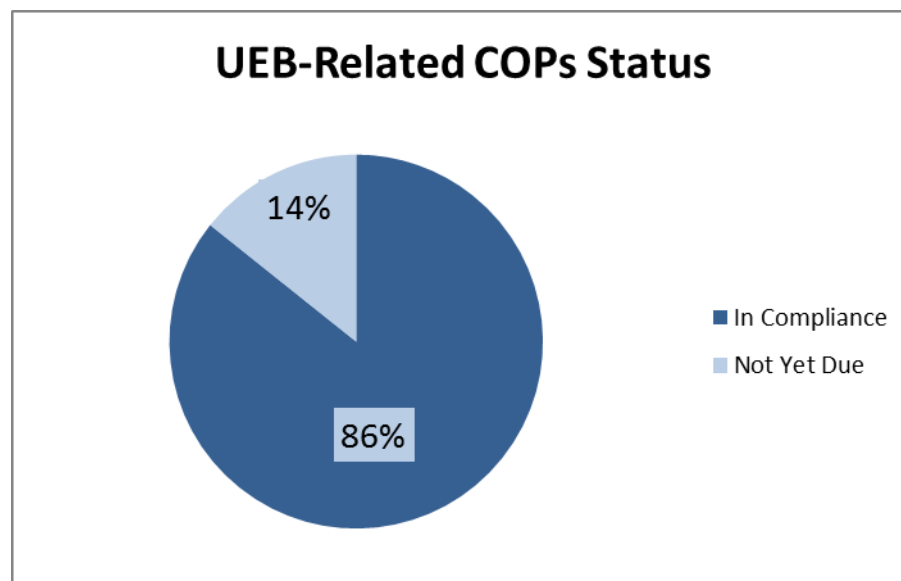
CITATIONS/FINES/REFUNDS

UEB issued three citations levying fines totaling \$125,609 during the month of December under the Commission's Resource Adequacy Citation Program. Cumulative 2017 fines and penalties imposed are shown below. The cumulative amount to date of \$1,147,592 consists of \$722,483 in fines and citations against telecommunication companies, and \$425,109 in citations to energy companies.

Date	Citations/Fines/ Reparation Amounts
December 2017	\$125,609
Cumulative 2017	\$1,147,592

UEB's work for 2016 resulted in \$1,722,034 in fines and citations as follows: \$1,169,534 in fines against telecommunications companies, \$539,000 in citations to two telecommunications providers for slamming violations, and three citations totaling \$13,500 to energy companies for deficient month-ahead resource adequacy and late-filed month-ahead system resource adequacy reports.

COMPLIANCE WITH ORDERING PARAGRAPHS



No new Ordering Paragraphs were added to UEB's COPS tracker for the month of December. UEB is currently responsible for 28 separate Ordering Paragraphs. Of those 28 Ordering Paragraphs, 24 (representing 86%) have been complied with, and compliance with the remaining 4 are not yet due. None are out of compliance.

Ordering Paragraphs related to UEB's work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB's investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system.

DOCKET ACTIVITY

Docket No.	Title	ALJ	Commissioner
A.14-01-029	In the Matter of the Application of ILATANET, LLC for Authorization to obtain a Certificate of Public Convenience and Necessity as a Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1001.	Burcham	Picker
A.14-05-002	Application of Silicon Business System for a Certificate of Public Convenience and Necessity to operate as a Provider of Limited Facilities-Based and Resold Telecommunication services in the State of California.	Burcham	Peterman
A.15-01-007	In the Matter of the Application of Velocity The Greatest Phone Company Ever, Inc. for a Certificate of Public Convenience and Necessity to Provide Resold Interexchange Telecommunications Services within California pursuant to the provisions of Public Utilities Code Section 1001.	MacDonald	Randolph
A.15-12-014	In the Matter of the Application of Global Calling Corporation for Authorization to Obtain a Certificate of Public Convenience and Necessity as a Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1001.	Ayoade	Peterman
A.16-01-008	In the Matter of the Application of Granite Telecommunications, LLC (U6842C) to Expand its Certificate of Public Convenience and Necessity to Include Additional Service Territories.	Ayoade	Randolph
A.16-04-006	Application of CereTel Incorporated for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Park	Peterman
A.16-04-020	Application of Tierzero for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Park	Peterman
A.16-08-019	Application of ComNet (USA), LLC for Registration as an Interexchange Carrier Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1013.	Burcham	Peterman

A.16-10-011	Application of Veritas Prepaid Phone Co., LLC for Registration as an Interexchange Carrier Telephone Corporation pursuant to the provisions of Public Utilities Code Section 1013.	Colbert	Randolph
I.09-12-016	Order Instituting Investigation on the Commission's own motion into the alleged failure of TracFone Wireless, Inc. (U-4321-C) to collect and remit public purpose program surcharges and user fees on revenue from its sale of intrastate telephone service to California consumers, in violation of the laws, rules and regulations of this State; Order to Show Cause why Respondent should not immediately be ordered to pay all such outstanding sums plus interest, and be subject to penalties for such violations.	Bushey	Florio
I.11-05-028	Order Instituting Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of OSP Communications LLC and John Vogel, an individual, to determine whether OSP Communications LLC and John Vogel have violated the Laws, Rules and Regulations of this State in the Provision of Operator and Calling Card Services to California Consumers; and Whether The Billing Resource LLC, a Delaware Corporation, and The Billing Resource LLC d/b/a Integretel, a California Corporation should Refund and Disgorge All monies billed and collected on behalf of OSP Communications LLC.	Bemesderfer	Sandoval
I.13-10-003	Investigation on the Commission's Own Motion into the Operations, Practices, and Conduct of Comcast Phone of California, LLC (U-5698-C) and its Related Entities (Collectively "Comcast") to Determine Whether Comcast Violated the Laws, Rules, and Regulations of this State in the Unauthorized Disclosure and Publication of Comcast Subscribers' Unlisted Names, Telephone Numbers, and Addresses.	Burcham	Peterman
I.15-06-018	Order Instituting Investigation on the Commission's Own Motion into the Operations and Practices of Mesa-Crest Water Company (U333W) with Respect to a Series of Financial Transactions, and Possible Threats to the Health and Safety of its Ratepayers.	Colbert	Sandoval
I.16-01-012	Order Instituting Investigation on the Commission's own motion into the operations, practices, and conduct of T C Telephone LLC, doing business as Horizon Cellular, (T C Telephone) (U6875C) and (U4410C), to determine whether T C Telephone violated the laws, rules and regulations governing the manner in which California consumers are switched from one carrier to another and billed for telephone services.	Wildgrube	Randolph
I.17-04-021	Order Instituting Investigation on the Commission's Own Motion into the Billing Practices of Southern California Gas Company (U904G); and Order to Show Cause Why the Commission Should not Revise Rule No. 14, Impose Penalties and/or Other Remedies for Extending Billing Periods and Issuing Untimely Monthly Bills.	Ayoade	Rechtschaffen

I.17-09-004	Order Instituting Investigation and Ordering NetFortris Acquisition Co., Inc. to Appear and Show Cause Why It should not be sanctioned for Violations of the Laws, Rules and Regulations of this State by Monitoring and Recording Employee Telephone Conversations without Prior Consent.	Kim & Goldberg	Peterman
I.17-09-021	Order Instituting Investigation on the Commission's Own Motion into the Long Term Debt Financing practices of Lake Alpine Water Company (U148WTD); and Order to Show Cause Why the Commission Should not Impose Penalties and/or Other Remedies for Violations of Public Utilities Code Sections 818, 823(b) and 823(d).	DeAngelis & Goldberg	Peterman

OUTREACH/TRAINING/OTHER ACTIVITIES

- Staff attended CEQA training focused on providing an understanding of the CPUC's Final Environmental Impact Report (FEIR), the Mitigation Monitoring, Compliance, and Reporting Plan (MMCRP), monitoring obligations, and Southern California Gas's FEIR and MMCRP compliance obligations.
- Staff attended a CPUC sponsored presentation on Reducing Greenhouse Gases. This provided an overview of CPUC's work on climate change, including progress on: supporting renewable energy projects that reduce greenhouse gases; transportation electrification; the role of utilities in decreasing greenhouse gases; and, the impact of the CPUC on that role.
- Staff attended a CPUC-sponsored presentation on impacts of Decarbonization, Decentralization and Digitalization on Global Energy Policy.

LEGISLATION OF INTEREST

None.