# Consumer Protection and Enforcement Division

MONTHLY ACTIVITY REPORT

November 2022



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#### TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

**TLAB's Licensing Section** analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers' CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. **TLAB's Analysis Section** functions as the Commission's subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

#### Processing Carrier Applications

TLAB's Transportation Licensing Section is processing and managing applications for over 6,000 carriers throughout California. Items processed in November 2022 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

**Figure 1. Total Permits & Certificates** 

**Total Permits and Certificates.** Figure 1 shows the total number of operating authorities (active and suspended) by month.



#### Table 1. Permits and Certificates by Category

**Permits and Certificates by Category.** The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	<b>Current Total</b>
Transportation Charter Party	5908
Passenger Stage Corporation	109
Vessel Common Carrier	17
Transportation Network Company	18
Autonomous Vehicle	7

**Figure 2. Monthly Completions of Permit Categories** 

**Monthly Completions of Permit Categories.** In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the numbers of each category completed by month.

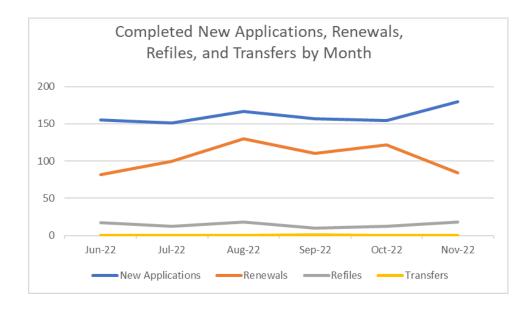
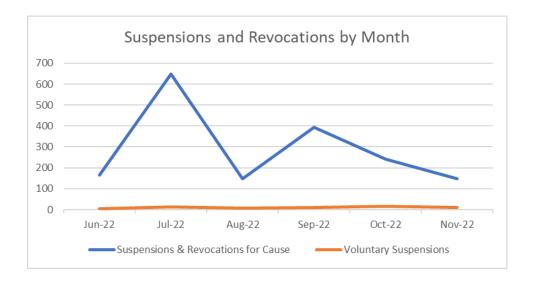


Figure 3. Suspensions and Revocations by Month

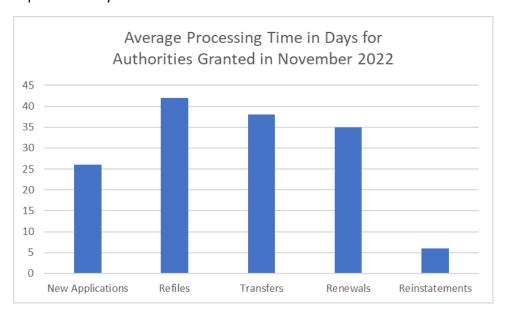
**Suspensions and Revocations.** Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.



**Figure 4. Average Processing Times** 

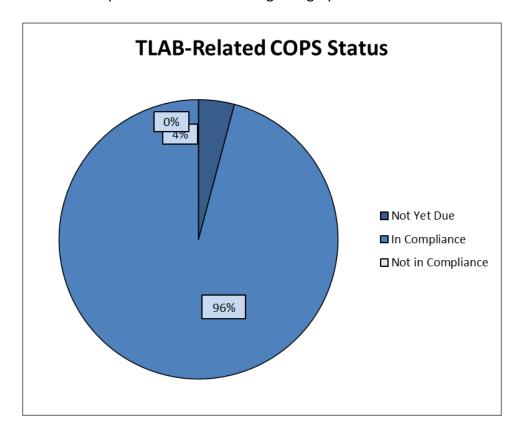
**Average Processing Times.** The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications application, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier's insurance agent; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.



**Figure 5. Compliance with Ordering Paragraphs** 

The Transportation Program is currently responsible for **690** separate Ordering Paragraphs. Many Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and California Department of Motor Vehicles (DMV) pull-notice programs, receiving bus terminal inspections by CHP and others. Other OPs uphold TEB enforcement actions and impose fines for carrier violations of law and wrongdoing against consumers. OPs also introduce new reporting requirements and transportation policies. Figure 5 shows compliance with the Ordering Paragraphs.



#### **Docket Activity**

**Current Policy Proceedings.** The Transportation Analysis Section supports three current proceedings. **R.12-12-011** develops regulations relating to transportation network companies and autonomous vehicles. **R.19-02-012** implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. **R.21-11-004** implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

#### R.12-12-011 / TNC Rulemaking / Mason & Chiv / Shiroma.

1. No docket activity in November 2022.

#### R.19-02-012 / TNC Rulemaking / Chiv / Shiroma.

1. No docket activity in November 2022.

## R.21-11-004 / Clean Miles Standard / Wang / Shiroma.

1. November 17, 2022: ALJ Ruling requesting comments on Phase 1 Staff Proposal

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. Passenger Stage Corporations (PSCs) are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and "share-the-ride" airport shuttle services. Vessel Common Carriers (VCCs) are carriers that transport persons or property between points within the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina. PSCs and VCCs are common carriers and must file with the Commission through a formal process. Both carrier types require a "certificate of public convenience and necessity" (CPCN) from the Commission for the authority to operate in California.

- A.21-06-006 / Application of Ventura Transit System, Inc. (PSC23334) to expand its passenger stage authority under to establish a scheduled route to serve three hotels in the immediate vicinity of the present service, under the existing Zone-of-Rate-Freedom (ZORF) granted in decision D.12- 01-023 / 11/03/2022 Commission granted the application in D.22-11-004.
- A.21-11-013 / Application of PropSF, LLC (VCC94) for Authorization to Provide Scheduled VCC Service to Treasure Island and to Amend Rates for Prearranged Non-Scheduled Service by Mileage / 11/30/2022 ALJ filed ruling setting a status conference for December 12, 2022.

- A.22-01-014 / Application of Avalon Freight Services LLC (VCC91) For Authorization to Modify
  Rates for Its Scheduled Vessel Common Carrier Freight Service Between the Port of Los Angeles,
  California on the one hand, and Avalon on Santa Catalina Island on the other hand /
  11/03/2022 Opening briefs filed. 11/18/2022 One reply brief filed.
- A.22-05-019 / Neptune Holding Inc.'s Application for Authority to Control Greyhound Lines, Inc.
  Pursuant to Section 854 of the California Public Utilities Code / 11/07/2022 Prehearing
  conference scheduled.
- A.22-10-013 / In the Matter of the Application of PACIFIC MARITIME GROUP, Inc., a California corporation, doing business as PACIFIC TUGBOATS (VCC-88), For Authorization To Increase Rates on its Vessel Common Carrier Service Operated Out of Los Angeles, Long Beach and Redondo Beach Harbors and Connecting to Avalon, Two Harbors and the Isthmus on Santa Catalina Island and all the Camps and Beaches That Surround Santa Catalina Island. / Application published on Commission Calendar 11/01/2022.
- A.22-10-014 / Application of Mexicoach, Inc. for Authority to Operate as a Scheduled Passenger Stage Carrier between San Diego County, Riverside County, Orange County, Los Angeles County and San Bernardino County, for interim authority and to establish a zone of rate Freedom (ZORF), fare structure. / 11/14/2022 Applicant filed motion to withdraw application.
- A.22-10-016 / In the Matter of the Application of Blue & Gold Fleet, L.P. (VCC-77) For
  Authorization to Increase Passenger Fares on Its Vessel Common Carrier Service On San
  Francisco Bay Between Sausalito and San Francisco and for Authority to Adjust Fares Within a
  Zone of Rate Freedom. / Application published on Commission Calendar 11/01/2022.
- A.22-10-019 / Application of Bill's Bus Inc. (PSC18345) to Amend its Certificate of Public
  Convenience and Necessity to Increase its Zone of Rate Freedom (ZORF) fares for its existing
  route and for permission to abandon San Diego Route from San Diego State to Pacific Beach
  due to lack of staff and financial viability. / Application published on Commission Calendar on
  11/01/2022.
- A.22-10-020 / In the matter of the Application of THE SONOMA COUNTY AIRPORT EXPRESS, INC. PSC-1120 ) to establish new base tariff rates and to establish a Zone of Rate Freedom ("ZORF") of Plus 15% or Minus 15%, to that newly established tariff, pursuant to provisions of Pub. Util. Code Section 454.2 / Application published on Commission Calendar on 11/01/2022.

## Joint Agency Collaboration/Outreach/Training

**Joint Agency Collaboration.** Information sharing and collaboration with other transportation agencies is a critical part of TLAB's work.

- November 2, 2022: Bi-monthly TLAB AV Program Staff and DMV AV Branch staff coordination meeting
- November 4, 2022: First meeting of the Public Sector AV Coalitition, organized by the University of Oregon, the Knight Foundation, and Cityfi
- November 5, 2022: TLAB Staff attended meeting with CARB and UC Davis regarding Clean Miles Standard implementation study
- November 7, 2022: TLAB Staff facilitated interagency meeting on autonomous vehicle implementation between CPUC leadership and the Dubai Roads and Transport Authority
- November 16, 2022: Bi-monthly TLAB AV Program Staff and DMV AV Branch staff coordination meeting
- November 16, 2022: CPED management and TLAB staff transportation briefing with Deputy Cabinet Secretary
- November 17, 2022: TLAB Staff attended CalSTA AV Strategic Framework meeting
- November 18, 2022: TLAB Staff attended UC Berkeley TNC Driver Equity Study kickoff meeting
- November 30, 2022: Bi-monthly TLAB AV Program Staff and DMV AV Branch staff coordination meeting

**Outreach and Education.** TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

**Training.** TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings.

- Hot Weather Heat training
- New Employee Training
- Covid-19 Prevention Program Training
- TCT Phase 1-training
- Ethics Training
- Word Essential Training

#### TRANSPORTATION ENFORCEMENT BRANCH

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carrier of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC)) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB ensures compliance through investigations, enforcement, proactive compliance inspections, and field surveillance and inspections. TEB also supports a consumer complaint 800 phone line (Transportation Complaint (ca.gov)), and conducts outreach and training activities for passenger carriers, law enforcement, and prosecutors, on regulations that affect passenger carriers.

Consistent with the Commission's Strategic Directives<sup>1</sup> and Enforcement Policy<sup>2</sup>, TEB developed the TEB Safety Management System that is implemented through the following concepts Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

## Transportation Safety Management System

TEB reports the following progress for November 2022, for the following program elements.

1. **Transportation Safety Assurance** – Assuring that the entities the Commission regulates comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Carrier Inspections, Field Operations, and related Enforcement Activities.

<sup>&</sup>lt;sup>1</sup> CPUCs Strategic Directives (ca.gov)

<sup>&</sup>lt;sup>2</sup> <u>CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety</u>

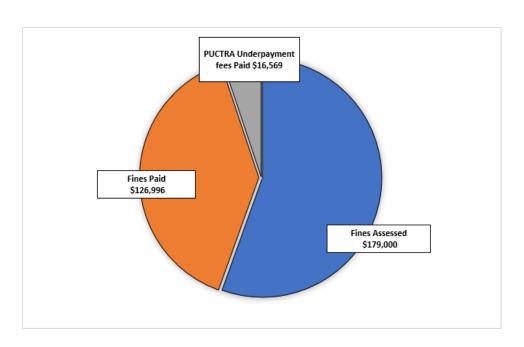
CPED Monthly Activity Report / November 2022

- Formal Enforcement Proceedings
  - I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ Stevens/Commissioner Shiroma. On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or other applicable rules and regulations.
    - ADR was terminated after CPED rejected a counteroffer.
    - The schedule for this proceeding was stayed as of September 1, 2022, by ALJ Brian Stevens. A status conference was held September 29, 2022. The OII has been extended till September 30, 2023. No updates for November 2022.
- 2. **Transportation Risk Management** Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates.
  - No updates.
- 3. **Transportation Safety Promotion** Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.
  - Orientation conducted at the Cross Border Xpress (CBX) Terminal in San Diego
  - Orientation conducted at San Francisco International Airport (SFO).
  - ➤ Meeting with CHP for planning a 2023 joint inspection.

**Table 2. TEB Enforcement Activities** 

12 Month Enforcement Activity	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Total
Open Investigations	60	46	42	48	66	82	98	90	72	64	80	77	N/A
New Investigations	6	22	21	33	8	7	24	7	3	11	27	8	177
Investigations Completed	20	26	15	15	14	3	7	10	16	24	9	11	170
Investigations Open Longer than 6 Months	9	19	19	23	25	24	27	35	23	32	21	25	N/A
% Of investigations Open Longer than 6 Months	15%	41%	45%	48%	38%	29%	28%	39%	32%	50%	26%	32%	N/A
Cease and Desist Notices	4	12	9	16	14	10	17	12	16	12	20	13	155
Warning Letters	4	2	2	5	6	2	3	4	1	2	2	0	33
Telephone Disconnects	0	0	0	0	0	0	0	0	0	0	0	0	0
Citations	3	9	3	1	6	1	5	1	2	0	4	6	41
Civil Compromise Actions	0	2	9	5	7	3	5	12	10	22	13	5	93
Vehicle Impounds	1	6	3	11	6	9	7	9	14	19	13	9	107

Figure 6. TEB Fines Assessed and Amounts Collected from Investigations
December 2021 – November 2022



**Table 3. Consumer Intake Unit (CIU) Statistics** 

CIU Statistics	
Open complaints as of November 1, 2022	2
New complaints received during month	1
Subtotal	3
Less: Complaints closed by CIU directly	2
Complaints Referred to Enforcement during month	0
Open CIU complaints as of November 30, 2022	1

**Table 4. Citation Appeal Proceedings** 

Docket No.	Entity	Status
K.19-09-015	Jordan & Associates Investments, dba Sun Buggie Fun Rentals (TCP 38563-Z)	On August 25, 2022, ALJ ruled the appeal has been granted and the citation has been dismissed. Ruling of reassign ALJ. No updates for November 2022.
K.22-02-004	Earl McLeod, Hayward, unlicensed	Hearing held on May 2, 2022. Citation for \$4,000 upheld. Case K.22-02-004 closed as of November 17, 2022
K.22-06-007	Amore' Limousine Service, Inc (TCP 25876	On September 29, 2022, hearing held. No updates for November 2022.
K.22-11-012	Edwin Torres, North Hollywood, unlicensed	On, November 10, 2022, appeal was filed. Case assigned to ALJ Robert W. Haga. Awaiting hearing date.

**Table 5. TEB Field Operations – Probable Violations and Observation Summary** 

	Transportation Charter-Party (TCP)		Companies		Passenger Stage Corporations (PSC)		
Month	Observed	Probable Violations	Observed	Probable Violations	Observed	Probable Violations	
Nov 2022	144	28	46	16	0	0	
Oct 2022	78	18	321	49	3	0	
Sept 2022	79	17	280	31	11	13	
Aug 2022	470	23	562	109	0	0	
July 2022	208	6	366	45	1	0	
June 2022	160	15	500	45	2	0	
May 2022	143	7	356	71	2	0	
Apr 2022	129	1	510	49	0	0	
Mar 2022	155	7	465	74	0	0	
Feb 2022	96	0	558	131	0	0	
Jan 2022	49	0	228	35	0	0	
Dec 2021	148	4	487	40	0	0	

# **Table 6. Joint Operations with Law Enforcement Agencies**

Agency	Operation
San Francisco International Airport (SFO)	TCP/TNC Passenger carrier inspection at SFO
Napa County District Attorney's Office and St.	TCD Descender carrier inspection in Nana Valley
Helena Police Department	TCP Passenger carrier inspection in Napa Valley

#### **UTILITIES ENFORCEMENT BRANCH (UEB)**

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

### Monthly Highlights

- Constellation New Energy (CNE) RA Citation Appeal (K.22-11-007): On November 7, 2022, CNE filed a Notice of Appeal from citation E-4195-0130 issued by CPED on October 7, 2022 for \$28,000. On November 21, 2022, CPED filed its compliance filing.
- Western Community Energy (WCE) RA Citation Appeal (K.21-03-006): On November 8, 2022, the Commission issued Resolution ALJ-426 approving WCE's motion to withdraw its appeal of citation E-4195-0099. On October 5, 2022, the Commission received a payment from Western Community Energy for \$639,243.95 for the outstanding citation, as discharged by the bankruptcy court.
- **Digital Future (A.22-10-005):** On November 10, 2022, CPED protested the application of Digital Future for registration as an interexchange carrier. CPED alleges that Digital Future violated Rule 1.1 for its failure to disclose bankruptcy filings associated with its officers.
- Commercial Energy RA Citation Appeal (K.21-08-001): On November 10, 2022, the Commission received payment of \$1,121,780.50 from Commercial Energy for citation E-4195-100.
- Orange County Power Authority (OCPA) RA Citation Appeal (K.21-10-024): On November 10, 2022, the Commission's Docket Office accepted OCPA's Notice of Citation Appeal of citation E-4195-0125 issued on September 16, 2022 by CPED filed on October 31, 2022. On November 14, 2022, CPED filed its compliance filing.
- Central Valley Community Energy (3CE) RA Citation Appeal (K.22-10-009): On November 30, 2022, 3CE informed ALJ Chiv that it intends to file a motion to withdraw its appeal on December 1, 2022.

## **Key Activities**

UEB is working on a total of 111 cases. Investigations center primarily on CTA Unauthorized Enrollment, Disconnections, and Resource Adequacy. UEB's cases come from a variety of sources, with Inter-Division referrals and UEB's own scanning activities playing key roles.

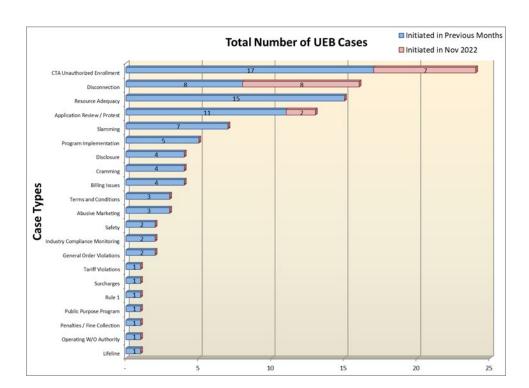


Figure 7. UEB Total Number of Cases by Type as of November 30, 2022

# Citations/Fines/Reparation

In November 2022, UEB issued one Resource Adequacy citation in the amount of \$1,500 and two CTA citations totaling \$2,000.

Cumulative 2022 fines, reparations and penalties imposed are shown below.

Table 7. UEB Fines, Reparations, and Penalties

Date	Citations/Fines/ Reparation
Cumulative 2022	\$17,063,504
November 2022	\$3,500

• Resource Adequacy (RA) Citation Program: UEB issues citations and levies fines to enforce Load Serving Entities' (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, and 20-06-031. In November 2022, UEB issued one RA citation totaling \$1,500, and received payment for one citation totaling \$1,121,780. UEB received a Notice of Appeal for two citations.

**Table 8. RA Citation November 2022** 

RESOURCE ADEQUACY CITATIONS OCTOBER 2022						
Energy Citation #	Date Issued	Company	Citation Amount	Date Due	Status	
E-4195-0131	11/8/2022	EDF Industrial Power Services	\$1,500.00	12/8/2022	Awaiting Payment/Appeal	
		Total	\$1,500.00			

• **Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In November, UEB reviewed 53 CTA-related complaints received by the Consumer Affairs Branch (CAB) in October 2022 and identified 21 needing investigation for potential unauthorized enrollment. Staff issued seven data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for 20 customers; one customer was enrolled in 2012, prior to Resolution UEB-003. At

this time, UEB has received proof of enrollment authorization for all requested customers. Staff's investigation for October is ongoing due to a consumer's dispute regarding its proof of enrollment authorization.

On November 23, 2022, UEB issued Bolt Energy Services, LLC Citation No. UEB-003-0181. UEB received a response from Bolt on November 29, 2022, indicating that they will comply with the citation. On November 23, 2022, UEB also issued Spark Energy Gas, LLC (Spark) Citation No. UEB-003-0182. Spark's response is due by December 23, 2022. Details of these citations can be found in the table below.

**Table 9. UEB CTA-Related Complaints** 

		CTA-Related	d Complaints				Cease	
•	Month Received	Total Reviewed	Unauthorized Enrollment	Data Requests Issued	Proof of Authorization Obtained	Citations Issued	and Desist Letters Issued	
	November	53	21	7	20	0	0	

**Table 10. UEB CTA Citations** 

CTA CITATIONS						
Citation #	Date Issued	Company	Citation Amount	Date Due	Status	
UEB-003-0181	11/23/2022	Bolt Energy Services, LLC	\$1,000	12/23/2022	Pending	
UEB-003-0182	11/23/2022	Spark Energy Gas, LLC	\$1,000	12/23/2022	Pending	
		TOTAL	\$2,000			

# Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB's COPS tracker for the month of November. UEB was responsible for 41 separate Ordering Paragraphs. As of November 2022, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB's work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB's investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.

# UEB-Related Proceedings

**Table 11. UEB-Related Proceedings** 

Docket No.	Title	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195-0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kim	N/A
K.21-03-005	Appeal of San Diego Community Power to citation E-4195-98 issued on February 3, 2021 by Consumer Protection & Enforcement Division.	Golberg	N/A
K.21-03-006	Appeal of Western Community Energy to citation E-4195-99 issued on February 9, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.21-11-018	Appeal of Shell Energy North America to citation E-4195-113 issued on October 21, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.22-05-017	Appeal of Orange County Power Authority to citation E-4195-116 issued on April 20, 2022 by Consumer Protection & Enforcement Division.	Petersen	N/A
K.22-10-009	Appeal of Central Coast Community Energy to citation E-4195-126 issued on September 16, 2022 by Consumer Protection & Enforcement Division.	Chiv	N/A
1.22-04-005	Order Instituting Investigation on the Commission's Own Motion into MetroPCS California LLC Failure to Remit Prepaid Mobile Telephony Service Surcharges and User Fees	Mason	Houck
I.22-10-007	Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Shiroma
K.22-10-024	Appeal of Orange County Power Authority to citation E-4195-125 issued on September 16, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A

K.22-11-007	Appeal of Central Coast Community Energy to citation E-4195-130 issued on October 7, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A
A.22-02-020	Application of Dagobah Systems, Inc., dba Dagobah Communications Systems, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Melvin	Reynolds
A.22-10-005	Application of Digital Future UUC LLC for Registration as an Interexchange Carrier Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1013.	N/A	N/A

# Outreach/Training/Other Activities

State National Action Plan (SNAP): SNAP did not schedule a meeting for November.