



## Public Utilities Commission

STATE OF CALIFORNIA

### **CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE**

To: Think Escape, LLC  
Attn: Rajnish Sud  
3911 Thornton Ave  
Fremont, CA 94536

File: TCP 23682 B (Expired)  
Date: December 21, 2023  
Citation #: T.23-12-005  
Case #: PSG-5953

#### **VIOLATIONS**

You are hereby cited with having violated section(s) of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. These violations occurred during the period August 29, 2023 to December 19, 2023.

- (1) Advertised as a charter-party carrier without a valid authority, in violation of Pub. Util. Code section 5414.5. **[1 count]**

#### **STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

## **RESPONSE**

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before January 22, 2024. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by January 22, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Maria C. Solis*

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Maria C. Solis, P.E.  
Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (916) 928-2534  
E-mail address: [maria.solis@cpuc.ca.gov](mailto:maria.solis@cpuc.ca.gov)

Attachments

**TEB Enforcement Analyst:** Shawndra Miles

**Case:** PSG-5953

## **Investigation Report**

**CARRIER NAME:** Think Escape LLC, A California Limited Liability Corporation, #  
200604810186

**OFFICERS:** Rajnish Sud, President

**AUTHORITY:** TCP 23682 B - Expired

**ADDRESS:** 3911 Thornton Ave, Fremont, CA 94536

**PHONE/EMAIL:** 510-396-0509/[reservations@thinkescape.com](mailto:reservations@thinkescape.com)

**VEHICLES:** 4

**EMPLOYEES-  
DRIVERS:** Unknown

**PL&PD  
INSURANCE:** None

**WKCP  
INSURANCE:** None

**DRUG  
CONSORTIUM:** None

**REVENUE:** None reported

## INTRODUCTION

On August 24, 2023, I was assigned to investigate the operations and practices of Think Escape, LLC (hereafter referred to as Think Escape) because of a consumer complaint, Consumer Intake Unit (CIU) # 20230079 [**Attachment 1**] alleging Think Escape is operating and advertising without authority and contracting work to other operators.

## PRIOR VIOLATIONS

Enforcement case records show Think Escape has a history of violating the Commission rules and regulations, as detailed below.

PSG-3161: On April 27, 2012, Think Escape was issued Field Citation # FC-517 and administratively fined \$2,500 [**Attachment 2**] for violations of various Public Utilities (Pub. Util.) Code and General Orders (G.O.):

- a. Operated as a charter-party carrier after suspension of its permit;
- b. Failure to produce and maintain records;
- c. Under reported gross operating revenue for 2008 and 1<sup>st</sup> Quarter 2011;
- d. Failed to provide waybills.

Think Escape paid the citation in full.

PSG-4545: On January 17, 2018, Think Escape was issued an official notice [**Attachment 3**] for violations of various Pub. Util. Code and G.O.:

- a. Operating without authority;
- b. Advertising without authority.

## VIOLATIONS

I investigated Think Escape for the period of **August 25, 2023 thru November 30, 2023** and found violations of the following provisions of the Pub. Util Code and G.O.:

- Advertised as a charter-party carrier without a valid authority, in violation of Pub. Util. Code section 5414.5. **[1 count]**

Pub. Util. Code §5414.5 states “Every corporation or person who knowingly and willfully issues, publishes, or affixes, or causes or permits the issuance, publishing, or affixing, of any oral or written advertisement, broadcast, or other holding out to the public, or any portion thereof, that the corporation or person is in operation as a charter-party carrier of passengers without having a valid certificate or permit issued under this chapter is guilty of a misdemeanor punishable, if an individual, by a fine of not more than one thousand dollars (\$1,000) or by imprisonment in the county jail for not more than six months, or by both, or, if a corporation, by a fine of not more than five thousand dollars (\$5,000).”

Think Escape’s website: [www.thinkescape.com](http://www.thinkescape.com) and social media accounts **[Attachment 3]**, indicates the carrier operates as a Premiere Party Bus Service in San Francisco, California. A cease-and-desist letter **[Attachment 4]** was sent via email to Rajnish Sud at [reservations@thinkescape.com](mailto:reservations@thinkescape.com) on August 29, 2023, September 12, 2023, and October 04, 2023. On September 19, 2023, Rajnish Sud responded via email to confirm receipt of the cease-and-desist letter and informed me the business was currently not in operation and willingness to comply. On October 4, 2023, I called Mr. Sud and sent a follow up email reminding him to cease all operations. To date, Mr. Sud has not returned my phone call nor responded to any emails, after his initial response on September 19, 2023.

On November 30, 2023, I reached out to the anonymous complainant. The complainant stated Mr. Sud reached out to him about performing work on his behalf. Through conversation, the complainant learned Mr. Sud did not have an active permit and quickly declined the offer. They were unable to provide physical proof of subcontracting. I reviewed the company’s website, which is still functioning, and the carrier has not begun obtaining authority with the

Transportation Licensing and Analysis Branch, since 2021, when his last application was rejected. On December 21, 2023, a citation was emailed and a certified letter [**Attachment 5**] was sent to Rajnish Sud.

### **DECLARATION**

I have read the foregoing and know the contents thereof and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on December 21, 2023  
in Sacramento, California.

*Shawndra Miles*

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Shawndra Miles  
Enforcement Analyst

## **Index of Attachments**

1. CIU 20230079
2. Citation # FC-517
3. January 17, 2018 Official Notice
4. Think Escape-Website/Social Media
5. Think Escape-Cease-and-Desist

Attachment #1

CIU 20230079



California Public Utilities Commission  
Transportation Informal Complaint Tracking System  
Printed as of 23-AUG-2023 14:45:05

Case #..... 20230079  
Inquiry Type..... Written  
Carrier Type..... Passenger Carrier  
Received by Area Office San Francisco  
Area Office Assigned... Consumer Int.  
District Office.....  
Transferred To.....  
Representative.....  
Received Date..... 23-AUG-2023  
Closed Date..... 23-AUG-2023  
Update Date.....  
Transfer Date.....

**COMPLAINANT:**

MTR/PSG/CA#..  
DBA.....  
Name.....  
Address.....  
City/St/Zip..  
Phone.....  
Email.....

[REDACTED] CA [REDACTED]

**DEFENDANT:**

MTR/PSG/CA#.. PSG0023682  
DBA..... THINK ESCAPE LLC  
Name..... THINK ESCAPE LLC  
Address..... 3911 THORNTON AVE  
City/ST/Zip.. FREMONT  
Phone..... (510) 870-1823

CA 94536

**COMPLAINT DESCRIPTION:**

Carrier attempting to subcontract with expired permit, also advertising/website up with expired permit

**DISPOSITION DESCRIPTION:**

Referred to enforcement

California Public Utilities Commission  
Transportation Informal Complaint Tracking System  
Passenger Carrier Violation(s)  
Printed as of 23-AUG-2023 14:45:05

Failure to insure all equipment  
Failure to register interstate operations  
GO 157/158  
Loss or Damage  
No operating authority  
No worker's compensation  
Operations while suspended  
Other  
Service  
Unlicensed sub-carriers  
Advertising without a permit

State of California

Public Utilities Commission

News and Outreach Office – Consumers Affair Branch

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-1158 Tel: (800) 649-7570 E-Mail: Consumer-Affairs@cpuc.ca.gov

Passenger Complaint Form – Intrastate Transportation Only

This form is available for you to send a complaint about a passenger carrier to the Public Utilities Commission. Although the Commission may not be able to resolve specific disputes between consumers and passenger carriers, it can act against a company for violations of law.

How Do We Reach You?

Your Name: [Redacted]

Your Business Name: [Redacted]

Street Address: [Redacted]

City: [Redacted] State: CA Zip: [Redacted]

Telephone (with area code): [Redacted]

E-Mail Address: [Redacted]

Tell Us Your Complaint

Subject of Your Complaint:

Safety [ ] Service [ ] Overcharge [ ] Loss or Damage [ ] Other [x]

Name of Company You Are Complaining About: THINK ESCAPE LLC - PSG0023682

Street Address: 32436 Pacific Grove Way

City: Hayward State: CA Zip: 94587

TCP or PSC Number, if known: PSG0023682

Telephone (with area code): (800) 823-7249

Company Web Site: (Website) https://www.thinkescape.com

Company E-Mail Address: reservations@thinkescape.com

Are you claiming a refund or making a loss or damage claim? If so, provide the amount:

N/A \$ [Redacted]

How Did the Company Initially Contact You? \_\_\_\_\_

Company contact me to do subcarrier work order request. I would like to be anonymous.

Date and time transportation was provided: \_\_\_\_\_

N/A after finding out from CPUC website that carrier permit expired. Did not provide any services

Origin and Destination of your trip: \_\_\_\_\_

Name of driver and/or number of vehicle, if known: \_\_\_\_\_

Thinkescape pretends to have drivers & buses. No drivers, no buses, PSG permit expired.

Name(s) of other contact persons with company: \_\_\_\_\_

Rajnish Sud

Briefly Explain Your Problem: \_\_\_\_\_

Thinkescape doesn't have proper operating authority with CPUC

Thinkescape use buses for subcarrier with Thinkescape label & contract

Thinkescape doesn't own any buses, operating like they own the buses.

Thinkescape doesn't have CHP inspection valid, nor any permits to operating.

Any company doing business should have proper operating permits.

**PLEASE INCLUDE COPIES OF ANY AND ALL WRITTEN DOCUMENTATION PERTAINING TO YOUR COMPLAINT (i.e., receipts, cancelled checks, credit card statements, business cards, letters, etc.)**

FOR OFFICE USE ONLY CIMS # \_\_\_\_\_ Date Rec'd. \_\_\_\_\_ Inquiry Type W H T I L  
PCN PCS Rep: \_\_\_\_\_ Category: \_\_\_\_\_

Attachment #2

Citation FC-517



## Public Utilities Commission

STATE OF CALIFORNIA

### CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: Think Escape, LLC  
Attention: Rajnish Sud  
45401 Research Ave., Ste. 215  
Fremont, CA 94539

File: TCP 23682  
Date: \_\_\_\_\_, 2012  
Citation #: FC - 517  
Case #: PSG-3165

#### **VIOLATIONS**

You are hereby cited with having violated section(s) of the Public Utilities Code (PUC) and Commission General Orders (G.O.) as described below. These violations occurred during the period September 1, 2010 through June 23, 2011.

- (1) Operated as a charter-party carrier after suspension of its permit, in violation of PUC section 5379. **[6 counts]**; and
- (2) Failure to produce and maintain records in violation of PUC section 5389, 5381 and G.O. 157-D, part 6.01. **[2 counts]**; and
- (3) Under reported gross operating revenue for 2008 and 1<sup>st</sup> Quarter 2011, in violation of PUC section 5378(a) (9). **[2 counts]**; and
- (4) Failed to provide waybills in violation of PUC section 5381 and G.O. 157-D, part 3.01. **[8 counts]**.

#### **STATEMENT OF FACTS**

The above violations are documented in the attached investigator's summary report, which consists of carrier's records and substantiating documents obtained from other sources.

CIT-LIC

## RESPONSE

You are hereby called upon to answer this citation on or before \_\_\_\_\_, 2012.  
By way of such answer you may either:

- (1) Pay a fine of **\$2,500** pursuant to PUC section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Payment Form*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed.) and
- (2) Pay the PUCTRA fees in the amount of \$811.60 and \$289.17 or
- (3) Contest this citation by filing an appeal. See attached document "*How To File An Appeal*".

If you fail to respond within the 20 calendar days, you will be in default of the citation and will have forfeited your right to appeal the citation. In addition, your operating authority will be immediately suspended and subsequently revoked, pursuant to Resolution ALJ-187.

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Cynthia McReynolds  
Senior Transportation Representative, Badge #1001  
Transportation Enforcement Branch  
Consumer Protection and Safety Division

Attachments

CIT-LIC



## Public Utilities Commission

STATE OF CALIFORNIA

File No.: TCP 23682

Citation #: FC- 517

Case #: PSG-3165

### CITATION COMPLIANCE AGREEMENT

I hereby agree to comply with this citation dated \_\_\_\_\_, 2012, and herewith pay the fine of \$2,500.

Think Escape LLC  
Rajnish Sud, Managing Member  
Fremont, CA 94539

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Payment should be made payable to *California Public Utilities Commission* and sent to:

**California Public Utilities Commission**  
**Attn: Fiscal Office**  
**505 Van Ness Avenue, 3<sup>rd</sup> Floor**  
**San Francisco, CA 94102-3298**



Attachment #3

Official Notice

1/17/2018



Case#: **PSG- 4545**

**Public Utilities Commission**  
State of California  
**OFFICIAL NOTICE**

On January 16, 2018, Aaron Pete of the Transportation Enforcement Branch of the Public Utilities Commission of the State of California admonished:

**Rajnish Sud, President, Shuttle Bus Express**

\_\_\_\_\_  
(Name and Title)

**Shuttle Bus Express Db a Think Escape – TCP 37714**

\_\_\_\_\_  
(Carrier' dba and TCP/PSC)

for violation(s) listed below, and also placed them on notice that if similar violations are disclosed in the future, penalties as provided in the Public Utilities Code (PUC) may be incurred:

REFERENCE	VIOLATION
PUC section 5371	Operating without an authority.
PUC Section 5414.5	Advertising without an authority.

<p><b>Aaron Pete, Badge #33</b> (Investigator Printed Name)</p>	<p>I have read the above statement and have been furnished a copy.</p>
<p>_____ (Investigator's Signature)</p>	<p><b>Shuttle Bus Express</b> Carrier</p>
<p>Dated _____</p>	<p>_____ (Print name and Title)</p>
	<p>_____ (Signature)</p> <p>Dated _____</p>

# Attachment # 4

Evidence of Website

Social Media

Advertising



# Think Escape San Francisco Party Bus

2 likes • 3 followers

Posts


About

Photos


Videos



## Intro

 Page · Limo Service

 7000 Coliseum Way #211, Oakland, CA, United States, California

 (800) 823-7249

 [popnye.com](http://popnye.com)

 Price Range · \$\$

**Connect with Think Escape San Francisco Party Bus on Faceb...**

Log In

or

Create new account



[Privacy](#) · [Terms](#) · [Advertising](#) · [Ad Choices](#) · [Cookies](#) · [More](#) · [Meta](#) © 2023

**No posts available**

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**Connect with Think Escape San Francisco Party Bus on Faceb...**

Log In

or

Create new account



 [\(800\) 823-7249](tel:(800)823-7249)

 [reservations@thinkescape.com](mailto:reservations@thinkescape.com)

☰ Menu

HOME

SERVICES

OUR FLEET

◦ PARTY BUSES

◦ EXECUTIVE SHUTTLE BUSES

ABOUT US

◦ REVIEWS

◦ FAQ'S

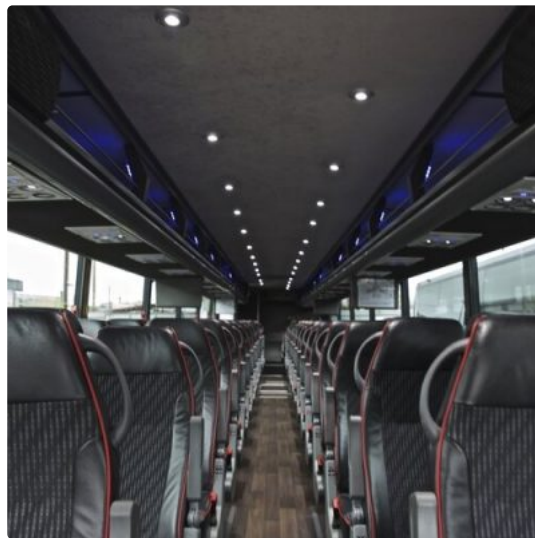
REQUEST A QUOTE

## LIMO BUSES FOR ANY OCCASION! WHAT'S YOUR ESCAPE?

Think Escape is San Francisco's Premiere Party Bus



**PARTY BUSES**



EXECUTIVE SHUTTLE BUSES

## WE'LL LET OUR CUSTOMERS DO THE TALKING!



Raj and Think Escape bus rental made my bridal shower weekend amazing . From pickup to drop off they ensured that me and my girls had an amazing time . The bus was clean ,



**Atula O.**

February 28, 2020.

I hunted around for a great deal on a party bus that could drive 20 people from SF to Napa and back, and this was the best one that I found. It had a nice Bluetooth music system



**Elena K.**

February 18, 2020.

What can Ronald not do. When all is done, Ronald from Think Escape will be as one of the greatest party bus drivers to grace the hallowed halls of debauchery



**Nikhil N.**

February 8, 2020.

**Yelp rating score: 4.5 of 5, based on 448 reviews.**

PLANNING SOMETHING SPECIAL? REQUEST A CALL BACK



[Request a Quote](#)

## OUR SERVICES



### [NAPA VALLEY AND SONOMA PARTY BUS AND LIMOUSINE TOURS](#)

Escape to a Napa Valley winery or vineyard for a weekend of luxury with your loved ones. Whether you are celebrating a wedding, enjoying a romantic day out, or spending quality time with friends, let Think Escape ease the burden of your travel plans by serving as your professional chauffeur on your upcoming wine sightseeing tour.

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### [WEDDING LIMO & PARTY BUS IN SAN FRANCISCO](#)

Arrive at your ceremony on time and in style in one of our top-of-the-line vehicles, complete with a personal chauffeur driver and complimentary champagne. Our luxury party buses, shuttle buses, and limousines can accommodate anywhere from 8 to 55 passengers, seamlessly transporting guests and the wedding party wherever they need to be.

[Read More](#)



### [BACHELORETTE PARTY BUS & LIMO BUS](#)

We all love a good wedding, but you know what's just as fun? A great bachelorette party! And we want to help you plan the world's best bachelorette bash. No matter if you're thinking of a low-key night of dinner and drinks or an all-out weekend extravaganza, Think Escape's expert transportation services will get you where you need to go.

[Read More](#)



### [CORPORATE LIMO BUS](#)

Whether you're on a business trip in the San Francisco bay area or you're hosting a local corporate outing, Think Escape can enhance your experience in luxury and style with the Corporate Party Bus. Our fleet offers a wide selection of the best in limousines, shuttle buses, charter buses,

and party limo buses to meet your needs.

[Read More](#)



### **PROMS LIMO BUS AND PARTY BUS SERVICE**

Prom Party Bus! Prom is arguably one of the most memorable events of a high school student's life. Corsages are picked out, dinner reservations are booked, and hair appointments are secured -- but without a chauffeur, you may be missing a big part of the magic of prom night.

[Read More](#)



### **QUINCEANERA & SWEET 16 LIMO BUS AND PARTY BUS RENTAL**

A girl's Quinceañera celebrates her introduction to Latina womanhood. It's a chance for her to be a princess for a day, with all the details to match -- the tiara, the dress, the feast, the flowers, and of course, the adoring friends and family. Every aspect needs to be special, and that includes transportation.

[Read More](#)

# SAN FRANCISCO'S #1 PARTY BUS RENTAL COMPANY

Fully licensed by the state of California, CHP approved, and insured, we pride ourselves in giving outstanding customer service, vehicles, and competitive pricing.

CALL US TODAY! (800) 823-7249

OR

[Request a Quote](#)

## Additional Info

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[Reviews](#)

# Attachment # 5

**CEASE AND DESIST**

**PUBLIC UTILITIES COMMISSION**

505 Van Ness Avenue  
San Francisco, CA 94102



September 13, 2023

File:TCP-B: 23682 **(Expired)**  
Case No.: PSG-5953

Think Escape, LLC  
Rajnish Sud  
8134 SE 15<sup>th</sup> Avenue  
Portland, OR 97202

ORIGINALLY SENT VIA E-MAIL on August 29, 2023 & September 13, 2023  
SENT VIA CERTIFIED MAIL on September 13, 2023

**NOTICE TO CEASE AND DESIST**

Dear Rajnish Sud,

On May 25, 2021 your charter-party operating authority expired. In addition, the refile applications submitted on July 14, 2021 and May 09, 2022, were both rejected.

Public Utilities Code (P.U. Code) Section 5379 states that it is unlawful for a charter-party carrier of passengers to conduct any operations after cancelation or revocation, or during the period of its suspension, or after the expiration of its permit or certificate. P.U. Code Section 5414.5 states that it is unlawful to publish or advertise without holding a valid permit. Advertisements include, but are not limited to, advertising in local directories or yellow pages, business cards, websites, etc.

P.U. Code Section 5387 states in part that a charter-party carrier shall have its authority to operate as a charter-party carrier permanently revoked by the California Public Utilities Commission (CPUC) if it operates a bus without having been issued a permit or certificate from the CPUC.

**YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL UNLAWFUL OPERATIONS INCLUDING ADVERTISING.**

**YOU MUST IMMEDIATELY CEASE AND DESIST ANY AND ALL UNLAWFUL OPERATIONS. ANY CARRIER WHICH OPERATES WITHOUT AUTHORITY IS GUILTY OF A MISDEMEANOR WHICH IS PUNISHABLE BY A FINE OF NOT LESS THAN \$1,000 AND NOT MORE THAN \$5,000 FOR EACH VIOLATION OR BY IMPRISONMENT IN THE COUNTY JAIL FOR UP TO THREE MONTHS, OR BOTH (P.U. CODE SECTION 5411).**

This letter places your firm on notice that continued violations of the law without the required certificate may result in criminal prosecutions and possible termination of telephone service. There will be no further warnings.

If you have questions regarding this letter, please do not hesitate to call me at 279-977-2432.

For information on obtaining a permit or certificate, go to <http://www.cpuc.ca.gov/transportationlicensing/>.

Sincerely,

*Shawndra Miles*

Shawndra Miles, Regulatory Analyst  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Email: [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)  
Telephone: 279-977-2432

cc: Maria Solis PE, Program and Project Supervisor