

Public Utilities Commission STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: Mr. Omar Sandoval



File: Unlicensed

Date: September 17, 2025 Citation: T.2025-09-011

Case: CSE-517

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code as described below. The violation occurred on April 11, 2025.

(1) Advertised without authority in violation of Pub. Util. Code Sections 5411 and 5414.5 [3 counts].

Page 2

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 7, 2025. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to P.U. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, or
- (3) Contest this Citation by filing an Appeal. See attached document "How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."

If you fail to respond by October 7, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Rahmon Momoh

Rahmon Momoh, Program and Project Supervisor Consumer Protection and Enforcement Division Transportation Enforcement Branch Telephone number (415) 703-1725

E-mail address rahmon.momoh@cpuc.ca.gov

Attachments

File No.: Unlicensed Citation: T.2025-09-011 Date: September 17, 2025

Case: CSE-517

CITATION COMPLIANCE AGREEMENT

I (we) hereby agree to comply with this citation dated September 17, 2025, and herewith pay the fine of \$2,000.

| Omar Sandoval | |
|---------------|---------|
| (Signature) | (Title) |
| (Date) | |

Automatic credit and debit card payments are available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email it to our Fiscal Office at FiscalOffice-.TECitations@cpuc.ca.gov.

Or

Payment (cashier's check or money order) should be made payable to California Public Utilities Commission and sent to:

California Public Utilities Commission Attn: Fiscal Office 505 Van Ness Avenue San Francisco, CA 94102-3298

INVESTIGATION REPORT

Case: CSE-517

CARRIER: Omar Sandoval

DBA Oman Drivers & Shoppers DBA Omar Sand Private Drivers

OFFICER: Omar Ricardo Sandoval, Owner,

AUTHORITY: TCP 41617 (Inactive/Unlicensed)

ADDRESS:

PHONE/EMAIL:

VEHICLE: 1

EMPLOYEE-DRIVERS: 1

PL&PD

INSURANCE: Unknown

WORKERS'
COMPENSATION

INSURANCE: Unknown

DRUG

CONSORTIUM: Unknown

INTRODUCTION

On May 14, 2025, I was assigned to investigate the operations and practices of Omar Ricardo Sandoval, doing business as (DBA) Oman Drivers & Shoppers, DBA Omar Sand Private Drivers (Omar Sandoval), initiated by a complaint alleging Omar Sandoval was operating and advertising without authority.

HISTORY OF ENFORCEMENT

Prior Case (PSG-5679): On January 16, 2022, a complaint was received alleging Omar Sandoval was advertising and operating a white Chevy Equinox without authority. On March 3, 2022, the Transportation Enforcement Branch issued a Cease and Desist notice to Omar Sandoval. On January 3, 2023, Omar Sandoval still had not applied for a Transportation Charter Party (TCP) permit; therefore, a second Cease and Desist notice was issued on January 25, 2023, [Attachment 1].

VIOLATIONS

The investigation for May 14, 2025, through July 22, 2025, disclosed violations of the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

• Advertised without authority in violation of Pub. Util. Code Sections 5411 and 5414.5 [3 counts].

On June 4, 2025, I emailed Omar Sandoval, Owner, a Notice to Cease and Desist [Attachment 2] since he was advertising without authority on Yelp, Facebook, and Instagram [Attachment 3].

On June 5, 2025, Omar Sandoval emailed me asking why he was receiving the letter. I replied to Omar Sandoval, explaining that he cannot operate or advertise without an active/valid TCP permit, and that we have shown his TCP 41617 as inactive. I also requested proof of auto insurance and copies of his waybills from May 21, 2025, to June 4, 2025. On June 10, 2025, I emailed Omar Sandoval again, asking for the records. He responded on June 12, 2025, stating that he no longer has waybills and is no longer

working. On June 25, 2025, Omar Sandoval emailed me a copy of his Statement of Abandonment of Use of Fictitious Business Name filed on June 9, 2025, along with a Bank of America account closing summary dated June 11, 2025 [Attachment 4].

Omar Sandoval is familiar with the Commission's transportation permit process because he initially applied for a TCP permit on May 19, 2022; however, he did not complete the application process and currently holds an inactive TCP permit. A Fictitious Business Name Statement showing a DBA of Oman Drivers & Shoppers with a date of March 30, 2021, was uploaded to his TCP account. Additionally, his Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) program account indicates that Omar Sandoval is enrolled with an enrollment date of May 26, 2022 [Attachment 5].

DECLARATION

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief and to those matters, I believe to be true.

Executed on September 16, 2025, in Sacramento, California.

Azita Jackson _____Azita Jackson, TEB Enforcement Analyst

List of Attachments

- Attachment 1 -- Prior Case (PSG-5679): Prior Notices to Cease and Desist (3/3/2022 and 01/25/23)
- Attachment 2 -- Notice to Cease and Desist and email (6/4/2025)
- Attachment 3 -- Yelp, Facebook, and Instagram Advertisements
- Attachment 4 -- Statement of Abandonment of use of Fictitious Business Name (6/9/2025) and Bank of America account closing summary (6/11/2025)
- Attachment 5 -- Fictitious Business Name Statement and Employer Pull Notice

Attachment 1 Prior Case (PSG-5679): Prior Notices to Cease and Desist Attachment (3/3/2022 and 01/25/23)

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION 320 W 4TH STREET, SUITE 500 LOS ANGELES, CA 90013

Sent via email :



March 3, 2022

Case File #: PSG - 5679 (Unlicensed)

Omar Sand dba Private Drivers

NOTICE TO CEASE AND DESIST

This letter places you on notice to cease and desist immediately all advertisements and operations as a charter-party carrier of passengers without a valid authority in force with the Commission. Continued violations of law may result in criminal prosecution, termination of telephone service, and/or the impoundment of your vehicle(s).

The California Public Utilities Commission (CPUC) regulates and licenses TCP carriers within California pursuant to the California Constitution. Public Utilities Code sections 5411 and 5414.5 state that any carrier which operates and/or advertises without authority is guilty of a misdemeanor which is punishable by a fine of up to \$5,000. Each day of continued violations is a separate and distinct offense.

Omar Sand doing business as Private Driver is operating and advertising on Yelp, Nextdoor, and Instagram. Omar Sand's Facebook page link is http://www.facebook.com/omarsand18/.

Public Utilities Code section 5371 states that no charter-party carrier of passengers shall engage in transportation services made subject to this chapter without first having obtained from authority from the Commission. This will be your only warning.

For information on obtaining a permit or certificate, go to http://www.cpuc.ca.gov/transportationlicensing/.

Please contact me within five days of receiving this notice at (424) 646-6417 or by email at snl@cpuecca.gov.

Shor Taylor, PURA III Investigator Badge #50 Transportation Enforcement Branch

Consumer Protection and Enforcement Division

Cc: Eric Hooks, Supervisor, Badge #8

STATE OF CALIFORNIA GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION 320 W 4TH STREET, SUITE 500 LOS ANGELES, CA 90013



Sent via email to:

January 25, 2023

Case File #: PSG – 5679 No Authority

Omar Sand dba Private Drivers

NOTICE TO CEASE AND DESIST

This letter places you on notice to cease and desist immediately all advertisements and operations as a charter-party carrier of passengers without a valid authority in force with the Commission. Continued violations of law may result in criminal prosecution, termination of telephone service, and/or the impoundment of your vehicle(s).

The California Public Utilities Commission (CPUC) regulates and licenses TCP carriers within California pursuant to the California Constitution. Public Utilities Code sections 5411 and 5414.5 state that any carrier which operates and/or advertises without authority is guilty of a misdemeanor which is punishable by a fine of up to \$5,000. Each day of continued violations is a separate and distinct offense.

Omar Sand doing business as Private Driver is operating and advertising Yelp, Nextdoor, and Instagram without an active authority. Omar Sand's Facebook page link is https://www.facebook.com/omarsandand18/.

Public Utilities Code section 5371 states that no charter-party carrier of passengers shall engage in transportation services made subject to this chapter without first having obtained from authority from the Commission. This will be your only warning.

For information on obtaining a permit or certificate, go to http://www.cpuc.ca.gov/transportationlicensing/.

Please contact me within five days of receiving this notice at (213) 640-6480 or by email at snl@cpuc.ca.gov.

Shon Taylor, Sr. Enforcement Analyst Transportation Enforcement Branch Consumer Protection and Enforcement Division

Cc: Eric Hooks, Supervisor, Badge #8

Attachment 2 Notice to Cease and Desist and email (6/4/2025)

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

505 Van Ness Ave Sen Frencisco, CA 94102



June 4, 2025

TCP 41617- Inactive Case No.: CSE-517

Omar Ricardo Sandoval DBA Oman Drivers & Shoppers

NOTICE TO CEASE AND DESIST

Dear Omar Ricardo Sandoval:

The California Public Utilities Commission (CPUC) became aware that you are operating without valid authority.

Public Utilities Code (P.U. Code) Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation or a Charter-Party Carrier to conduct any operations without valid authority. P.U. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include but are not limited to advertising in local directories or Yellow Pages, business cards, internet websites, and any other form of advertisements.

Your company must immediately cease and desist from all unlawful operations including advertising.

Pub. Util. Code Section 1037 states in part that any PSC carrier which operates without a valid authority is guilty of a misdemeanor and, upon conviction, shall be punished by a fine not to exceed \$1000.

OR

Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.

This letter places your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to: http://www.cpuc.ca.gov/transportationlicensing/.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Azita Jackson, Public Utilities Regulatory Analyst III

California Public Utilities Commission

Azita Jackson

Consumer Protection and Enforcement Division

Transportation Enforcement Branch Email: azita.jackson@cpuc.ca.gov Telephone: (916) 531-5002

Cc: Date: Wednesday, June 4, 2025 12:03:00 PM Cease and Desist Omar Sandoval dba Oman Drivers - PDF.pdf

Good afternoon, Mr. Omar Sandoval,

Attached is a Notice to Cease and Desist letter.

Please reply to this email to confirm receipt of this letter.

I have also tried to contact you at for you to give me a call back.

left a voicemail and text message requesting

Respectfully,

Azita Jackson

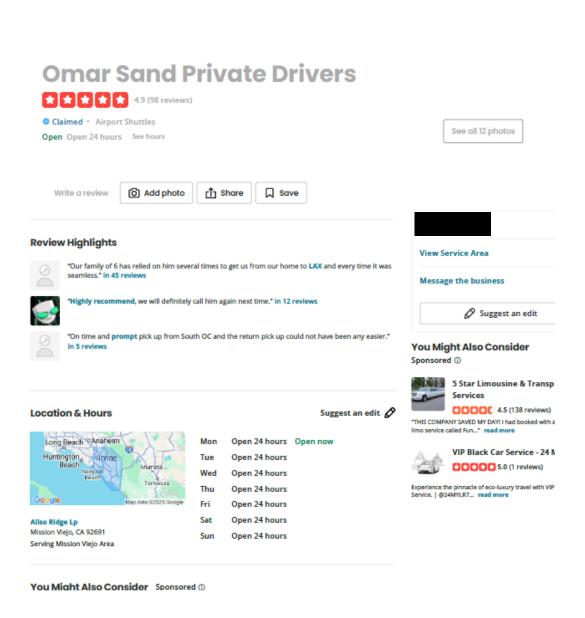
Public Utilities Regulatory Analyst III

Transportation Enforcement Branch Consumer Protection and Enforcement Division California Public Utilities Commission 916-531-5002 | azita.jackson@cpuc.ca.gov

www.cpuc.ca.gov

Attachment 3 Yelp, Facebook, and Instagram Advertisements



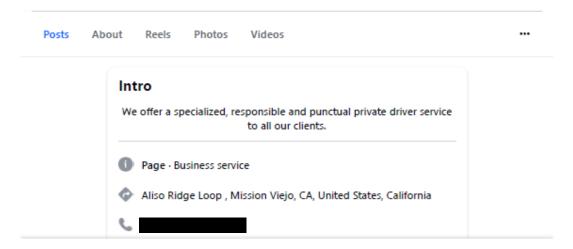


facebook Log In



OMAR SAND Private Drivers

2.8K likes • 3.1K followers



Log in or sign up for Facebook to connect with friends, famil...

Log In or Create new account

https://www.facebook.com/OmarSandPrivateDrivers/

1/8

Instagram Log In Sign Up



omarsandprivatedrivers Follow ••

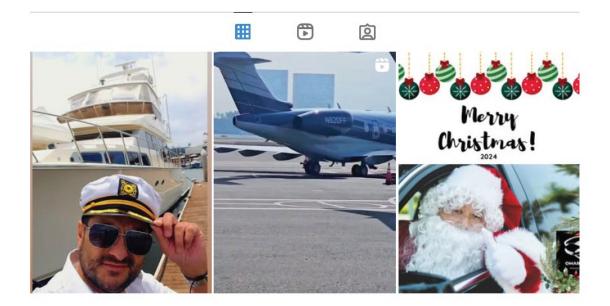
108 posts 646 followers 1 following

Omar Sand

Private Drivers Anytime, anywhere!

Proudly serving in Orange County CA since 2018. We offer a specialized **@**

⇔ ∅... more



Attachment 4 Statement of Abandonment of Use of Fictitious Business Name (6/9/2025) and Bank of America account closing summary (6/11/2025)

| | | GO1 N. ROS POST OFFI | OUNTY CLERK-RECORD | |
|---|--|---|--|--|
| NAME: OWAN RICARDO SA | NOOVAL | | | |
| ADDRESS: | | | | |
| CITY: STATE/ZIP: | | FILED: 06/09/2025 20256717881 HUGH NGUYEN, CLERK - RECORDER, 497, Deputy | | |
| | EMENT OF ARANDONMEN | T OF USE OF FICTITIOUS BUSINESS NA | | |
| | HAVE) ABANDONDED THE USE OF THE F | | | |
| Fictitious Business Name (s): OMAN DRIVERS & SHOPPERS | | FILING FEE | SEX.00 APPLY AT THE TIME OF FILING | |
| Surviness Street Address (the not us | e a PO Box, Postal Facility or PMB): | Mailing Address If different: | | |
| City, State & Zip Code: | | City, State & 21p Code: | | |
| County: | | Business Phone Number (optional): | | |
| The Fictious Business Name above | was filed in Orange County on: 10/19/2 | 022 File Number: | | |
| 1 REGISTRANT NAME & A | DOMESS | 2: REGISTRANT NAME & ADDRESS | A STATE OF THE PARTY OF THE PAR | |
| Name Badividual, Corp., U.C., Gene OMAR RICARDO SANDOVAL | rei Partner, Trustee): | Name (Individual, Corp., LLC, General Partner, Trus | ice): | |
| Business Mailing Address: | | Business Mailing Address: | | |
| Gty, State & Zip: | State of incorporati | Of City, State & Zip: | State of Incorporal Plantic | |
| The business is conducted by: (Che | ick one only) | | - | |
| ■ Individual | General Partnership | Limited Liability Company | | |
| Married Couple | Limited Pertnership | ☐ Corporation ☐ State of Local Registered Down | estic Partners | |
| Soint Venture | Limited Liability Partnersh | | | |
| (A registrant who declares as to | ue any material matter pursuant to Section | tion in this statement is true and correct. In 17913 of the Business and Professions Code that the a fine not to exceed one thousand dollars (\$1,000). | registrant knows to be false | |
| Registrant (s) Name: OMAR SJ | ANDOVAL ge of third Name) | (Print Name and Title of Office/Normager or | (anaraj (fartner) | |
| Registrant(s) Signature: | TICKS | and the research and and | | |
| | | ACT THE SHARE THE SAME | | |
| | | | | |
| | | | | |
| | | | | |



| Assessed Time | BUSINESS ADV FUNDAMENTALS | Account Number | |
|---------------------------------|--|---|-------------|
| Account Type | DBA OMAN DRIVERS & SHOPPERS | Account Number | |
| Account Title | OMAR RICARDO SANDOVAL ORJUELA SOL | F PROP | |
| | OMAK KICARDO SANDOVAL ORJUELA SOL | ie Prof | |
| Account Address | | | |
| | | | |
| | | | |
| | | | |
| isbursement Amo | ount/Method \$ Cas | h Cashier's Check Transfer to account end | ding in |
| What you confirm | ned with us: | ku saaka sa | |
| You told us th | nere are no pending transactions. | | |
| debits are out | | it a balance in your account to cover them. If additional checlou told us about. This would reduce your balance or may cau | |
| we'll begin to account has a | process your request to close your account, which m | ever, if a balance remains in your account at the end of 10 b ay take up to 20 business days. We will close your account e tstanding. We'll transfer any positive balance to account end r account. | ven if your |
| | | e a deposit to bring the account to zero. We'll cancel all account. We may make collection efforts to collect the over | |
| | and Payments: After the account closes, we will ret | urn checks and other debits, and deposits and other credits, | |
| as the Social Security | Administration or your employer) or automatic paym | u need to contact the originator who is sending automatic or ents (such as your phone or insurance company) to make of I payments on page 2 that have posted to your account in the | her payment |
| | Zero: For the account to close, the balance must re. Debits will be returned unpaid if the account does n | ach zero. Until the account closes, we may continue to post of the things of the things of the second second the second sec | debits and |
| Account Statements | : You may receive one or two additional statements | after the account is closed. | |
| | | | |
| | | | |
| | | | |
| Bank Information | | | |
| Date | 06/11/2025 | | |
| inancial Center Na | ame | | |
| | | | |
| Associate's Name | | | |
| Associate's Name | Number | N. S. | |

Bank of America, N.A. Member FDIC. ©2015 Bank of America Corporation

Attachment 5 Fictitious Business Name Statement and Employer Pull Notice

| MAIL FI | LED DOCUMENTS TO: | | Filed in Orange County Hugh Nguyen, Clerk-Recorder |
|--------------------------|---|---|--|
| NAME | OMAR RICARDO SANDOVAL | | 23.00 |
| ADDRE | SS | | 20216600982 1:45 pm 03/30/21 |
| CITY/ST | //ZiP | | 417 82A F01 23,00 0,00 0,00 0,00 0,00 0,00 0,00 0,00 |
| Filing fee \$7.00 for | PEES APPLY AT THE TIME OF FILING a set-addressed, stamped envelope, if \$23.00 for one business name reach additional business name reach additional patter after two | HUGH NGUYEN CLERK - RECORDER 601 N. Ross Street POST OFFICE BOX 238 SANTA ANA, CA 92702-0238 TIOUS BUSINESS NAME STAT | THIS STATEMENT WAS FILED WITH THE COUNTY CLERK-RECORDER ON THE DATE BRICATED BY FILESTAMP ABOVE. |
| 20000 | | | IEMENI |
| | OLLOWING PERSON(S) IS (ARE) DOING BI TRICTITIOUS BUSINESS NAME(S) | USINESS AS: | |
| 1. | | | BUSINESS PHONE NO. (Optional) (949) 819-9996 |
| 1A. | OMAN DRIVERS & SHOPPERS X New Statement | Refile - List previous No. | Change |
| 2. | STREET ADDRESS, CITY & STATE OF PRINCIPA | | STATE ZIP CODE COUNTY |
| | (DO NOT USE P.O. BOX OR P.M.B.) | | |
| 3. | FULL NAME OF REGISTERED OWNER (IF CORF | PORATION, ENTER CORPORATION NAME) | If Corporation / LLC State of Incorporation |
| | OMAR RICARDO SANDOVAL | | or organization STATE ZIP CODE |
| | RES. / CORP. ADDRESS (DO NOT USE A P.O. B | OX OR P.M.B) CITY | SINIE ZIF GOOD |
| | FULL NAME OF REGISTERED OWNER (IF CORF | PORATION, ENTER CORPORATION NAME) | If Corporation / LLC State of incorporation or organization |
| | RES. / CORP. ADDRESS (DO NOT USE A P.O. B | OX OR P.M.B) CITY | STATE ZIP CODE |
| | | | |
| | FULL NAME OF REGISTERED OWNER (IF CORF | | If Corporation / LLC State of Incorporation or organization |
| - 1 | RES. / CORP. ADDRESS (DO NOT USE A P.O. BO | OX OR P.M.B) CITY | STATE ZIP CODE |
| | | | ION 17920. A PICTITIOUS NAME STATEMENT GENERALLY EXPIRES AT PILLO IN THE OFFICE OF THE COUNTY CLERK, EXCEPT, AS PRICUNDES ONYS AFTER ANY CHANGE IN THE FACTS SET FORTH IN THE STATEM THE RESIDENCE ADDRESS OF A REGISTERED OWNER. A NEW PICTITIC STATEMENT ON THE STATE OF A PICTITIOUS BUSINESS NAME. STATE, OR COMMON LAW (SEE SECTION 1441) ET SEQ. BUSINESS IN STATE, OR COMMON LAW (SEE SECTION 1441) ET SEQ. BUSINESS IN STATE, OR COMMON LAW (SEE SECTION 1441) ET SEQ. BUSINESS IN STATE, OR COMMON LAW (SEE SECTION 1441) ET SEQ. BUSINESS IN STATE, OR COMMON LAW (SEE SECTION 1441) ET SEQ. BUSINESS IN SECTION 1511. |
| 5. T | HIS BUSINESS IS CONDUCTED BY: (Check One | Only) a Trust a State or Loc | al Registered Domestic Partnership 🔲 an Individua |
| 1 | a Corporation a General Partne | rship a Limited Partnership | an Unincorporated Association other than a Partnersh |
| | a Limited Liability Partnership | Copartners a Married Couple | a Joint Venture Limited liability C |
| GISTRAN | in registrant who declares as true any mate | made in parasitable by a first not to exce | true and correct. |
| | (Type or Print Name | Print Name and | Title of Officer/Manager or General Partner |
| | | | rint title of officer or manager. |
| | | AME STATE Number 2 | MENT 20216600982 |
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| st | | | |