



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Safe Rides Limo LLC
Attn: Celsus N. Robert, CEO
3638 Scribner Lane
Inglewood, CA 90305

File: TCP No. 41465-A
Citation #: T.2025-11-002
Date: November 10, 2025
Case #: CSE-000550

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period from May 1, 2025, through September 30, 2025.

- Failure to enroll 10 employee-drivers in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) program, in violation of Pub. Util. Code Sections 5374(a)(1)(D), 5381, and G.O. 157-E Part 5.02 **[10 counts]**; and
- Failure to enroll 10 employee-drivers in the Controlled Substance and Alcohol Testing Certification Program for pre-employment testing, in violation of Pub. Util. Code 5374(a)(1)(I) and 5381, and G.O. 157-E, Part 10. **[10 counts]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before December 1, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$10,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by December 1, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Safe Rides Limo LLC
California Secretary of State No. 202131611225, A California Limited Liability Company (Active)

OFFICER: Celsus N. Robert, Chief Executive Officer (CEO)

AUTHORITY: TCP 41465-A, Active

MAILING ADDRESS: 3638 Scribner Lane, Inglewood, CA 90305

PHONE/EMAIL:

VEHICLES: 4

EMPLOYEE-DRIVER: 13

**PL&PD¹
INSURANCE:** Texas Insurance Company
Policy Number: [REDACTED]
Effective Date: November 23, 2024

**WORKERS'
COMPENSATION
INSURANCE:** Berkshire Hathaway Direct Insurance Company
Policy Number: [REDACTED]
Effective Date: May 13, 2025

DRUG CONSORTIUM:

¹ Public Liability and Property Damage (PL&PD)

INTRODUCTION

On June 4, 2025, I was assigned to investigate the operations and practices of Safe Rides Limo LLC (hereinafter referred to as Safe Rides) because of a complaint alleging that Safe Rides operated multiple vehicles without displaying the required vehicle decals at Renaissance and Marriott hotels located at the Los Angeles International Airport (LAX).

HISTORY OF ENFORCEMENT

Enforcement case records indicate Safe Rides has a history of violating the California Public Utilities Commission's (CPUC) rules and regulations, as outlined below.

Prior Case (CSE-000277): On February 12, 2025, CPUC's Transportation Enforcement Analyst, Manal Antabli, issued Citation T.2025-02-002 to Safe Rides for \$2,000 for the following violation [Attachment 1]:

- Failure to produce records, in violation of Public Utilities Code Sections 5381, 5389, and General Order 157-E, Part 6.02 [1 count].

VIOLATIONS

I investigated Safe Rides from May 1, 2025, to September 30, 2025, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and CPUC General Order (G.O.):

- **Failure to enroll 10 employee-drivers in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) program, in violation of Pub. Util. Code Sections 5374(a)(1)(D), 5381, and G.O. 157-E Part 5.02 [10 counts].**

On October 6, 2025, I emailed Safe Rides' Administrator, [REDACTED], a Data Request for records due on October 17, 2025 [Attachment 2]. On October 17, 2025, [REDACTED] provided the documents I requested. On October 21, 2025, [REDACTED] submitted amended documents to the October 17, 2025, request [Attachment 3]². On October 29, 2025, I received information clarifying the number of drivers enrolled in DMV EPN and Drug Consortium programs during the review period [Attachment 4].

A search of Safe Rides' DMV EPN program using requester code [REDACTED] shows that Safe Rides has been part of the program since August 30, 2022. However, the DMV EPN records do not reflect that the ten (10) employee-drivers were enrolled in the program [Attachment 5]. My investigation disclosed that Safe Rides operated with 10 employee-drivers for 145 days and completed 9,979 trips during the review period without being enrolled in Safe Rides' DMV EPN program [Table 1, see Attachment 3].

² Safe Rides addressed the data request from CPED – Safe Rides Limo LLC – 01 and supplied details regarding its business operations, drug consortium, vehicles, and Waybills for trips conducted during the review period. Due to the extensive volume of data, only a random selection of the waybills will be used to support the DMV-EPN and Drug Program violations for the ten drivers. All other documents related to the data request will be made available upon request.

Table 1 – Drivers Drove without enrollment in the DMV-EPN and in the Drug Consortium Programs

Number of Drivers	Driver's Name	Number of Days of Operation Per Month	Total Trips
1		May: 8 June: 14 July: 14 August: 10 September: 9	May: 104 June: 303 July: 190 August: 254 September: 164 Total: 1,015 Trips
2		May: 4 June: 11 July: 14 August: 16 September: 17	May: 48 June: 376 July: 556 August: 344 September: 270 Total: 1,594 Trips
3		May: 4 June: 4 July: 4 August: 13 September: 11	May: 48 June: 117 July: 102 August: 229 September: 116 Total: 612 Trips
4		May: 11 June: 21 July: 17 August: 23 September: 17	May: 177 June: 419 July: 426 August: 680 September: 414 Total: 2,116 Trips
5		May: 6 June: 21 July: 11 August: 21 September: 24	May: 64 June: 302 July: 312 August: 369 September: 350 Total: 1,397 Trips
6		June: 14 July: 16 August: 16 September: 20	June: 190 July: 375 August: 411 September: 278 Total: 1,254 Trips
7		May: 9 June: 2 July: 14 August: 5	May: 79 June: 41 July: 301 August: 85 Total: 506 Trips
8		August: 11 September: 13	August: 160 September: 97 Total: 257 Trips
9		August: 13 September: 18	August: 183 September: 132 Total: 315 Trips
10		June: 11 July: 15 August: 10 September: 18	June: 289 July: 398 August: 133 September: 93 Total: 913 Trips
Total	10 Drivers	145 Days	9,979 Trips

- **Failure to enroll 10 employee-drivers in the Controlled Substance and Alcohol Testing Certification Program for pre-employment testing, in violation of Pub. Util. Code 5374(a)(1)(I) and 5381, and G.O. 157-E, Part 10. [10 counts].**

Safe Rides' records show that it has a service agreement for drug and alcohol testing with [REDACTED] (hereinafter referred to as [REDACTED]) since October 12, 2022. Safe Ride verified that the 10 employee-drivers identified in **Table 1** have not enrolled in Safe Rides' drug program. My investigation disclosed that Safe Rides operated with 10 employee-drivers for 145 days and completed 9,979 trips during the review period without being enrolled in the [REDACTED] drug program [refer to **Table 1, Attachment 3 & 4 and Footnote 2**].

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on November 10, 2025, in Los Angeles, California.

Kim Quach-Castro

Kim Quach-Castro, Senior Enforcement Analyst

List of Attachments

- Attachment 1. Prior Enforcement Citation
- Attachment 2. Data Request dated 10/6/25 for Review Period of May – September 2025
- Attachment 3. Safe Rides' Amended Data Request Response dated 10/21/25 – Random Sample of Waybills from May – September 2025
- Attachment 4. Safe Rides' Drug Consortium and DMV-EPN Information dated 10/29/25 for Review Period of May – September 2025
- Attachment 5. DMV-EPN Database Information

ATTACHMENT 1



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Safe Rides Limo LLC
Attn: Celsus N Robert
3638 Scribner Lane
Inglewood, CA 90305

File: TCP 41465-A
Citation #: T.2025-02-002
Date: February 12, 2025
Case #: CSE-000277

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and a General Order (G.O.) as described below. These violations occurred during the period of September 9, 2024, to December 9, 2024.

- (1) Failure to produce records, in violation of Pub. Util. Code Sections 5381 and 5389 and G.O. 157-E, Part 6.02 [**1 count**].

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

You are hereby called upon to answer this citation on or before March 5, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by March 5, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

ATTACHMENT 2

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



Email: [REDACTED]

October 6, 2025

TCP: 41465-A (Active)

Case No.: CSE-000550

Safe Rides Limo LLC
3638 Scribner Lane
Inglewood, CA 90305

Subject: Data Request – CPED-Safe Rides Limo LLC - 01

Dear Safe Rides Limo LLC (SRL):

The California Public Utilities Commission's (CPUC) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the CPUC's records for intrastate transportation carriers that are regulated by the CPUC.

Public Utilities (Pub. Util.) Code Section 5389 authorizes the CPUC and its staff to have access at any time to the land, buildings, or equipment of a Charter-Party Carrier (TCP) of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order (G.O.) 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records that reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Pub. Util. Code Section 5389, the CPUC is requesting a review of the TCP intrastate transportation records for Safe Rides Limo LLC. Failure to provide access to records is a misdemeanor and is punishable by a fine not less than \$1,000 (Pub. Util. Code Section 5411).

We are requesting that you present your documents listed below in electronic form. Please scan the following documents and email a copy to Kim Quach-Castro at hangkim.quach@cpuc.ca.gov by October 17, 2025.

1. List of all current sub-carriers and agreements (i.e., TCP carriers),
2. Provide comprehensive details regarding SRL and its contracted hotels (e.g., Marriott and Renaissance), which include but are not limited to:
 - a. A description of the business practices between SRL and the contracted hotels,

- b. Copies of airline and contract agreements, if relevant,
 - c. Copies of third-party contact details (e.g., API & TA Connection) and the services they offer to airlines and SRL,
 - d. Copies of the pick-up/drop-off schedules for contracted hotels from May 1, 2025, to September 30, 2025
 - e. An explanation of the payment process from contracted hotels to SRL, and
 - f. Copies of the monthly payments to SRL from May 1, 2025, through September 30, 2025.
3. Copy of the 2025 service agreement with your Drug Consortium and a list of all drivers enrolled, showing dates added and/or deleted,
4. A list of all vehicles, owned or leased, operated during May 1, 2025, to September 30, 2025, including copies of all vehicle registrations and lease agreements.
5. Provide waybills per G.O. 157-E, Part 3.01 for all trips conducted from May 1, 2025, to September 30, 2025. Include a photograph showing the front, rear, and sides of the vehicles. This should include the vehicle with license plate number [REDACTED] (along with the date of its initial operation, the date it was added to the CPUC's equipment list, and the driver's name).
6. Advertisement shall include TCP number per G.O. 157-E, Part 3.07. Provide a photo of the easel displaying a TCP number.

CPED reserves the right to amend, add to, or revise this Data Request in the future if necessary.

Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such under Pub. Util. Code Section 583 (see also G.O. 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to contact me via telephone number or e-mail address listed below.

Sincerely,

Kim Quach-Castro

Kim Quach-Castro, Senior Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: hangkim.quach@cpuc.ca.gov
Telephone: 626-228-8660

cc: Eric Hooks, Program & Project Supervisor

ATTACHMENT 3



SAFE RIDES LIMO

Company: Safe Rides Limo LLC
TCP: 41445 - A
Vehicle: Infinity QX80
License Plate: [REDACTED]

Requested By: Marriott Hotel LAX
5855 Century Blvd., Los Angeles, CA 90045
Requested Via: Email
LAX: 1 World Way, Los Angeles, CA 90045
Marriott LAX: 5855 Century Blvd., Los Angeles, CA 90045

WAYBILL

		Passenger						
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	Driver
5/3/2025	2	American Airlines	2746	Marriott LAX	LAX	05:25	5:35	[REDACTED]
5/3/2025	1	United Airlines	2096	Marriott LAX	LAX	06:45	6:55	
5/3/2025	4	United Airlines	1158	Marriott LAX	LAX	06:55	7:05	
5/3/2025	2	American Airlines	1024	Marriott LAX	LAX	07:25	7:35	
5/3/2025	4	American Airlines	2002	Marriott LAX	LAX	08:00	8:10	
5/3/2025	4	American Airlines	1899	Marriott LAX	LAX	08:13	8:23	
5/3/2025	4	American Airlines	238	Marriott LAX	LAX	09:25	9:35	
5/3/2025	4	American Airlines	1985	LAX	Marriott LAX	09:50	10:00	
5/3/2025	4	WestJet Airlines	1511	Marriott LAX	LAX	09:55	10:05	
5/3/2025	4	American Airlines	1	LAX	Marriott LAX	11:06	11:16	
5/3/2025	4	American Airlines	3288	LAX	Marriott LAX	11:50	12:00	
5/3/2025	2	American Airlines	1979	Marriott LAX	LAX	11:55	12:05	



SAFE RIDES LIMO

Company: Safe Rides Limo LLC
TCP: 41445 - A
Vehicle: Infinity QX80
License Plate: [REDACTED]

Requested By: Marriott Hotel LAX
5855 Century Blvd., Los Angeles, CA 90045
Requested Via: Email
LAX: 1 World Way, Los Angeles, CA 90045
Marriott LAX: 5855 Century Blvd., Los Angeles, CA 90045

WAYBILL

		Passenger						
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	Driver
5/4/2025	4	American Airlines	669	LAX	Marriott LAX	00:40	0:50	[REDACTED]
5/4/2025	4	American Airlines	2027	Marriott LAX	LAX	04:25	4:35	
5/4/2025	2	WestJet Airlines	1513	Marriott LAX	LAX	05:15	5:25	
5/4/2025	4	SkyWest Airlines	3162	Marriott LAX	LAX	05:46	5:56	
5/4/2025	2	American Airlines	1952	Marriott LAX	LAX	05:55	6:05	
5/4/2025	1	United Airlines	2096	Marriott LAX	LAX	06:45	6:55	
5/4/2025	4	American Airlines	2343	Marriott LAX	LAX	06:50	7:00	
5/4/2025	4	United Airlines	1158	Marriott LAX	LAX	06:55	7:05	
5/4/2025	2	American Airlines	1024	Marriott LAX	LAX	07:25	7:35	
5/4/2025	2	American Airlines	813	Marriott LAX	LAX	08:13	8:23	
5/4/2025	4	American Airlines	238	Marriott LAX	LAX	08:57	9:07	
5/4/2025	3	United Airlines	1845	LAX	Marriott LAX	09:28	9:38	
5/4/2025	4	American Airlines	1985	LAX	Marriott LAX	09:50	10:00	
5/4/2025	4	WestJet Airlines	1511	Marriott LAX	LAX	09:55	10:05	
5/4/2025	2	American Airlines	1154	LAX	Marriott LAX	10:00	10:10	
5/4/2025	4	American Airlines	1	LAX	Marriott LAX	11:06	11:16	
5/4/2025	4	American Airlines	3288	LAX	Marriott LAX	11:50	12:00	
5/4/2025	4	American Airlines	1657	Marriott LAX	LAX	11:55	12:05	
5/4/2025	2	United Airlines	1321	LAX	Marriott LAX	15:05	15:15	
5/4/2025	4	SkyWest Airlines	4744	LAX	Marriott LAX	15:45	15:55	
5/4/2025	4	American Airlines	891	LAX	Marriott LAX	17:13	17:23	



WAYBILL

Requested By: Renaissance Los Angeles Airport Hotel (LAX Renaissance)
9620 Airport Blvd., Los Angeles, CA 90045
Requested Via: Email

Company: Safe Rides Limo LLC

TCP: 41465 - A

Vehicle: Ford Transit

LAX: 1 World Way, Los Angeles, CA 90045

LAX Renaissance: 9620 Airport Blvd., Los Angeles, CA 90045

License Plate: [REDACTED]

Passenger								Driver
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	
6/6/2025	4	American	669	LAX Renaissance	LAX	23:58	0:08	[REDACTED]
6/6/2025	4	American	1209	LAX Renaissance	LAX	23:58	0:08	
6/6/2025	3	Air Canada	560	LAX	LAX Renaissance	23:58	0:08	
6/7/2025	4	American	669	LAX	LAX Renaissance	1:00	1:10	
6/7/2025	2	American	1999	LAX	LAX Renaissance	1:05	1:15	



WAYBILL

Requested By: Marriott Hotel LAX
5855 Century Blvd., Los Angeles, CA 90045
Requested Via: Email

Company: Safe Rides Limo LLC

TCP: 41445 - A

Vehicle: Infinity QX80

LAX: 1 World Way, Los Angeles, CA 90045

Marriott LAX: 5855 Century Blvd., Los Angeles, CA 90045

License Plate: [REDACTED]

Passenger								Driver
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	
7/2/2025	1	American Airlines	28	Marriott LAX	LAX	21:17	21:27	[REDACTED]
7/2/2025	4	United Airlines	2641	LAX	Marriott LAX	21:46	21:56	
7/2/2025	2	American Airlines	1205	LAX	Marriott LAX	21:52	22:02	
7/2/2025	2	American Airlines	2680	Marriott LAX	LAX	22:04	22:14	
7/2/2025	4	WestJet Airlines	1512	LAX	Marriott LAX	22:07	22:17	
7/2/2025	2	Spirit Airlines	1020	LAX	Marriott LAX	22:41	22:51	
7/2/2025	4	American Airlines	2757	Marriott LAX	LAX	23:15	23:25	
7/2/2025	4	American Airlines	2758	Marriott LAX	LAX	23:24	23:34	
7/2/2025	4	American Airlines	1445	Marriott LAX	LAX	23:47	23:57	
7/3/2025	4	United Airlines	1636	LAX	Marriott LAX	00:16	0:26	
7/3/2025	4	Spirit Airlines	0	Marriott LAX	LAX	03:35	3:45	



WAYBILL

Requested By: Marriott Hotel LAX
5855 Century Blvd., Los Angeles, CA 90045
Requested Via: Email

Company: Safe Rides Limo LLC

TCP: 41445 - A

Vehicle: Infinity QX80

LAX: 1 World Way, Los Angeles, CA 90045

Marriott LAX: 5855 Century Blvd., Los Angeles, CA 90045

License Plate: [REDACTED]

Passenger								Driver
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	
8/5/2025	4	American Airlines	1012	LAX	Marriott LAX	19:23	19:33	[REDACTED]
8/5/2025	3	United Airlines	1157	LAX	Marriott LAX	20:10	20:20	
8/5/2025	2	Spirit Airlines	1204	LAX	Marriott LAX	20:15	20:25	
8/5/2025	3	United Airlines	1866	LAX	Marriott LAX	20:56	21:06	
8/5/2025	4	American Airlines	3035	Marriott LAX	LAX	21:09	21:19	
8/5/2025	5	American Airlines	28	Marriott LAX	LAX	21:10	21:20	
8/5/2025	4	American Airlines	3035	LAX	Marriott LAX	21:14	21:24	
8/5/2025	3	United Airlines	2210	Marriott LAX	LAX	21:15	21:25	



SAFE RIDES LIMO

WAYBILL

Company: Safe Rides Limo LLC
 TCP: 41445 - A
 Vehicle: Infinity QX80
 License Plate: [REDACTED]

Requested By: Marriott Hotel LAX
 5855 Century Blvd., Los Angeles, CA 90045
 Requested Via: Email
 LAX: 1 World Way, Los Angeles, CA 90045
 Marriott LAX: 5855 Century Blvd., Los Angeles, CA 90045

		Passenger						
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	Driver
8/8/2025	2	WestJet Airlines	1514	LAX	Marriott LAX	17:37	17:47	[REDACTED]
8/8/2025	4	American Airlines	3328	LAX	Marriott LAX	18:31	18:41	
8/8/2025	2	American Airlines	2547	LAX	Marriott LAX	18:35	18:45	
8/8/2025	1	United Airlines	1578	LAX	Marriott LAX	18:58	19:08	
8/8/2025	4	American Airlines	1012	LAX	Marriott LAX	19:10	19:20	
8/8/2025	2	American Airlines	306	LAX	Marriott LAX	20:01	20:11	



SAFE RIDES LIMO

WAYBILL

Company: Safe Rides Limo LLC
 TCP: 41465 - A
 Vehicle: Ford Transit
 License Plate: [REDACTED]

Requested By: Renaissance Los Angeles Airport Hotel (LAX Renaissance)
 9620 Airport Blvd., Los Angeles, CA 90045
 Requested Via: Email
 LAX: 1 World Way, Los Angeles, CA 90045
 LAX Renaissance: 9620 Airport Blvd., Los Angeles, CA 90045

		Passenger						
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	Driver
8/13/2025	1	United	679	LAX Renaissance	LAX	17:55	18:05	[REDACTED]
8/13/2025	2	United	1743	LAX Renaissance	LAX	17:55	18:05	
8/13/2025	4	American	3328	LAX	LAX Renaissance	18:17	18:27	
8/13/2025	2	United	1945	LAX Renaissance	LAX	18:30	18:40	
8/13/2025	2	United	1578	LAX	LAX Renaissance	18:36	18:46	
8/13/2025	5	American	341	LAX	LAX Renaissance	18:47	18:57	



SAFE RIDES LIMO

WAYBILL

Company: Safe Rides Limo LLC
 TCP: 41465 - A
 Vehicle: Ford Transit
 License Plate: [REDACTED]

Requested By: Renaissance Los Angeles Airport Hotel (LAX Renaissance)
 9620 Airport Blvd., Los Angeles, CA 90045
 Requested Via: Email
 LAX: 1 World Way, Los Angeles, CA 90045
 LAX Renaissance: 9620 Airport Blvd., Los Angeles, CA 90045

		Passenger						
Date	Pax	Airline	Flight No.	Pick Up Location	Drop Off Location	Scheduled Pick Up Time	Scheduled Drop Off Time	Driver
9/18/2025	4	American	2656	LAX	LAX Renaissance	15:40	15:50	[REDACTED]
9/18/2025	3	Air Canada	556	LAX	LAX Renaissance	16:08	16:18	
9/18/2025	6	American	891	LAX	LAX Renaissance	17:42	17:52	
9/18/2025	5	Air Canada	793	LAX	LAX Renaissance	18:58	19:08	
9/18/2025	4	American	2767	LAX	LAX Renaissance	19:05	19:15	

ATTACHMENT 4



October 29, 2025

Kim Quach-Castro

CPUC

Consumer Protection and Enforcement Division

Transportation Enforcement Brand

Email: hangkim.quach@cpuc.ca.gov

RE: Follow Up Data Request – CPED – Safe Rides Limo LLC – 01 | Case CSE-000550

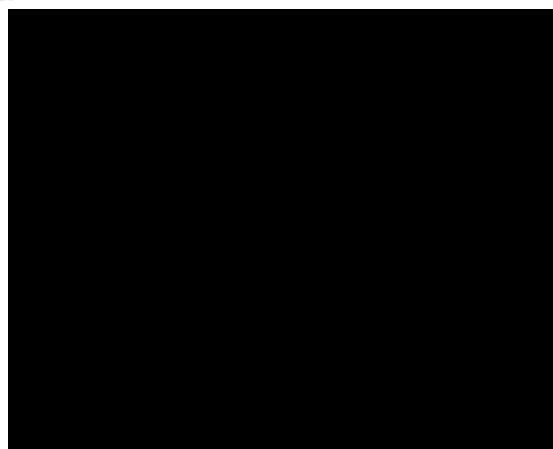
Ms. Quach – Castro,

We are in receipt of your Data Request dated October 28, 2025. In response to this request, we hereby submit the following:

1. Drug and Alcohol Consortium:

a. Provide a copy of the pre-employment drug test results along with the enrollment date for the following drivers:

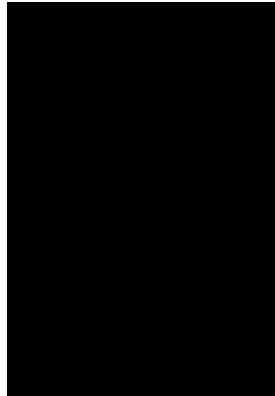
- i.
- ii.
- iii.
- iv.
- v.
- vi.
- vii.
- viii.
- ix.
- x.
- xi.



The drivers above, with the exception of [REDACTED], were not tested. The remaining drivers have been notified to drug test with our provider immediately.



- i.
- ii.
- iii.
- iv.
- v.
- vi.
- vii.
- viii.
- ix.
- x.



Driver List of

[illegible]



3. Vehicles: The 4 vehicles listed below are the ones included in the CPUC equipment list. The one highlighted in yellow is not in your Data request. Do you have photos (front, rear, sides) of license plate: [REDACTED] VIN [REDACTED] Plate [REDACTED] and VIN [REDACTED] Plate [REDACTED] are not listed with CPUC - Please add these vehicles to the CPUC equipment list ASAP. Based on your response, 3 in operation, and the CPUC equipment list, do you have 3 or 4 vehicles currently in operation?

We have 3 vehicles in operation. The Honda Odyssey [REDACTED] is NOT in operation, and was NOT in operation during the review period. It has been submitted for deletion from our account. It was previously submitted for deletion on the same case as additions to the equipment list were submitted. That case was denied in it's entirety and we did not realize that it was not deleted. We have resubmitted the request to delete the vehicle. See the screenshot below.

Case Number: 00385477

Status: Submitted

Account Name: Safe Rides Limo LLC

Subject: Equipment

CHP CAR

Vehicles (4)					
LICENSE PLATE	VIN	ENTRY TYPE	BODY TYPE	SEATS	TERMINAL ADDRESS
[REDACTED]	[REDACTED]	Delete	Standard	7	5009 Sequoia Blvd, Culver City, 90230
[REDACTED]	[REDACTED]	No Change	Standard	8	5009 Sequoia Blvd, Culver City, 90230
[REDACTED]	[REDACTED]	No Change	Standard	4	5009 Sequoia Blvd, Culver City, 90230
[REDACTED]	[REDACTED]	No Change	Standard	7	5009 Sequoia Blvd, Culver City, 90230

As always, please do not hesitate to contact me with any questions.

Warm Regards,

Renee Waite
Administrator
Safe Rides Limo LLC

ATTACHMENT 4 (Continued)

From: Quach, Hang Kim

Sent: Tuesday, October 28, 2025 1:25 PM

To: [REDACTED]

Subject: Follow-Up Re: CSE-000550 / TCP41465-A / Safe Ride Limo LLC (SRL)

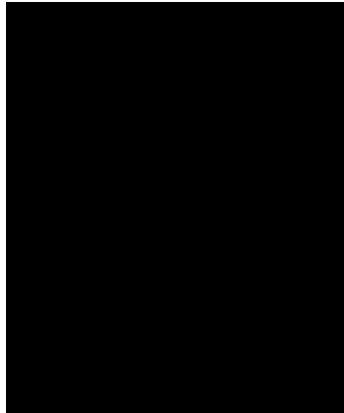
Hi Renee,

You did not provide answers or provide documents for items **1,2, and 4** below. I added several drivers' names based on Marriott's Waybills on items 1 & 2.

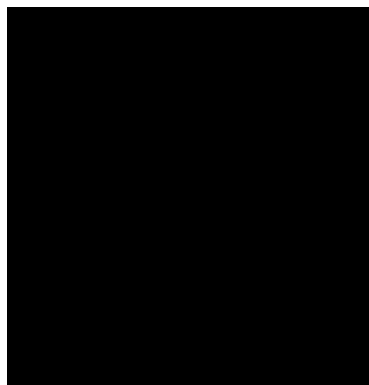
Please address for each item whether you have them; if you do not have the information, please state "do not have". If you do have the information, please attach the documents. Please return to me by **COB, Wednesday, 10/29/25**.

1. Drug and Alcohol Consortium:

- a. Provide a copy of the pre-employment drug test results along with the enrollment date for the following drivers:



2. DMV Employer Pull Notice: Provide a DMV EPN copy indicating the date of enrollment for the following drivers:



- 4. Vehicles:** The 4 vehicles listed below are the ones included in the CPUC equipment list. The one highlighted in yellow is not in your Data request. Do you have photos (front, rear, sides) of license plate [REDACTED]?

VIN # [REDACTED], Plate [REDACTED], and VIN # [REDACTED], Plate # [REDACTED] are not listed with CPUC - Please add these vehicles to the CPUC equipment list ASAP. Based on your response, 3 in operation, and the CPUC equipment list, do you have 3 or 4 vehicles currently in operation?

Vehicle Status	Seats	License Plate #	VIN #	Last Modified
Active	7	[REDACTED]	[REDACTED]	8/22/2025 7:20 AM
Active	4	[REDACTED]	[REDACTED]	8/22/2025 7:20 AM
Active	7	[REDACTED]	[REDACTED]	8/22/2025 7:20 AM
Active	8	[REDACTED]	[REDACTED]	8/22/2025 7:20 AM

Best Regards,

Kim Quach-Castro

Senior Public Utilities Regulatory Analyst

Consumer Protection & Enforcement Division

California Public Utilities Commission

O 626-228-8660

www.cpuc.ca.gov | hkq@cpuc.ca.gov

ATTACHMENT 5

STATE OF CALIFORNIA

DMV

DEPARTMENT OF MOTOR VEHICLES

H.Kim Quach-Castro

Drivers

Employers

DRIVER SEARCH

Driver Name

DL Number

Requester Code

Add Date

Delete Date

Search

Reset

Print

HP533

Driver Name	DL Number	Requester Code	Add Date	Delete Date	Status	
[REDACTED]	[REDACTED]	[REDACTED]	05/21/2025		Enrolled	
[REDACTED]	[REDACTED]	[REDACTED]	10/15/2025		Enrolled	
[REDACTED]	[REDACTED]	[REDACTED]	02/05/2025		Enrolled	
[REDACTED]	[REDACTED]	[REDACTED]	08/30/2022		Enrolled	
[REDACTED]	[REDACTED]	[REDACTED]	02/05/2025		Enrolled	

< Previous

Displaying 1 of 1 Pages (5 records total)

Next >

Copyright © 2025 State of California

Privacy and Security

Conditions of Use

Accessibility

5:40 PM
10/21/2025



CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Safe Rides Limo LLC

TCP 41465-A

Case # CSE-000550

1. Administrative Citation T.2025-11-002
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: November 10, 2025

Kim Quach-Castro

Kim Quach Castro

TEB Senior Enforcement Analyst