



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: Global Crew Services, Inc.
Attn: Karandeep Singh Brar
[REDACTED]

File: TCP 37614-P
Citation #: T.2025-10-001
Date: October 3, 2025
Case #: CSE-000531

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. The violations occurred from October 1, 2024, to April 29, 2025.

- (1) Failed to display the Transportation Charter Party (TCP) number on vehicles in violation of Pub. Util. Code Sections 5385 and 5411.3 and G.O. 157-E, Part 4.04 **[2 counts]**;
- (2) Failed to keep the equipment statement current in violation of Pub. Util. Code Sections 5381 and 5411 and G.O. 157-E, Part 4.01 **[2 counts]**;
- (3) Failed to enroll drivers in a mandatory Controlled Substance and Alcohol Testing Certification Program for Pre-Employment Testing in violation of Pub. Util. Code Section 5374(a)(1)(I) and G.O. 157-E, Part 10 **[2 counts]**;
- (4) Failed to enroll drivers in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program in violation of Pub. Util. Code Sections 5374(a)(1)(D) and 5381, G.O. 157-E, Part 5.02, and California Vehicle Code (CVC) Section 1808.1 **[2 counts]**; and
- (5) Failed to include pertinent information on a waybill in violation of Pub. Util. Code Section 5381 and G.O. 157-E, Part 3.01 **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 23, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$5,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by October 23, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: TCP 37614-P
Citation #: T.2025-10-001
Date: October 3, 2025
Case #: CSE-000531

I (we) hereby agree to comply with this citation dated October 3, 2025, and herewith pay the fine of \$5,000.

Global Crew Services, Inc.
Attn: Karandeep Singh Brar



(Signature)

(Title)

(Date)

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

INVESTIGATION REPORT

CARRIER: Global Crew Services, Inc.
A California Corporation
Entity Number: 3996111 (Active)

OFFICER: Karandeep Singh Brar
Chief Executive Officer, Secretary, and Chief Financial Officer

AUTHORITY: TCP 37614-P – Active

MAILING ADDRESS: [REDACTED]

PHONE / EMAIL: [REDACTED]

VEHICLES: 10

EMPLOYEE-DRIVERS: 8

**PL&PD
INSURANCE:** [REDACTED]

**WORKERS'
COMPENSATION
INSURANCE:** [REDACTED]

DRUG CONSORTIUM: [REDACTED]

INTRODUCTION

On May 28, 2025, I was assigned to investigate the operations and practices of Global Crew Services, Inc. (hereinafter referred to as Global Crew Services) because Global Crew Services was observed operating two Ford vans (license plates [REDACTED]) during a joint operation with Los Angeles Department of Transportation (LADOT) in San Pedro on February 8, 2025, without listing them on its equipment list. Transportation Enforcement Branch (TEB) Enforcement Analyst Mary Seyi-Appiah served an Observation Report to one of the two drivers, [REDACTED] [Attachment 1].

VIOLATIONS

My investigation of Global Crew Services from October 1, 2024, to April 29, 2025, disclosed violations of the following provisions of Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.):

- **Failed to display the Transportation Charter Party (TCP) number on vehicles in violation of Pub. Util. Code Sections 5385 and 5411.3 and G.O. 157-E, Part 4.04. [2 counts]**

On February 8, 2025, TEB analyst Mary Seyi-Appiah observed two Ford vans (license plates [REDACTED]) belonging to Global Crew Services carrying passengers at Ports America. Global Crew Services failed to display its TCP number (37614) and suffix (P) on both Ford vans [Attachment 2].

- **Failed to keep the equipment statement current in violation of Pub. Util. Code Sections 5381 and 5411 and G.O. 157-E, Part 4.01. [2 counts]**

On April 9, 2025, I emailed Global Crew Services Chief Executive Officer and Chief Financial Officer Karendeep Singh Brar (hereinafter referred to as Mr. Singh) at [REDACTED] a data request [Attachment 3].

On April 25, 2025, I received the data that I requested about these vehicles.

Upon reviewing Global Crew Service's equipment list, I discovered that the two Ford vans with license plates [REDACTED] were not listed on their equipment list.

- **Failed to enroll drivers in a mandatory Controlled Substance and Alcohol Testing (CSAT) Certification Program for Pre-Employment Testing in violation of Pub. Util. Code Section 5374(a)(1)(I) and G.O. 157-E, Part 10. [2 counts]**

On April 9, 2025, I emailed [REDACTED], the CSAT representative for [REDACTED] at [REDACTED], a data request to obtain controlled substances and alcohol testing records [Attachment 4].

On April 15, 2025, [REDACTED] emailed me contractual evidence of Global Crew Service's CSAT termination due to non-payment of annual fees, effective January 2024 [Attachment 5].

On April 21, 2025, I emailed Mr. Singh, requesting that he identify Global Crew Service's new drug consortium, at [REDACTED]. He did not do so. Instead, on that day, Mr. Singh reinstated Global Crew Service's CSAT contract with [REDACTED], and added the two drivers, [REDACTED] whom TEB observed, to that contract.

On April 29, 2025, I called Mr. Singh at [REDACTED] to clarify whether Global Crew Services had contracted with a different drug consortium than [REDACTED] before April 21, 2025. During our conversation, Mr. Singh stated to me that Global Crew Services had not done so.

- **Failed to enroll drivers in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program in violation of Pub. Util. Code Sections 5374(a)(1)(D) and 5381, G.O. 157-E, Part 5.02, and California Vehicle Code (CVC) Section 1808.1. [2 counts]**

On April 25, 2025, using requestor code [REDACTED], I searched in the DMV EPN Portal for Global Crew Service's drivers, [REDACTED], both of whom TEB observed [Attachment 6]. I found that both drivers were absent

from the DMV EPN Portal until April 24, 2025.

- **Failed to include pertinent information on a waybill in violation of Pub. Util. Code Section 5381 and G.O. 157-E, Part 3.01. [1 count]**

On April 9, 2025, I requested Global Crew Service's waybills for trips between October 1, 2024, to March 31, 2025. **See Attachment 3.** My review of Global Crew Service's "waybills" dated February 8, 2025, revealed that they were all missing the following pertinent information [**Attachment 7**]:

1. The carrier's name, Global Crew Services, and their TCP number (37614-P), and
2. The license plate number of the vehicle(s) used to transport passengers.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on October 3, 2025, at Los Angeles, California.

Evan Schwartz

Evan Schwartz, TEB Enforcement Analyst

List of Attachments

Attachment 1: Inspection Observation Report and Drivers' Licenses (2/8/25)

Attachment 2: Ford Vans Failing to Display TCP Numbers (2/8/25)

Attachment 3: Data Request of Global Crew Services (4/9/25)

Attachment 4: Data Request of National Safety Compliance, Inc. (4/15/25)

Attachment 5: National Safety Compliance, Inc., Contractual Termination (4/15/25)

Attachment 6: Driver List in DMV EPN Portal (4/25/25)

Attachment 7: Representative Record (2/8/25)

Attachment 1
Inspection Observation Report and Drivers' Licenses (2/8/25)

CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Location: Al [REDACTED] Investigator: MSH Date: 2/8/25
Prime Carrier: [REDACTED]
Address: [REDACTED] Zip: _____
Driver: [REDACTED] State: _____ Class: _____
Address: _____ City: _____ Zip: _____
Phone: _____ Years w/company: _____ Prime Carrier: _____
Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: _____
(Circle one)
Comments: [REDACTED]
License Plate: [REDACTED] Registration Exp.: _____ Seats: _____
Registered O: [REDACTED] Leased/Owned _____
(Circle one)
Address: _____
City: _____ Zip: _____ Phone: _____

Violation(s):

Vehicle: ☐ TCP # Not shown on rear/front bumper ☐ No Trade Dress ☐ Front ☐ Rear
☒ Vehicle not listed with PUC ☐ Carrier's name not on side of vehicle*
☐ PSC/TCP # not on side of vehicle*
*Exempt for vehicles < 15 passengers incl. driver or leased < 30 days

Waybill: ☒ No waybill ☐ Carrier Name /TCP# ☐ Vehicle License Plate #
☐ Driver's Name ☐ Time/Date Charter arranged ☐ Origin/Destination
☐ No. of person in group ☐ Name/address of persons arranging charter
☐ Transportation arranged by phone or written contract
☐ Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

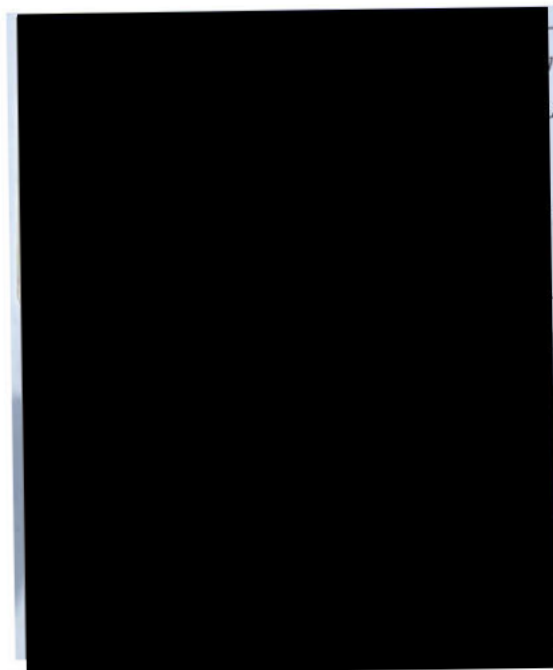
TNC OPS: ☐ No Trade Dress ☐ Front ☐ Rear
☐ Profile Non-Match
☐ Lack Proof of Prearranged Ride
☐ Non-State CDL
☐ No Airport Permit

Violation(s): ☒ Yes, as noted above and in comments below ☐ No Violation

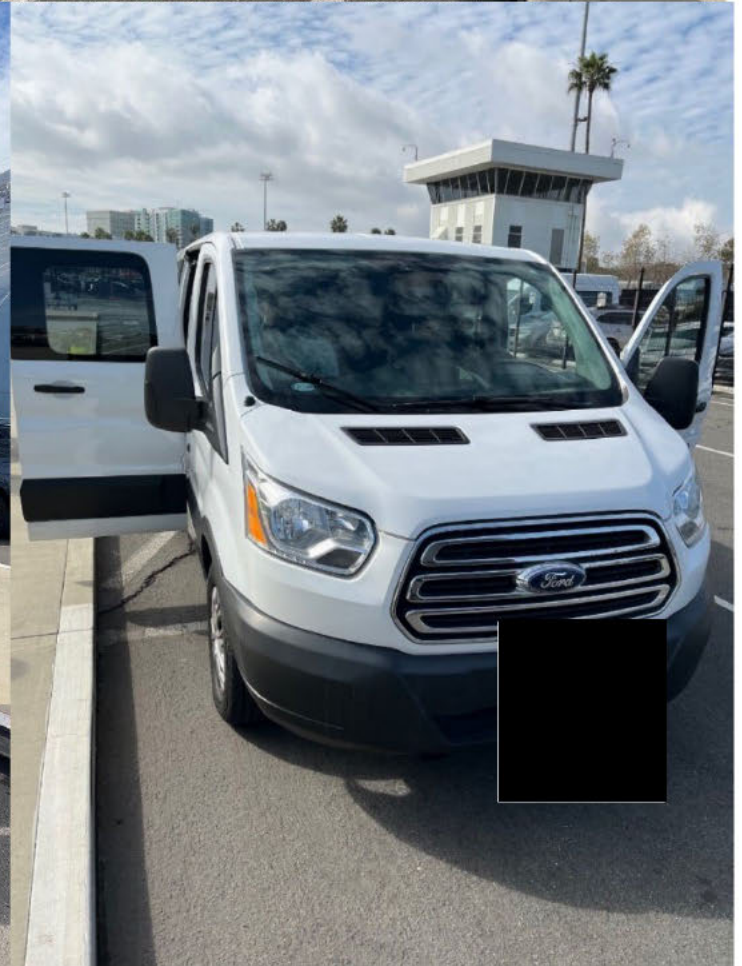
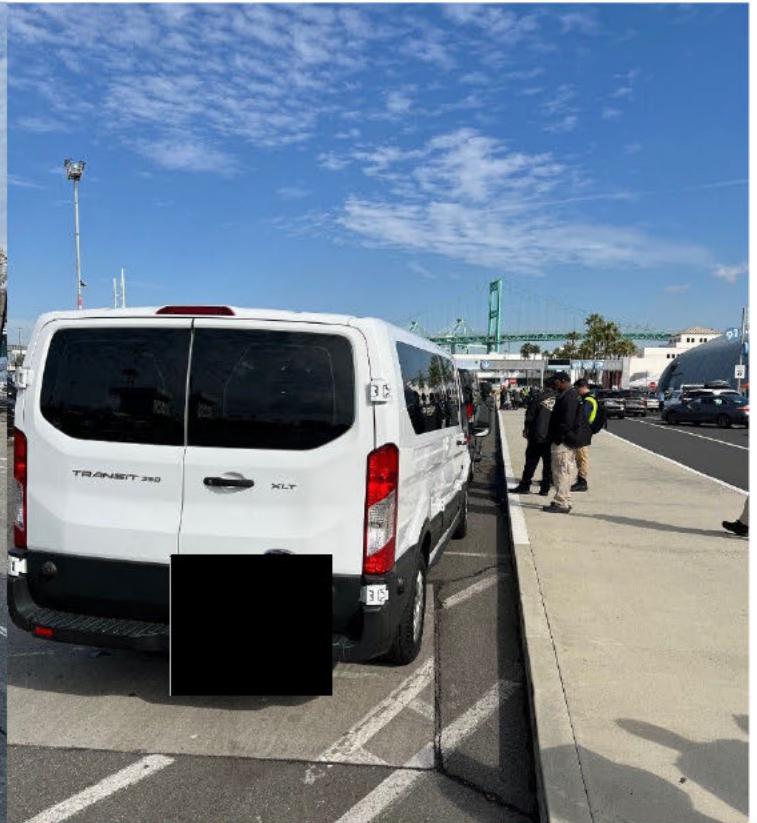
Law Enforcement Citation No.: _____

Comments: TCP # 21466 - Not on the equipment List
TCP # not on vehicle
No Mark markings Front & Back
[REDACTED]

Note: Failure to take corrective action including imposition of fines



Attachment 2
Ford Vans Failing to Display TCP Numbers (2/8/25)



Attachment 3
Data Request of Global Crew Services (4/9/25)

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



TCP: 37614-P – Active
Case No.: CSE-418

Global Crew Services, Inc.
Attn: Karandeep Singh



Subject: Data Request

Dear Global Crew Services, Inc.:

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the Commission's records for intrastate transportation carriers that are regulated by the Commission.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order (G.O.) 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Public Utilities Code Section 5389, the TEB is requesting a review of the Charter-Party intrastate transportation records for Global Crew Services, Inc. Failure to provide access to records is a misdemeanor punishable by a maximum of \$5,000, where each violation is a separate and distinct offense (Public Utilities Code Section 2110).

We request that you present your documents listed below in electronic form. Please scan the following documents and email a copy to Evan Schwartz at Evan.Schwartz@cpuc.ca.gov by April 25th, 2025.

1. Your current workers' compensation insurance policy,
2. List of all current sub-carriers and agreements,
3. Current service agreement with your drug consortium and a list of all drivers enrolled showing dates added and/or deleted,
4. All waybills for trips conducted in California between October 1, 2024, to March 31, 2025, per G.O. 157-E, Part 3.1,
5. All records within the last six (6) months regarding the enrollment of drivers in the Employer Pull Notice Program operated by the Department of Motor Vehicles, per G.O. 157-E, Part 5.2, and
6. List of all vehicles used for your business.

TEB reserves the right to amend, add to or revise this Data Request in the future if necessary.

Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such under Public Utilities Code Section 583 (see also General Order 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to call me at 213-831-6636 or e-mail Evan.Schwartz@cpuc.ca.gov.

Sincerely,

Evan Schwartz
Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone: 213-831-6636
Email: Evan.Schwartz@cpuc.ca.gov

Attachment 4
Data Request of National Safety Compliance, Inc. (4/9/25)

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 9, 2025

File: TCP 37614-P

Case: CSE-000418

Attn: [REDACTED]
National Safety Compliance, Inc.

VIA EMAIL: [REDACTED]

The Commission's records show National Safety Compliance, Inc., as the controlled substances and alcohol testing certification program for Global Crew Services, Inc.

Please provide the following information from your records relating to Global Crew Services, Inc.

- List of all drivers enrolled under this carrier's contract and enrollment date for driver(s) from January 1, 2024 to December 31, 2024.
- Any drivers that have been removed from the consortium since January 1, 2024, to the present.
- Any drivers that have been added to the consortium since January 1, 2024, to the present.
- Status of this carrier's contract.
- If the contract is no longer active, please state the reasons(s) why.

Please provide the documents requested above in electronic form and email a copy to Evan.Schwartz@cpuc.ca.gov by April 18th, 2025.

If you have any questions regarding this letter, I can be reached at 213-831-6636. I appreciate your assistance in this matter.

Sincerely,

/s/ Evan Schwartz

Evan Schwartz
Public Utilities Regulatory Analyst
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
California Public Utilities Commission

Attachment 5
National Safety Compliance, Inc., Contractual Termination (4/15/25)



NATIONAL SAFETY COMPLIANCE, INC.
Certified Compliance Specialist

File: TCP 37614-P
Case: CSE-000418

4/15/2025

Attn: Evan Schwartz
Public Utilities Regulatory Analyst I
Transportation Enforcement Branch
California Public Utilities Commissions (CPUC)
Consumer Protection and Enforcement Division

VIA EMAIL: Evan.Schwartz@CPUC.ca.gov

As requested, please review responses below relating to the CA PUC Company **Global Crew Services, Inc.** PSG0037614.

- Due to non-payment of annual consortium fees the Company was removed from our Consortium in January 2024.
- Drivers removed were [REDACTED]
- No drivers have been added into the consortium for this company since 2024.
- Status of this carrier's contract is null and void as of January 2024.

If you have any questions or I can assist further, I can be reached at [REDACTED] Upon reaching the auto-attendant please select [REDACTED] and ask for me. Please do mention this is regarding a time sensitive matter only I can assist with.

Warm regards,



National Safety Compliance, Inc.
Your Safety Compliance Specialist

[REDACTED]

Attachment 6
Driver List in DMV EPN Portal (4/25/25)

Driver List					
Driver Name	DL Number	Requester Code	Add Date	Delete Date	Status

[illegible]