



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: AAA Limo Services Inc.
Attn: Stephaine Torrijos, CEO
101 Riverside Dr.
San Bruno, CA 94066

File: TCP 42335-A
Citation #: T.2025-10-005
Date: October 8, 2025
Case #: CSE-000668

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period of August 5, 2025.

- (1) Operated as a Charter-Party Carrier (TCP) during suspension of its authority, in violation of Pub. Util. Code Section 5379 **[1 count]**; and
- (2) Operated at an airport without an airport permit and failed to follow airport rules and regulations, in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02 **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 29, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by October 29, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: AAA Limo Services Inc.
A California Corporation Company, 3611209 (Active)

OFFICERS: Stephanie Torrijos, Chief Executive Officer & Secretary & Chief
Financial Officer
Diya Magableh, Assistant Chief Financial Officer
Mohammed Nabeel AbuHazeem, Director

AUTHORITY: TCP 42335-A (Active)

MAILING ADDRESS: 101 Riverside Dr.
San Bruno, CA 94066

PHONE/EMAIL: (415) 643-6666 / aaalimo@gmail.com; booking@aaalimo.com;
[REDACTED]

VEHICLES: 5

EMPLOYEE-DRIVERS: 6 (DMV EPN)

**PL&PD¹
INSURANCE:** Philadelphia Indemnity Insurance Company
Policy Number: [REDACTED]
Cancellation Date: 12/27/2025

**WORKERS'
COMPENSATION
INSURANCE:** N/A

DRUG CONSORTIUM: [REDACTED]

¹ Public Liability and Property Damage (PL&PD)

INTRODUCTION

On August 21, 2025, I was assigned to investigate the operations and practices of AAA Limo Services Inc. (hereinafter referred to as AAA Limo Services), due to a complaint from Oakland International Airport (OAK) alleging that AAA Limo Services operated during suspension of its Charter-Party Carrier (TCP) authority and without an airport permit.

VIOLATIONS

I investigated AAA Limo Services for the period of August 5, 2025, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.):

- **Operated as a TCP during suspension of its authority, in violation of Pub. Util. Code Section 5379. [1 count]**

Pub. Util. Code 5379 states in part that “After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier.”

On July 9, 2025, CPUC’s Transportation and Licensing Analysis Branch (TLAB) sent an Order of Suspension of Operating Authority Notice to AAA Limo Services via the TCP Portal [Attachment 1]. On August 5, 2025, OAK Airport Operations Specialist, Xavier Gonzales, approached the driver of vehicle with license plate No. [REDACTED] at the first curb at OAK and discovered that AAA Limo Services did not have an OAK airport permit and its TCP authority was suspended [Attachment 2]. Xavier provided a statement and photo evidence of the vehicle with license plate No. [REDACTED] in his report. On August 28, 2025, I issued a Notice to Cease-and-Desist (C&D) to AAA Limo Services via email and USPS Certified Mail with tracking No. [REDACTED] [Attachment 3]. My investigation disclosed that AAA Limo Services operated for one day during the suspension of its TCP authority.

- **Operated at an airport without an airport permit and failed to follow airport rules and regulations, in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02. [1 count]**

On August 5, 2025, OAK Airport Operations Specialist, Xavier Gonzales, approached the driver of vehicle with license plate No. [REDACTED] at the first curb at OAK and discovered that AAA Limo Services did not have an OAK airport permit and its TCP authority was suspended (see **Attachment 2**). My investigation disclosed that AAA Limo Services operated for one day without an airport permit.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on October 8, 2025, at Sacramento, California.

MaiKa Renda

MaiKa Renda, Enforcement Analyst

LIST OF ATTACHMENTS

- Attachment 1. CPUC Order of Suspension
- Attachment 2. OAK Complaint and Photo Evidence
- Attachment 3. CPUC C&D

Attachment 1

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: AAA LIMO SERVICES INC

PSG0042335

ATTN:AAA LIMO SERVICES INC.
101 RIVERSIDE DR
SAN BRUNO CALIFORNIA 94066

CPUC Order of Suspension

This is notice from the California Public Utilities Commission (CPUC) that the **TCP A CERTIFICATE** listed on this letter is suspended.

The table below lists the reason(s) for suspension; the effective date of the suspension(s); and the date the permit/certificate will be revoked if the reason(s) for suspension are not resolved.

<u>Suspension Reasons</u>		
Reason	Suspension Date	Revocation Date
Corporation, LLC or LP suspended by CA Secretary of State	July 09, 2025	October 07, 2025

While voluntary suspensions may stay in effect until the permit or certificate expires, it may be revoked sooner for other reasons including failing to pay transportation user fees (PUCTRA) or failing to submit your annual CHP terminal safety inspection request(s).

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

A carrier whose certificate or permit is suspended due to failing to pass a vehicle inspection by the California Highway Patrol (CHP) (California Public Utilities Code § 5378.5, Commission Resolution TL-18336) may obtain a reinspection of its terminal and vehicles by the CHP by submitting a written request for reinstatement to CPUC and paying a reinstatement fee of one thousand dollars (\$1,000). (California Public Utilities Code § 5378.5(b)). Upon receipt of a written recommendation from CHP to suspend a carrier's operating authority, a carrier may request a hearing of the suspension by making a written request to CPUC and the CHP showing cause why the suspension should not be continued.

If your suspension is due to failing to maintain insurance, you must contact your insurance provider to reinstate your policy on-file with the CPUC.

Date: Jul 09, 2025

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Attachment 2

From: [Xavier Gonzales](#)
To: [Transportation Safety Complaints](#); [Taylor, Shantanro](#)
Cc: [Alma Peña](#); [Ed Coates](#); [Sandy Sy](#); [Drew Schlachter](#)
Subject: [EXTERNAL] Non-Permitted Suspended TCP-42335-A
Date: Tuesday, August 5, 2025 11:57:32 AM
Attachments: [image.png](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,



At approximately 1115 hours on 8/5/25, while surveilling the 1st curb at Oakland International Airport I discovered a TCP Limo service that did not have an OAK Ground Transportation permit, I approached the driver of said vehicle and began a dialogue. I asked the driver why he did not have the OAK permit and he stated that he thought he did, and he would contact his company and ask why. I then explained the process of getting a permit and that I would cite him for giving rides without the proper permits to do so. The driver's attitude changed, and he said that he was not giving a ride and that I could not prove that he did. So now his vehicle was not for commercial purposes, just a private drive to the airport. I told him not to go down this route of lying to me that I did not appreciate that and we have the entire airport campus covered with camera coverage. I then discovered that the company in question AAA Limo Services, status is suspended.


Thanks and have a great day!

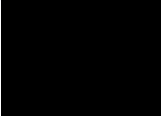


Xavier A. Gonzales
Airport Operations Specialist II
Port of Oakland-*Everyone's Port*

www.portofoakland.com





 11:10:52 AM 8/5/2025 




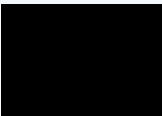


 CA  

[View More Details](#)

Location #03 Airport Dr @ Ron Cowan Pky SB (Lanes 1,2)



 11:10:51 AM 8/5/2025 







 CA  

[View More Details](#)

Location #06 Airport Dr @ Ron Cowan Pky WB



 11:22:12 AM 7/29/2025 





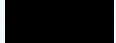

 CA  

[View More Details](#)

Location #12 Swan Way @ Earhart Rd NB

 11:18:48 AM 7/29/2025 



 CA  

[View More Details](#)

Location #07 Earhart Rd @ Doolittle Dr WB



Attachment 3

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, California, 94102



Sent via email: aaalimo.com@gmail.com; booking@aaalimo.com; [REDACTED]
[REDACTED]

August 28, 2025

TCP: 42335-A (Suspended)

Case No.: CSE-000668

AAA Limo Services Inc.
Attn: Diya Magableh, Loiy Alabed, Stephanie Torrijos & Amer Alqadery
101 Riverside Dr.
San Bruno, CA 94066

NOTICE TO CEASE AND DESIST

Dear Diya Magableh, Loiy Alabed, Stephanie Torrijos & Amer Alqadery:

On July 9, 2025, your Charter-Party Carrier (TCP) authority was suspended for having a suspended status with the CA Secretary of State.

Public Utilities (Pub. Util.) Code Section 5379 states in part that it is unlawful for a TCP to conduct any operations after cancellation or revocation, or during the period of its suspension, or after the expiration of its authority. Pub. Util. Code Section 5414.5 states that it is unlawful to publish or advertise without a valid authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, websites, etc.

AAA Limo Services Inc. must immediately cease and desist from all unlawful operations, including advertising. Pub. Util. Code Section 5411 states in part that any carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine of not less than \$1,000.

On August 5, 2025, AAA Limo Services Inc. was found operating during suspension of their authority at the San Francisco Bay Oakland International Airport (OAK).

This letter places your company on notice that continued violations of the law without the required authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:
<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

MaiKa Renda

MaiKa Renda, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: maika.renda@cpuc.ca.gov
Telephone: (916) 584-0448

cc: Eric Hooks, Program and Project Supervisor

CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on

AAA Limo Services Inc.

TCP 42335-A

Case # CSE-000668

1. Administrative Citation T.2025-10-005
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: October 8, 2025

MaiKa Renda

MaiKa Renda

TEB Enforcement Analyst