



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Zuhrulla Abdukhamidov

File: Unlicensed

Date: June 20, 2025

Citation: T.2025-06-006

Case: CSE-000583

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities Code (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. The violation occurred on June 18, 2025.

- (1) Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before July 10, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$ 1,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by July 10, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Zuhruulla Abdukhamidov, an Individual

OWNER: Zuhruulla Abdukhamidov

AUTHORITY: None (Unlicensed)

MAILING ADDRESS:

[REDACTED]

PHONE/EMAIL:

[REDACTED]

VEHICLE:

1 (rental vehicle)

License Plate: [REDACTED]

VIN: [REDACTED]

EMPLOYEE-DRIVER: 1

PL&PD¹

INSURANCE: None

**WORKERS'
COMPENSATION**

INSURANCE: None

DRUG CONSORTIUM: None

¹ Public Liability and Property Damage (PL&PD)

NARRATIVE

On June 20, 2025, I was assigned to investigate Zuhrolla Abdukhamidov (hereinafter referred to as Zuhrolla) after the vehicle he was operating was impounded by the California Highway Patrol (CHP) for operating without a valid authority from the California Public Utilities Commission (CPUC).

VIOLATIONS

I investigated Zuhrolla for the period of June 18, 2025, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code.

- **Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]**

On June 18, 2025, Alex Nera, Senior Enforcement Analyst with the CPUC's Consumer Protection and Enforcement Division (CPED), Transportation Enforcement Branch (TEB), along with (CHP Officer Tam, observed Zuhrolla, identified via California Driver's License [Attachment 1], operating a vehicle bearing Nevada license plate [REDACTED] and VIN # [REDACTED] [Attachment 2], in the international arrival zone at San Francisco International Airport (SFO).

During a commercial vehicle inspection, Officer Tam reviewed the Transportation Network Company (TNC) application (app) profile associated with the driver and determined that the active driver profile did not match Zuhrolla, who was dropping off a passenger and was paid \$ [REDACTED] to conduct a ride via the Uber app platform [Attachment 3]. This constituted a direct violation of CPUC Decision 13-09-045, specifically Ordering Paragraph 4, which mandates that each TNC driver must complete a background check and be approved before providing services. The decision further defines "providing TNC services" as beginning when the app is opened, meaning only individuals authorized by the CPUC may operate under a TNC platform.

In addition, Zuhrolla's operation of a vehicle for passenger transport without holding CPUC authority violated California Pub. Util Code §5371, which requires any charter-party carrier of passengers, including TNC drivers, to obtain a CPUC certificate or permit before operating for

compensation. By using someone else's profile on the app, Zuhnulla bypassed CPUC's required safety vetting and insurance provisions, making him an unauthorized and unlicensed operator.

A records check conducted through the Transportation and Licensing Analysis Branch (TLAB) confirmed that Zuhnulla has never held operating authority with the CPUC. Accordingly, this activity also violated Public Utilities Code §5371, which prohibits any entity or individual from engaging in for-hire transportation without CPUC authorization.

As a result, a Cease-and-Desist Notice [**Attachment 4**] and an Inspection Observation Report [**Attachment 5**] were issued to Zuhnulla for operating without CPUC authority. Additionally, Mr. Nera obtained approval from TEB Program Manager, Kenneth Bruno to request that Officer Tam impound the vehicle in accordance with enforcement protocol [**Attachment 6**].

On June 19, 2025, Zuhnulla left me a voicemail message. I returned his call at [REDACTED]. During the conversation, I addressed the incident from the previous day and instructed him to cease all illegal operations until he obtains a CPUC and airport operating authority. I also informed him about the impending citation and his right to appeal it. Zuhnulla confirmed that he understood my directive and expressed his desire to pay the citation as soon as possible. I then asked him for a working email address to send the citation, which he provided as [REDACTED].


DECLARATION

I have read the foregoing and know the contents thereof, and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

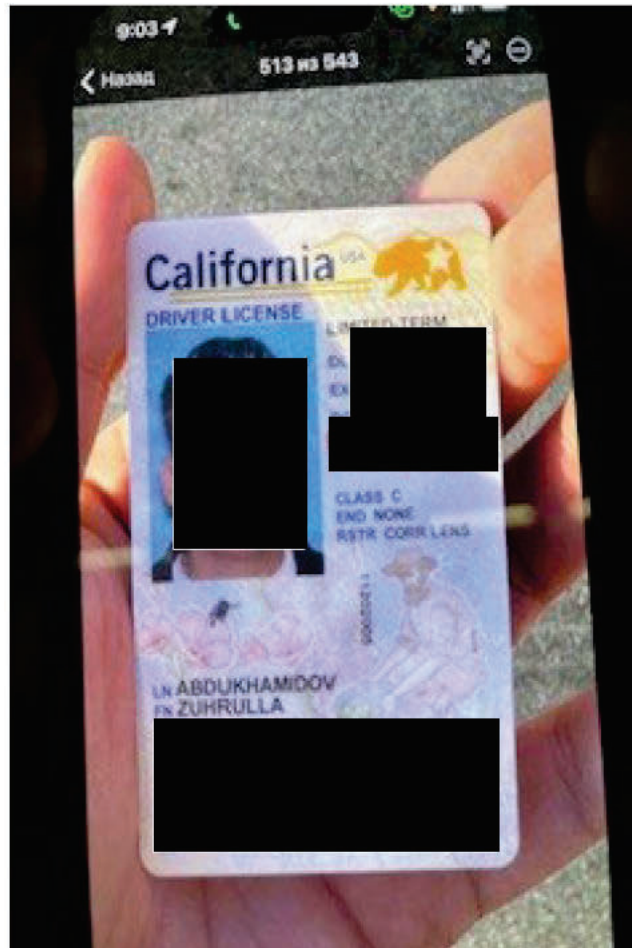
Executed on June 20, 2025
at Los Angeles, California
Senior Enforcement Analyst

Kim Quach-Castro
Kim Quach-Castro,

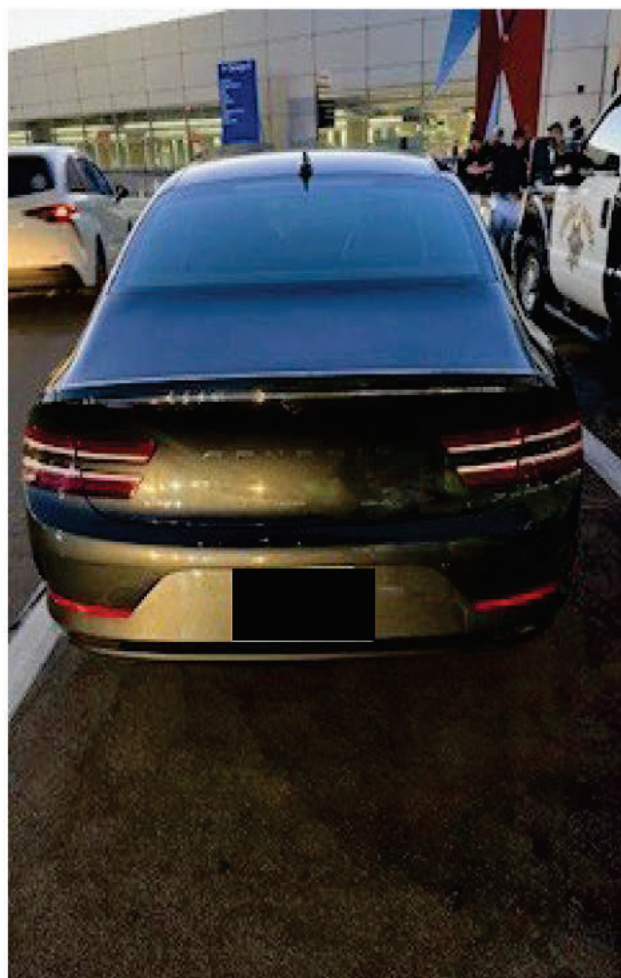
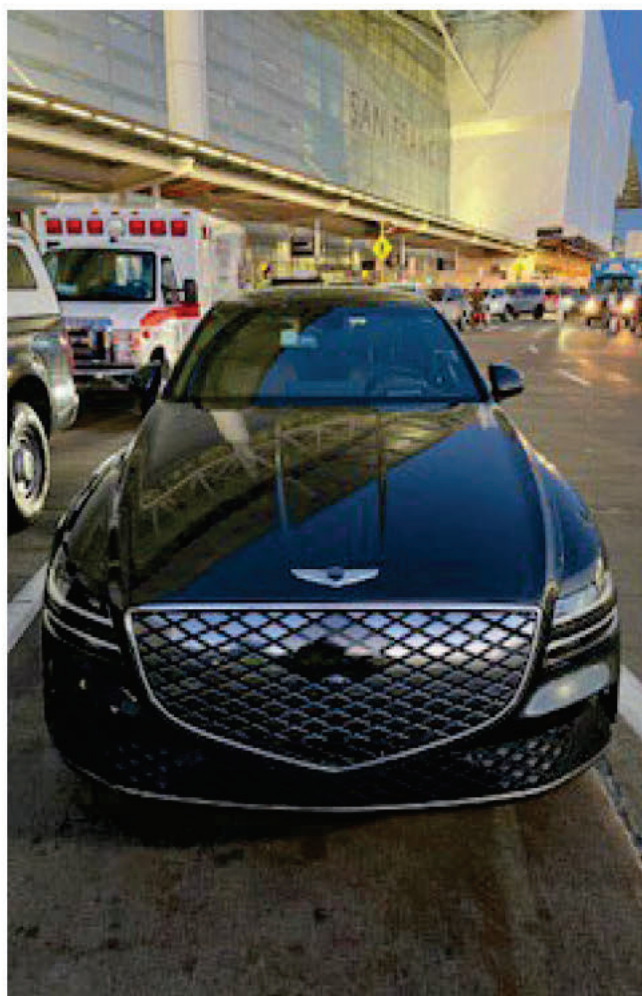
INDEX OF ATTACHMENTS

- Attachment 1. California Driver's License
- Attachment 2. Photo of Rental Care License Plate 
- Attachment 3. TNC application profiles and payment
- Attachment 4. Cease and Desist Notice
- Attachment 5. Inspection Observation Report
- Attachment 6. Request for Impound and CHP 180

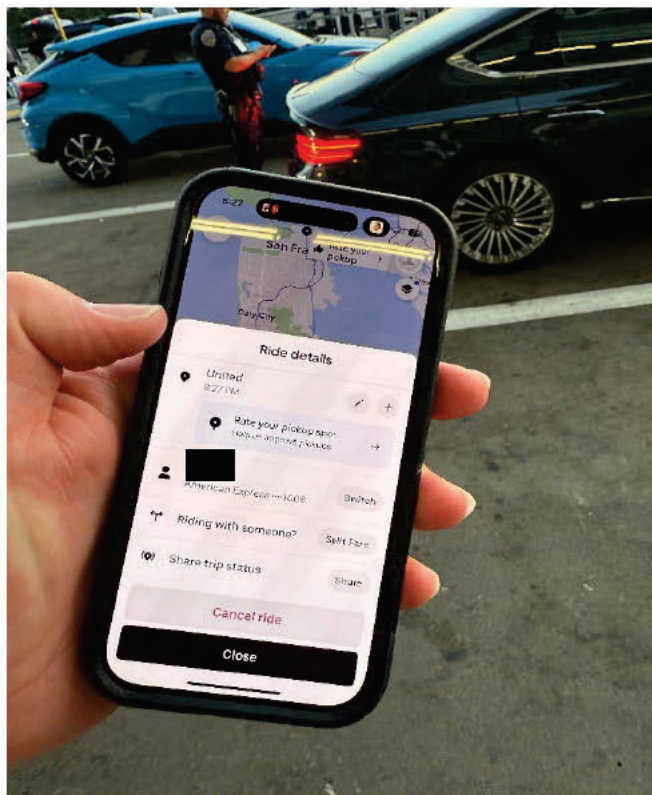
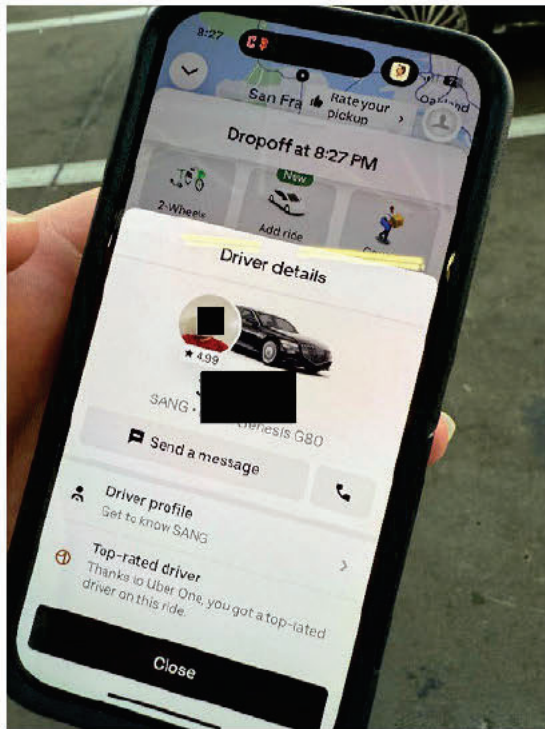
Attachment 1




Attachment 2



Attachment 3



Attachment 4



NOTICE TO CEASE AND DESIST

Date: 06/18/25
Carrier: Zuhrulla Abdulkhamidov
TCP number, if any N/A Operating Status: unlicense

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.


ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

☒ **OPERATION WITHOUT AUTHORITY**
Public Utilities Code Sections 5371 and 5387 (TCP)/Section 1031 (PSC) - **Circle One**

☐ **OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY**
Public Utilities Code Section 5379 (TCP)/Section 1045 (PSC) - **Circle One**

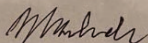
☐ **ADVERTISEMENT WITHOUT AUTHORITY**
Public Utilities Code Section 5414.5 (TCP)/Section 1037 (PSC) - **Circle One**

Signature  TITLE AZ individual

*****IF DRIVER IS NOT RESPONSIBLE, DRIVER IS TO GIVE NOTICE TO RESPONSIBLE OWNER*****

COMMENTS: Operating without CPUC authority.

See attached Inspection Observation Report Form for more detail.


Enforcement Analyst Signature

CPUC COPY

Attachment 5

CALIFORNIA PUBLIC UTILITIES COMMISSION INSPECTION OBSERVATION REPORT			
Location: Airport/Other: <u>SFO</u>	PSC/TCP/TNC: <u>unlicense</u>	Investigator: <u>Michael Islar</u>	Date: <u>06/18/25</u>
Prime Carrier: <u>Abdukhamidov, Zuhra</u>	Phone#: <u>see below</u>	City: <u>see below</u>	Zip: <u>see below</u>
Address: <u>10 see below</u>	CDL#: <u>[redacted]</u>	State: <u>CA</u>	Class: <u>C</u>
Driver: <u>Abdukhamidov, Zuhra</u>	City: <u>[redacted]</u>	Zip: <u>[redacted]</u>	
Address: <u>[redacted]</u>	Years w/company: <u>[redacted]</u>	Prime Carrier: <u>[redacted]</u>	
Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: <u>[redacted]</u>			
Comments: <u>Mailing Address: [redacted]</u>			
License Plate #: <u>[redacted]</u>	VIN #: <u>[redacted]</u>	Registration Exp.: <u>[redacted]</u>	Seats: <u>AZ</u>
Registered: <u>[redacted]</u>	Leased/Owned (Circle one)		
Address: <u>[redacted]</u>			
City: <u>[redacted]</u>			
Violation(s):			
Vehicle:	<input type="checkbox"/> TCP # Not shown on rear/front bumper <input type="checkbox"/> Vehicle not listed with PUC <input type="checkbox"/> PSC/TCP # not on side of vehicle* <small>*Exempt for vehicles < 15 passengers incl. driver or leased < 30 days</small>		
Waybill:	<input type="checkbox"/> No Trade Dress <input type="checkbox"/> Carrier Name /TCP# <input type="checkbox"/> Time/Date Charter arranged <input type="checkbox"/> Name/address of persons arranging charter <input type="checkbox"/> Transportation arranged by phone or written contract <input type="checkbox"/> Name of at least 1 passenger in traveling party or identification of traveling party's affiliation		
TNC OPS:	<input type="checkbox"/> No Trade Dress <input type="checkbox"/> Profile Non-Match <input type="checkbox"/> Lack Proof of Prearranged Ride <input type="checkbox"/> Non-State CDL <input type="checkbox"/> No Airport Permit		
Violation(s): <input checked="" type="checkbox"/> Yes, as noted above and in comments below <input type="checkbox"/> No Violation			
Law Enforcement Citation No.: <u>[redacted]</u>			
Comments: <u>App sharing, 5371</u>			
Signature and Title: <u>[redacted]</u>			
Note: Failure to take corrective action may result in enforcement action including imposition of fines			

Attachment 6



Public Utilities Commission STATE OF CALIFORNIA Request to Impound

Indicate seating capacity of the vehicle (including driver): 5

Indicate the number of passengers (including driver): 1

One of the following is required:

- ☒ No TCP permit or certificate issued
- ☐ TCP/PSC: _____ (circle one) suspended, revoked, expired, or denied.
- ☐ Driver does not possess a valid and current CDL for vehicle operated license class, endorsement, or required certificate

Name of PUC Enforcement Analyst requesting impound: Deborah Kun

Charge one of the following:

- ☒ CPUC 5411/1037 ref CPUC 5371/1031 - Misdemeanor/Unlawful to operate without proper PUC operating authority.
- ☐ CPUC 5411/1037 ref CPUC 5379/1045 - Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person who within 2 DAYS notified the legal owner of the impound by certified mail:

N

Citing/Arresting Officer Name: 0

Allied Agency Case Number: _____

Date: 6-18-2025

Reason for stop and additional notes on back of this form.

Attach this form to CHP 180

CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Zuhrulla Abdukhamidov

TCP/TNC Unlicensed

Case # CSE-000583

1. Administrative Citation T.2025-06-006
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: June 20, 2025

Kim Quach-Castro

Kim Quach-Castro

TEB Senior Enforcement Analyst