



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: 4M Elite Car Service LLC
Attn: Leanne Montagna & Michael Montagna
236 Sparrow St.
Vacaville, CA 95687

File: TCP 42028-P
Citation #: T.2025-04-001
Date: April 2, 2025
Case #: CSE-000299

VIOLATIONS

You are hereby cited as having violated a section of the Public Utilities (Pub. Util.) Code and a General Order (G.O.) as described below. This violation occurred during the period of March 16, 2024, to October 15, 2024.

- (1) Operated at an airport without an airport permit and failure to follow airport rules and regulations, in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02 **[2 counts]**.

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

You are hereby called upon to answer this citation on or before April 23, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by April 23, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.



Eric Hooks
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: 4M Elite Car Service LLC
A California Limited Liability Company, 201936510272, Active

MEMBERS: Leanne Montagna, Manager
Michael Anthony Montagna, Manager

AUTHORITY: TCP 42028-P, Active


MAILING ADDRESS: 236 Sparrow St.
Vacaville, CA 95687

PHONE/EMAIL:



VEHICLES: 1

EMPLOYEE-DRIVERS: 2

PL&PD¹ Berkshire Hathaway Direct Insurance Company
INSURANCE: Policy Number: 
Effective Date: December 16, 2023

DRUG
CONSORTIUM: C-DAT

¹ Public Liability and Property Damage (PL&PD)

INTRODUCTION

On November 4, 2024, I was assigned to investigate the operations and practices of 4M Elite Car Service LLC (hereinafter referred to as 4M Elite), because of two citations issued by the San Francisco Police Department (SFPD) and San Francisco International Airport (SFO) Ground Transportation Unit (GTU), showing that 4M Elite operated at SFO without an airport permit and failed to follow airport rules and regulations.

VIOLATION(S)

I investigated 4M Elite for the period of March 16, 2024, through October 15, 2024, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.):

- **Operated at an airport without an airport permit and failure to follow airport rules and regulations, in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02. [2 counts]**

On March 16, 2024, SFO GTU issued 4M Elite Citation [REDACTED] [Attachment 1] for operating without an airport permit. On April 9, 2024, Omar Teutle, Transportation Enforcement Analyst, emailed 4M Elite an Airport Authority Letter [Attachment 2] on behalf of Eric Hooks, Enforcement Supervisor, to michae@4melitecarservice.com and leannemontagna@gmail.com. The letter informed 4M Elite that an airport permit is required at SFO or a minimum fine of \$1,000 may be issued for each day of continued violations.

On October 15, 2024, SFPD issued 4M Elite Citation [REDACTED] [Attachment 3] for operating without an active airport permit. My investigation disclosed that 4M Elite operated for two days without an airport permit.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on April 2, 2025, in Los Angeles, California.

LaTasha James

LaTasha James, Enforcement Analyst
Consumer Protection & Enforcement Division
Transportation Enforcement Branch

LIST OF ATTACHMENTS

- Attachment 1. SFO GTU Citation [REDACTED]
- Attachment 2. Airport Authority Letter-
- Attachment 3. SFPD Citation [REDACTED]

Attachment One



AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION

Date: 3/16/2024 Time: 1536 Day: SAT

Plate#: [REDACTED] VIN#: _____

Make: [REDACTED] Model/Style: SUV Color: BLK

Driver: _____

DL#: _____

Company: 4M Elite Car Service LLC TCP#/TNC#: 42028

Location: Domestic Departures

SFO Permit and/or Rules and Regulations Violated:

- ☐ Warning Only
- ☐ 4.1 Violation of Traffic Rules _____
- ☐ 4.2 No Parking - Restricted Parking Area
- ☐ 4.2 Failure to Comply w/ All Signs and Road Markings
- ☐ 4.4 Improper Use of Roadways and Walks
- ☐ 4.5 Obstructing Vehicle Flow/Double Parking
- ☐ 4.6 _____ Zone - Improper Use
Zone Color
- ☐ 4.7 Failure to Comply with Permit Terms
- ☒ 4.7 Lack of or Improper Trade Dress, Placard, TCP#, ^{SFO} Decal
- ☐ 4.7 Leaving a Vehicle Unattended
- ☐ 4.7 Loading/Unloading Undesignated Level
- ☐ 4.7 Providing False Information to Airport Officials
- ☐ 4.7 Recirculating or Looping ☐ Upper ☐ Lower
- ☐ 4.7 Soliciting Passengers
- ☐ 4.7 Staging
- ☐ 4.7 Unsafe Driving
- ☐ _____ No Valid CPUC Authorization
- ☒ CPUC GE 157 - E3.024 4.04
- ☐ _____

Comments: No SFO permit

Issue Auth. [REDACTED] ID#: [REDACTED]

FINES SHALL BE ASSESSED PER RULE 14 OF AIRPORT RULES AND REGULATIONS
AND/OR APPLICABLE OPERATING PERMIT



Attachment Two

PUBLIC UTILITIES COMMISSION
505 Van Ness Ave
San Francisco, CA 94102



Sent via email [REDACTED]

April 9, 2024

TCP # 42028 P

4M Elite Car Service LLC
236 Sparrow St.
Vacaville, California 95687
Attention: Michael Anthony Montagna
Leanne Montagna

SUBJECT: **AIRPORT PERMIT REQUIRED**

Dear Michael Anthony & Leanne Montagna:

4M Elite Car Service LLC was observed conducting for-hire operations on March 16, 2024, at the San Francisco International Airport (SFO) without an airport permit. A Charter-Party Carrier (TCP) permit or certificate, issued by the California Public Utilities Commission (CPUC) does not authorize operations at any airport property. This notice is to inform 4M Elite Car Service LLC that an airport permit is required or a minimum fine of \$1,000 may be issued. Each day of continued violations is a separate and distinct offense. Your action is required immediately.

General Order 157-E, Part 3, Section 3.02, with regards to TCPs, states that “No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority.”

For information on how to obtain the necessary airport permit, please contact the airport Ground Transportation Unit (GTU) listed below:

San Francisco Airport-GTU
947 N Field Rd, San Francisco, CA 94128
(650) 821-3600 or GTU@flysfo.com

Please confirm with me in writing, via email with a cc: to Omar.Teutle@cpuc.ca.gov once you have obtained the airport permit. Thank you for your cooperation in this matter.

Sincerely,



Eric Hooks, Enforcement Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Airport Enforcement Unit
Eric.Hooks@cpuc.ca.gov
(415) 703-2302

cc: SFO-GTU

Attachment Three



AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION



Date: 10/15/2024

Time: 15:33 PDT

Day: Tuesday

Plate #: [REDACTED]

VIN #:

Make: [REDACTED]

Model:

Style: SUV

Color: Black

Company: Non-Permitted Operator

TCP #: 099999

Location: T1 Arrivals

Violated Rules and Regulations

9.2 Operating a Business without Airport Authorization

Comment: OBSERVED CURBSIDE PICK UP

Issuing Authority: SFPD

Issuer Id: [REDACTED]

FINES SHALL BE ASSESSED PER RULE 14 OF SFIA AIRPORT RULES AND REGULATIONS AND/OR APPLICABLE OPERATING PERMIT.

CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

4M Elite Car Service LLC

TCP-42028-P

Case # CSE-000299

1. Administrative Citation T.2025-04-001
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: March 19, 2025

LaTasha James

LaTasha James
TEB Enforcement Analyst