



Public Utilities Commission  
STATE OF CALIFORNIA

CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE

To: Donizeti Paulo Lourence



File: Unlicensed

Date: July 25, 2025

Citation: T.2025-07-007

Case: CSE-000614

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities Code (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. The violation occurred on July 23, 2025.

- (1) Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before August 15, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$ 1,500 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by August 15, 2025, you will be in default and will have forfeited your right to appeal the Citation. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Eric Hooks*

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Eric Hooks  
Program and Project Supervisor  
Transportation Enforcement Branch  
Telephone number (415) 703-2302  
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

## INVESTIGATION REPORT

**CARRIER:** Donizeti Paulo Lourenco, an Individual

**OWNER:** Donizeti Paulo Lourenco

**AUTHORITY:** None (Unlicensed)

**MAILING ADDRESS:**

[REDACTED]

**PHONE/EMAIL:**

[REDACTED]

**VEHICLE:**

1

License Plate: [REDACTED]

VIN: [REDACTED]

**EMPLOYEE-DRIVER:** 1

**PL&PD<sup>1</sup>**

**INSURANCE:** None

**WORKERS'  
COMPENSATION  
INSURANCE:**

None

**DRUG CONSORTIUM:** None

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<sup>1</sup> Public Liability and Property Damage (PL&PD)

## NARRATIVE

On July 24, 2025, I was assigned to investigate Donizeti Paulo Lourenco (hereinafter referred to as Donizeti) after the vehicle he was operating was impounded by the California Highway Patrol (CHP) for operating as a charter-party carrier (TCP) without a valid authority from the California Public Utilities Commission (CPUC).

## VIOLATIONS

I investigated Donizeti for the period of July 23, 2025, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code.

- **Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]**

On July 23, 2025, during the SFO joint safety operation, a vehicle bearing California license plate no. [REDACTED] and VIN no. [REDACTED] was observed parked in the SFO International Arrivals Terminal with four passengers inside, soliciting TCP business [Attachment 1]. During my safety compliance check on Donizeti, an application verification from Elife Driver shows a waybill indicating that a total of four passengers were to be picked up from SFO Terminal 3 and dropped off at the Courtyard by Marriott San Francisco Fisherman's Wharf [Attachment 2]. [REDACTED], one of the passengers, stated that the trip was booked through an application called Elife and the total amount of the trip was \$84 [see Attachment 2]. I issued Donizeti a Notice to Cease-and-Desist and an Observation Report [Attachment 3]. Additionally, I obtained approval from the Transportation Enforcement Branch, Program and Project Supervisor, Eric Hooks to request that CHP Officer Tam impound the vehicle in accordance with enforcement protocol. CHP Officer Tam filled out the CHP 180 form and I submitted the Request to Impound form to CHP Officer Tam, who impounded the vehicle on July 23, 2025 [Attachment 4].

A records check conducted through the Transportation and Licensing Analysis Branch (TLAB) confirmed that Donizeti has never held operating authority with the CPUC. Accordingly, this activity also violated Public Utilities Code §5371, which prohibits any entity or individual from engaging in for-hire transportation without CPUC authorization.




## DECLARATION

I have read the foregoing and know the contents thereof, and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

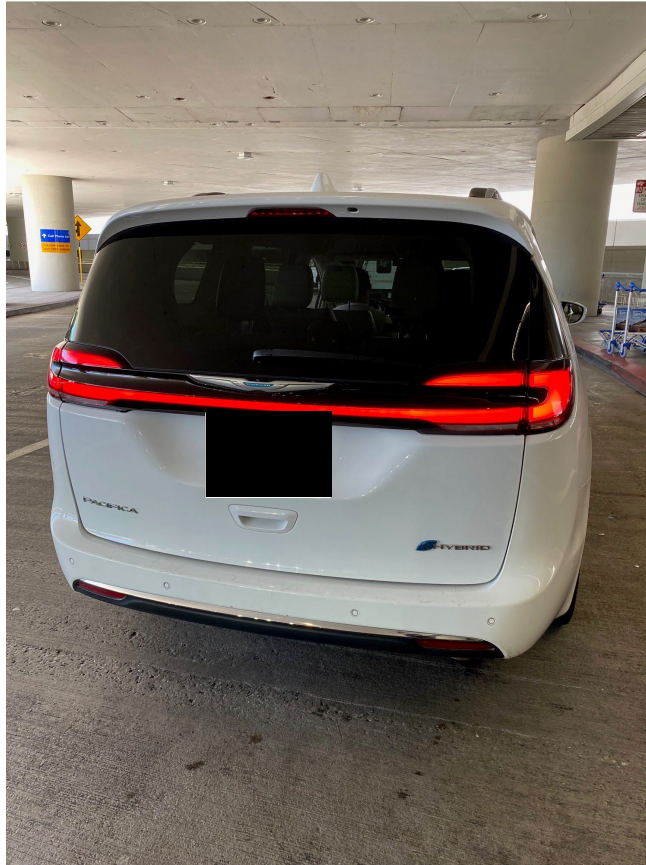
Executed on July 25, 2025  
at Sacramento, California  
Enforcement Analyst

MaiKa Renda  
MaiKa Renda,

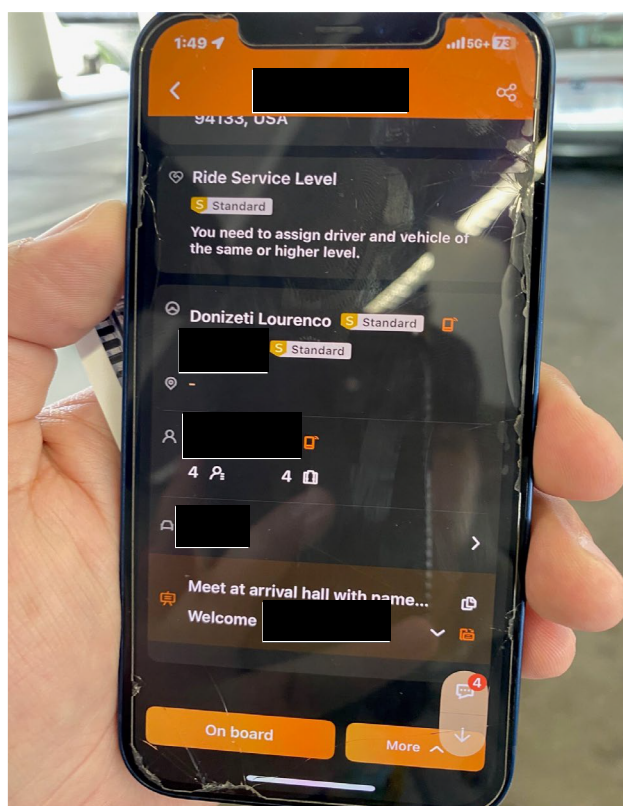
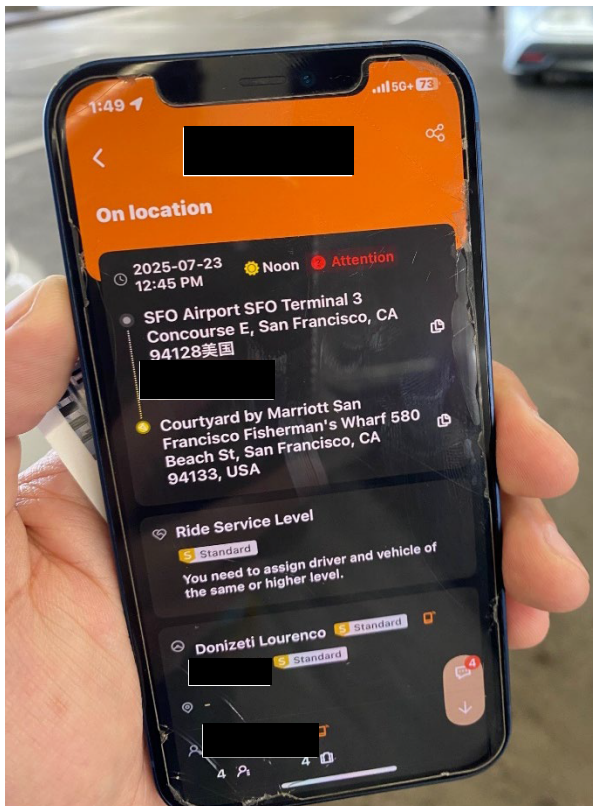
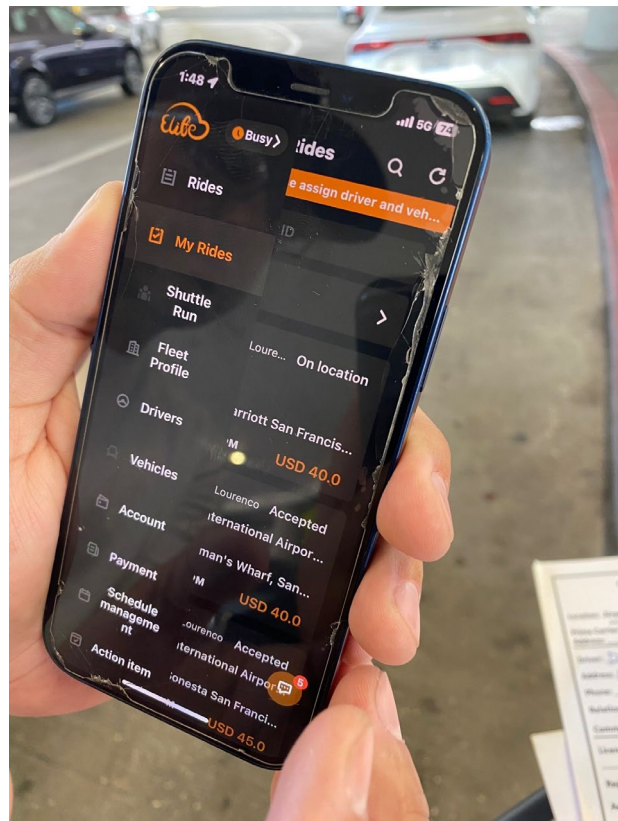
## **INDEX OF ATTACHMENTS**

- Attachment 1. Photo of Vehicle License Plate No. 
- Attachment 2. Proof of Trip
- Attachment 3. Observation Report & Cease-and-Desist Notice
- Attachment 4. CHP 180 & Request for Impound Form

# Attachment 1



# Attachment 2





# Attachment 3

## CALIFORNIA PUBLIC UTILITIES COMMISSION INSPECTION OBSERVATION REPORT

Location: Airport/Other: SFO (circle one) PSC/TCP/TNC: UNLICENSED Investigator: BVA Date: 7/23/25

Prime Carrier: \_\_\_\_\_ Phone#: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Driver: Donizeti Lourenco CDL#: \_\_\_\_\_ State: CA Class: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Years w/company: \_\_\_\_\_ Prime Carrier: \_\_\_\_\_

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: \_\_\_\_\_

Current Address: \_\_\_\_\_  
Comments: \_\_\_\_\_

License Plate #: \_\_\_\_\_ VIN #: \_\_\_\_\_ Registration Exp.: \_\_\_\_\_ Seats: \_\_\_\_\_

Registered Owner: \_\_\_\_\_ Leased/Owned  
(circle one)

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

### Violation(s):

- Vehicle:**
- ☐ TCP # Not shown on rear/front bumper
  - ☐ Vehicle not listed with PUC
  - ☐ No Trade Dress
  - ☐ Front
  - ☐ Rear
  - ☐ PSC/TCP # not on side of vehicle\*
  - ☐ Carrier's name not on side of vehicle\*
- \*exempt for vehicles < 15 passengers incl. driver or leased < 30 days
- Waybill:**
- ☐ No waybill
  - ☐ Carrier Name /TCP#
  - ☐ Vehicle License Plate #
  - ☐ Driver's Name
  - ☐ Time/Date Charter arranged
  - ☐ Origin/Destination
  - ☐ No. of person in group
  - ☐ Name/address of persons arranging charter
  - ☐ Transportation arranged by phone or written contract
  - ☐ Name of at least 1 passenger in traveling party or identification of traveling party's affiliation
- TNC OPS:**
- ☐ No Trade Dress
  - ☐ Front
  - ☐ Rear
  - ☐ Profile Non-Match
  - ☐ Lack Proof of Prearranged Ride
  - ☐ Non-State CDL
  - ☐ No Airport Permit

Violation(s): ☐ Yes, as noted above and in comments below ☐ No Violation

Law Enforcement Citation No.: \_\_\_\_\_

Comments: Passenger: [redacted] stated that driver was going to drop off the passengers at Fisherman's Wharf for \$821. Booked through app: Elite

OWNER

Signature and Title





## NOTICE TO CEASE AND DESIST

Date: 7/23/25  
Carrier: Donizetti Lawrence  
TCP number, if any Unlicensed Operating Status: N/A

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

**YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.**

**ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.**

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

☒ **OPERATION WITHOUT AUTHORITY**

Public Utilities Code Sections 5371 and 5387 (TCP)/Section 1031 (PSC). - Circle One

☐ **OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY**

Public Utilities Code Section 5379 (TCP)/Section 1045 (PSC). - Circle One

☐ **ADVERTISEMENT WITHOUT AUTHORITY**

Public Utilities Code Section 5414.5 (TCP)/ Section 1037 (PSC). - Circle One

Signature [REDACTED] TITLE OWNER

\*\*\*\*\*IF DRIVER IS NOT RESPONSIBLE, DRIVER IS TO GIVE NOTICE TO RESPONSIBLE OWNER\*\*\*\*\*

COMMENTS: Passenger: [REDACTED] stated that driver was going to drop off the passengers at Fisherman's Wharf for \$84.  
The ride was booked through app: Elite

See attached Inspection Observation Report Form for more detail.

Maika Penda  
Enforcement Analyst Signature

CPUC COPY

# Attachment 4



## Public Utilities Commission STATE OF CALIFORNIA Request to Impound

Indicate seating capacity of the vehicle (including driver): 7

Indicate the number of passengers (including driver): 5

One of the following is required:

- ☒ No TCP permit or certificate issued
- ☐ TCP/PSC: \_\_\_\_\_ (circle one) suspended, revoked, expired, or denied.
- ☐ Driver does not possess a valid and current CDL for vehicle operated license class, endorsement, or required certificate

Name of PUC Enforcement Analyst requesting impound: Maika Renda  
*Impound approval from Eric Hooks*

Charge one of the following:

- ☒ CPUC 5411/1037 ref CPUC 5371/1031 - Misdemeanor/Unlawful to operate without proper PUC operating authority.
- ☐ CPUC 5411/1037 ref CPUC 5379/1045 - Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person, who within 2 DAYS, notified the legal owner of the impound by certified mail:

Maika Renda

Citing/Arresting Officer Name: [REDACTED]

Allied Agency Case Number: [REDACTED]

Date: 7/23/25

**Reason for stop and additional notes on back of this form.**  
*Attach this form to CHP 180*



# VEHICLE REPORT

CHP 180 (Rev. 4-16) OPI 061

NOTE: CHP 180 IS FURNISHED TO ALL PEACE OFFICERS BY THE CALIFORNIA HIGHWAY PATROL

30 DAY IMPOUND

REPORTING DEPARTMENT <b>CHP SAN FRANCISCO</b>	LOCATION CODE [REDACTED]	DATE / TIME OF REPORT <b>7/23/25 / 1340</b>	NOTICE OF STORED VEHICLE DELIVERED PERSONALLY <input checked="" type="checkbox"/>	FILE NO. [REDACTED]
LOCATION TOWED / STOLEN FROM <b>SFO INTL AIRPORT DOOR 4</b>	ODOMETER READING [REDACTED]	VIN CLEAR IN SVS? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	LIC. CLEAR IN SVS? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	DATE / TIME DISPATCH NOTIFIED <b>7/23/25 / 1436</b>
YEAR <b>2021</b>	MAKE <b>CHRYSLER</b>	MODEL <b>PACIFICA</b>	BODY TYPE <b>MINIVAN</b>	COLOR <b>WHITE</b>
LICENSE NO. [REDACTED]		ONE MONTH / YEAR <input checked="" type="checkbox"/> TWO <b>12/25</b>		STATE <b>CA</b>
ENGINE NO. [REDACTED]		VALUATION BY <input checked="" type="checkbox"/> OFFICER <input type="checkbox"/> OWNER <input type="checkbox"/> 0-500 <input type="checkbox"/> 501-4000 <input checked="" type="checkbox"/> 4001+ <input type="checkbox"/> \$		
REGISTERED OWNER <b>DONIZETZ PAULO LORENCO</b>		LEGAL OWNER [REDACTED]		

☐ STORED ☒ IMPOUNDED ☐ RELEASED ☐ RECOVERED - VEHICLE / COMPONENT

TOWING / STORAGE CONCERN (NAME, ADDRESS, PHONE) [REDACTED]				STORAGE AUTHORITY / REASON <b>VC</b>			
REASON FOR STOP <b>CNIC CHECK</b>				VIN SWITCHED? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
CONDITION				TIRES / WHEELS			
WRECKED				LEFT FRONT <b>FLTER</b>			
BURNED HULK per 431(c) CVC				RIGHT FRONT			
VANDALIZED				LEFT REAR			
ENG. / TRANS. STRIP				RIGHT REAR			
MISC. PARTS STRIP				SPARE			
BODY METAL STRIP				HUB CAPS			
SURGICAL STRIP per 431(b) CVC				AL WHEELS			
RELEASE VEHICLE TO: <input type="checkbox"/> R/O OR AGENT <input checked="" type="checkbox"/> AGENCY HOLD <input type="checkbox"/> 22850.3 CVC				DATE / TIME <b>7/23/25 1431</b>			
NAME OF PERSON / AGENCY AUTHORIZING RELEASE [REDACTED]				SIGNATURE OF PERSON TAKING POSSESSION [REDACTED]			

☐ STOLEN VEHICLE / COMPONENT ☐ EMBEZZLED VEHICLE ☐ PLATE(S) REPORT

DATE / TIME OF OCCURRENCE	DATE / TIME REPORTED	NAME OF REPORTING PARTY (R/P)	DRIVER LICENSE NO. / STATE
LAST DRIVER OF VEHICLE	DATE / TIME	ADDRESS OF R/P	TELEPHONE OF R/P
I CERTIFY OR DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.		SIGNATURE OF PERSON MAKING REPORT	

## REMARKS

[LIST PROPERTY, TOOLS, VEHICLE DAMAGE, ARRESTS]

DRIVER'S NAME <b>DONIZETZ LORENCO</b>	ARRESTED / SECTION? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	REPORTED BY [REDACTED]	CARGO / TYPE? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	VALUE \$ [REDACTED]
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DAMAGE: WHITE MINIVAN SCUFFED, MINOR SCRATCHES/SCUFFS 360°.

PROPERTY: MISC PAPERS, WATER BOTTLE, MISC CHANGE, NO OTHER ITEMS OF VALUE NOTED OR CHARGED. DASH CAMERA, GUN TOWER

FRONT	LEFT SIDE	RIGHT SIDE	REAR	TOP
SIGNATURE OF OFFICER TAKING REPORT [REDACTED]		SUPERVISOR [REDACTED]	REQUIRED NOTICES SENT TO REGISTERED AND LEGAL OWNERS PER 22852 CVC? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	DATE NOTIFIED

An Internationally Accredited Agency

Chp180\_0416.pdf



## **CERTIFICATE OF SERVICE**

I certify that I have on this day served the following documents on

**Donizeti Paulo Lourenco**

**TCP/TNC: Unlicensed**

**Case # CSE-000614**

1. Administrative Citation T.2025-07-007
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: July 25, 2025

*MaiKa Renda*  
MaiKa Renda  
TEB Enforcement Analyst