

#### **Public Utilities Commission**

STATE OF CALIFORNIA

### CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Glory Days, LLC

Dba Glory Days LLC

Attn: Osman N Eker, Neslihan Eker, Resime Bayrak Mustafa Can, Osman Ozgul, Eyup Tercan, Ani Avakian

Arif E Eker, Recep T Bayrak, Mehmet A Eker

634 Homer Avenue #4 Palo Alto, CA 94301 File: TCP 38067-B

Citation #: T.2025-09-015
Date: September 29, 2025

Case #: CSE-000476

#### **VIOLATIONS**

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred from March 12, 2024, through April 7, 2025.

- (1) Operated at an airport without an airport permit and failed to follow airport rules and regulations in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02 [2 counts], and
- (2) Failed to update its Equipment Statement in violation of G.O. 157-E, Part 4.01 [1 count].

#### STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

#### **RESPONSE**

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 20, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$6,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, or
- (3) Contest this Citation by filing an Appeal. See the attached document "How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."

If you fail to respond by October 20, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.

Eric Hooks

Program and Project Supervisor

Cric Hooks

Consumer Protection and Enforcement Division

Transportation Enforcement Branch Telephone number: (415) 703-2302

E-mail address: <u>Eric.Hooks@cpuc.ca.gov</u>

#### INVESTIGATION REPORT

CARRIER: Glory Days, LLC doing business as (dba) Glory Days LLC

California Secretary of State No. 201729010200, A Limited Liability

Case: CSE-000476

Company (Active)

MANAGERS: Osman N Eker, Neslihan Eker, Resime Bayrak

Mustafa Can, Osman Ozgul, Eyup Tercan, Ani Avakian, Arif E Eker, Recep T Bayrak, and Mehmet A Eker

**AUTHORITY:** TCP 38067-B, Active

MAILING ADDRESS: 634 Homer Avenue #4

Palo Alto, CA 94301

PHONE/EMAIL: (925) 914-0410 / glorydaysllc2017@gmail.com

VEHICLES: 29

EMPLOYEE-DRIVERS: 10

PL&PD<sup>1</sup> Berkshire Hathaway Direct Insurance Company

**INSURANCE:** Policy Number:

Effective Date: July 10, 2025

WORKERS' State Compensation Insurance Fund

COMPENSATION Policy Number:

**INSURANCE:** Effective Date: February 6, 2025

**DRUG CONSORTIUM:** Northern California Drug Testing Clinic

<sup>&</sup>lt;sup>1</sup> Public Liability & Property Damage (PL&PD)

#### INTRODUCTION

On April 17, 2025, Enforcement Analyst Nicholas Bui was assigned to investigate the operations and practices of Glory Days, LLC (hereinafter referred to as Glory Days) because of a consumer complaint alleging that Glory Days operated without an active airport permit at San Jose Mineta International Airport (SJC) and did not have an observed operating vehicle listed in the Transportation Carrier Portal (TCPortal). This responsibility was subsequently transferred to me, Enforcement Analyst Manal Antabli, on August 7, 2025.

#### HISTORY OF ENFORCEMENT

Enforcement case records show that Glory Days has a history of violating California Public Utilities Commission (CPUC) rules and regulations, as detailed below.

On March 12, 2024, CPUC's Program and Project Supervisor, Eric Hooks, sent Glory Days an Airport Authority Letter for operating at SJC on February 21, 2024, February 23, 2024, February 27, 2024, and March 1, 2024, without an active airport permit [Attachment 1].

#### **VIOLATIONS**

I investigated Glory Days from March 12, 2024, through April 7, 2025, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a CPUC General Order (G.O.):

• Operated at an airport without an airport permit and failed to follow airport rules and regulations in violation of Pub. Util. Code Sections 5371.4(b), 5381, and G.O. 157-E, Part 3.02. [2 counts]

G.O. 157-E, Part 3.02 states that "No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority."

SJC Ground Transportation (GT) issued Administrative Citation (AC) # on February 26, 2025, with a vehicle photo attached [Attachment 2] and AC # on April 3, 2025, with a vehicle photo attached [Attachment 3] to Glory Days for operating at SJC without an airport permit. Additionally, SJC GT served two Notices of Violation to Glory Days on February 27, 2025, and April 7, 2025 [Attachment 4]. My investigation disclosed that Glory Days operated for two days at SJC without an active airport permit even after being served an Airport Authority Letter on March 12, 2024 (see Table 1 and Attachments 1, 2, 3, and 4).

Table 1 - Dates of Operation at SJC with No Airport Permit

| Date of Operation | License Plate No. | Airport | Registered Owner    |
|-------------------|-------------------|---------|---------------------|
| 02/26/2025        |                   | SJC     | Palo Alto Auto Care |
| 04/03/2025        |                   | SJC     | Palo Alto Auto Care |

#### • Failed to update Equipment Statement in violation of G.O. 157-E, Part 4.01. [1 count]

On May 24, 2025, Glory Days was observed operating a vehicle with license plate at the Napa BottleRock Music Festival on 1535 Airport Blvd, Napa, CA 94558 [Attachment 5]. The observed vehicle is not listed in the carrier's active equipment list on the TCPortal. My investigation disclosed that Glory Days operated a vehicle with license plate without updating its Equipment Statement.

#### DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on September 29, 2025, in Los Angeles, California.

Manal Antabli

Manal Antabli, Enforcement Analyst

#### **List of Attachments**

- Attachment 1. CPUC Airport Authority Letter dated March 12, 2024 & SJC GT ACs: # , # , and #
- Attachment 2. SJC GT AC # & Photo of Vehicle License Plate No.
- Attachment 3. SJC GT AC # & Photo of Vehicle License Plate No.
- Attachment 4. Notices of Violations dated February 27, 2025 & April 7, 2025
- Attachment 5. Photo of Vehicle License Plate No.

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PUBLIC UTILITIES COMMISSION 505 Van Ness Ave San Francisco, CA 94102



Sent via email (glorydaysllc2017@gmail.com;

March 12, 2024 TCP #38067 B

Glory Days LLC 634 Homer Ave #4 Palo Alto, CA 94301

SUBJECT: AIRPORT PERMIT REQUIRED

Dear Osman Nuri Eker & Serkan Karabacak,

Glory Days LLC was observed conducting for-hire operations on February 21, 2024, February 23, 2024, February 27, 2024, and March 1, 2024, at the San Jose Mineta International Airport (SJC) without an airport permit. A charter-party carrier permit or certificate, issued by the California Public Utilities Commission (CPUC), does not authorize operations on any airport property. This notice is to inform Glory Days LLC that an airport permit is required and a minimum fine of \$1,000 may be issued. Each day of continued violations is a separate and distinct offense. Your action is required immediately.

General Order 157-E, Part 3, Section 3.02, with regards to Transportation Charter-Party (TCP) Carriers, states that "No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority."

For information on how to obtain the necessary airport permit, please refer to the SJC Ground Transportation Office below:

1701 Airport Blvd, Ste. B-1270 San Jose CA, 95110 (408) 392-3554 or airportgt@sjc.org

Thank you for your cooperation in this matter. Please confirm with me in writing, via email with a cc: to Omar.Teutle@cpuc.ca.gov once you have obtained the airport permit.

Sincerely.

Eric Hooks, Enforcement Supervisor

Consumer Protection and Enforcement Division

Transportation Enforcement Branch Airport Enforcement Unit

Eric. Hooks@cpuc.ca.gov

(415) 703-2302

Tric Hooks

Cc: SFO-GTU

#### 29 . 49

#### CITY OF SAN JOSE ADMINISTRATIVE CITATION

| 2/21/24<br>LOCATION  | 1244  | No. AG  |   |
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| Glory Da   | ys LLC  | 3806=   | 1   |
| MPLOYEE NAME   | 75  | SIDA BADGE  | NO.   |
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| IDDRESS  |   |   |   |
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| \$250  | Providers – Perm  | nit Required  |   |
| SJMC 25.08.720<br>\$75   | Ground Transportation Permit Requirements   |   |   |
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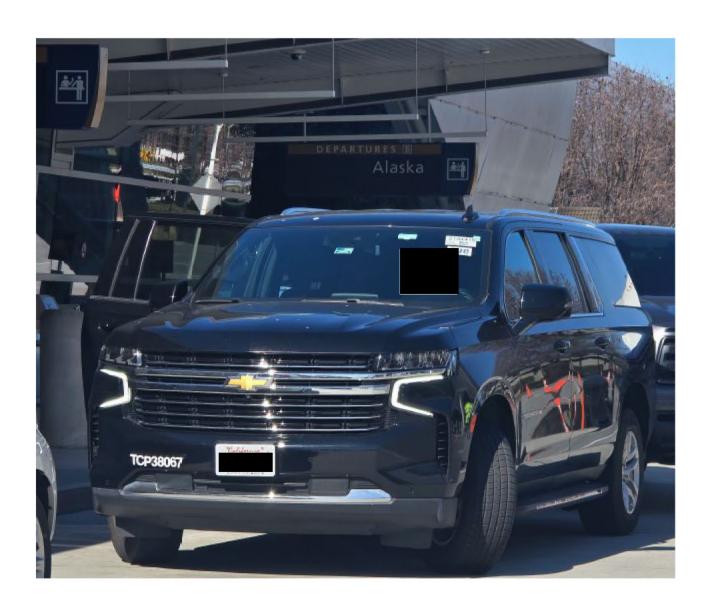
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| \$250 Pre  | ound Transpor<br>oviders - Perm<br>ound Transpor  | nit Required   |
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| Other Violation:<br>Officer's Notes:   |   |  |
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| mechanical/electrical signs, AVI di  6.6 - Failure to follow signage/tri                           |  | ces,                         |  |  |
| time limits, designated locations  |  | ☐ 6.20 – Opera               | ting an unsafe vehicle   |  |
| <ul> <li>□ 6.7 – Failure to comply with A/P</li> <li>□ 6.8 – No identifying markings</li> </ul>    | speed limit signs  | _ via ; viaa                 | 6.24 – Unauthorized coordinator/agent     6.25 – Refusal to follow directions of officers/authorized personnel     6.26 – Unauthorized vehicle maintenance |  |
| 6.10 – No decal displayed  |  |                              |  |  |
| <ul> <li>☐ 6.11 – No AVI tag installed/tamp</li> <li>☐ 6.12 – Unauthorized use of roads</li> </ul> |  | ☐ 6.26 - Unau                |  |  |
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| 6.5 - Failure to comply with A/P direction:   |                             | ☐ 6.16 – Vehicle left unattended ☐ 6.18 – Staging area violation  |                             |
| mechanical/electrical signs, AVI directions   |                             |   |                             |
| <ul> <li>6.6 – Failure to follow signage/traffic conti<br/>time limits, designated locations</li> </ul>             | rol devices,                | 6.19 - Double   |                             |
| 6.7 - Failure to comply with A/P speed lim  | nit signs                   |   | ing an unsafe vehicle       |
| ☐ 6.8 – No identifying markings   |                             | <ul> <li>6.24 – Unauthorized coordinator/agent</li> <li>6.25 – Refusal to follow directions of<br/>officers/authorized personnel</li> </ul> |                             |
| 6.10 - No decal displayed   |                             |   |                             |
| <ul> <li>6.11 – No AVI tag installed/tampered AVI</li> <li>6.12 – Unauthorized use of roads/parking a</li> </ul>    |                             | ☐ 6.26 – Unauth   | sorized vehicle maintenance |
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| SJMC 25.08.720 Ground Transpo  |  |  |
| GENERAL OPERATING RULES  | nents  |  |
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| 6.3 – Federal/State/Local Laws – Permit Complian   | nce 6.15 - Pick-up in non-designated area                              |  |
| <ul> <li>6.5 – Failure to comply with A/P directions,<br/>mechanical/electrical signs, AVI directions</li> </ul> | 6.16 - Vehicle left unattended   |  |
| ☐ 6.6 - Failure to follow signage/traffic control device   | 6.18 – Staging area violation ces. 6.19 – Double parking               |  |
| time limits, designated locations  | ☐ 6.20 – Operating an unsafe vehicle                                   |  |
| 6.7 - Failure to comply with A/P speed limit signs   | ☐ 6.24 – Unauthorized coordinator/agent                                |  |
| ☐ 6.8 – No identifying markings ☐ 6.10 – No decal displayed  | 6.25 - Refusal to follow directions of                                 |  |
| ☐ 6.11 - No AVI tag installed/tampered AVI tag   | officers/authorized personnel  6.26 - Unauthorized vehicle maintenance |  |
| <ul> <li>6.12 – Unauthorized use of roads/parking areas,</li> </ul>  | Was Committeed Control Institution                                     |  |
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| Glos y Dae<br>employee name   | ys UC  | 38067<br>SIDA BADGE NO.   |
| \$100<br>SJMC 25.08.700<br>\$250<br>SJMC 25.08.720  | MUNICIPAL Violation of Air Rules and Regu Ground Transp Providers – Per Ground Transp Permit Require                           | port<br>lations<br>ortation<br>mit Required<br>ortation   |
| GENERAL OPERATING I  6.1 – No Permit or Invalid Per 6.2 – Stopping limited to speci 6.3 – Federul/State/Local Law 6.5 – Failure to comply with A mechanical/electrical signs, AVI 6.6 – Failure to follow signage time limits, designated locations 6.7 – Failure to comply with A 6.8 – No identifying markings 6.10 – No decal displayed 6.11 – Unanthorized use of roc blocking traffic flow  Other Violation: | RULES mit fic locations s – Permit Complia //P directions, directions /traffic control dev //P speed limit sign mpered AVI tag | 6.14 - Unauthorized stopping/parking   6.15 - Drop-off in non-designated area   6.15 - Pick-up in non-designated area   6.16 - Vehicle left unattended   6.18 - Staging area violation   6.19 - Double parking   6.20 - Operating an unsafe vehicle |
| Officer's Notes:  NO GT  NO LO I  Drop - 0 1  | der penalty of per   |   |
| OFFICER'S NAME AND SIGNATUR   | RE   | AIRPORT CALL SIGN E FOR INSTRUCTIONS  |



| L1.3.25 8403<br>LOCATION BI   | No. AG   |  |
|---|--|--|
| VIN. NO. (FULL VIN NO. REQUIRED IF NO L   | MAKE MODEL SUV ICENSE PLATE IS VISIBLE)  |  |
| Glory Days<br>EMPLOYEE NAME   | TCP#<br>38067<br>SIDA,BADGE NO.  |  |
| ADDRESS DID VIOLATE SAN JOSE MUNICIPAL CO   |  |  |
| \$100   Rules and Regula<br>  SJMC 25.08.700   Ground Transport<br>  \$250   Providers – Permi<br>  SJMC 25.08.720   Ground Transport<br>  \$75   Permit Requireme  | tions<br>ation<br>it Required<br>ation   |  |
| ENERAL OPERATING RULES  6.1 – No Permit or Invalid Permit 6.2 – Stopping limited to specific locations 6.3 – Federal/State/Local Laws – Permit Compliance 6.5 – Failure to comply with A/P directions, mechanical/electrical signs, AVI directions 6.6 – Failure to follow signage/traffic control devices, time limits, designated locations 6.7 – Failure to comply with A/P speed limit signs 6.8 – No identifying markings 6.10 – No decal displayed 6.11 – No AVI tag installed/tampered AVI tag 6.12 – Unauthorized use of roads/parking areas, blocking traffic flow | 6.14 - Unauthorized stopping/parking   6.15 - Drop-off in non-designated area   6.15 - Pick-up in non-designated area   6.16 - Vehicle left unattended   6.18 - Staging area violation   6.19 - Double parking   6.20 - Operating an unsafe vehicle   6.24 - Unauthorized coordinator/agent   6.25 - Refusal to follow directions of officers/authorized personnel   6.26 - Unauthorized vehicle maintenance |  |
| her Violation: ficer's Notes:   |  |  |
| I hereby declare under penalty of perjury th  | at the foregoing is true and correct.  |  |
|   | W. W.  |  |
| CER'S NAME AND SIGNATURE  | AIRPORT CALL SIGN  |  |
| SEE REVERSE SIDE FOR  | INCTRICTIONS   |  |



#### Unpermitted Activity Observed at SJC Airport - Citation Issued

From Ground Transportation <groundtrans@sanjoseca.gov>

Date Thu 2/27/2025 9:45 AM

Bcc glorydaysllc2017@gmail.com <glorydaysllc2017@gmail.com>;

Dear Company Management,

This is a letter informing you that your company has been observed conducting commercial operations at San Jose Mineta International Airport, San Jose Municipal Code 25,08,700 requires operators to obtain a permit, issued by the Airport, before conducting commercial activities on the Airport premises.

By receipt of this e-mail, you are hereby notified that you are not authorized to pick-up and/or drop-off passengers or parcels at the Airport and have been subject to a \$250 administrative citation for every pick-up and drop-off at the Airport. This includes operations as an Uber Black or Lyft Black.

If you wish to drop-off and/or pick-up passengers at SJC in the future, you will need to apply for and obtain a Ground Transportation Permit. Information and forms associated with the Permit application process may be obtained on the Airport website — flysanjose.com.

A 24-hour Infrequent Operator Permit (IOP) for those doing occasional business at SJC can be purchased from our website and should be displayed by the driver to prevent citation.

Please visit <a href="https://www.flysanjose.com/business/gt-office">www.flysanjose.com/business/gt-office</a> for information on Ground Transportation Permits and Infrequent Operator Permits.

If you have any questions, please contact the Ground Transportation office at <a href="mailto:airportgt@sjc.org">airportgt@sjc.org</a> or call 408-392-3554.

Kindly,

Ground Transportation | Airport Operations



Office: 408.392.3554

1701 Airport Blvd. Ste. B-1270, San José, CA 95110

flysanjose.com



February 27, 2025

GLORY DAYS LLC 634 HOMER AVE #4 PALO ALTO, CA 94301

#### Re: UNPERMITTED GROUND TRANSPORTATION ACTIVITIES

Dear Company Owner,

This is a letter informing you that your company has been observed conducting commercial operations at the San Jose Mineta International Airport. San Jose Municipal Code 25.08.700 requires operators to obtain a permit, issued by the Airport, before conducting commercial activities on the Airport premises.

By copy of this letter, you are hereby notified that you are not authorized to pickup and/or drop-off passengers or parcels at the Airport and are subject to a \$250 administrative citation for every pick-up and drop-off at the Airport. This includes operations as an Uber Black or Lyft Black.

If you wish to drop-off and/or pick-up passengers, you will need to apply and obtain a Ground Transportation Permit. A 24-hour Infrequent Operator Permit (IOP) for companies doing occasional business at SJC can be purchased from our website and should be displayed by the driver to prevent citation.

Please visit <a href="https://www.flysanjose.com/business/gt-office">www.flysanjose.com/business/gt-office</a> for information on Ground Transportation Permits and Infrequent Operator Permits.

If you have any further questions, please contact the Ground Transportation office at airportqt@sic.org.

Sincerely,

Airport Operations Supervisor - Landside Operations





#### SJC Airport - Administrative Citation AG040787

From Ground Transportation <groundtrans@sanjoseca.gov>
Date Mon 4/7/2025 8:32 AM

To glorydaysllc2017@gmail.com <glorydaysllc2017@gmail.com>

1 attachment (3 MB) AG040787.pdf;

#### Dear Company Management,

This is a notice informing you that your company has been observed conducting commercial operations at San Jose Mineta International Airport. San Jose Municipal Code 25.08.700 requires operators to obtain a permit, issued by the Airport, before conducting commercial activities on the Airport premises.

By copy of this notice, you are hereby notified that you are not authorized to pick-up and/or drop-off passengers or parcels at the Airport and are subject to a \$250 administrative citation for every pick-up and drop-off at the Airport. This includes operations as an Uber Black or Lyft Black.

If you wish to drop-off and/or pick-up passengers at SJC in the future, you will need to <a href="mailto:apply.for">apply</a> for and obtain a Ground Transportation Permit. Information and forms associated with the Permit application process may be obtained on the Airport website — flysanjose.com.

A 24-hour Infrequent Operator Permit (IOP) for those doing occasional business at SJC can be purchased from our website and should be displayed by the driver to prevent citation.

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If you have any questions, please contact the Ground Transportation office at <a href="mailto:airportgt@sic.org">airportgt@sic.org</a> or call 408-392-3554.



Ground Transportation Permit Specialist | Airport Operations



Office: 408,392,3554

1701 Airport Blvd. Ste. B-1270, San José, CA 95110

flysanjose.com

TCP-38067 Glory Days LLC Vehicle was not listed in the carrier's equipment list.



#### **CERTIFICATE OF SERVICE**

I certify that I have on this day served the following documents on

Glory Days, LLC Dba Glory Days LLC

**TCP 38067-B** 

Case # CSE-000476

- 1. Administrative Citation T.2025-09-015
- 2. Citation Compliance Agreement
- 3. Investigation Report and Attachments
- 4. How to File an Appeal
- 5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
- 6. Resolution ALJ-187
- 7. Certificate of Service

Date: September 29, 2025 Manal Antabli

Manal Antabli

TEB Enforcement Analyst