



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Stephen Michael Reese
DBA Million Services



File: TCP-P 25097 (Revoked)

Date: August 7, 2026

Citation: T.2026.08.06

Case: CSE-821

VIOLATIONS

You are hereby cited with having violated sections of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. The violations occurred during the period from September 5, 2025, through July 30, 2026.

- **Advertising Without Authority, in violation of Public Utilities (Pub. Util.) Code Sections 5414.5 [2 counts].**
- **Operating following Revocation, in violation of Public Utilities (Pub. Util.) Code Sections 5379 [2 counts].**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before August 27, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$5,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal*."

If you fail to respond by August 27, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Lana Tran-Courney

Lana Tran-Courney
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone Number: (415) 385-5513
E-mail: lanea.Tran-Courney@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Stephen Michael Reese, doing business as Million Services, Inc.
A California Corporation, Entity No. 3996734 (Active)

MEMBER: Stephen Michael Reese, Chief Executive Officer (CEO)/Secretary

AUTHORITY: TCP P-25097(Revoked)

MAILING ADDRESS:

[REDACTED]

PHONE/EMAIL:

[REDACTED]

VEHICLES: N/A

EMPLOYEE-DRIVERS: None

PL&PD¹ INSURANCE: N/A

WKCP ²INSURANCE: N/A

DRUG CONSORTIUM: N/A

¹ PL&PD: Public Liability and Property Damage

² WKCP: Workers' Compensation

INTRODUCTION

On December 29, 2025, I was assigned to investigate the operations and practices of Stephen Michael Reese, doing business as (dba) Million Services, Inc. or Million Services Limo (“Million Services”). The Consumer Affairs Branch (CAB) of the California Public Utilities Commission (CPUC) referred two complaints to the Transportation Enforcement Branch (TEB), on December 25, 2025, and March 26, 2026. Both complaints alleged that the carrier is advertising and operating without authority [**Attachment 1**].

HISTORY OF ENFORCEMENT

CSE-156 indicates Mr. Reese was issued a Warning Letter during July 2024 for illegal Charter-party carrier (TCP) display during suspension, which was identified during a Napa Field Enforcement Operation by former Consumer Protection and Enforcement Division (CPED) Analyst Sun [**Attachment 2**].

VIOLATIONS

I investigated Million Services and found violations of the following provisions of the Public Utilities (Pub. Util.) Codes:

- **Advertising Without Authority, in violation of Pub. Util. Code Section 5414.5 [2 counts].**
- **Operating following Revocation, in violation of Pub. Util. Code Section 5379 [2 counts].**

On December 25, 2025, TEB received a complaint alleging that the complainant had paid Million Services \$900 for round-trip transportation services scheduled for September 14, 2025, which were not fully provided. The complainant stated that Million Services arrived late, causing her to use Uber and Lyft vehicles for one-way transportation to her destination, at a cost of \$399.48. In follow-up communications regarding the missed portion of the trip, Million Services stated it would refund \$700 of the original payment as compensation for the use of a ridesharing

company for one part of the trip; however, Million Services failed to refund the promised payment.

On December 29, 2025, my investigation identified active advertising by Million Services through its commercial website at www.millionservices.com [Attachment 3]. The website continued to display the carrier's name and revoked TCP operating authority (Million Services, TCP 25097), demonstrating that transportation services remained available to the public despite the revocation of its operating authority. The following services advertised included:

- Limousine services
- Party bus services
- Executive transportation services
- Napa and Sonoma wine tours
- Airport transportation services
- Fleet availability and pricing

On January 14, 2026, a Notice to Cease and Desist was served via certified mail and by United States Post Service (USPS) First-Class mail. However, USPS tracking records showed that delivery to [REDACTED], was unsuccessful.

On June 23, 2026, I resent the Notice to Cease and Desist via Kiteworks to millionservices@aol.com and contactus@millionservices.com, by USPS mail, and through the contact form on the company's website. To date, Million Services has yet to respond [Attachment 4].

On March 27, 2026, I received a second complaint that included an email reservation between Million Services and the complainant [Attachment 5]. In addition to the email reservation, the complainant also provided proof of payment via Zelle, dated March 3, 2026, indicating that Million Services accepted compensation and offered transportation services on March 14, 2026, during the revocation of its authority [Attachment 6].

A search in the Transportation Licensing and Analysis Branch (TLAB) database shows a Notice of Revocation was sent on July 15, 2024, to and received by Stephen Michael Reese per his request to voluntarily suspend the operating authority due to unpaid Public Utilities Commission Transportation Reimbursement Account (PUCTRA) fees [Attachment 7].

As of May 2026, reviews posted on Yelp.com indicate that Million Services has received complaints alleging unlawful and deceptive business practices [**Attachment 8**].

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 7, 2026, in Sacramento, California.

Shawndra Miles

Shawndra Miles

Public Utilities Regulatory Analyst II

ATTACHMENTS

- Attachment 1. Complaint Case No. 20250505 and Complaint Case No. 20260136
- Attachment 2. CSE 156-Warning Letter and Cease-and-Desist
- Attachment 3. Proof of Advertisement (company website)
- Attachment 4. Notice of Cease and Desist and Proof of Attempted Delivery
- Attachment 5. Confirmation Email of Reservation/Waybill
- Attachment 6. Proof of Payment (Zelle receipt)
- Attachment 7. Notice of Revocation
- Attachment 8. Yelp Reviews

Attachment 1 - Complaint Case No. 20250505 and Complaint Case No. 20260136

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Printed as of 26-DEC-2025 09:57:57

Case #..... 20250505

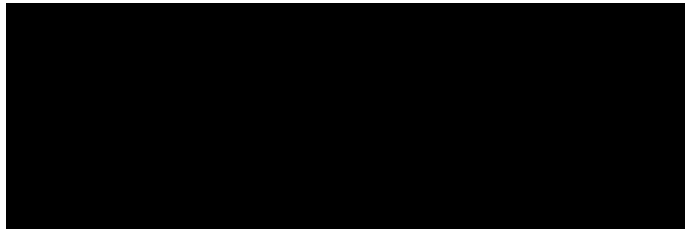
Inquiry Type..... Written
Carrier Type..... Passenger Carrier

Received by Area Office San Francisco
Area Office Assigned...
District Office.....
Transferred To.....
Representative..... Destiny Graham

Received Date..... 25-DEC-2025
Closed Date..... 26-DEC-2025
Update Date.....
Transfer Date.....

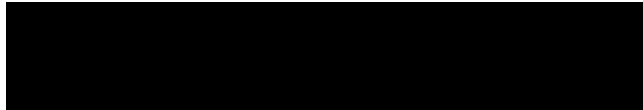
COMPLAINANT:

MTR/PSG/CA#..
DBA.....
Name.....
Address.....
City/St/Zip..
Phone.....
Email.....



DEFENDANT:

MTR/PSG/CA#.. PSG0025097
DBA..... MILLION SERVICES
Name..... REESE STEPHEN MICHAEL
Address.....
City/ST/Zip..
Phone.....



COMPLAINT DESCRIPTION:

Operating without authority (revoked)

DISPOSITION DESCRIPTION:

Referred to enforcement

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Passenger Carrier Violation(s)
Printed as of 26-DEC-2025 09:57:57

Failure to insure all equipment
Failure to register interstate operations
GO 157/158
Loss or Damage
No operating authority
No worker's compensation
Operations while suspended
Other
Service
Unlicensed sub-carriers
Advertising without a permit

State of California

#710810

Rec'd: 12/19/25

Public Utilities Commission

News and Outreach Office – Consumers Affair Branch

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-1158 Tel: (800) 649-7570 E-Mail: Consumer-Affairs@cpuc.ca.gov

Passenger Complaint Form – Intrastate Transportation Only

This form is available for you to send a complaint about a passenger carrier to the Public Utilities Commission. Although the Commission may not be able to resolve specific disputes between consumers and passenger carriers, it can act against a company for violations of law.

How Do We Reach You?

Your Name:

Your Business Name:

Street Address:

City:

Telephone (with area code):

E-Mail Address:

Tell Us Your Complaint

Subject of Your Complaint:

Safety ☐ Service ☐ Overcharge ☒ Loss or Damage ☐ Other ☐

Name of Company You Are Complaining About:

Million Services

Street Address:

City:

TCP or PSC Number, if known:

25097

Telephone (with area code):

Company Web Site: <https://www.millionservices.com/>

Company E-Mail Address: millionservices@aol.com

Are you claiming a refund or making a loss or damage claim? If so, provide the amount:

\$700

How Did the Company Initially Contact You? cell phone

Date and time transportation was provided: 9/14/2025, 1:30 PM

Origin and Destination of your trip: [REDACTED]

Name of driver and/or number of vehicle, if known: _____

Name(s) of other contact persons with company: Stephen Reese

Briefly Explain Your Problem: I hired Million Services to drive for a birthday party on 9/14/2025. They did not show up.

When I finally got in contact with the owner, Stephen Reese, he claimed that the limo broke down. He agreed to pay for Uber/Lyft Cars to get everyone to San Carlos for the party and then sent a driver to pick us up at the end of the party.

I paid \$900 via Zelle for round trip service. He agreed to refund me \$700 to cover the cost of the Uber/Lyft cars and the reduced services.

I spoke to Mr. Reese on 9/24/2025 where he confirmed the refund amount of \$700 and asked that I send him a Zelle request so he could process the payment. No payment was received. I followed up again on 9/29/2025,

10/1/2025, 10/2/2025 and 10/3/2025 after repeated excused for not sending the money and assuring me the refund was in process. To date, no refund has been received and he will no longer respond to my texts/calls. I have filed a small claims case but the summons has been unable to be served. The addresses listed for the business as well as the agent on file are no longer active even though they are listed on the website and filed with the govt.

PLEASE INCLUDE COPIES OF ANY AND ALL WRITTEN DOCUMENTATION PERTAINING TO YOUR COMPLAINT (i.e., receipts, cancelled checks, credit card statements, business cards, letters, etc.)

FOR OFFICE USE ONLY CIMS # _____ Date Rec'd _____ Inquiry Type W H T I L
PCN PCS Rep: _____ Category: _____

Payment shall be submitted online via TCP Portal ([Welcome to TCP Portal \(ca.gov\)](http://www.ca.gov)) using a credit card or ACH.

Or

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

New iMessage Cancel

[Redacted]

To be safe, let's say by

3 PM



Ok. I will monitor it and let you know if I do not see it by 3:00.

Wed, Oct 1 at 3:16 PM

Hi - checking in on progress? I'm not seeing the refund. Do you need me to come by your office and pick up a check instead?

+ iMessage

New iMessage Cancel

[Redacted]

this and have been a very good customer. I would really appreciate it if you could send the refund. If a Check would be easier then that is fine.

Please let me know.

I do that right now. I'm sorry I had to do some transferring to get it there.



Thank you. What time should I expect to see it?

+ iMessage

New iMessage Cancel

[Redacted]

iMessage

Wed, Oct 1 at 11:08 AM

Hi Reese and Sharde - this is Charissy Gimieczki following up again about the refund I am owed. Per our last conversation, you said the refund of \$700 would be paid on Monday by noon.

Can you please let me know what is going on? I've been really accommodating about this and have been a very good customer. I

+ iMessage

New iMessage Cancel

option but to pursue legal action for the refund + associated costs.

I have been a loyal customer for several years and am disappointed that you are not fulfilling your promise.

Thank you,
Chrissy

I'm having problems logging in to my account I'm at the

+ iMessage

New iMessage Cancel

the refund of \$700. you agreed to pay me for the missed service on Sunday, 9/14. After several phone calls and texts, you assured me that you were sending me the money via Zelle on 9/24, 9/29 and again yesterday, 10/1 but have failed to do so. It is now clear that you have no intention of fulfilling your commitment. You leave me no other option but to pursue legal action for the

+ iMessage

New iMessage Cancel

Can you please respond?

I need you to pick up those keys

I think you meant to send this to someone else. I am checking on the refund.

Thursday 11:03 AM

Hi Reese and Sharde - I am following up again today regarding the refund of \$700

+ iMessage

New iMessage Cancel

I'm having problems logging in to my account I'm at the bank now

Should I understand this to mean that you are paying me the full amount today, 10/2?

Thursday 1:05 PM

Yes, I will be paying you the full amount

Today?

New iMessage Cancel

Friday 8:14 AM

I apologize for yesterday, but I got all my internet stuff straight so you will get your payment today

Friday 9:50 AM

Thank you. If a check or cash is easier than that is fine with me.

Saturday 9:56 AM

Payment has not been received.

New iMessage Cancel

that is fine with me.

Saturday 9:56 AM

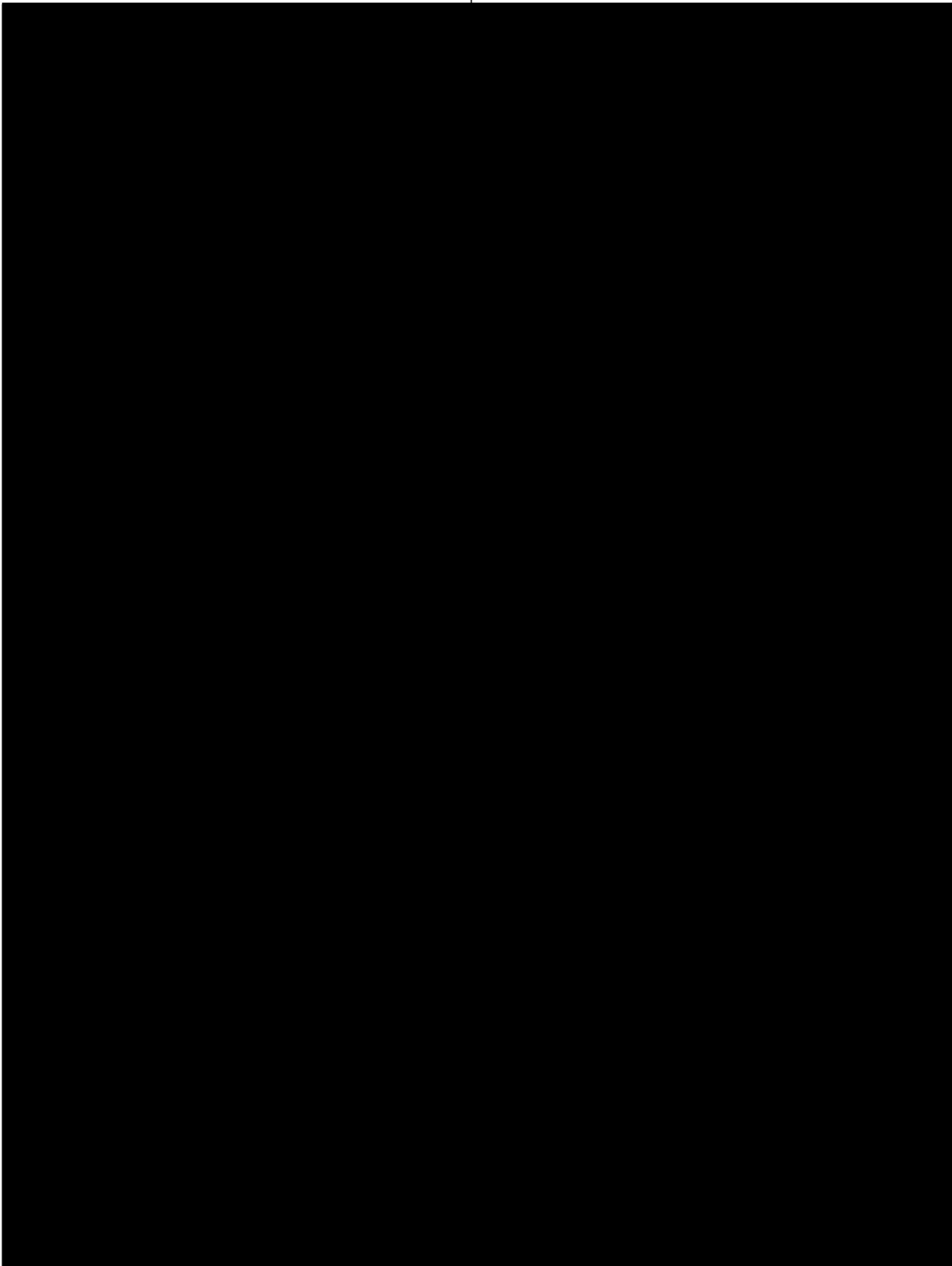
Payment has not been received.

I got back on last night late yay

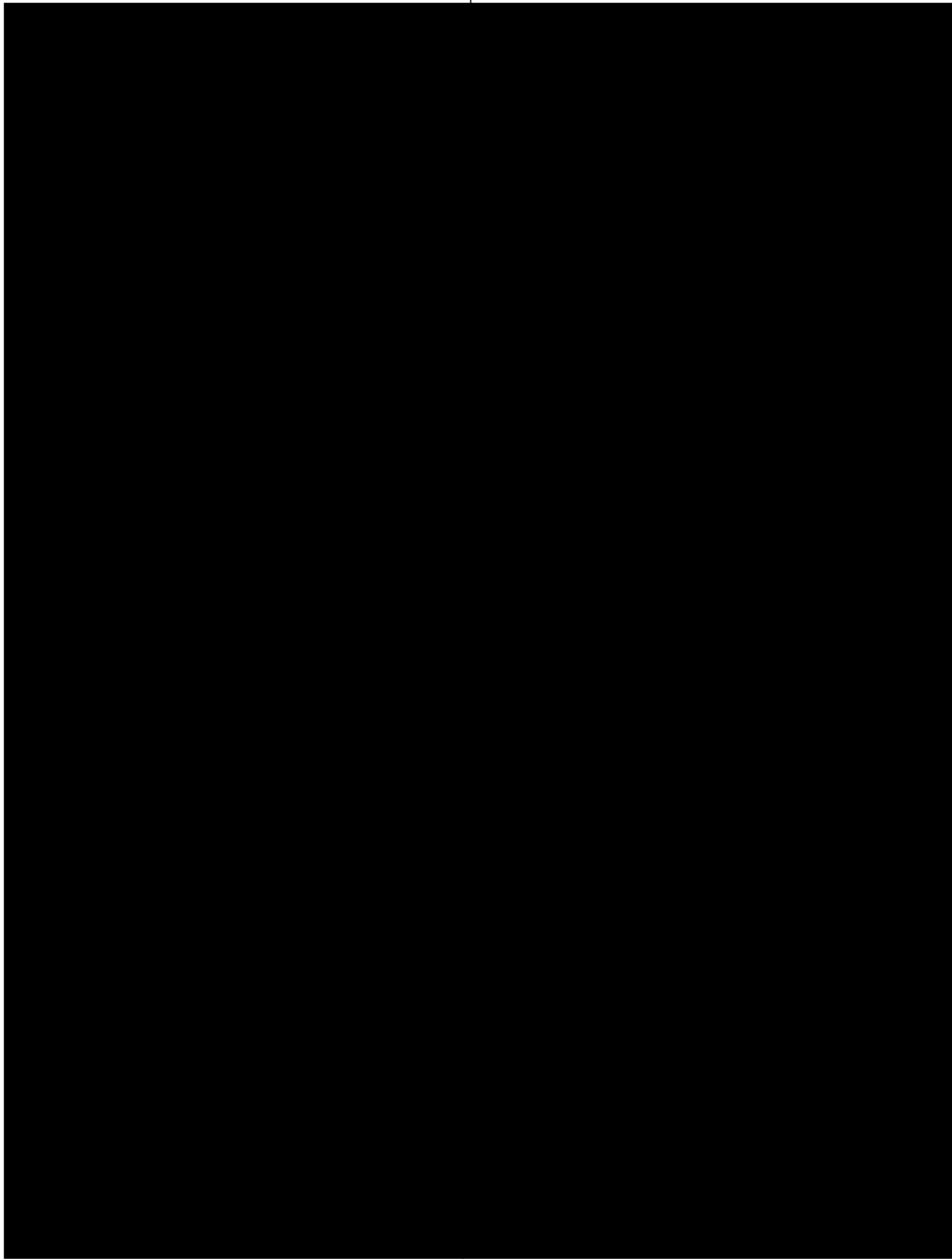
You did put a request in good

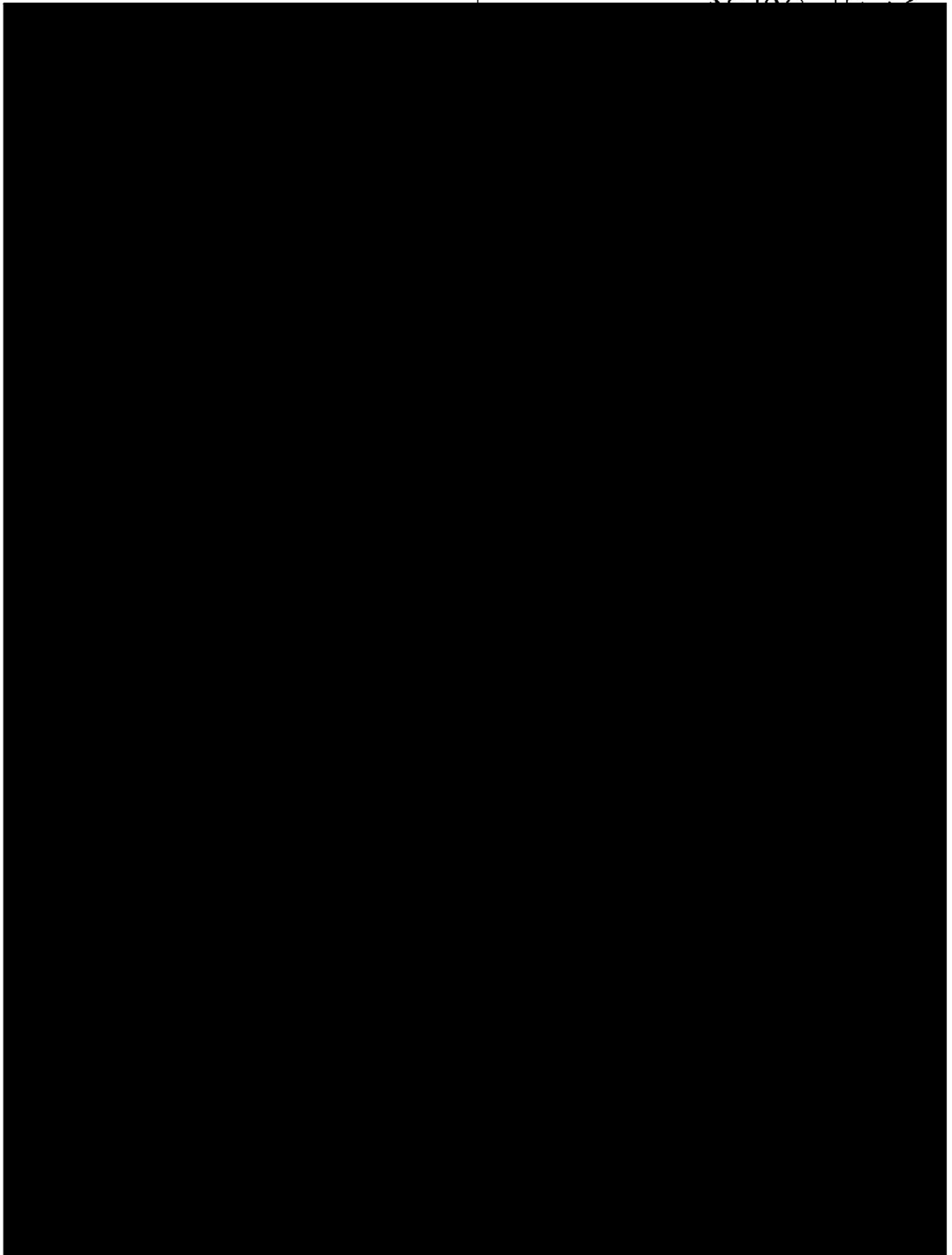
Monday 9:42 AM

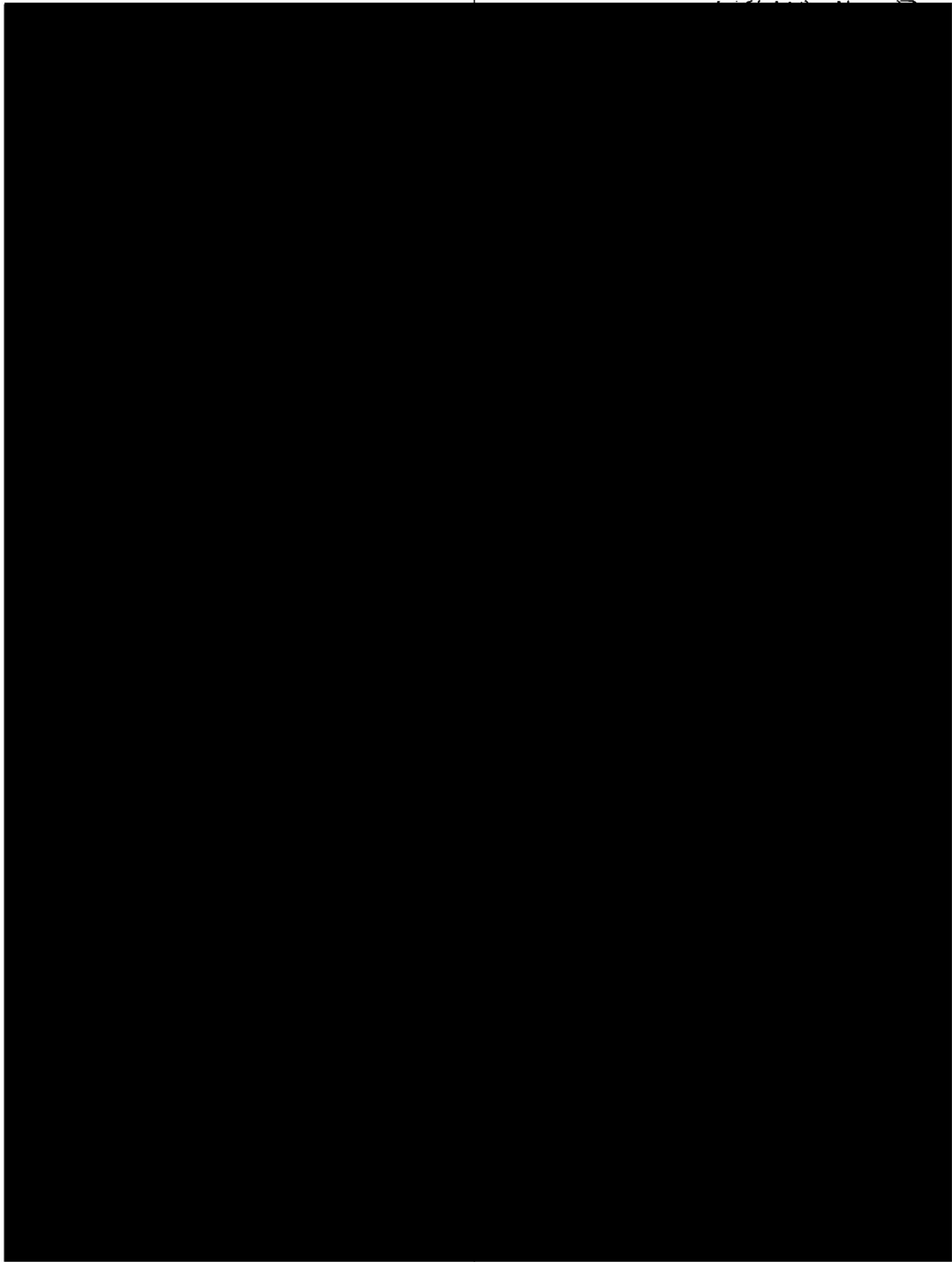
Court documents will be filed tomorrow.

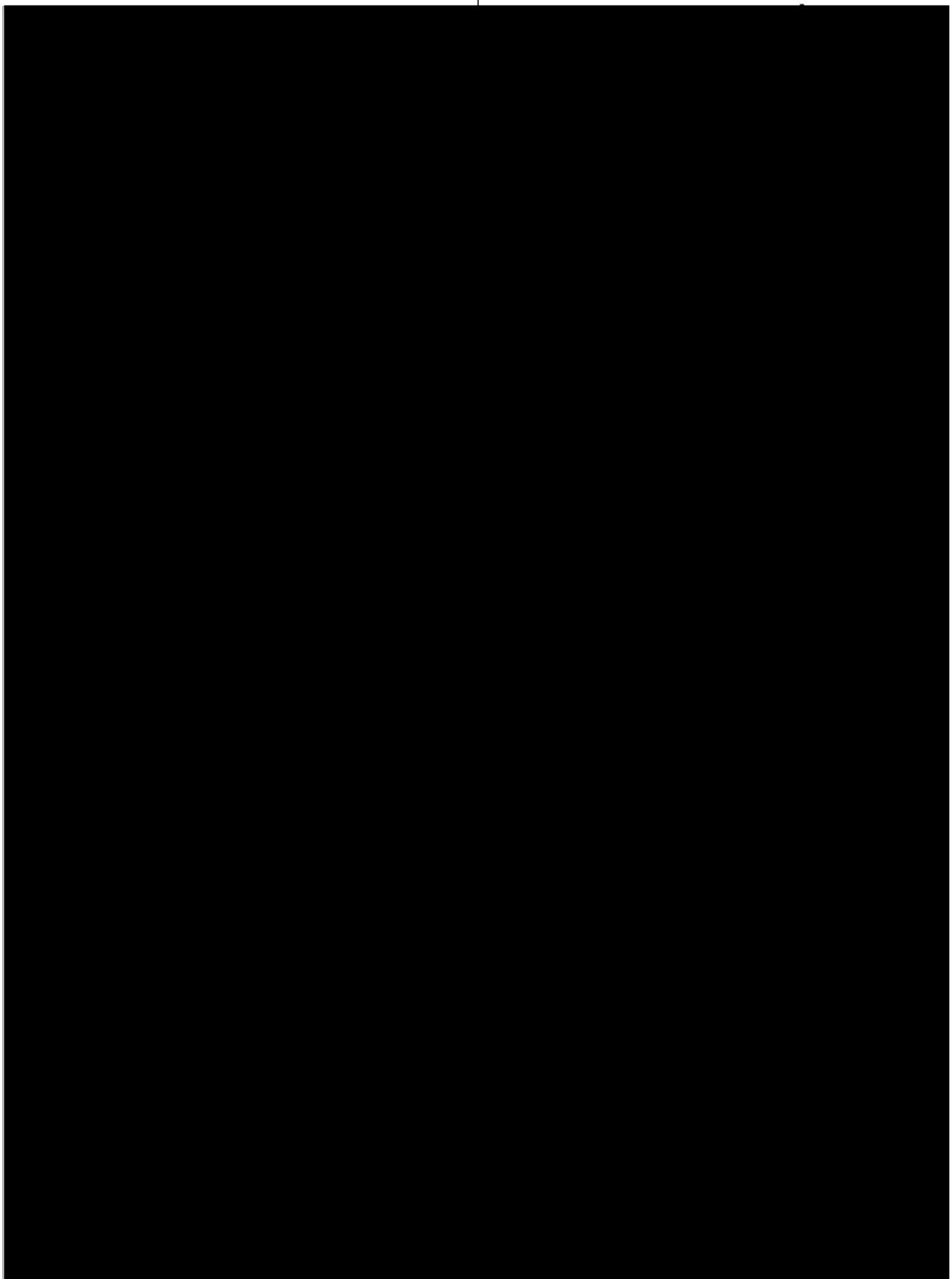


[REDACTED]

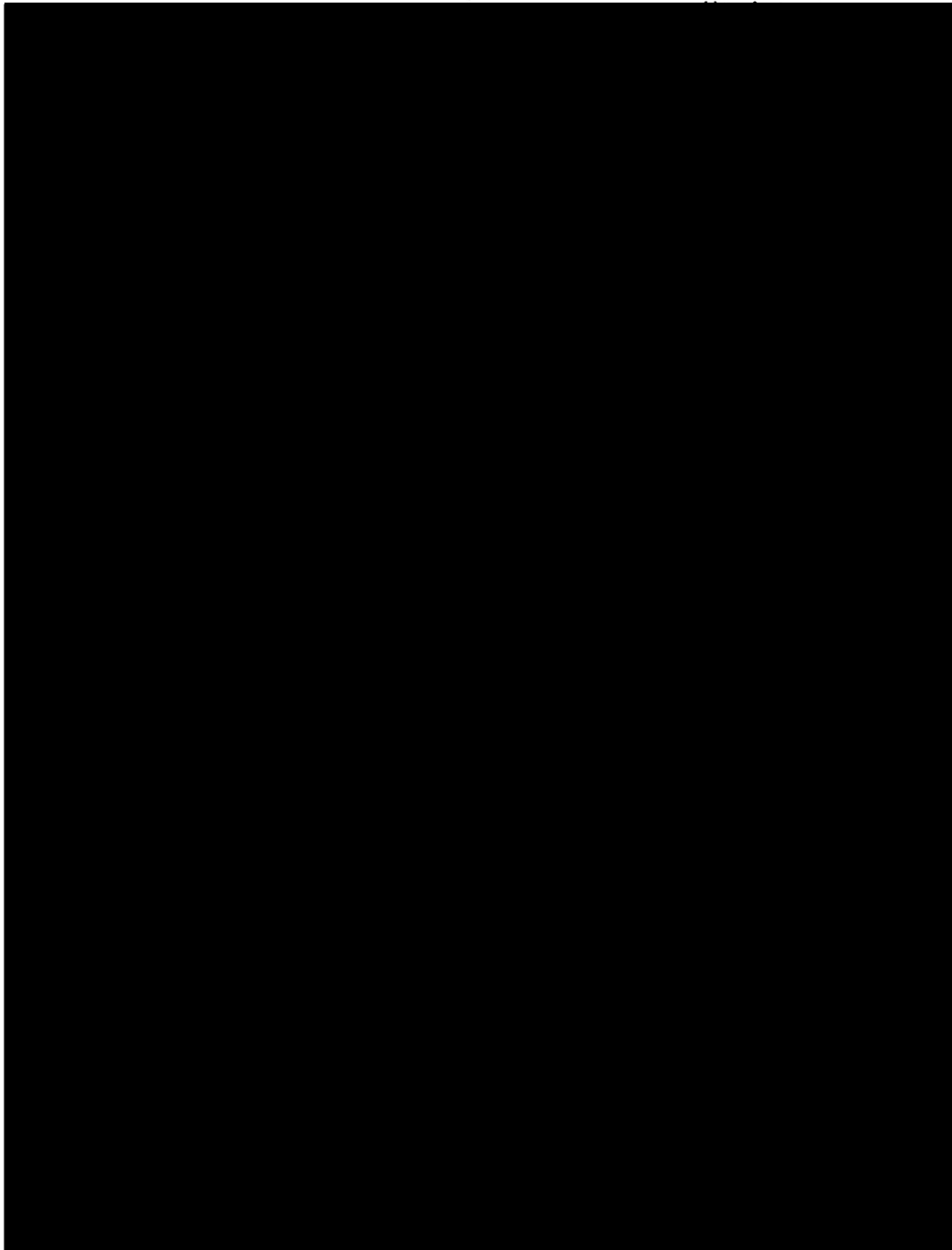








[REDACTED]



California Public Utilities Commission
Transportation Informal Complaint Tracking System
Printed as of 27-MAR-2026 13:21:31

Case #..... 20260136

Inquiry Type..... Written
Carrier Type..... Passenger Carrier

Received by Area Office Sacramento
Area Office Assigned...
District Office.....
Transferred To.....
Representative..... Azita Jackson

Received Date..... 26-MAR-2027
Closed Date..... 27-MAR-2027
Update Date.....
Transfer Date.....

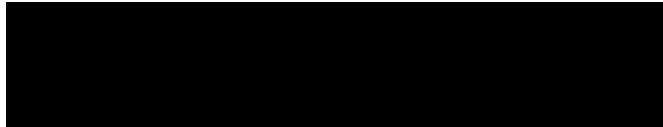
COMPLAINANT:

MTR/PSG/CA#..
DBA.....
Name.....
Address.....
City/St/Zip..
Phone.....
Email.....



DEFENDANT:

MTR/PSG/CA#..
DBA..... MILLION SERVICES, INC
Name..... MILLION SERVICES, INC
Address.....
City/ST/Zip..
Phone.....



COMPLAINT DESCRIPTION:

Operating with revoked authority

DISPOSITION DESCRIPTION:

Referred to enforcement/CEU

California Public Utilities Commission
Transportation Informal Complaint Tracking System
Passenger Carrier Violation(s)
Printed as of 27-MAR-2026 13:21:31

Failure to insure all equipment
Failure to register interstate operations
GO 157/158
Loss or Damage
No operating authority
No worker's compensation
Operations while suspended
Other
Service
Unlicensed sub-carriers
Advertising without a permit

FORMAL DEMAND FOR PAYMENT

March 20, 2026

Million Services Inc.
Attn: Stephen Reese

RE: FINAL NOTICE / NOTICE OF INTENT TO SUE
Reservation Date: March 14, 2026 | TCP 25097

Mr. Reese,

This is a formal demand for reimbursement following the material breach of contract by Million Services Inc. on March 14, 2026. Despite receiving my full payment of \$2,546.07 via Zelle, your driver arrived at 04:15 PM, exactly 1 hour and 15 minutes late for the scheduled 03:00 PM pickup.

This delay caused an immediate and significant financial loss regarding our primary destination in Napa, which was explicitly listed in our service itinerary:

Bella Union Winery Loss: We had a prepaid reservation (\$3,879.01) from 5:00 PM to 7:30 PM. Due to your company's tardiness, we did not arrive until 6:15 PM. I am demanding \$1,939.51 (50% of the total reservation cost) to cover the lost value of this experience.

Pro-rated Limo Refund: I am demanding a refund of \$353.62 for the 1.25 hours of service not rendered, plus the associated fuel, admin, and gratuity fees.

Service Failure Credit: I am demanding an additional \$548.11 (25% of the remaining limo balance) for the significant logistical failure and stress caused to my 20 passengers.

TOTAL DEMAND: \$2,841.24

Documented Pattern of Negligence:

Be advised that I am aware this is not an isolated incident. Public records and consumer reports for Million Services Inc. show a clear pattern of:

- **Extreme Lateness and No-Shows:** Multiple reports of your company failing to show up for major events or arriving hours behind schedule.
- **Unfulfilled Refund Promises:** A documented history of you and your staff (including "Sharde") promising refunds that are never issued, often using rotating excuses regarding bank access or personal health to delay payment.
- **Evading Accountability:** Reports of your company attempting to evade legal service at your 584 Castro St location.

Compliance Deadline:

You have until Tuesday, March 24, 2026, at 5:00 PM PST to issue a refund for the total amount of \$2,841.24. If the funds are not received by then, I will immediately move forward with:

1. **Regulatory Filing:** A formal complaint with the California Public Utilities Commission (CPUC) against your permit, TCP 25097.
2. **Legal Action:** A lawsuit in the San Francisco Small Claims Court for the full amount plus all applicable court

FORMAL DEMAND FOR PAYMENT

and service fees.

3. Public Notice: Detailed factual reviews on Yelp, Google, and the Better Business Bureau (BBB) to warn other consumers of this pattern of behavior.

I expect a confirmation of the refund initiation by the deadline.

Sincerely,



State of California

Public Utilities Commission

News and Outreach Office – Consumers Affair Branch

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-1158 Tel: (800) 649-7570 E-Mail: Consumer-Affairs@cpuc.ca.gov

Passenger Complaint Form – Intrastate Transportation Only

This form is available for you to send a complaint about a passenger carrier to the Public Utilities Commission. Although the Commission may not be able to resolve specific disputes between consumers and passenger carriers, it can act against a company for violations of law.

How Do We Reach You?

Your Name: [REDACTED]

Your Business Name: _____

Street Address: [REDACTED]

City: [REDACTED]

Telephone (with area code): [REDACTED]

E-Mail Address: [REDACTED]

Tell Us Your Complaint

Subject of Your Complaint:

Safety ☐ Service ☐ Overcharge ☒ Loss or Damage ☐ Other ☐

Name of Company You Are Complaining About:

Million Services Inc.

Street Address: [REDACTED]

City: [REDACTED]

TCP or PSC Number, if known: TCP 25097

Telephone (with area code): [REDACTED]

Company Web Site: <https://www.millionservices.com/>

Company E-Mail Address: millionservices@aol.com, contactus@millionservices.com, reese@millionservices.com

Are you claiming a refund or making a loss or damage claim? If so, provide the amount:

\$ 2,841.24

How Did the Company Initially Contact You? I reached out after hearing about them online

Date and time transportation was provided: 3/14/26 at 3p

Origin and Destination of your trip: _____

Pacific Heights in SF, Larkspur in Marin to two stops in Napa (Bella Union Winery and Stanly Ranch), back to Larkspur and Pacific Heights

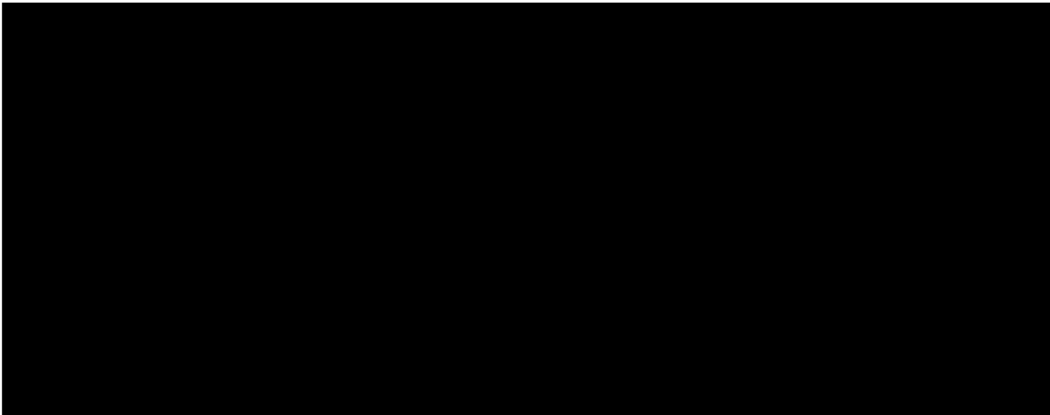
Name of driver and/or number of vehicle, if known: _____



Name(s) of other contact persons with company: _____

Reese (the owner) - 

Briefly Explain Your Problem: _____



PLEASE INCLUDE COPIES OF ANY AND ALL WRITTEN DOCUMENTATION PERTAINING TO YOUR COMPLAINT (i.e., receipts, cancelled checks, credit card statements, business cards, letters, etc.)

FOR OFFICE USE ONLY CIMS # _____ Date Rec'd. _____ Inquiry Type W H T I L
PCN PCS Rep: _____ Category: _____

From: [Le, Myphan](#)
To: [Transportation Safety Complaints](#)
Subject: Million Services Inc. (Status Revoked)
Date: Thursday, March 26, 2026 2:16:45 PM
Attachments: [Adrian Aoun.pdf](#)
[Adrian Aoun \(2\).pdf](#)

Good afternoon,

Consumer filed an Informal Complaint with our office requesting further assistance and demanding a partial refund from Million Services for a late limo ride which caused a missed Napa winery reservation, partial service loss, and passenger stress. States Million is cited for a pattern of lateness and unfulfilled refunds. As such, consumer is requesting further actions to issues raised. I researched this company via the TCP Portal and confirmed their status is revoked. Please let me know if anything additional is needed.

Thank you,

Myphan Le
Analyst I

External Affairs Division
California Public Utilities Commission
Main: (800) 649-7570 | myphan.le@cpuc.ca.gov
www.cpuc.ca.gov

Attachment 2 - CSE 156-Warning Letter and Cease-and-Desist

PUBLIC UTILITIES COMMISSION505 Van Ness Ave
San Francisco CA, 94102

July 19, 2024

TCP No.: 43461 (Active)
Case No.: CSE-000156Million Services, Inc.
[REDACTED]
[REDACTED]**WARNING LETTER**

On 7/19/2024, Yueting Sun, Enforcement Analyst of the Transportation Enforcement Branch of the Public Utilities Commission of the State of California, admonished Stephen Reese, owner of Million Services, Inc. for violation(s) of the following:

Reference:	Item/Section:	Violation
G.O. 157-E	4.08	Illegal display TCP identification during suspension

You are also placed on notice that a re-examination of the transportation records of Million Services, Inc. may be conducted in the future. If similar violations are found at that time, penalties as provided in the Public Utilities Code may be incurred.

I have read the above statement and have been furnished a copy.

Carrier Representative: STEPHEN REESE

Million Services, Inc.

Date: 7/19/2024

Yueting Sun
Public Utility Regulatory Analyst II
Dated: 7/19/2024

PUBLIC UTILITIES COMMISSION

505 Van Ness Ave
San Francisco, CA 94102



August 9, 2024

TCP: 43461-B Suspended
Case: CSE-000156

Million Services, Inc.

Stephen Reese

[REDACTED]

[REDACTED]

reese@millionservices.com

NOTICE TO CEASE AND DESIST

Dear Stephen Reese:

On August 2, 2024, your Charter Party Carrier (TCP) authority was suspended for failure to maintain excess public liability and property damage (PL/PD) insurance.

Public Utilities (Pub. Util.) Code Section 1045 states in part that after cancellation or revocation, or during the period of its suspension, it is unlawful for a PSC to conduct any operations as a carrier. Pub. Util. Code Section 1034.5 states that it is unlawful to publish or advertise without holding a valid authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, websites, etc.

Pub. Util. Code Section 5379 states in part that it is unlawful for a TCP to conduct any operations after cancellation or revocation, or during the period of its suspension, or after the expiration of its authority. Pub. Util. Code Section 5414.5 states that it is unlawful to publish or advertise without valid authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, websites, etc.

Pub. Util. Code Section 5387 states in part that a charter-party carrier shall have its authority to operate as a TCP permanently revoked by the California Public Utilities Commission (CPUC) if it operates a bus without having been issued a valid authority from the CPUC.

Your company must immediately cease and desist from all unlawful operations including advertising.

Pub. Util. Code Section 1037 states in part that any PSC carrier which operates without a valid authority is guilty of a misdemeanor and, upon conviction, shall be punished by a fine not to exceed \$1000.

OR

Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.

This letter places your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:

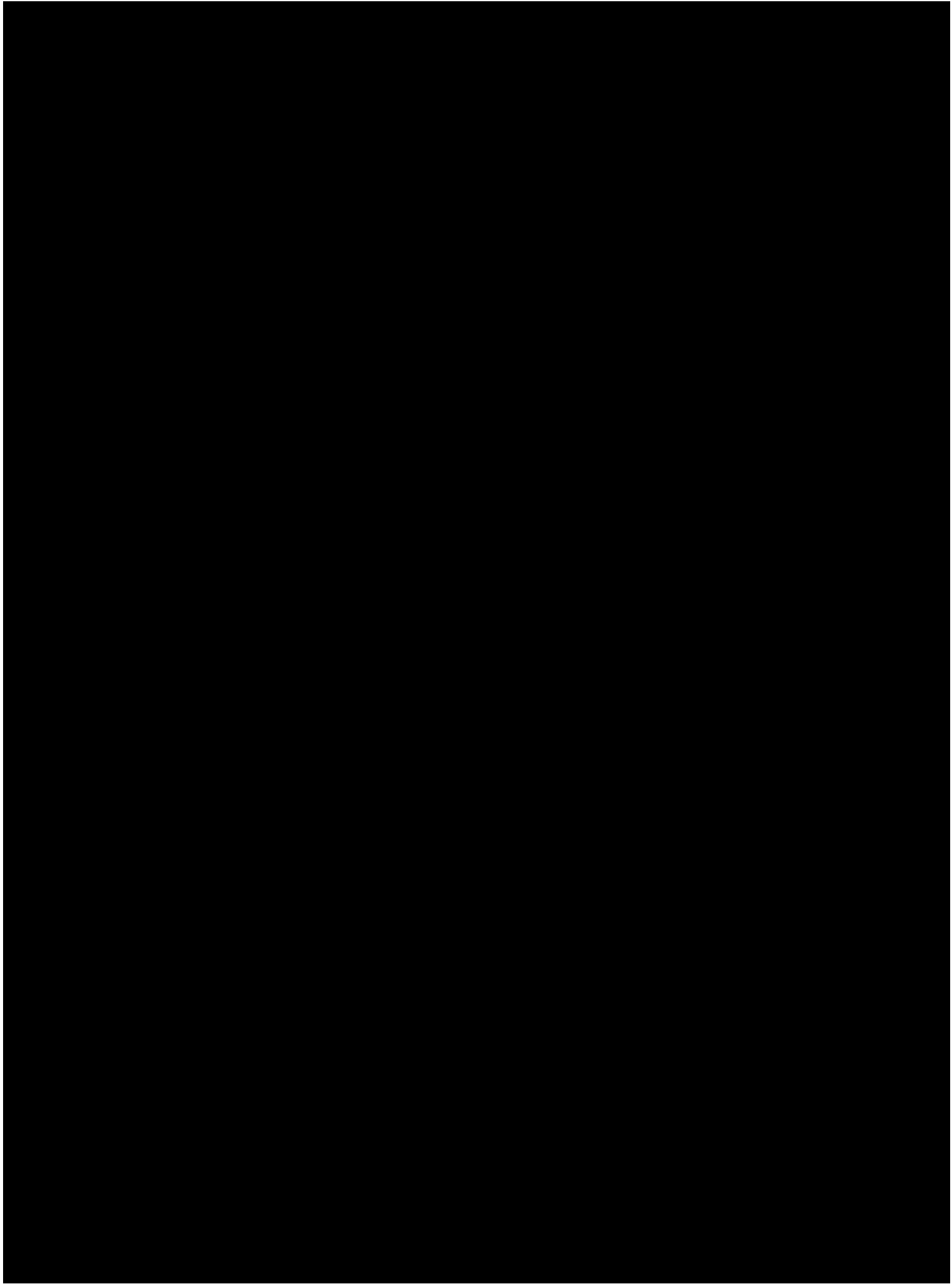
<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Yueting Sun, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: yueting.sun@cpuc.ca.gov
Telephone: 213-718-0612

Attachment 6 - Proof of Payment (Zelle receipt)



Attachment 3 - Proof of Advertisement (Company website)



To our current and future customers:
Your health and safety are our utmost concern. We remain committed to providing a safe, professional, and flawless experience. If you need to travel, count on our 5-Star service to provide the utmost in style, value and safety. Our vehicles are sterilized after each use and continuously during use, to ensure the cleanliness and sterility of our vehicles.

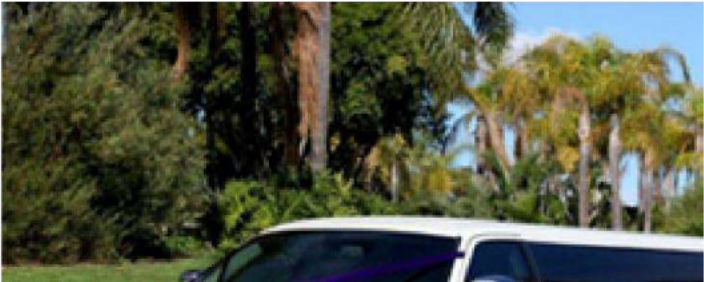
(/party-buses-and-limousines)

OVER 200 FIVE-STAR REVIEWS ON YELP
PROFESSIONALISM. LUXURY. STYLE.



LIMO BUSES

We are proud to offer an outstanding fleet of large-party buses for 14 and special nights out.



LIMOUSINES

The limousine is still the epitome of elegance and perfect for wine to 20 people. tours

[LEARN MORE \(/PARTY-BUS\)](#)



EXECUTIVE SHUTTLES

Up to 27 passengers can ride in absolute comfort and safety in our luxurious shuttles.

[LEARN MORE \(/EXECUTIVE-LIMO-BUS\)](#)

[LEARN MORE \(/STRETCHED-LIMOUSINES\)](#)



SEDANS AND VANS

Mercedes Sprinters, vans and sedans are available to fit your small party needs.

[LEARN MORE \(/SPRINTER-12-PASSENGER\)](#)

OUR SERVICES

WINE TOURS NAPA / SONOMA

With over 20 years of experience in Wine Country, Million Services knows the best routes, best wineries and the best eateries to make your visit to Wine Country perfect.

LARGE- PARTY BUS SERVICES

Take up to 27 passengers out in style in our pristine fleet of Limo Buses. Killer audio system, flat screens, phone recharging stations and party lighting come standard.

LIMOUSINE SERVICES

Stretch Limousines for your next event with all the comforts to spoil you and your guests while en route to anywhere in the Bay Area.

SCHOOL EVENTS

We are one of the few transportation services with the required permits to operate on school campuses in the Bay Area and pride ourselves on our immaculate safety record.

CONCERTS AND SPORTING EVENTS

From concerts and special events to sporting events throughout the San Francisco Bay area, you can count on Million Services to get you there on time and in style.

WEDDINGS, BACHELOR AND BACHLORETTE PARTIES

Let Million Services provide the transportation for that special day. With over 20 years of experience you can rest assured that you and your loved ones will be provided with first-class service.

OVER

25 YEARS

OF EXPERIENCE

THOUSANDS OF
VERY HAPPY
CUSTOMERS

THE
BEST RATES
YOU CAN FIND

Why choose us?

Experience Counts

With over 25 years experience in providing Limousine (and now large-party Executive Bus) services to San Francisco and the bay area, Million Services offers a fleet of immaculate limo buses and limousines to take your party to its destination in style and comfort.

We have extensive knowledge of Sonoma and Napa Valley Wine Country, San Francisco, Bay-area freeways, and alternative roadways for timesensitive scheduling. You can count on Million Services to handle your every need with efficiency and elegance.

Large-party Bus Limos & Stretched Limousines

A large-party Bus Limo (Limo Bus, Executive Bus) is a luxury bus with all of the amenities of a limousine yet it has considerably more seating and room than a stretched limousine. A largeparty Bus Limo can accommodate far larger parties which makes it perfect for weddings, executive events and large outings.

Million Services' fleet of Multi-party Buses and Limousines

(<http://www.millionservices.com/party-buses-and-limousines>) has been satisfactorily servicing the limo and limo bus needs of clients in the San Francisco Bay Area, Sonoma and Napa Valley Wine Country for many years. Our vehicles are professionally cleaned, maintained and serviced to ensure the very best in comfort, convenience and safety for your special outing.



Whether you're wishing to take a Napa Valley Limo Bus Wine Tour or are seeking a luxury limousine, limo-bus or sedan for your Wedding, Bachelor or Bachelorette Party or Corporate Event, we have the right solution.

Please review our Limousine and Limo Bus services for San Francisco, Napa Valley and Sonoma County and the rest of the Wine Country (<http://www.millionservices.com/limo-company-services>).

Featured Articles and Content:

Napa Valley Wine Tours by Large-party Limo Bus (<http://www.millionservices.com/napa-wine-tour-limo>)

Enjoy the best vineyards & wineries for a range of great wine-tasting, sight-seeing and luxurious comfort at some of Napa, Sonoma and the Wine Country's best spots.

Multi-party Bus and Limo rental in the San Francisco Bay area (/party-bus) Our large-party Bus and Limousine chauffeurs are always on-time, courteous and knowledgeable about the best routes, restaurants and sights in San Francisco and surrounding areas.

A Night Out on the Town (<http://www.millionservices.com/night-on-the-town>)

By far the best way to enjoy a night out on the town in the city. Ride in style and class in a stretched limo, multi-party bus or sedan.

Bachelor / Bachelorette Parties (<http://www.millionservices.com/bachelor-bachelorette-parties>)

Ladies and gentlemen alike can treat themselves and guests to a safe and fun adventure in one of our ultra-fun and luxurious limo-buses.

Multi-party Bus/limo bus or Limousines for Business (<http://www.millionservices.com/business-limousine-party-bus>)

Much of our service caters to business VIP's and we know well how to make our clients feel comfortable while we handle everything else.

Wedding-party Buses and Limousines (<http://www.millionservices.com/wedding-limoparty-bus>)

The special day must go well so we take care of the travel so you can focus on family and building lasting memories while your wedding party rides in luxury and comfort. Your amazing day is in great hands!

Sonoma & Napa Valley Wine Tours (Wine Country) (<http://www.millionservices.com/winecountry-tours>)

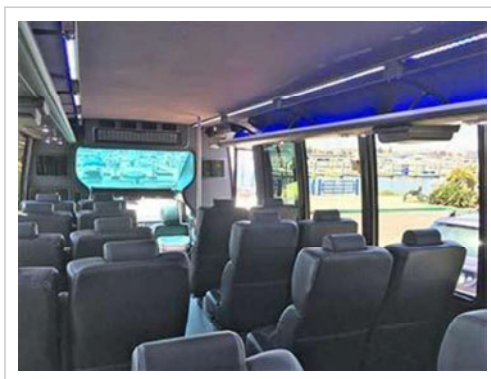
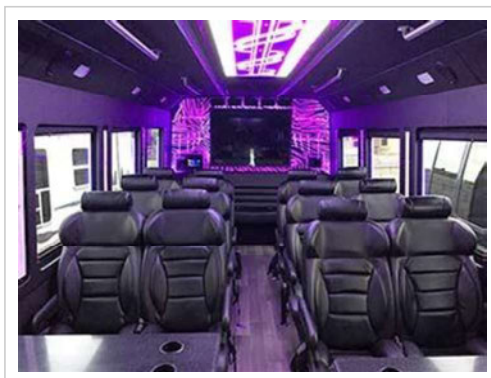
Wine tastings and tours are a must in Northern California. Visit the vineyards and wineries in style, comfort and safety.

Airport Transit / Pick-up and Drop-off (SFO Limousine Service) (/pricing#airport)

Our airport transfers, pick-ups and drop-offs to and from SFO are the way to beat the traffic. Our drivers know the fastest routes, getting you to your flight or hotel quickly.

Limousines for Funerals and Wakes (<http://www.millionservices.com/funeral-limousine-services>)

We know well how difficult such occasions are and our staff are there to take care of your travel requirements so that you can focus on your family, friends and thoughts.



Customers First

Our unique approach to limousine transportation and Wine Country tours has proven successful with an overwhelming rate of repeat business from satisfied customers and over 200 5-Star Reviews on Yelp.com! (<http://www.yelp.com/biz/million-services-limousine-sanfrancisco>)

Our Limousines, Party Buses, Executive Limos and Sedans are all sanitized and clean before every trip.

NOTICE DURING THE CORONAVIRUS S.I.P. EXECUTIVE ORDER REGARDING ESSENTIAL TRANSPORTATION

During the San Francisco 2020 Executive Shelter-in-Place order due to the Coronavirus / Covid-19 Pandemic we are providing government authorized "essential transportation services" for businesses and individuals. All of our vehicles are being regularly cleaned and sterilized using a multi-level process while all social distancing and other requirements are also being effectively followed while providing our clients with the utmost in comfort and service. (<http://www.essentialtransportationservices.com/>)

Whether for corporate travel (including airport pickup/drop-off, meetings and other essential business travel), essential medical travel (<http://essentialtransportationservices.com/essential-medical-travel>), essential legal travel (<http://essentialtransportationservices.com/essential-legal-travel>) (such as to court), or for personal travel which conforms to the regulations for essential activities (<http://essentialtransportationservices.com/essential-activities>), Million Services "Essential Transportation Services" web portal is now available with information on providing you with the same 5-Star services while always keeping your safety first and your travel luxurious. Essential Transportation Services also offers group travel with safe-distancing (<http://essentialtransportationservices.com/group-travel>) and all legal requirements as well while our vehicles are all cleaned, disinfected and sterilized regularly using non-toxic chemicals.. (<http://essentialtransportationservices.com/vehiclesterilization-coronavirus>)

Call now for information on our Napa Valley, San Francisco and Sonoma Wine Country Tours by Limo and our large-party buses: (415) 377-7180

•

•

We now offer payment's online via PayPal. Click here. (<http://www.millionservices.com/deposits>)

•

• Limousine or Executive Limo Bus: Which one is better for you? (<http://www.millionservices.com/limo-or-partybus>) Check out this infographic on the differences between a stretched limo and a limo bus (<http://www.millionservices.com/limo-or-partybus>).

For more information on our Napa Valley Limo Bus Winery Tours click here. (<http://www.millionservices.com/napa-valley-party-bus>)

For San Francisco multi-party Bus Rentals, Limousines, Airport Service, Weddings, Proms and Business Services click here. (<http://millionservices.com/party-bus-san-francisco>)

Thank you for your interest in Million Services (TCP 25097) Limo Bus and Limousine service; we look forward to serving you!

TESTIMONIALS FROM YELP

While it was a quick trip, It was invaluable to me to find a company that was reliable, affordable, and friendly and made me look good. 5 star all the way!! Thanks, Reese!"

HAVE A QUICK QUESTION FOR US? SEND US A MESSAGE WITH THE FOLLOWING FORM!

Type your email address here

Type your message here



Experience and professionalism make the difference - trust MillionServices to deliver for your next special occasion.

SUBMIT



ResourcesContact Us

» [Photo Gallery \(/limo- Contact Form \(/contact\) company-gallery\)](#)

imo

[\(/tips-for-hiring-a-contactus@millionservices.com](#)

[limousine\)\(mailto:contactus@millionservices.co](#)

» [Napa Wine Tours](#)

San Francisco, California

[\(/napa-wine-tourpartybus\)](#)

1-415-724-3246

» [Sonoma Wine Tours](#)

[\(/sonoma-wine-tours\)](#)

» [Site Map \(/sitemap\)\(https://www.yelp.com/biz/million](#)

serviceslimousine-

san-
(https://www.facebook.com/MillionSVS francisco)

Service Information

» [About Us \(/about-us\)](#)

» [Our Fleet \(/party-busesand-limousines\)](#)

» [Pricing \(/pricing\)](#)

» [Privacy Policy \(/privacypolicy\)](#)

» [Terms & Conditions](#)

[\(/privacy-policy\)](#)

» [Legal \(/legal\)](#)

» [Contact Us \(/contact\)](#)

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(deposits)



Attachment 4 – Notice to Cease and Desist and Proof of Attempted Delivery

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 22, 2026

TCP: 25097 (Revoked)

Case No.: CSE-821

Stephen Michael Reese
DBA: Million Services

[REDACTED]

[REDACTED]

millionservices@aol.com
contactus@millionservices.com

NOTICE TO CEASE AND DESIST

Dear Stephen Michael Reese,

The California Public Utilities Commission (Commission) has become aware that you are operating without valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation or a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, social media, internet websites, and any other form of advertisements.

Your company must immediately cease and desist from all unlawful operations, including advertising.

Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.

This letter places you and your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:

<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Shawndra Miles

Shawndra Miles
Public Utilities Regulatory Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: shawndra.miles@cpuc.ca.gov
Telephone: 279-977-2432

cc: Lana Tran-Courney
Program and Project Supervisor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 22, 2026

TCP: 25097 (Revoked)

Case No.: CSE-821

Million Services, Inc.

[REDACTED]

[REDACTED]

millionservices@aol.com

contactus@millionservices.com

NOTICE TO CEASE AND DESIST

Dear Stephen Michael Reese/Million Services, Inc.,

The California Public Utilities Commission (Commission) has become aware that you are operating without valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation or a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, social media, internet websites, and any other form of advertisements.

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<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Shawndra Miles

Shawndra Miles
Public Utilities Regulatory Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: shawndra.miles@cpuc.ca.gov
Telephone: 279-977-2432

cc: Lana Tran-Courney
Program and Project Supervisor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 03, 2026

TCP: 25097 (Revoked)

Case No.: CSE-821

Million Services, Inc.

[REDACTED]

[REDACTED]

millionservices@aol.com

contactus@millionservices.com

reese@millionservices.com

NOTICE TO CEASE AND DESIST

Dear Stephen Michael Reese/Million Services,

The California Public Utilities Commission (Commission) has become aware that you are operating without valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation or a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, social media, internet websites, and any other form of advertisements.

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For information on obtaining a permit or certificate, go to:

<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Shawndra Miles

Shawndra Miles
Public Utilities Regulatory Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: shawndra.miles@cpuc.ca.gov
Telephone: 279-977-2432

cc: Lana Tran-Courney
Program and Project Supervisor

Tracking Number:

Remove X

9589071052703175379268

Copy Add to Informed Delivery

Latest Update

Your item has been delivered to the original sender at 1:00 pm on February 2, 2026 in SAN FRANCISCO, CA 94102.

Get More Out of USPS Tracking:

USPS Tracking Plus®



Delivered

Delivered, To Original Sender

SAN FRANCISCO, CA 94102
February 2, 2026 1:00 PM



Redelivery Scheduled for Next Business Day

SAN FRANCISCO, CA 94102
January 31, 2026 8:43 AM



Arrived at USPS Facility

SAN FRANCISCO CA DISTRIBUTION CENTER
January 30, 2026 5:09 AM



Arrived at USPS Facility

SACRAMENTO CA DISTRIBUTION CENTER
January 27, 2026 1:14 AM



Forward Expired

VALLEJO, CA 94591

Feedback

January 17, 2026 3:27 PM

Arrived at USPS Facility

OAKLAND CA DISTRIBUTION CENTER

January 16, 2026 5:39 AM

Arrived at USPS Facility

SACRAMENTO CA DISTRIBUTION CENTER

January 15, 2026 8:40 PM

Hide Tracking History

What Do USPS Tracking Statuses Mean?

Text & Email Updates



USPS Tracking Plus®



Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs



Last web login:
Jul 3, 2026, 12:46 PM



Sent & Tracked > **Message**

Reply all

▼

Forward

Move to Trash

Withdraw

Print

Tracked Activity

Sent Email

Date: Jun 22, 2026, 4:17 PM

Subject: URGENT: Cease and Desist Enclosed

To: contactus@millionservices.com, +1 other ↘

(Total 2)

(0/2)

(0/2)

(0/2)

RECIPIENTS

contactus@millionservices.com

(No activity tracked yet.)

millionservices@aol.com

[View details](#)

Sent Email

Date: Jun 22, 2026, 4:17 PM

Subject: URGENT: Cease and Desist Enclosed

To: contactus@millionservices.com

(Total 2)

RECIPIENTS

(No activity tracked yet.)

From: ftpadmin@cpuc.ca.gov
To: [Miles, Shawndra](#)
Subject: Tracking report: URGENT: Cease and Desist Enclosed
Date: Tuesday, June 30, 2026 1:21:34 PM



Tracking report: URGENT: Cease and Desist Enclosed

Sent: Jun 22, 2026 (GMT)
From: Miles, Shawndra
To: contactus@millionservices.com, millionservices@aol.com
Subject: URGENT: Cease and Desist Enclosed

File attachment expiration: Aug 21, 2026 (GMT)
This report was generated on Jun 30, 2026 (GMT)

Files not accessed



CSE 821-MillionServices-CD-SF1.pdf

Message viewed by

No activity recorded

[Access message](#)

This message requires that you sign in to access the message and any file attachments.

This report excludes the original sender activity.

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 03, 2026

TCP: 25097 (Revoked)

Case No.: CSE-821

Million Services, Inc.

[REDACTED]

[REDACTED]

millionservices@aol.com

contactus@millionservices.com

reese@millionservices.com

NOTICE TO CEASE AND DESIST

Dear Stephen Michael Reese/Million Services,

The California Public Utilities Commission (Commission) has become aware that you are operating without valid authority.

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For information on obtaining a permit or certificate, go to:

<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number and email address listed below.

Sincerely,

Shawndra Miles

Shawndra Miles
Public Utilities Regulatory Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: shawndra.miles@cpuc.ca.gov
Telephone: 279-977-2432

cc: Lana Tran-Courney
Program and Project Supervisor



Last web login:
Jul 3, 2026, 12:46 PM



Sent & Tracked > **Message**

Reply all

▼

Forward

Move to Trash

Withdraw

Print

Tracked Activity

Sent Email

Date: Jul 3, 2026, 12:57 PM

Subject: URGENT: Cease and Desist Enclosed

To: contactus@millionservices.com, +2 others ↕

(Total 3)

(0/3)

(0/3)

(0/3)

RECIPIENTS

contactus@millionservices.com

millionservices@aol.com

reese@millionservices.com

(No activity tracked yet.)

[View details](#)

Sent Email

Date: Jul 3, 2026, 12:57 PM

Subject: URGENT: Cease and Desist Enclosed

To: contactus@millionservices.com

(Total 3)

RECIPIENTS

(No activity tracked yet.)

Sent Email

Date: Jul 3, 2026, 12:57 PM

Subject: URGENT: Cease and Desist Enclosed

To: contactus@millionservices.com

(Total 3)

RECIPIENTS

(No activity tracked yet.)

From: ftpadmin@cpuc.ca.gov
To: [Miles, Shawndra](#)
Subject: Tracking report: URGENT: Cease and Desist Enclosed
Date: Tuesday, June 30, 2026 1:21:34 PM



Tracking report: URGENT: Cease and Desist Enclosed

Sent: Jun 22, 2026 (GMT)
From: Miles, Shawndra
To: contactus@millionservices.com, millionservices@aol.com
Subject: URGENT: Cease and Desist Enclosed

File attachment expiration: Aug 21, 2026 (GMT)
This report was generated on Jun 30, 2026 (GMT)

Files not accessed



CSE 821-MillionServices-CD-SF1.pdf

Message viewed by

No activity recorded

[Access message](#)

This message requires that you sign in to access the message and any file attachments.

This report excludes the original sender activity.

Attachment 5 – Confirmation Email of Waybill/Reservation

the 1990s, the incidence of *S. flexneri* has increased in the United Kingdom [10]. In the United States, *S. flexneri* has been reported to be the most common serotype of *Shigella* isolated from children with shigellosis [11].

There is a paucity of data on the epidemiology of *S. flexneri* in the United Kingdom. In the 1970s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [12]. In the 1980s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [13]. In the 1990s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [14].

In the 1970s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [12]. In the 1980s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [13]. In the 1990s, *S. flexneri* was the most commonly isolated *Shigella* serotype from children with shigellosis in the United Kingdom [14].

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Attachment 7 – Notice of Revocation

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: MILLION SERVICES

PSG0025097

ATTN:STEPHEN MICHAEL REESE

TCP P PERMIT

Order of Revocation

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **July 15, 2024**.

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Jul 15, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Revocation Reasons

Reason	Revocation Date
Carrier request: voluntary suspension	November 07, 2024
Failure to pay or report quarterly user fees (PUCTRA)	July 15, 2024

Attachment 8 - Yelp Reviews

Millik

San Franci...

Yelp for Business ▾

Write a Review

Start a Project

Log In

Sign Up

Restaurants ▾

Home & Garden ▾

Auto Services ▾

Health & Beauty ▾

Travel & Activities ▾

More ▾



Million Services Limousine



4.8 (225 reviews)

✓ Claimed • Limos, Wine Tours, Party Bus Rentals

Open 7:00 AM - 11:00 PM See hours

See all 103 photos

Write a review

📷 Add photos/videos

📤 Share

🔖 Save

+ Follow

Do you recommend this business?

Yes

No

Maybe

Updates From This Business



The secret season We specialize in a Wine Tours

Give us a call at 415-377-7180 to book an... [read more](#)



ESSENTIAL TRANSPORT SERVICES BY MILLION

Million Services, a Bay-Area transportation provider... [read more](#)

Request a quote

Response quality ⓘ

Excellent

What type of service do you need?

☒ Limos

☐ Party Bus Rentals

Request a quote

26 locals recently requested a quote

Portfolio from the Business Sponsored ⓘ

[millionservices.com](#)

(415) 377-7180

[View Service Area](#)

✎ Suggest an edit

Large Party Buses (Luxury Limo Buses)

9 Photos

10-13 Passenger Mercedes Limo Sprinter

3 Photos

Stretched Limousines

2 Photos

Highlights from the Business ⓘ



Locally owned
& operated



Certified
professionals



15 years in
business



Free WiFi



Discounts
available



Free estimates

Services Offered Verified by Business ⓘ

Limos

Party bus rentals

Review Highlights



"**Reese** was very communicative and answered my zillion questions prior to our night out for my hubby's birthday." [in 99 reviews](#)



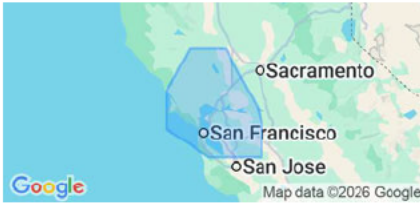
"He even gave advice for how to handle a larger group – which destinations in **Sonoma** made the most sense." [in 27 reviews](#)



"During the trips, **Peter**, our chauffeur, was an absolute rockstar and went above and beyond my expectations." [in 26 reviews](#)

Location & Hours

[Suggest an edit](#)



Serving San Francisco Area

Mon	7:00 AM - 11:00 PM
Tue	7:00 AM - 11:00 PM
Wed	7:00 AM - 11:00 PM
Thu	7:00 AM - 11:00 PM Open now
Fri	7:00 AM - 11:00 PM
Sat	7:00 AM - 11:00 PM
Sun	7:00 AM - 11:00 PM

Amenities and More

- ✓ Accepts Apple Pay
- ✓ Accepts credit cards
- ✗ Accepts Android Pay
- 📶 Free Wi-Fi

[2 More Attributes](#)

About the Business



Reese S.
Manager

Party Buses, Luxury Buses , Mercedes Limo & Executive Sprinters , Stretch Limo's for the San Francisco Bay Area, Sonoma , Napa and all the Wine Country Weddings ,concerts, ball games ,all Events Call For more info on our limo party buses 14 & 22/pass 12/pass Mercedes Sprinter's 18...

[Read more](#)

Ask the Community

[Ask a question](#)

Q: Does the chauffeur get in touch on the day of pick up to confirm? We never received person's name or number and no one's answering when calling the office. Pick up is in 1.5 hours.

A: No answers yet. [Answer this question](#)

People also searched for

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[Q Airport Limo Service](#)

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Recommended Reviews

Your trust is our priority, so businesses can't pay to alter or remove their reviews. [Learn more about reviews.](#)

Username

Location

0 0 0

Select your rating

[Start your review of Million Services Limousine](#)

Overall rating

225 reviews

5 stars

4 stars

3 stars

2 stars

1 star

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maya p.

San Francisco, CA

0 7 1

May 11, 2026

We booked a limo through this company for my daughter's 11th birthday scavenger hunt around San Francisco with 8 friends. We reserved it a month in advance for 1:30-5:30pm and were instructed to pay in full via Zelle to hold the reservation.

The week of the event, I followed up with Reese to confirm everything was set. He replied that we were "all set."

On the day of the party, all of the girls had arrived by 1:15pm and were excitedly waiting by the window for the limo. By 1:37pm, there was still no limo and no communication from Reese. My daughter kept asking, "Is the limo coming?" and was trying hard not to cry.

At 2:02pm, after waiting over 30 minutes with zero updates, we decided to move to Plan B and drive the girls ourselves. Just as we were walking out the door, a limo finally pulled up. The driver explained there had been car trouble and that he had been called in last minute as a backup.

Unfortunately, the limo itself was in very poor condition: no AC, some windows didn't work, no music system at all (we had to grab a portable speaker), and a broken seatbelt alarm that dinged nonstop the entire ride.

Most disappointing of all, Reese never contacted us afterward -- no apology, no explanation, and no partial refund. Completely ghosted.

This was an incredibly stressful experience on an important day for our daughter, and I truly hope no other family has to deal with this on their child's birthday (or any event).



Helpful 1



Thanks 1



Love this 0



Oh no 1



Jim B.

SoMa, San Francisco, CA

@ 0 📷 1 🗨️ 0

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★☆☆☆☆ May 13, 2026

If you're looking for a company that understands customer service, this is not it.

We booked a full-day Napa Valley tour for 10 people, departing from San Francisco on a Sunday last month. Unfortunately, the experience was stressful from the start.

After booking, communication was extremely poor. Email responses were slow, often taking days. We became concerned after reading Yelp reviews mentioning no-shows, lateness, and poor service, and sadly, those concerns proved valid.

Even receiving something as basic as our payment receipt, especially since they don't accept credit cards, took over a week. Confirming our itinerary and driver details also required repeated follow-up and wasn't finalized until just days before the trip.

We clearly communicated that punctuality was critical because we had prepaid tours and luncheon reservations at a winery. When we finally spoke with the owner, we were assured everything would be fine.

It wasn't.

Our scheduled pickup time was 10:00 AM. By 10:15, no one had arrived. Calls to both the owner and driver went unanswered. By 10:30, with no communication at all, our group was understandably very worried.

Eventually, we tracked down an assistant who had previously sent our receipt. She answered, apologized, and promised to investigate. The driver later called and said he'd arrive in 10-15 minutes. That turned into another 30+ minutes, followed by additional delays.

In total, the driver arrived about 90 minutes late.

As a result, we missed our first winery stop entirely.

What was most frustrating was not just the lateness, but the complete lack of proactive communication. No warning. No ETA updates. No accountability. We were simply left waiting and wondering if anyone was coming at all.

If your plans depend on reliability, professionalism, and being on time, I strongly recommend looking elsewhere. This company caused unnecessary stress and significantly disrupted what should have been a special day.



Helpful 1



Thanks 0



Love this 0



Oh no 0



Adrian A.

San Francisco, CA

@ 4 📷 3 🗨️ 0

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★☆☆☆☆ Apr 16, 2026

Complete Service Failure and Zero Accountability. Stay far away from Million Services Inc. and Stephen Reese.

I booked a party bus for a major milestone event and was required to pay the entire balance upfront via Zelle. Despite the full advance payment, the driver arrived over an hour late for our scheduled pickup.

This massive delay effectively ruined the day. Because we were so behind schedule, we missed more than half of our prepaid winery reservations in Napa. Between the cost of the transportation and

the thousands of dollars lost on missed venue experiences, this company's lack of punctuality caused a significant financial hit.

Since the event, the management has gone completely silent. I have sent formal notices and tried to resolve this directly, but Stephen Reese and his team refuse to respond or acknowledge the breach of contract.

After digging into their history, I see this is a recurring pattern for this business (TCP 25097). They are notorious for extreme lateness, making excuses for "mechanical issues," and promising refunds that never materialize.

Do not trust this company with your money or your important events. They are unprofessional and disappear the moment there is an issue. I am currently filing a formal complaint with the CPUC and moving forward with legal action to recover my losses.



Helpful 1



Thanks 2



Love this 0



Oh no 1



Ronnie S.

Downtown, San Jose, CA

@ 0 📍 1 🗣️ 0

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★ ★ ★ ★ Jun 17, 2026

Worst limo company ever that you should book with. I am a limo operator myself and would hate to leave this kinda review for a company. We hired them for my clients and made sure everything goes well, we even paid them upfront as they demanded the money. Guess what the driver was 1 hour late, showed up with a regular shuttle bus when we ordered party bus. I have been trying to reach out the owner for a solution but he has been ignoring me. Waited almost a month and have no choice then to leave a review. Whatever the previous review says about this company, that they don't show up on time, they would cancel the service at last minute, shows up in a different vehicle than what you paid for is absolutely correct about this company. I will NEVER use them again. Will leave on the viewers to decide if they want to have a worst nightmare of there life then go ahead and use them.



Helpful 0



Thanks 0



Love this 0



Oh no 0



Chrissy G.

San Francisco, CA

@ 0 📍 2 🗣️ 0

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★ ★ ★ ★ Dec 8, 2025

I've been a customer for years and the service used to be excellent but NOT anymore. I contracted Million Services to drive a group of kids to/from San Francisco & San Carlos for my daughter's 16th birthday. They didn't show up! When I finally got in touch with Reese, he claimed that the bus broke down. We had to scramble to get Ubers/Lyfts to get everyone to the party. On a positive note, they did send someone to pick us up.

Reese agreed to pay for the Uber/Lyft's as well as adjust the price of the service to reflect one direction of service. In total, Reese agreed to refund me \$700.

Sadly after many requests, he has not refunded my money. Both he and his assistant, Sharde, continued to make excuses (at the doctor, couldn't remember how to use his bank account, forgot, this list goes on) and promise that the refund was coming.

I've been forced to take legal action. No surprise, the business addresses for Million Services have been closed and Reese is evading service of the summons.

Reese and Sharde - shame on you! Stealing from your customers is really not ok.



Helpful 1



Thanks 2



Love this 0



Oh no 1



Darolyn D.
San Francisco, CA
📍 0 📅 8 📧 0

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★ ★ ★ ★ ★ Feb 15, 2026

I am heart broken. I made a reservation well in advance for my mother's memorial service. The driver was to pick my family up at 9:0



Helpful 0



Thanks 1



Love this 0



Oh no 1



STEPHEN R.
Business Owner

Mar 23, 2026

We are truly sorry for the frustration Darolyn and the family experienced. Our team worked urgently behind the scenes to try and rectify the situation in real-time, and while we couldn't resolve it at that momen...

[Read more](#)



Brigid D.
Toronto, Canada
📍 9 📅 208 📧 29

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★ ★ ★ ★ ★ Sep 21, 2024

We used Million Services for our wedding, and while the day itself went smoothly and Dale, our driver, was wonderful—polite, professional, and extremely helpful to our wedding party—the communication leading up to the event left a lot to be desired.

I originally contacted Million Services in July for our September wedding. Reece was very helpful, offering great advice on vehicle options and making us feel confident in our choice. I promptly sent over the deposit via PayPal and followed up to confirm it had been received. Unfortunately, this is where things started to unravel.

I reached out on September 9th to confirm pickup details for our wedding on the 13th—no response. I followed up with a phone call and left a message—still no reply. After sending another email on the 10th, I finally got through to Reese on the 11th. When I mentioned the lack of response, he denied it outright. I explained I had checked my spam folder and received nothing. He started to mansplain to me that I did not know anything about the process or why pickup could not happen in front of City Hall, even though on the day that's where his driver met us.

I reminded him that I was trying to confirm details for the day hence the requests for information. He then stated I would receive an email that afternoon with all the information I needed.

No email arrived. My fiancé tried reaching out by phone and text several times the following day, but Reese remained unresponsive.

Finally, on the evening before our wedding, Reese texted my fiancé, saying he would personally be driving us. Hours later Reese reached out via text stating that Dale would be driving. When my fiancé mentioned that Reese was supposed to be driving, he laughed and said, "Reese doesn't drive" referring to himself in first person.

A change in driver would have never been a concern for us but the lack of communication for 3.5 days left us uncomfortable.

It was incredibly frustrating to be misled, especially after paying over \$750. While I can highly recommend Dale for his excellent service on the day, the lack of communication and the disrespect we experienced leading up to our wedding was incredibly stressful and something that a couple shouldn't have to bear leading up to the wedding.

If you're looking for a vendor with clear and timely communication, you may want to consider other options to avoid unnecessary worry before your big day.



Helpful 0



Thanks 0



Love this 0



Oh no 2



STEPHEN R.
Business Owner

Jan 10, 2025

Dear Brigid D.

Thank you for taking the time to share your feedback regarding your experience with Million Services. First...

[Read more](#)



Kim R.

San Francisco, CA

📍 0 📅 1 📧 1

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Oct 1, 2024

📷 1 photo

Terrible experience. 16 girlfriends going to the Usher concert in Oakland Sept 29th. Bus was late, driver was not the driver we were told, they asked for cash payment before services were rendered, interior of party bus was horrible with torn leather seats, no radio, no aux available, after the event we were stuck in a dark empty parking lot for one and a half hours due to the bus battery/alternator not working. Mr. Reese was our contact and he was the rudest person ever to deal with and DID NOT care about us at all.



Helpful 1



Thanks 0



Love this 0



Oh no 1



STEPHEN R.

Business Owner

Dec 26, 2024

We will not tolerate extortion !!.

Hello Kim,...

[Read more](#)



Y. Y.

San Francisco Bay Area, CA

📍 0 📅 17 📧 0

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Aug 13, 2024

We booked this company for a 10 hour wedding event. Everyone we communicated with was extremely helpful and friendly. Shout out to Evie for being very easy to work with. Our driver, Adrian was very professional and punctual. Excellent communication and service. The black stretch limo was clean and in good shape. 10/10 would recommend. A fantastic experience overall!



Helpful 0



Thanks 0



Love this 0



Oh no 0



tim y.

San Francisco, CA

📍 18 📅 32 📧 4

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May 1, 2023

Overall, great experience

Reese definitely knows this business

Very organized and great communication

Driver Robert was on time and overall had a great experience, will use again



Helpful 0



Thanks 0



Love this 1



Oh no 0

< 1 2 3 4 5 6 7 8 9 >

1 of 23

41 other reviews that are not currently recommended ▾

Best of San Francisco

Things to do in San Francisco

People found Million Services Limousine by searching for...

Transportation in San Francisco, CA

Limo Service in San Francisco, CA

Rooftop Restaurant in San Francisco, CA

Taxis in San Francisco, CA

Mobile Spa Party in San Francisco, CA

Wine Tasting Room in San Francisco, CA

Kids Transportation in San Francisco, CA

Hot Air Balloons in San Francisco, CA

Casino Bus in San Francisco, CA

Fun Things to Do at Night in San Francisco, CA

Casinos in San Francisco, CA

Airport Limo Service in San Francisco, CA

Trolley Rental in San Francisco, CA

Dinner Cruise in San Francisco, CA

Teen Birthday Party Venues in San Francisco, CA

Car Service in San Francisco, CA

Fun Things to Do With Teens in San Francisco, CA

Travel Services in San Francisco, CA

Chauffeur Services in San Francisco, CA

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Off Road Trails in San Francisco, CA

Scenic View in San Francisco, CA

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Limousine Service near Million Services Limousine

Marinas near Million Services Limousine

Pet Boarding near Million Services Limousine

Pontoon Boat Rentals near Million Services Limousine

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Rv Repair near Million Services Limousine

Shuttle Service near Million Services Limousine

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Vineyards near Million Services Limousine

Wasp Removal near Million Services Limousine

Window Tinting near Million Services Limousine

Affordable Party Rental Options in San Francisco, California

Affordable Party Rentals for Events in San Francisco, California

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Affordable Sedan Service Options Available in San Francisco, California

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Best Wine Flights to Try in San Francisco, California

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Book a Pink Limo Service in San Francisco, California

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Enjoy Wineries Serving Food in San Francisco, California

People Also Viewed



SF Bay Limo Service

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15

Limos, Wine Tours, Party Bus Rentals

Super City Limousine

★

★

★

★

★

★

72

Limos, Wine Tours, Party Bus Rentals

Your Limo Bus

★

★

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78

Party Bus Rentals, Airport Shuttles, Wine Tours

Bestway

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125

Party Bus Rentals, Limos, Wine Tours

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		Agentic AI	



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: TCP P-25097

Citation: T.2026.08-006

Date: August 07, 2026

Case : CSE-821

I (we) hereby agree to comply with this citation dated August 07, 2026, and herewith pay the fine of \$ 5,000.00.

Stephan Michael Reese
DBA Million Services



(Signature)

(Title)

(Date)

HOW TO FILE AN APPEAL OF A TRANSPORTATION CITATION

IF YOU WISH TO APPEAL THIS CITATION, YOU MUST DO SO WITHIN 20 CALENDAR DAYS OF THE DATE YOU RECEIVED THE CITATION.

[There are two options to file your appeal, both options require you to use of the Appeal Form located at the link below:](#)

[Appeal Form](#)

Option 1: You may file your appeal electronically by following the instructions on the CPUC's Filing A Document Electronically (E-filing) webpage [E-File a Document \(ca.gov\)](#)

Option 2: You may file your appeal by sending six (6) paper copies addressed to CPUC's Docket office:

**California Public Utilities Commission
Docket Office, 2nd Floor
505 Van Ness Ave
San Francisco, CA 94102**

[After Filing your appeal, you must also serve the Notice of Appeal:](#)

To serve copies of the Notice of Appeal, you must attach a “**Certificate of Service for a Citation Appeal.**” In the Notice of Appeal, you must state why you are appealing the citation.

To properly serve the Notice of Appeal, send the Notice of Appeal and any attachments by e-mail to the following recipients:

1. **CPUC Docket Office**, ALJ_Docket_Office@cpuc.ca.gov
2. **Transportation Enforcement Inbox**, TEB_Citation_Appeals@cpuc.ca.gov
3. **Terra Curtis, Director CPED**, Terra.Curtis@cpuc.ca.gov
4. **Michelle Cooke, Chief Administrative Law Judge**, Michelle.Cooke@cpuc.ca.gov
5. **ALJ Division Appeals Coordinator**, ALJ_Div_Appeals_Coordinator@cpuc.ca.gov

Please note if you are appealing by the Paper Copy process you must also file the Notice of Appeal either by emailing as described above or mailing to the following:

Original plus six copies to:

1. **Docket Office**, California Public Utilities Commission, Docket Office, 2nd Floor, 505 Van Ness Ave., San Francisco, CA 94102

One Copy Each to:

2. **Terra Curtis, Director**, Consumer Protection and Enforcement Division, California Public Utilities Commission, 505 Van Ness Ave., 2nd Floor, San Francisco, CA 94102
3. **Michelle Cooke, Chief Administrative Law Judge**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
4. **ALJ Division Appeals Coordinator**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
5. **Kenneth Bruno, Program Manager**, Consumer Protection and Enforcement Division, Transportation Enforcement Branch, 320 W. 4th Street Los Angeles, CA 90013

[You may request an extension of time to file an appeal](#)

You may request up to 30 days additional time to file an appeal. To ask for extra time, contact the Supervisor listed on the citation on or before the due date to seek a 30-day extension. A copy of the letter granting you an extension must be attached to your appeal.

The Citation Appeals Process can be found in Appendix A of CPUC Resolution ALJ-377, available through this link: [ALJ-377 Appendix A Citation Appeal Rules](#). The relevant Citation Appeals Process is also included in the packet you received along with the citation.

[Paying the Citation and Availability of Payment Plans](#)

If you do not want to file an appeal and agree to comply with the citation and pay the fine, sign the Citation Compliance Agreement. Contact the Supervisor listed on the citation before the due date to seek authorization for any payment plans as necessary.

[Frequently Asked Questions](#)

WHAT HAPPENS IF I DON'T RESPOND?

If you do not respond to the citation within the 20 calendar days, you will be in default of the citation, and will lose your right to appeal the citation. In addition, CPED will immediately suspend your operating authority. If you do not pay the citation amount or make a payment arrangement by 30 days after suspension of your operating authority, CPED will revoke your operating authority. Once we revoke your operating authority, we cannot reinstate it. Instead, first you must pay the citation fine, and then apply to the CPUC for **new** operating authority and pay a filing fee. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fines and to ensure compliance with applicable statutes and CPUC orders.

WHAT ARE MY RIGHTS?

If you file a Notice of Appeal, the CPUC will set a **hearing date** for your appeal to be heard before an Administrative Law Judge (ALJ).

[Hearing Venue:](#)

Appeal hearings may be conducted by telephone, by WebEx, or in person. The date, time, and location (remote or in-person) for your hearing will be provided by the ALJ in advance of your hearing.

At the hearing:

There are two different types of Hearing Procedures for an Appeal to be heard before a CPUC Administrative Law Judge.

Expedited Citation Appeal Procedure

Resolution ALJ-377 provides for an expedited process for citations at or below the jurisdictional limit of the Small Claims Court in California as referenced in Public Utilities Code § 1702.1. This is currently \$10,000 for individuals and \$5,000 for corporations.

- Attorneys or representatives are not allowed to represent parties in the expedited process.
- No court reporters will be present, nor will a transcript be provided.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter free of charge. To have an interpreter at the hearing, you must make a written request to the Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, on this form) no later than five business days before the date of your hearing.
- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.
- A party who is subject to the Expedited Citation Appeal Procedure, may at any time before the swearing in of the first witness at the evidentiary hearing, request termination of the Expedited Citation Appeal Procedure, and that the matter be recalendared for hearing under the Commission's regular procedure for Citation Appeals. The Commission or the assigned Administrative Law Judge, when the public interest so requires, may at any time before the filing of a resolution addressing the Citation Appeal, terminate the Expedited Citation Appeal Procedure and recalendar the matter for hearing under the Commission's regular procedure for Citation Appeals.

Regular Procedure for Citation Appeals

For cases exceeding the small claims threshold above, or when the appellant requests termination of the expedited procedure, the CPUC will use the regular procedure for citation appeals.

- You may have an attorney or someone else represent you, but you must pay for the attorney or other representative.
- You may ask for a transcript of the hearing, but you must pay the cost of the transcript.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter, and you will not have to pay for the interpreter's service. To have an interpreter at the hearing, you must make a written request to the Acting Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, below) no later than five business days before the date of your hearing.

- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.

WHERE CAN I GET HELP?

The CPUC's **Public Advisor's Office** can help you file your appeal. The Public Advisor's Office cannot appear at the hearing with you or help you present your appeal but can help you understand the appeal process. The Public Advisor's Office can be reached at:

Telephone: 866-849-8390 or 415-703-2074

Email: public.advisor@cpuc.ca.gov

Mail: CPUC Public Advisor, 505 Van Ness Avenue, San Francisco, CA 94102

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Resolution ALJ-187
Administrative Law Judge Division
September 22, 2005

RESOLUTION

RESOLUTION ALJ-187. Adopts Procedures for Appeal of Citations Issued to Household Goods Carriers, Charter Party Carriers, and Passenger Stage Corporations.

By a series of previous resolutions, the Commission has developed a program under which the Consumer Protection and Safety Division (CPSD) is authorized to issue citations to various classes of carriers for violation of the Public Utilities Code or Commission orders. In turn, a carrier issued such a citation may accept the fine imposed or contest it through a process of appeal. Now, in an effort to make this program more comprehensive and this process more efficient, the Commission has prepared new procedures to govern the appeal of these citations.

A draft of this resolution was issued on August 19, 2005, for public review and comment. No one filed comments. The resolution is adopted as originally proposed with minor clarifications.

IT IS THEREFORE RESOLVED that the following procedures shall govern appeals of citations for violation of statutes or Commission orders relating to household goods carriers, charter party carriers, and passenger stage corporations:

1. *Citation: Contents.* The citation served upon the respondent by the investigator shall include:
 - (a) A specification of each statute or Commission order allegedly violated;
 - (b) A statement of the facts upon which each alleged violation is based;
 - (c) A statement that the respondent may either pay the amount of the fine set forth in the citation or appeal the citation, as set forth herein, and that the respondent will forfeit the right to appeal the citation by failing to do either of these things within the allowable period;

- (d) An explanation of how to file an appeal, including an explanation of the respondent's right to have a hearing, to have a representative at the hearing, to request a transcript, and to request an interpreter; and
 - (e) A form of Notice of Appeal, and the form for requesting an interpreter.
- 2. *Citation: Response.* The respondent, within 20 days after the date of service of the citation, shall either remit payment of the full amount of the fine to CPSD, agree with CPSD on conditions for payment, or serve a Notice of Appeal upon CPSD. Upon request made to CPSD before the expiration of this deadline, the time to pay the fine or serve a Notice of Appeal may be extended by CPSD for a reasonable period not to exceed 30 days. CPSD may, in its discretion, grant one additional extension at the request of the respondent.
- 3. *Citation: Payment of fine; default.* If the respondent pays the full amount of the fine within the time allowed hereunder, the citation shall become final. If the respondent, within the time allowed pursuant to Paragraph 2, fails to pay the full amount of the fine or to file a Notice of Appeal, or if the respondent, having entered into an agreement with CPSD, fails to comply with any provision of that agreement, the respondent shall be in default, and the citation shall become final. In this event, the respondent shall have forfeited its right to appeal the citation, and CPSD shall immediately suspend the respondent's license. If the respondent fails to pay the full amount of the fine within 30 days thereafter, CPSD shall revoke the respondent's license, and may take any other action provided by law to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.
- 4. *Citation: Appeal.*
 - (a) The Chief Administrative Law Judge shall designate an Administrative Law Judge to hear appeals of citations.
 - (b) Appeals of citations shall be heard in the Commission's San Francisco or Los Angeles courtrooms on regularly scheduled days. Appeals shall be calendared accordingly, except that a particular matter may be recalendared at the direction of the designated Administrative Law Judge.
 - (c) The appeal shall be brought by serving a Notice of Appeal upon CPSD, and the respondent shall indicate the grounds for the appeal in the notice. CPSD shall promptly advise the Chief Administrative Law Judge upon receipt of a timely Notice of Appeal.
 - (d) Upon advice from CPSD that a citation has been appealed, the Chief Administrative Law Judge shall promptly forward the matter to the

designated Administrative Law Judge, who shall set the matter for hearing on the first Citation Calendar not less than 10 days after advice of the appeal is received from CPSD. The Administrative Law Judge may, for good cause shown or upon agreement of the parties, grant a reasonable continuance of the hearing.

- (e) The respondent may order a transcript of the hearing, and shall pay the cost of the transcript in accordance with the Commission's usual procedures.
 - (f) The respondent shall be entitled to the services of an interpreter at the Commission's expense upon written request to the Chief Administrative Law Judge not less than three business days prior to the date of the hearing.
 - (g) The respondent may be represented at the hearing by an attorney or other representative, but such representation shall be at the respondent's sole expense.
 - (h) At the hearing, CPSD shall open and close. The Administrative Law Judge may, in his or her discretion, alter the order of presentation. Formal rules of evidence do not apply, and all relevant and reliable evidence may be received in the discretion of the Administrative Law Judge.
 - (i) Ordinarily, the appeal shall be submitted at the close of the hearing. In the discretion of the Administrative Law Judge upon a showing of good cause, the record may be kept open for a reasonable period to permit a party to submit additional evidence or argument.
 - (j) The Administrative Law Judge shall issue an order resolving the appeal not later than 30 days after the appeal is submitted, and the order shall be placed on the first available agenda, consistent with the Commission's applicable rules.
 - (k) From the date that CPSD receives a Notice of Appeal to and including the date when the final order is issued, neither the respondent nor the investigator, or agent or other person on behalf of the respondent or investigator, may communicate regarding the appeal, orally or in writing, with a Commissioner, Commissioner's advisor, or Administrative Law Judge, except as expressly permitted under these procedures.
5. *New Operating Authority.* A carrier whose license has been revoked hereunder may apply for new operating authority upon paying the fine in full. The application shall document (1) full payment of the fine, (2) correction of all violations for which the carrier was cited, (3) actions the carrier proposes in

order to prevent future violations, and (4) any other evidence demonstrating the carrier's ability and commitment to conducting its proposed operations in compliance with statutes and Commission orders.

This resolution becomes effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on September 22, 2005, the following Commissioners approving it:

/s/ STEVE LARSON

STEVE LARSON
Executive Director

MICHAEL R. PEEVEY
President
GEOFFREY F. BROWN
SUSAN P. KENNEDY
DIAN M. GRUENEICH
JOHN A. BOHN
Commissioners

CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Stephan Michael Reese
DBA Million Services
TCP 40635 B (Active)
Case # CSE-000821

1. Administrative Citation T.2026-08-006
2. Investigation Report and Attachments
3. Citation Compliance Agreement
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: August 07, 2026

Shawndra Miles

Shawndra Miles
TEB Enforcement Analyst