



Public Utilities Commission  
STATE OF CALIFORNIA

CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE

To: Hector Javier Gonzalez  
[REDACTED]  
[REDACTED]  
[REDACTED]

File: Unlicensed  
Date: March 3, 2026  
Citation #: T.2026-03-001  
Case #: CSE-871

VIOLATIONS

You are hereby cited with having violated section(s) of the Public Utilities Code (P.U. Code) and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. This violation occurred on March 2, 2026.

- **Operated as a charter-party carrier without authority in violation of Pub. Util. Code Section 5371 [1 count]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before March 23, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$1,500 pursuant to P.U. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by March 23, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Shirley Lei*

\_\_\_\_\_  
Shirley Lei, Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 231-9111  
E-mail address: Shirley.Lei@cpuc.ca.gov



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: Unlicensed

Citation #: T.2026-03-001

Date: March 3, 2026

Case #: CSE-871

I (we) hereby agree to comply with this citation dated March 3, 2026, and herewith pay the fine of \$1,500

Hector Javier Gonzalez



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(Signature)

(Title)

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(Date)

**Unlicensed/Revoked/Suspended/Expired Carrier:**

Automatic credit and debit card payments are available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email it to our Fiscal Office at [FiscalOffice-TECitations@cpuc.ca.gov](mailto:FiscalOffice-TECitations@cpuc.ca.gov).

Or

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

**INVESTIGATION REPORT**

**CARRIER:** Hector Javier Gonzalez

**OWNER:** Diaz Bustamante Jose Alberto (Registered Owner)

**AUTHORITY:** Unlicensed

**MAILING ADDRESS:** [REDACTED]

**PHONE/EMAIL:** [REDACTED]

**VEHICLES:** 1 (License Plate # [REDACTED], VIN [REDACTED])

**EMPLOYEE-DRIVERS:** N/A

**PL&PD INSURANCE:** N/A

**WORKERS' COMPENSATION INSURANCE:** N/A

**DRUG CONSORTIUM:** N/A

## INTRODUCTION

On March 3, 2026, I was assigned to investigate the operations and practices of Hector Gonzalez, who was utilizing a grey Dodge Caravan, because Mr. Gonzalez solicited a passenger in an attempt to provide for-hire transportation services to the San Diego Airport for \$50. This incident occurred during a joint operation with the San Diego Police Department (SDPD) on March 2, 2026. The vehicle Mr. Gonzalez was operating, with license plate [REDACTED], was then subsequently impounded by SDPD [**Attachment 1**].

## VIOLATION

The investigation of Hector Gonzalez found the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Operated as a charter-party carrier without authority in violation of Pub. Util. Code Section 5371 [1 count]**

On March 2, 2026, SDPD Officer Francisco Diaz was near the United States San Ysidro Port of Entry, where he observed illegal soliciting activity. Officer Diaz observed Mr. Gonzalez and the passenger, Damian Antonio Borrayo, load his luggage into the grey Dodge Caravan, with license plate number [REDACTED]. Subsequently, Officer Carlos Edington spoke with the passenger, Mr. Borrayo, who confirmed that he was going to pay Mr. Gonzalez \$50 to take him to the San Diego airport. I confirmed with the Transportation Licensing and Analysis Branch's (TLAB) database that Mr. Gonzalez has never held any operating authority from the Commission.

Mr. Gonzalez operated a passenger vehicle for compensation without CPUC authority, in violation of California Pub. Util. Code §5371, which requires any charter-party carrier of passengers, including TNC drivers, to obtain a CPUC certificate or permit before operating for compensation. As a result, I served an Observation Report and Cease-and-Desist [**Attachment 2**] to Mr. Gonzales for operating without authority. Subsequently, I submitted the Request to Impound Form to SPDP Officer Edington (Badge #6482) to impound the vehicle. [**Attachment 3**].

## DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on March 3, 2026, in San Francisco, California

*Destiny Graham*  
Destiny Graham, PURA III

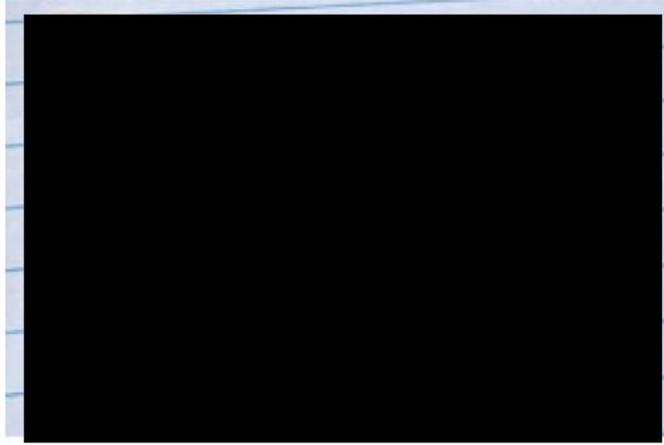
## **List of Attachments**

- **Attachment 1** – Images of Vehicle with LP [REDACTED] (Impounded)
- **Attachment 2** – Signed Inspection Observation Report and Cease-and-Desist
- **Attachment 3** – Request for Impound and SDPD Reports

## Attachment 1

Images of Vehicle with LP [REDACTED] (Impounded)





# Attachment 2

## Signed Inspection Observation Report and Cease-and-Desist

CALIFORNIA PUBLIC UTILITIES COMMISSION  
INSPECTION OBSERVATION REPORT

Date: 3/2/06  
Investigator: MATT

Location: Airport/Other: San Diego PSC/TCP/TNC: Unlicensed

Prime Carrier: Hector Garcia Gonzalez Phone: [REDACTED]

Address: [REDACTED]

Driver: Hector Gonzalez CDL# [REDACTED]

Address: [REDACTED]

Phone: [REDACTED]

Relationship: [REDACTED]

Comments: [REDACTED]

License Plate: [REDACTED] VIN #: [REDACTED] Registration Exp.: [REDACTED] Seats: [REDACTED]

Registered Owner: Das. Bustamante Perez Leased/Owned [REDACTED]

Address: [REDACTED]

City: [REDACTED] Phone: [REDACTED]

Violation(s): Safety

Vehicle:  TCP # Not shown on rear/front bumper  
 Vehicle not listed with PUC  No Trade Dress  Front  Rear  
 PSC/TCP # not on side of vehicle\*  Carrier's name not on side of vehicle\*

Waybill:  No waybill  Carrier Name /TCP#  Vehicle License Plate #  
 Driver's Name  Time/Date Charter arranged  Origin/Destination  
 No. of person in group  Name/address of persons arranging charter  
 Transportation arranged by phone or written contract  
 Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

TNC OPS:  No Trade Dress  Front  Rear  
 Profile Non-Match  
 Lack Proof of Prearranged Ride  
 Non-State CDL  
 No Airport Permit

Violation(s):  Yes, as noted above and in comments below  No Violation

Law Enforcement Citation No.: [REDACTED]

Comments: Operating without authority. 1 passenger to San Diego Airport for \$50.

[REDACTED]



NOTICE TO CEASE AND DESIST

Date: 3/2/06  
Carrier: Hector Gonzalez  
TCP number, if any: \_\_\_\_\_ Operating State: Utah

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

**YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.**

**ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.**

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

- OPERATION WITHOUT AUTHORITY  
Public Utilities Code Sections 5371 and 5387 (TCP) Section 1031 (PSC) - Circle One
- OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY  
Public Utilities Code Section 5379 (TCP) Section 1045 (PSC) - Circle One
- ADVERTISEMENT WITHOUT AUTHORITY  
Public Utilities Code Section 5414.5 (TCP) Section 1037 (PSC) - Circle One

Signature: \_\_\_\_\_ TITLE \_\_\_\_\_  
\*\*\*\*\*If you are not the responsible owner, you are to give notice to responsible owner\*\*\*\*\*

COMMENTS: Operator without authority, 1 passenger to San Diego airport for \$50.00

See attached Inspection Observation Report Form for more detail.

Enforcement Analyst Signature

# ATTACHMENT 3

## Request for Impound and SDPD Reports

  
Public Utilities Commission  
STATE OF CALIFORNIA  
Request to Impound

Indicate seating capacity of vehicle (including driver): 7  
Indicate number of passengers (including driver): 2

One of the following is required:

- No TCP permit or certificate issued
- TCP/PSC: \_\_\_\_\_ (circle one) pending, suspended, revoked, expired, or denied.
- Driver does not possess a valid and current CDL for vehicle operated license class, endorsement, or required certificate

Name of CPUC Enforcement Analyst requesting impound: Steve Esquiverra

Charge one of the following:

- PU Code Sections 5411/1037 ref PU Code Sections 5371/1031 -  
Misdemeanor/Unlawful to operate without proper PUC operating authority.
- PU Code Sections 5411/1037 ref PU Code Sections 5379/1045 -  
Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person, who within 2 DAYS, notified the legal owner of the impound by certified mail:  
SDPD

Citing/Arresting Officer Name: Edington

Allied Agency Case Number: 26007988

Date: 3/2/26

**Reason for stop and additional notes on back of this form.**



San Diego Police Department  
Tow Signature Form

EVENT NUMBER: [REDACTED]

LOCATION TOW: [REDACTED]

TOW COMPANY: [REDACTED]

STORAGE ADDRESS: [REDACTED]

REGISTERED/CURRENT OWNER

LEGAL OWNER

DIAZ RUSTAMANTE, ALBERTO

STORAGE AUTHORITY (CVC CODE): (11) C.V.C.

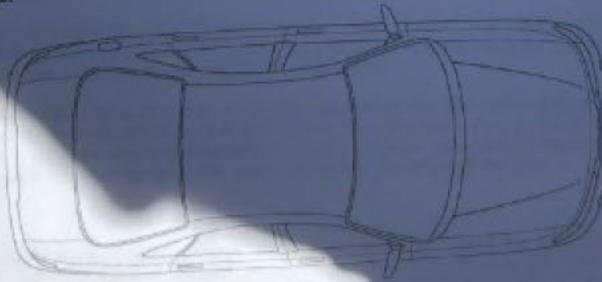
HOLD  STORED  IMPOUNDED  RECOVERED-VEHICLE

YEAR 17 MAKE DODGE MODEL CARAVAN BODY TYPE VAN COLOR GRY

[REDACTED]

ODOMETER: \_\_\_\_\_

VEHICLE DAMAGE:



INVENTORY/NARRATIVE: \_\_\_\_\_

Dean Angelo  
TOW DRIVER PRINT NAME

EDINGTON 1482  
OFFICER PRINT NAME/ID

11:29 am  
TIME

1109  
TIME

[REDACTED]







