



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Louisiana Motor Coach, Inc.
dba Motor Coach West
3912 4th St
Marrero, LA 70072

File: Unlicensed
Citation#: T.2026-08-003
Date: August 3, 2026
Case #: CSE-852

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below.
This violation occurred on February 8, 2026.

- (1) Operated as a Charter-party carrier (TCP) without authority in violation of Pub. Util. Code Section 5371. **[1 count]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before August 23, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. (Submit your payment online via TCP Portal (<https://tcpportal.cpuc.ca.gov/s/login/>) using a credit card, ACH or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document *"How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."*

If you fail to respond by August 23, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 703-2302
E-mail address Eric.hooks@cpuc.ca.gov



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: Unlicensed
Citation #: T.2026-08-003
Date: August 3, 2026
Case #: CSE-852

I (we) hereby agree to comply with this citation dated August 3, 2026, and herewith pay the fine of \$2,000.

Louisiana Motor Coach Inc.
dba Motor Coach West
3912 4th St
Marrero, LA 70072

(Signature) (Title)

(Date)

Payment is to be submitted online via TCP Portal (<https://tcpportal.cpuc.ca.gov/s/login/>) using a credit card, ACH, or check. Payment via credit card is recommended as it provides real-time verification, whereas ACH payments take two days to clear with the bank.

INVESTIGATION REPORT

CARRIER: Louisiana Motor Coach, Inc. dba Motor Coach West and Motor Coach East (USDOT# 1833528)

OWNERS: Mary Sanders, President
Louis B. Sanders, Vice President/General Manager

AUTHORITY: None (Unlicensed)

ADDRESS: 3912 4th St
Marrero, Louisiana 70072

PHONE/EMAIL:



VEHICLES: One 56-seat bus observed

DRIVERS: One driver observed

**PL&PD
INSURANCE:** Unknown

**WORKERS'
COMPENSATION
INSURANCE:** Unknown

**DRUG
CONSORTIUM:** Unknown

INTRODUCTION

On February 19, 2026, I was assigned to investigate the operations and practices of Louisiana Motor Coach, Inc. dba Motor Coach West and Motor Coach East (hereinafter referred to as Motor Coach West). This assignment was done after Transportation Enforcement Branch (TEB) staff, and the California Highway Patrol (CHP) observed a Motor Coach West bus and driver at the Super Bowl on February 8, 2026 (Levi's Stadium, Santa Clara, CA).

Metropolis / GAMEDAY arranged this Super Bowl intrastate transportation for Motor Coach West, but its TCP Permit was Revoked on Feb 11, 2025 (Metropolis California, LLC, TCP 41129-A).

On March 12, 2026, I requested records showing all intrastate trips made by Motor Coach West at the Super Bowl from [REDACTED], Sr. Manager at Metropolis / GAMEDAY but I have not received any records to date.

VIOLATIONS

I investigated Motor Coach West for the period of February 8, 2026, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code and Commission General Order (GO):

- **Operated as a charter-party carrier without valid operating authority in violation of Pub. Util. Code Section 5371 [1 count].**

On February 8, 2026, TEB staff, and the CHP observed a 56-seat Motor Coach West bus (Louisiana License Plate: [REDACTED], VIN [REDACTED]) and a driver at the Super Bowl. We spoke to the bus driver ([REDACTED]), and she told us she had brought passengers from the Signia Hotel in San Jose, CA to Levi's Stadium in Santa Clara, CA and would later return them to their hotel (round-trip). Ms. [REDACTED] also showed us her Oregon Driver's License and a text message confirming the trip was from the Signia Hotel in San Jose to Levi's Stadium in Santa Clara. We gave Ms. [REDACTED] an Inspection Observation Report for providing intrastate transportation without authority and she signed it [Attachment 1 and Table 1].

Table 1 – Intrastate Trip at Super Bowl (Driver: [REDACTED])			
Trip Date	Pick up	Destination	Bus license plate/VIN
2/8/2026	Signia Hotel, San Jose	Levi's Stadium	[REDACTED], VIN [REDACTED]

On March 23, 2026, [REDACTED], Sales Manager at Motor Coach West sent me a copy of a redacted waybill (Work Ticket) and a map of the bus's route, confirming this intrastate trip started and ended in California [Attachment 2].

DECLARATION

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 3, 2026, in Los Angeles, California.

Steve Esquerro
 Steve Esquerro, TEB Enforcement Analyst

List of Attachments

- **Attachment 1** – Text message confirming an intrastate trip, Oregon driver's license, Inspection Observation Report, registration, and bus photos (2/8/2026)
- **Attachment 2** – Redacted waybill (Work Ticket) and a map of the bus's intrastate route

ATTACHMENT 1

Text message confirming an intrastate trip, Oregon driver's license, Inspection Observation Report, registration, and bus photos (2/8/2026)

OREGON

3:10

50% 92

Sunday, February 8



CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Location: Levi's Stadium Super Bowl Date: 2-9-21
Super Bowl PSC/TCP/TNC: None Investigator: SEI
Prime Carrier: Motor Coach West Phone: (505) 743-1400
Address: _____ City: _____ Zip: _____

Driver: _____
Address: _____
Phone: _____

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: _____
(circle one)

Comments: _____

License Plate #: 56 VIN #: _____ Registration Exp.: 56 Seats: _____
Louisiana

Registered Owner: Louisiana Motor Coach Inc Leased/Owned: _____
Address: 3912 4th St (circle one)

City: Mariposa Zip: 70172 Phone: _____

Violation(s):

- Vehicle: ☐ TCP # Not shown on rear/front bumper
☐ Vehicle not listed with PUC ☐ No Trade Dress ☐ Front ☐ Rear
☒ PSC/TCP # not on side of vehicle* ☐ Carrier's name not on side of vehicle*
*except for vehicles < 15 passengers incl. driver or leased < 30 days
- Waybill: ☒ No waybill ☐ Carrier Name /TCP# ☐ Vehicle License Plate #
☐ Driver's Name ☐ Time/Date Charter arranged ☐ Origin/Destination
☐ No. of person in group ☐ Name/address of persons arranging charter
☐ Transportation arranged by phone or written contract
☐ Name of at least 1 passenger in traveling party or identification of traveling party's affiliation
- TNC OPS: ☐ No Trade Dress ☐ Front ☐ Rear
☐ Profile Non-Match
☐ Lack Proof of Prearranged Ride
☐ Non-State CDL
☐ No Airport Permit

Violation(s): ☐ Yes, as noted above and in comments below ☐ No Violation

Law Enforcement Citation No.: _____

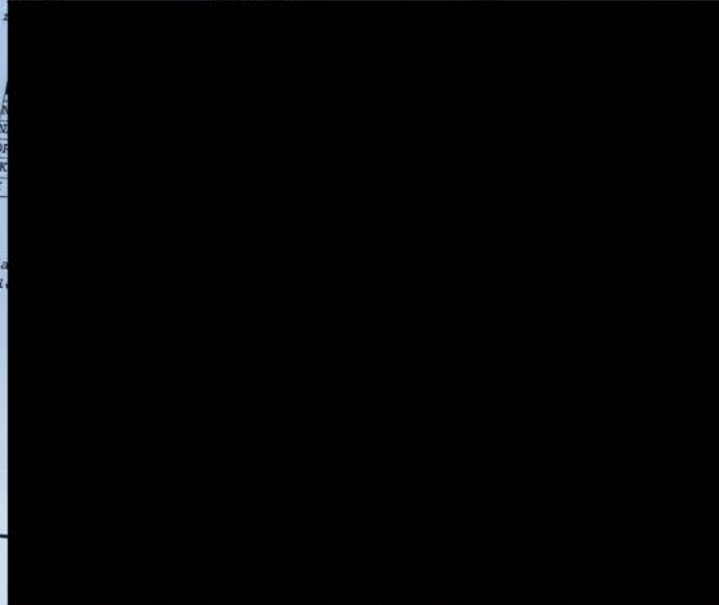
Comments: Office Mgr, [redacted]
Gabe Day arranged the transportation.
Waybill: Driver gave me a copy of text.
Saw Jara to Levi's Stadium (round-trip).
[redacted] Driver



Louisiana Apportioned Registration Cab Card ORIGINAL

NAME OF REGISTRANT LOUISIANA MOTOR COACH INC		CAB CARD NO. [REDACTED]		FLEET NO. 1	
DBA NAME N/A					
BUSINESS STREET ADDRESS 3912 4TH ST					
CITY MARRERO					
STATE LA		ZIP CODE 70072-0000		VALIDITY PERIOD 01-JAN-2026 TO 31-DEC-2026	
UNIT NO. LM790		VEHICLE IDENTIFICATION NO. [REDACTED]		TRANSACTION NO. 0	
VEHICLE MAKE MCIN		VEHICLE TYPE BUS		APPORTIONED LICENSE PLATE NO. [REDACTED]	
UNLADEN WEIGHT 37820		FUEL D		GROSS WEIGHT 54000	
AXLES 3		SEATS 56		LA Registration Fee 350.00	
LA & Factor 15.519		Tow Fee 0.00			
MOTOR CARRIER RESPONSIBLE FOR SAFETY LOUISIANA MOTOR COACH INC DBA: MOTOR COACH WEST AND MOTOR COACH EAST 3912 4TH STREET MARRERO LA 70072					
MC USDOT NO. 1633528					
OWNER NAME [REDACTED]					

This vehicle described herein has been



Louisiana Public Service Commission

POST OFFICE BOX 91154
BATON ROUGE, LOUISIANA 70821-9154
lpsc.louisiana.gov

Telephone: (888) 342-5717

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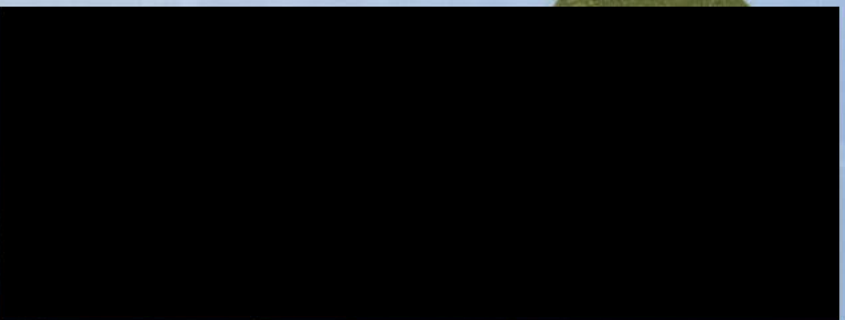
JOHNNY E. SNELLGROVE, JR.
Deputy Undersecretary

LOUISIANA INTRASTATE REGISTRATION/INSURANCE RECEIPT

Tammy Burl Transportation Administrator
Transportation Division
(225) 342-6439



Louisiana Motor Coach, Inc.
3912 4th St
Marrero, LA 70072



A COPY OF THIS RECEIPT MUST BE CARRIED ON BOARD ALL VEHICLES, INCLUDING LEASED VEHICLES, BEING OPERATED BY THE REGISTERED CARRIER IN INTRASTATE COMMERCE.

LPSCR-13

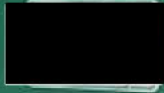
A Century of Public Service



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MCI





USDOT
MC 1833528
664804

ATTACHMENT 2

Redacted waybill (Work Ticket) and a
map of the bus's intrastate route

Work Ticket

Motor Coach Family of Brands

3912 4th Street
Marrero, LA 70072

Tel No: 844-343-1400
Fax No: 504-265-0140

E-mail: sales@motorcoachfamily.com
Website: www.motorcoachfamily.com



Client	Ms [REDACTED]
Department	Project Manager II, GAMEDAY
Company	SP + GAMEDAY
Address	[REDACTED]
Zip Code	84070
Tel No	[REDACTED]
Ref 1	SUPERBOWL LX Bay Are
Ref 2	NFLCS Media Network

Emergency Tel Nos	[REDACTED] - MCI Roadside [REDACTED] - ABC Roadside [REDACTED] - Temsa Roadside
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Seats	56
Vehicle Type	56 passenger Luxury Motor Coach
License No	[REDACTED] Oregon) (8 of 10)
Fleet No	LM798

Charter ID	17002/41715 (Reprint)
Driver Type	Driver [REDACTED] (Oregon)

Description	SUPERBOWL LX Bay Area .
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First Pick-up	TBA	Single Journey	No	Total Distance	
Destination	redacted for privacy	Vehicle To Stay	No	Empty Distance	

Date	Time	Type	Location	Latitude	Longitude
Sun 2/8/2026	07:45	Start	redacted for privacy	45.5051	-122.675
	07:45	Spot	TBA		
			TIME TBA - Location TBA		
			Ctc: ???		
	08:00	Pick-up	TBA		
	08:00	Arrival	redacted for privacy		
	22:00	Leave			
	22:00	Back	TBA		
	22:00	Finish	redacted for privacy		
				45.5051	-122.675

Route	Further Requirements
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OLE

Coach Manager Printed: 3/23/2026 10:03:02 AM

Location	Start	First Pick-up	Last Set-down	Finish	Adults	Children	Total Pax
Actual Time							
Odometer Reading							

< Back



LM798

VEHICLE • 2020 MOTOR COACH IND...

Bayshore Freeway, Belmont, CA, 94002-2121

Feb 8, 2026 11:59 PM

Live Share

Sensors

Details

License Plate

VIN

[Edit attributes](#)

Diagnostics

Engine Hours 6342h 30m

Engine Check Light Off

Odometer (ECU) 158,250 mi

Fuel Level 90%

DEF Level 100%

Showing all drivers

Graph data

Feb 8, 12:00 AM → Feb 8, 11:59 PM

