



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: EOS Transportation Inc.

[REDACTED]

[REDACTED]

File: TCP - 25481 A (Active)

Date: August 28 2026

Citation #: T.2026-08-011

Case #: CSE-000842

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period from April 16, 2024, through April 23, 2026.

(1) Operated as a Charter-party carrier (TCP) after revocation of its authority in violation of Pub. Util. Code Section 5379. **[38 counts]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before September 17, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$6,000 pursuant to Pub. Util. Code Section 5378. Submit your payment online via TCP Portal (<https://tcpportal.cpuc.ca.gov/s/login/>) using a credit card, ACH or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document *"How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."*

If you fail to respond by September 17, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.



Lana Tran Courney, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 385-5513
E-mail address: Lana.Tran-Courney@cpuc.ca.gov

Attachments



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: TCP 25481 A (Active)

Citation #: T.2026-08-011

Date: August 28, 2026

Case #: CSE-842

I (we) hereby agree to comply with this citation dated August 28, 2026, and herewith pay the fine of \$6,000.00.

Bix Kaufman, CEO, Secretary, CFO
EOS Transportation Inc.

(Signature)

(Title)

(Date)

Payment is to be submitted online via TCP Portal (<https://tcpportal.cpuc.ca.gov/s/login/>) using a credit card, ACH, or check. Payment via credit card is recommended as it provides real-time verification, whereas ACH payments take two days to clear with the bank.

INVESTIGATION REPORT

CARRIER: EOS Transportation Inc.
California Secretary of State # 3223012

MEMBERS: Bix Kaufman, CEO, Secretary, CFO

AUTHORITY: TCP¹ - 25481 A (Active)

ADDRESS: [REDACTED]

PHONE/EMAIL: [REDACTED]

VEHICLES: 7

EMPLOYEE-DRIVERS: 5

PL&PD² INSURANCE: Philadelphia Indemnity Insurance Company
[REDACTED]
[REDACTED]

WKCP³ INSURANCE: Pie Insurance Company
[REDACTED]
[REDACTED]

DRUG CONSORTIUM: TAG/AMS, Inc.

¹ Charter-Party Carrier (TCP)

² Public Liability and Property Damage (PL&PD)

³ Workers' Compensation (WKCP)

INTRODUCTION

On February 12, 2026, TEB received a consumer complaint referral from the CPUC's External Affairs Division alleging EOS was operating with a revoked authority. On March 17, 2026, I was assigned to investigate the operations and practices of EOS Transportation Inc. (hereinafter referred to as EOS).

VIOLATION

The investigation for the period of April 16, 2024, to April 23, 2026, disclosed EOS violated the following provision of the Public Utilities (Pub. Util.) Code.

- **Operated as a charter-party carrier after revocation in violation of Pub. Util. Code Section 5379 [38 counts]**

On March 19, 2024, EOS was issued a "Notice of Impending Suspension for Delinquent Public Utilities Commission Transportation Reimbursement Account (PUCTRA) Report" via the TCP salesforce portal for failure to report 2023, Quarter 4, PUCTRA Fee Statements **[Attachments 1 and 2]**.

On Apr 16, 2024, EOS was issued an "Order of Suspension" via the TCP Salesforce portal **[Attachments 3 and 4]**.

On June 17, 2024, EOS was issued a second "Notice of Impending Suspension for Delinquent PUCTRA Report" via the TCP salesforce portal for failure to report 2024, Quarter 1, Public PUCTRA Fee Statements **[Attachments 5 and 6]**.

On July 15, 2024, EOS was issued an "Order of Revocation" via the TCP Salesforce portal for failure to pay or report quarterly user fees (PUCTRA)" **[Attachments 7 and 8]**.

On April 10, 2026, I called the complainant at the number listed on the complaint form and left a voicemail identifying myself and requesting to discuss the complaint. On April 13, 2026, the complainant returned my call and described his alleged observations of EOS operating while its authority was revoked.

On April 16, 2026, the complainant emailed me a Google Drive link containing nine video files allegedly depicting the accused illegal operation. The videos were alleged to show vehicles operated by EOS picking up or dropping off passengers [**Attachment 9**].

On April 24, 2026, EOS refiled for a TCP-A operating authority [**Attachment 10**], however, they did not have a valid permit from April 16, 2024, to April 23, 2026.

On July 8, 2026, I emailed EOS a data request via Outlook and Kiteworks to [REDACTED] and [REDACTED] seeking documentation of insurance coverage, workers' compensation coverage, drug consortium enrollment and test results, sub-carrier agreements, vehicle accident records, CHP terminal inspection reports, fictitious business name filings, waybills for intrastate TCP transportation between the dates of March 16, 2024, to May 24, 2026, and the total number of trips completed from March 16, 2024, to May 24, 2026 [**Attachment 11**].

On July 19, 2026, EOS sent a response to my data request via Kiteworks [**Attachment 12**]. The response included 41 waybills in a pdf file titled "Trip sheets 3-16-24 to 5-24-26." Between April 16, 2024, to April 24, 2026, EOS did not have an operating authority. Below are dates associated with 38 waybills provided by EOS, which indicate that it conducted passenger transportation during that period of time [**Attachment 13**].

TABLE 1 – Dates EOS operated without authority according to provided waybills

April 24, 2026	February 25, 2025	October 27, 2025	February 28, 2026
April 24, 2026	March 22, 2025	October 31, 2025	March 8, 2026
April 30, 2024	April 12, 2025	October 31, 2025	March 28, 2026
May 6, 2024	April 12, 2025	November 6, 2025	April 17, 2026
June 21, 2024	June 1, 2025	December 2, 2025	April 23, 2026
June 22, 2024	June 1, 2025	December 13, 2025	
August 23, 2024	June 1, 2025	January 10, 2026	
August 23, 2024	August 30, 2025	January 10, 2026	
October 19, 2024	October 11, 2025	February 7, 2026	
February 25, 2025	October 25, 2025	February 22, 2026	
February 25, 2025	October 25, 2025	February 24, 2026	

On July 31, 2026, EOS provided a written explanation via Kiteworks regarding why it operated during a period that it did not have an operating authority. EOS states that the lapse resulted from an oversight by a former business manager, who failed to file a Q4 2023 PUCTRA report. EOS stated the individual was later terminated for broader performance issues. Because payments for subsequent quarters were accepted, EOS believed their account was current, and that the suspension was a website error. After discovering the missed filing in December 2025, EOS stated they attempted to correct the issue but experienced delays due to challenges with the CPUC system and communication rounds with staff. EOS states the matter was resolved with assistance from a specialized consultant, and they re-established contact with CPUC Licensing in March 2026 to finalize audits and documentation. They report that all fees and filings have been brought up to date, and that new administrative staff and third-party compliance support have been put in place. **[Attachment 14]**.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 28, 2026, at Sacramento,

California.  _____

James Barbarick, Enforcement Analyst

LIST OF ATTACHMENTS

- Attachment 1. 3.19.24 Notice of Impending Suspension
- Attachment 2. 3.19.24 Notice of Impending Suspension (Salesforce Message History)
- Attachment 3. 4.16.24 Order of Suspension
- Attachment 4. 4.16.24 Order of Suspension (Salesforce Message History)
- Attachment 5. 6.17.24 Notice of Impending Suspension
- Attachment 6. 6.17.24 Notice of Impending Suspension (Salesforce Message History)
- Attachment 7. 7.15.24 Order of Revocation
- Attachment 8. 7.15.24 Order of Revocation (Salesforce Message History)
- Attachment 9. Screenshots from 2 of the 9 Videos Showing Alleged Illegal Operations
- Attachment 10. 4.24.26 EOS's operating authority
- Attachment 11. Data.Request_EOS Transportation INC_CSE-842
- Attachment 12. 7.19.26 EOS Data Request Response
- Attachment 13. EOS Provided Waybills (Period of non-operating authority)
- Attachment 14. CPUC Response 260731

Attachment 1

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: SANTA BARBARA WINE SHUTTLE

PSG0025481

ATTN:EOS TRANSPORTATION INC
[REDACTED]

TCP CLASS A CERTIFICATE

Notice of Impending Suspension for Delinquent PUCTRA Report

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter will be suspended on April 15, 2024.

Reason: Failure to pay quarterly fees (PUCTRA)

Pursuant to California Public Utilities Code § 421, the Commission shall annually determine a fee to be paid by every passenger stage corporation, charter-party carrier of passengers, pipeline corporation, for-hire vessel operator, common carrier vessel operator, railroad corporation, and commercial air operator, and every other common carrier and related business subject to the jurisdiction of the Commission. This fee is deposited into the **Public Utilities Commission Transportation Reimbursement Account (PUCTRA)**.

Pursuant to California Public Utilities Code § 423, every carrier and related business subject to California Public Utilities Code § 421 shall make the payments of the required fee in accordance with the following schedule:

(a) Every carrier and related business with annual gross intrastate revenues of **one hundred thousand dollars (\$100,000) or less** shall make payment of the fee to the commission on an annual basis on or before January 15.

(b) Every other carrier and related business not subject to subdivision (a) shall make payment of the fee on a **quarterly basis between the first and 15th days of July, October, January, and April.**

In addition, each carrier and related business must prepare and transmit a report, called a "PUCTRA Report," showing the gross intrastate operating revenue of the carrier or related business together with the fee established pursuant to California Public Utilities Code § 421.

Pursuant to California Public Utilities Code § 405, if any person or corporation is in default of the preparation and submission of any required report or the payment for a period of 30 days or more, the Commission may add to the amount of that estimated fee a penalty not to exceed 25 percent of the amount owed.

"Gross intrastate revenue" includes all compensation for the transportation or storage of property or the transportation of persons when both the origin and destination of the transportation or the performance of the service is within this state, and shall not include compensation for the transportation of persons or property in interstate or foreign commerce or the transportation of vehicles by ferries."

SUBMITTING YOUR PUCTRA REPORT OF GROSS INTRASTATE REVENUE IS REQUIRED EVEN IF NO REVENUE HAS BEEN EARNED DURING THE REPORTING PERIOD. SUBMITTING YOUR PUCTRA REPORT IS STILL REQUIRED EVEN IF NO FEES ARE DUE. IT IS STILL REQUIRED TO BE SUBMITTED DURING A PERIOD OF VOLUNTARY SUSPENSION.

You must submit your required PUCTRA Report, and any accompanying fees if due, using your CPUC Transportation Carrier Portal Account. To access your account, visit: <https://tcpportal.cpuc.ca.gov/s/login/>. For assistance, visit the Help/FAQ page: <https://tcpportal.cpuc.ca.gov/TCP/s/help-faqs>

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

Date: Mar 19, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Attachment 2

7/23/26, 10:19 AM

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report | Salesforce

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report

Delete

Message

Details

Information

Related To

[00050817 \(/lightning/r/8008z000000pCJAAAY/view\)](#)

Status

Sent

Message Date

3/19/2024 9:33 AM

Last Modified By

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Created By

[Amny Mabee \(/lightning/r/00510000008x1AAAS/view\)](#), 3/19/2024 9:33 AM

Address Information

From Address

[tcportal@cpuc.ca.gov \(mailto:tcportal@cpuc.ca.gov\)](#)

From Name

Transportation Carrier Portal

To Address

CC Address

BCC Address

Message Content

Subject

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report

HTML Body

Text Body

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCportal@CPUC.CA.GOV (mailto:TCportal@CPUC.CA.GOV) WILL NOT RECEIVE A RESPONSE. ***

Hello:

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter will be suspended effective 4/15/2024.

• Failure to submit your Public Utilities Commission Transportation Reimbursement Account (PUCTRA) Fee Statement and any applicable fees for the following period: Q4 2023

Pursuant to California Public Utilities Code § 405, if your PUCTRA Fee Statement and any applicable fees are not received BEFORE 2/15/2024, a 25% penalty will be imposed on the amount owed.

To access your account, visit the CPUC Transportation Carrier Portal at: <https://www.cpuc.ca.gov/tcportal> (<https://www.cpuc.ca.gov/tcportal>). Visit the Help/FAQ page for more information on how to use the system. For help in submitting PUCTRA, visit <https://tcportal.cpuc.ca.gov/TCPS/article/Transportation-Carriers-How-to-Submit-a-PUCTRA->

Related

Attachments

PSG0025481_00050817-Active.pdf
Mar 19, 2024 • 103KB • pdf
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(/lightning/r/EmailMessage/02s8z000003F1U0HAAW/related/Comb...

Senders

[BRI KAUFMAN \(/light...](#)

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Other Related People (0)

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Contract

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7/23/26, 10:19 AM

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report | Salesforce

[Fees Report \(https://tcpportal.cpuc.ca.gov/TCP/s/article/Transportation-Carriers-How-to-Submit-a-PUCTRA-Fees-Report\)](https://tcpportal.cpuc.ca.gov/TCP/s/article/Transportation-Carriers-How-to-Submit-a-PUCTRA-Fees-Report).

Thank you,

CPUC - Cashiering Unit

tcp-cashiering@cpuc.ca.gov (<mailto:tcp-cashiering@cpuc.ca.gov>)

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORAL@CPUC.CA.GOV (<mailto:TCPORAL@CPUC.CA.GOV>) WILL NOT RECEIVE A RESPONSE. ***

Potential Connections (0)

Attachment 3

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: SANTA BARBARA WINE SHUTTLE

PSG0025481

ATTN:EOS TRANSPORTATION INC



CPUC Order of Suspension

This is notice from the California Public Utilities Commission (CPUC) that the **TCP CLASS A CERTIFICATE** listed on this letter is suspended.

The table below lists the reason(s) for suspension; the effective date of the suspension(s); and the date the permit/certificate will be revoked if the reason(s) for suspension are not resolved.

Suspension Reasons		
Reason	Suspension Date	Revocation Date
Failure to pay or report quarterly user fees (PUCTRA) - Q42023	April 16, 2024	July 15, 2024

While voluntary suspensions may stay in effect until the permit or certificate expires, it may be revoked sooner for other reasons including failing to pay transportation user fees (PUCTRA) or failing to submit your annual CHP terminal safety inspection request(s).

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

A carrier whose certificate or permit is suspended due to failing to pass a vehicle inspection by the California Highway Patrol (CHP) (California Public Utilities Code § 5378.5, Commission Resolution TL-18336) may obtain a reinspection of its terminal and vehicles by the CHP by submitting a written request for reinstatement to CPUC and paying a reinstatement fee of one thousand dollars (\$1,000). (California Public Utilities Code § 5378.5(b)). Upon receipt of a written recommendation from CHP to suspend a carrier's operating authority, a carrier may request a hearing of the suspension by making a written request to CPUC and the CHP showing cause why the suspension should not be continued.

If your suspension is due to failing to maintain insurance, you must contact your insurance provider to reinstate your policy on-file with the CPUC.

Date: Apr 16, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Attachment 4

7/23/25, 10:24 AM

CPUC Notice of Suspended Operating Authority | Salesforce

CPUC Notice of Suspended Operating Authority

Delete

Message

Details

Information

Related To

[00050817 \(/lightning/r/8008z000000pQIAAY/view\)](#)

Status

Sent

Message Date

4/16/2024 8:31 AM

Last Modified By

[Amy Mabree \(/lightning/r/00510000008ix1AAS/view\)](#), 4/16/2024 8:31 AM

Created By

[Amy Mabree \(/lightning/r/00510000008ix1AAS/view\)](#), 4/16/2024 8:31 AM

Address Information

From Address

[tcportal@cpuc.ca.gov \(mailto:tcportal@cpuc.ca.gov\)](#)

From Name

Transportation Carrier Portal

To Address

CC Address

BCC Address

Message Content

Subject

CPUC Notice of suspended Operating Authority

HTML Body

Hello BIX KAUFMAN,

This is a message from the California Public Utilities Commission (CPUC). Attached to this e-mail is written notice regarding the suspension of your operating authority(s) effective April 16, 2024.

Unless the suspension was requested voluntarily, if the reason(s) for the suspension are not resolved by July 15, 2024, the operating authority will be revoked. Voluntary suspensions may stay in effect without becoming revoked until the operating authority expires.

To access your account, visit the CPUC Transportation Carrier Portal at: <https://tcportal.cpuc.ca.gov>. Visit the Help/FAQ page for more information on how to use the system.

Thank you,

CPUC Transportation Licensing Section

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV WILL NOT RECEIVE A RESPONSE ***

Text Body

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PSG0025481_00050817-Suspended.pdf

Apr 16, 2024 • 103KB • pdf

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View All

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BIX KAUFMAN (/lightning/r/00510000008ix1AAS/view)

Type: Contact

View All

[\(/lightning/r/EmailMessage/02s8z000003MXTCAA4/related/EmailM...](#)

Other Related People (0)

Related To (1)

[00050817 \(/lightning/r/8008z000000pQIAAY/view\)](#)

Contract

<https://ca-cpuc.lightning.force.com/lightning/r/EmailMessage/02s8z000003MXTCAA4/view?ws=%2Flightning%2Fr%2FContract%2F8008z000000pQIAAY/view>

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7/23/26, 10:24 AM

CPUC Notice of Suspended Operating Authority | Salesforce

Hello BIX KAUFMAN,

Potential Connections (0)

This is a message from the California Public Utilities Commission (CPUC). Attached to this e-mail is written notice regarding the suspension of your operating authority(s) effective April 16, 2024.

Unless the suspension was requested voluntarily, if the reason(s) for the suspension are not resolved by July 15, 2024, the operating authority will be revoked. Voluntary suspensions may stay in effect without becoming revoked until the operating authority expires.

To access your account, visit the CPUC Transportation Carrier Portal at:
<https://tcportal.cpuc.ca.gov> (<https://tcportal.cpuc.ca.gov>). Visit the Help/FAQ page for more information on how to use the system.

Thank you,

CPUC Transportation Licensing Section

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV (<mailto:TCPORTAL@CPUC.CA.GOV>) WILL NOT RECEIVE A RESPONSE. ***

Attachment 5

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: SANTA BARBARA WINE SHUTTLE

PSG0025481

ATTN:EOS TRANSPORTATION INC



TCP CLASS A CERTIFICATE

Notice of Impending Suspension for Delinquent PUCTRA Report

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter will be suspended on July 15, 2024.

Reason: Failure to pay quarterly fees (PUCTRA)

Pursuant to California Public Utilities Code § 421, the Commission shall annually determine a fee to be paid by every passenger stage corporation, charter-party carrier of passengers, pipeline corporation, for-hire vessel operator, common carrier vessel operator, railroad corporation, and commercial air operator, and every other common carrier and related business subject to the jurisdiction of the Commission. This fee is deposited into the **Public Utilities Commission Transportation Reimbursement Account (PUCTRA)**.

Pursuant to California Public Utilities Code § 423, every carrier and related business subject to California Public Utilities Code § 421 shall make the payments of the required fee in accordance with the following schedule:

(a) Every carrier and related business with annual gross intrastate revenues of **one hundred thousand dollars (\$100,000) or less** shall make payment of the fee to the commission on an annual basis on or before January 15.

(b) Every other carrier and related business not subject to subdivision (a) shall make payment of the fee on a **quarterly basis between the first and 15th days of July, October, January, and April**.

In addition, each carrier and related business must prepare and transmit a report, called a "PUCTRA Report," showing the gross intrastate operating revenue of the carrier or related business together with the fee established pursuant to California Public Utilities Code § 421.

Pursuant to California Public Utilities Code § 405, if any person or corporation is in default of the preparation and submission of any required report or the payment for a period of 30 days or more, the Commission may add to the amount of that estimated fee a penalty not to exceed 25 percent of the amount owed.

"Gross intrastate revenue" includes all compensation for the transportation or storage of property or the transportation of persons when both the origin and destination of the transportation or the performance of the service is within this state, and shall not include compensation for the transportation of persons or property in interstate or foreign commerce or the transportation of vehicles by ferries."

SUBMITTING YOUR PUCTRA REPORT OF GROSS INTRASTATE REVENUE IS REQUIRED EVEN IF NO REVENUE HAS BEEN EARNED DURING THE REPORTING PERIOD. SUBMITTING YOUR PUCTRA REPORT IS STILL REQUIRED EVEN IF NO FEES ARE DUE. IT IS STILL REQUIRED TO BE SUBMITTED DURING A PERIOD OF VOLUNTARY SUSPENSION.

You must submit your required PUCTRA Report, and any accompanying fees if due, using your CPUC Transportation Carrier Portal Account. To access your account, visit: <https://tcportal.cpuc.ca.gov/s/login/>. For assistance, visit the Help/FAQ page: <https://tcportal.cpuc.ca.gov/TCP/s/help-faqs>

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

Date: Jun 17, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

tcp-cashiering@cpuc.ca.gov

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report | Salesforce

<https://ca-cpuc.lightning.force.com/lightning/r/EmailMessage/02s8z000003dY3MAAU/view?ws=%2Flightning%2Fr%2FContract%2F8008z0000000pQ...> 1/2

7/23/26, 10:31 AM

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report | Salesforce

[Fees Report \(https://tcpportal.cpuc.ca.gov/TCP/s/article/Transportation-Carriers-How-to-Submit-a-PUCTRA-Fees-Report\)](https://tcpportal.cpuc.ca.gov/TCP/s/article/Transportation-Carriers-How-to-Submit-a-PUCTRA-Fees-Report).

Thank you,

CPUC - Cashiering Unit

tcp-cashiering@cpuc.ca.gov (<mailto:tcp-cashiering@cpuc.ca.gov>)

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORAL@CPUC.CA.GOV (<mailto:TCPORAL@CPUC.CA.GOV>) WILL NOT RECEIVE A RESPONSE. ***

Potential Connections (0)

Attachment 7

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: SANTA BARBARA WINE SHUTTLE

PSG0025481

ATTN:EOS TRANSPORTATION INC

TCP CLASS A CERTIFICATE

Order of Revocation

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **July 15, 2024**.

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Jul 15, 2024

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

Revocation Reasons

Reason	Revocation Date
Failure to pay or report quarterly user fees (PUCTRA)	July 15, 2024

Attachment 8

7/23/26, 10:39 AM

CPUC Notice of Revoked Operating Authority | Salesforce

CPUC Notice of Revoked Operating Authority

Delete

MessageDetails

Information

Related To

00050817 (/lightning/r/8008z000000pOTAAY/view)

Status

Sent

Message Date

7/15/2024 10:26 AM

Last Modified By

Ammy Mabce (/lightning/r/005t0000008lx1AAAS/view), 7/15/2024 10:26 AM

Created By

Ammy Mabce (/lightning/r/005t0000008lx1AAAS/view), 7/15/2024 10:26 AM

Address Information

From Address

tportal@cpuc.ca.gov (/mailto:tportal@cpuc.ca.gov)

From Name

Transportation Carrier Portal

To Address

[REDACTED]

CC Address

BCC Address

Message Content

Subject

CPUC Notice of Revoked Operating Authority

HTML Body

Related

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(1) (/lightning/r/EmailMessage/02scs000000g...)

PSG0025481_00050817-Revoked.pdf

Jul 15, 2024 • 103 KB • pdf

/lightning/r/ContentDocument/069cs000000W6VOAAQ/view

View All

(/lightning/r/EmailMessage/02scs000000gulyAAI/related/Combine...

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Type: Contact

View All

(/lightning/r/EmailMessage/02scs000000gulyAAI/related/EmailMes...

Other Related People (0)

Related To (1)

00050817 (/lightning/r/8008z0000000p...

Contract

7/23/26, 10:39 AM

CPUC Notice of Revoked Operating Authority | Salesforce

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV WILL NOT RECEIVE A RESPONSE. CONTACT LICENSING@CPUC.CA.GOV FOR ASSISTANCE***

Potential Connections (0)

Account Name: EOS TRANSPORTATION INC

Contract Name: TCP CLASS A CERTIFICATE

Hello:

This is a message from the California Public Utilities Commission (CPUC) Transportation Licensing Section. Attached to this e-mail is written notice regarding the suspension of your operating authority(s) effective July 15, 2024

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked: [Transportation Carriers - How to Request Reinstatement from Revocation](#)

To access your Account, visit the CPUC Transportation Carrier Portal at: <https://tcportal.cpuc.ca.gov/>

Visit the Help/FAQ page for more information on how to use the system at <https://tcportal.cpuc.ca.gov/TCPs/help-faq>.

Thank you,

CPUC Transportation Licensing

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV WILL NOT RECEIVE A RESPONSE

Text Body

*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV (mailto:TCPORTAL@CPUC.CA.GOV) WILL NOT RECEIVE A RESPONSE. CONTACT LICENSING@CPUC.CA.GOV (mailto:LICENSING@CPUC.CA.GOV) FOR ASSISTANCE***

Account Name: EOS TRANSPORTATION INCContract Name: TCP CLASS A CERTIFICATEHello:This is a message from the California Public Utilities Commission (CPUC) Transportation Licensing Section. Attached to this e-mail is written notice regarding the suspension of your operating authority(s) effective July 15, 2024There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked:Transportation Carriers - How to Request Reinstatement from RevocationTo access your Account, visit the CPUC Transportation Carrier Portal at: <https://tcportal.cpuc.ca.gov/Visit> (<https://tcportal.cpuc.ca.gov/Visit>) the Help/FAQ page for more information on how to use the system at <https://tcportal.cpuc.ca.gov/TCPs/help-faq> (<https://tcportal.cpuc.ca.gov/TCPs/help-faq>).

Thank you,CPUC Transportation Licensing

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Attachment 9



Attachment 10

8/14/26, 10:59 AM

00063452 | Contract | Salesforce

Contract
00063452

Change Contract Status

Extend Contract

Printable View

Account Name	Stat...	Contract Star...	Contract End...	Contract Term (m...
EOS TRANSPORTATION INC. (/lightning/r/Account/001t...	Ac...	4/24/2026	4/24/2029	36

in vbb...

Active

Draft

Revoked

Suspended

Expired

Revoked -...

Denied

Details

Suspension/Revocation List

Audit Log

Related

Contract Name

TCP A CERTIFICATE

Account Name

[EOS TRANSPORTATION INC. \(/lightning/r/Account/001t000000g7xUTAAY/view\)](#)

Contract Start Date

4/24/2026

Contract End Date

4/24/2029

Status

Active

Authority Status Reason ⓘ

Contract Term (months)

36

Contract Number

00063452

Contract Owner

[Sandra Baron \(/lightning/r/User/005t00000008x1nAAC/view\)](#)

Transferred ⓘ

Product ⓘ

[TCP A CERTIFICATE \(/lightning/r/Product2/01tt00000000t0YAAQ/view\)](#)

Price Book

PSG Account Name

Attachment 11

STATE OF CALIFORNIA

GAVIN NEWSOM, Governor

PUBLIC UTILITIES COMMISSION

605 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 8, 2026,

TCP #: TCP-25481 A (Active)
Case #: CSE-000842

EOS Transportation Inc.
DBA: Santa Barbara Wine Shuttle
Attn: Bix Kaufman
[REDACTED]

Subject: Data Request No. 1

Dear Bix Kaufman:

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the Commission's records for intrastate transportation carriers that are regulated by the Commission.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Public Utilities Code Section 5389, TEB is requesting a review of the Charter-Party intrastate transportation records for EOS Transportation Inc. Failure to provide access to records is a misdemeanor punishable by a maximum of \$5,000, where each violation is a separate and distinct offense (Public Utilities Code Section 2110).

I am requesting that you present your documents listed below and send them via the Commission's secure File Transfer Protocol (Kiteworks), <https://cpucftp.cpuc.ca.gov>, to the undersigned at James.barbarick@cpuc.ca.gov by Wednesday, July 22, 2026, close of business.

1. Evidence of current Public Liability and Property Damage insurance coverage showing liability limits, vehicles schedules, and insured drivers.
2. Evidence of current workers' compensation insurance (WKCP) coverage, with employee list and classifications.

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



3. Current service agreement with your Drug Consortium (Federal Department of Transportation (DOT) and non-DOT) and a list of all drivers enrolled with enrollment and termination dates.
4. Pre-employment and random drug test results for all your drivers from March 16, 2024, to May 24, 2026.
5. List of all current sub-carriers and sub-carrier agreements.
6. Years 2024, 2025 and 2026 vehicle accident records including insurance loss runs showing dates of accidents and drivers' names.
7. Years 2024, 2025 and 2026 of California Highway Patrol terminal inspection reports.
8. List of names and copies of file stamped statements for all Fictitious Business Names (aka doing business as [dba]) registered for use in California.
9. Waybills for all intrastate TCP transportation, including transportation performed as EOS Transportation Inc., from March 16, 2024, to May 24, 2026.
10. Please provide a list with the total number of trips completed from March 16, 2024, to May 24, 2026.

If you have any questions, please do not hesitate to call or e-mail me.

Respectfully,

James Barbarick
Enforcement Analyst

Consumer Protection & Enforcement Division
California Public Utilities Commission
O 916-336-0534
www.cpuc.ca.gov | James.barbarick@cpuc.ca.gov

cc: Lana Tran Courney, Program and Project Supervisor

Attachment 12

7/23/26, 10:39 AM

CPUC Notice of Revoked Operating Authority | Salesforce

CPUC Notice of Revoked Operating Authority

Delete

Message

Details

Information

Related To

[00050817 \(/lightning/r/8008z0000000pOTAAY/view\)](#)

Status

Sent

Message Date

7/15/2024 10:26 AM

Last Modified By

[Ammy Mabee \(/lightning/r/005t00000008lx1AAAS/view\)](#), 7/15/2024 10:26 AM

Created By

[Ammy Mabee \(/lightning/r/005t00000008lx1AAAS/view\)](#), 7/15/2024 10:26 AM

Address Information

From Address

tcportal@cpuc.ca.gov (<mailto:tcportal@cpuc.ca.gov>)

From Name

Transportation Carrier Portal

To Address

[REDACTED]

CC Address

BCC Address

Message Content

Subject

CPUC Notice of Revoked Operating Authority

HTML Body

Related

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PSG0025481_00050817-Revoked.pdf

Jul 15, 2024 • 103 KB • pdf

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View All

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Type: Contact

View All

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Other Related People (0)

Related To (1)

[00050817 \(/lightning/r/8008z0000000p...](#)

Contract

7/23/26, 10:39 AM

CPUC Notice of Revoked Operating Authority | Salesforce

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Potential Connections (0)

Account Name: EOS TRANSPORTATION INC

Contract Name: TCP CLASS A CERTIFICATE

Hello:

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Thank you,

CPUC Transportation Licensing

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Text Body

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Account Name: EOS TRANSPORTATION INCContract Name: TCP CLASS A CERTIFICATEHello:This is a message from the California Public Utilities Commission (CPUC) Transportation Licensing Section. Attached to this e-mail is written notice regarding the suspension of your operating authority(s) effective July 15, 2024There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked:Transportation Carriers - How to Request Reinstatement from RevocationTo access your Account, visit the CPUC Transportation Carrier Portal at: <https://tcportal.cpuc.ca.gov/Visit> (<https://tcportal.cpuc.ca.gov/Visit>) the Help/FAQ page for more information on how to use the system at <https://tcportal.cpuc.ca.gov/TCPs/help-faq> (<https://tcportal.cpuc.ca.gov/TCPs/help-faq>)

Thank you,CPUC Transportation Licensing

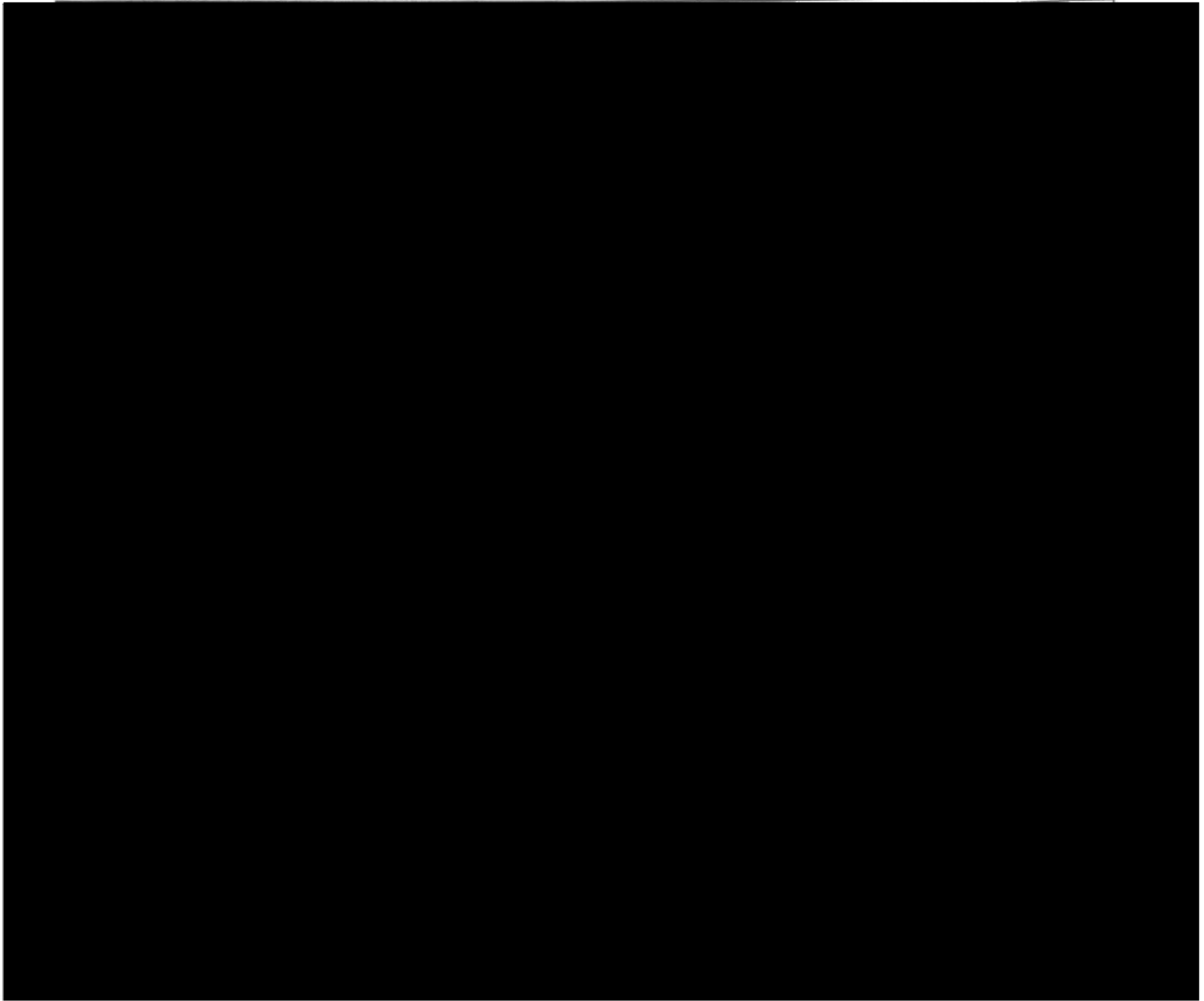
*** THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TCPORTAL@CPUC.CA.GOV (mailto:TCPORTAL@CPUC.CA.GOV) WILL NOT RECEIVE A RESPONSE. CONTACT LICENSING@CPUC.CA.GOV (mailto:LICENSING@CPUC.CA.GOV) FOR ASSISTANCE***

Attachment 13



TCP-25481 A

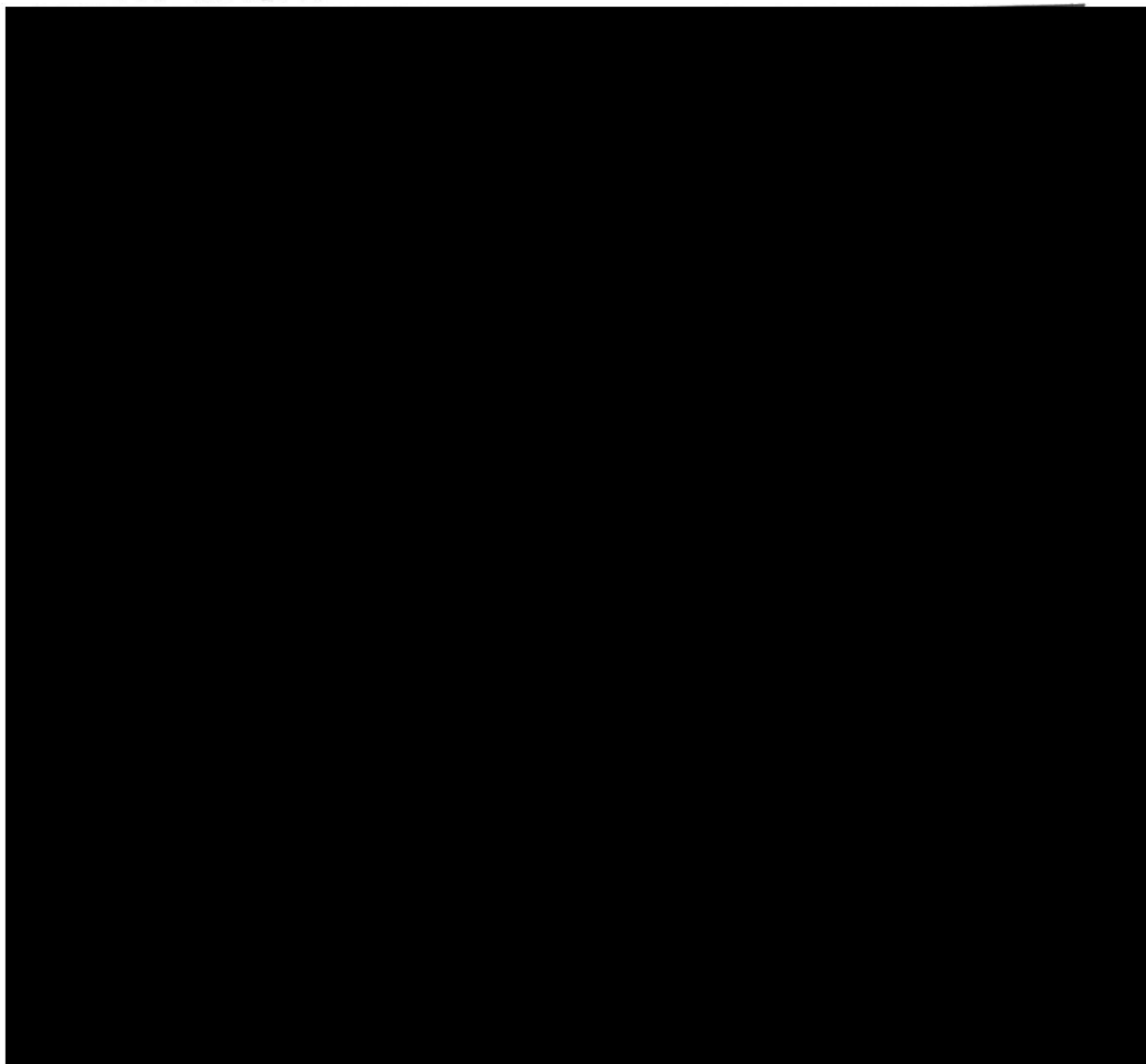
Pick-up Date:	04/24/2024 - Wed
Pick-up Time:	10:30 AM
Spot Time:	10:15 AM
Reservation#	17072 CH





TCP-25481 A

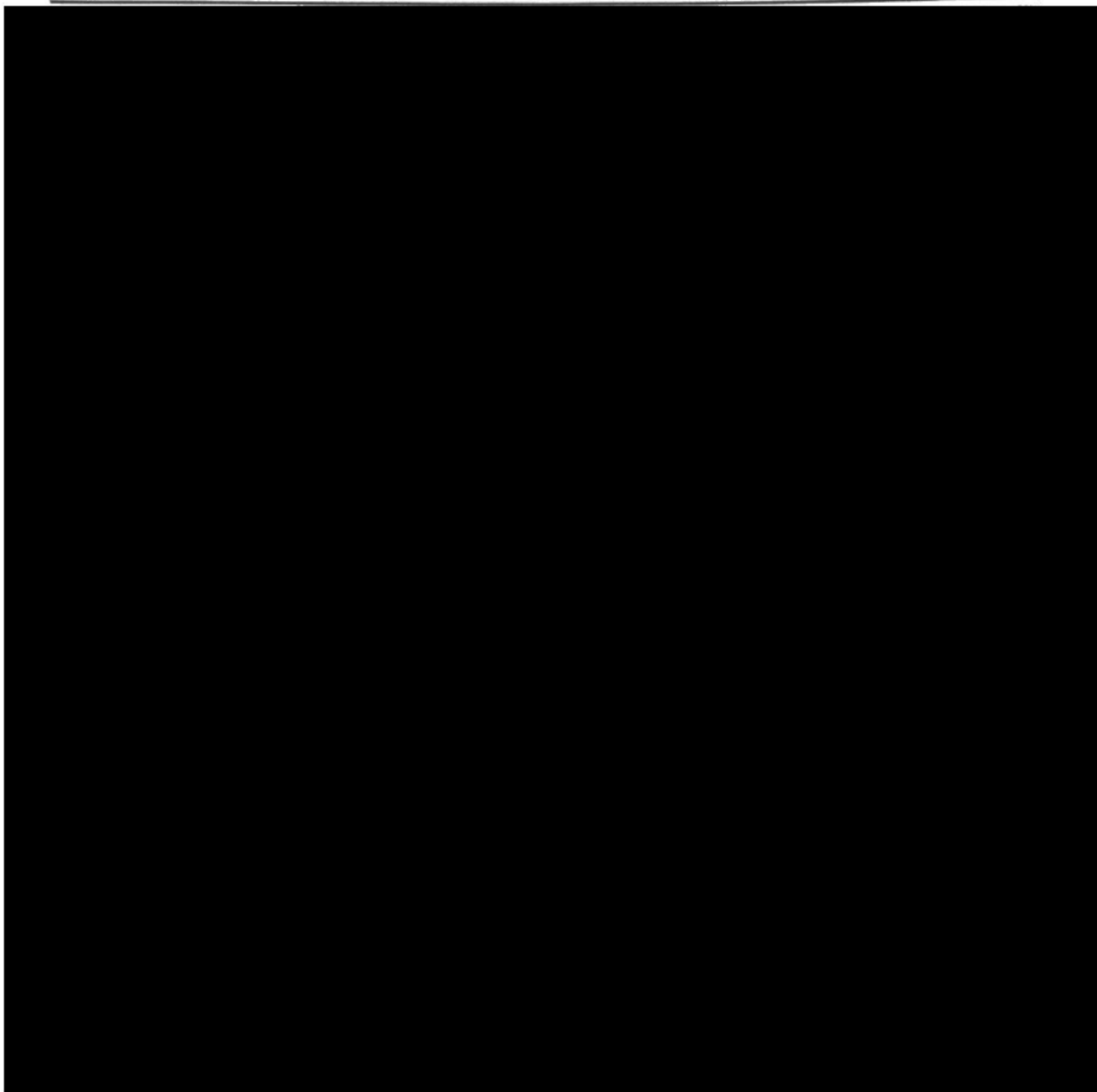
Pick-up Date:	04/24/2024 - Wed
Pick-up Time:	10:30 AM
Spot Time:	10:15 AM
Reservation#	17073 CH





TCP-25481 A

Pick-up Date:	04/30/2024 - Tue
Pick-up Time:	09:15 AM
Spot Time:	09:00 AM
Reservation#	17060 CH





TCP-25481 A

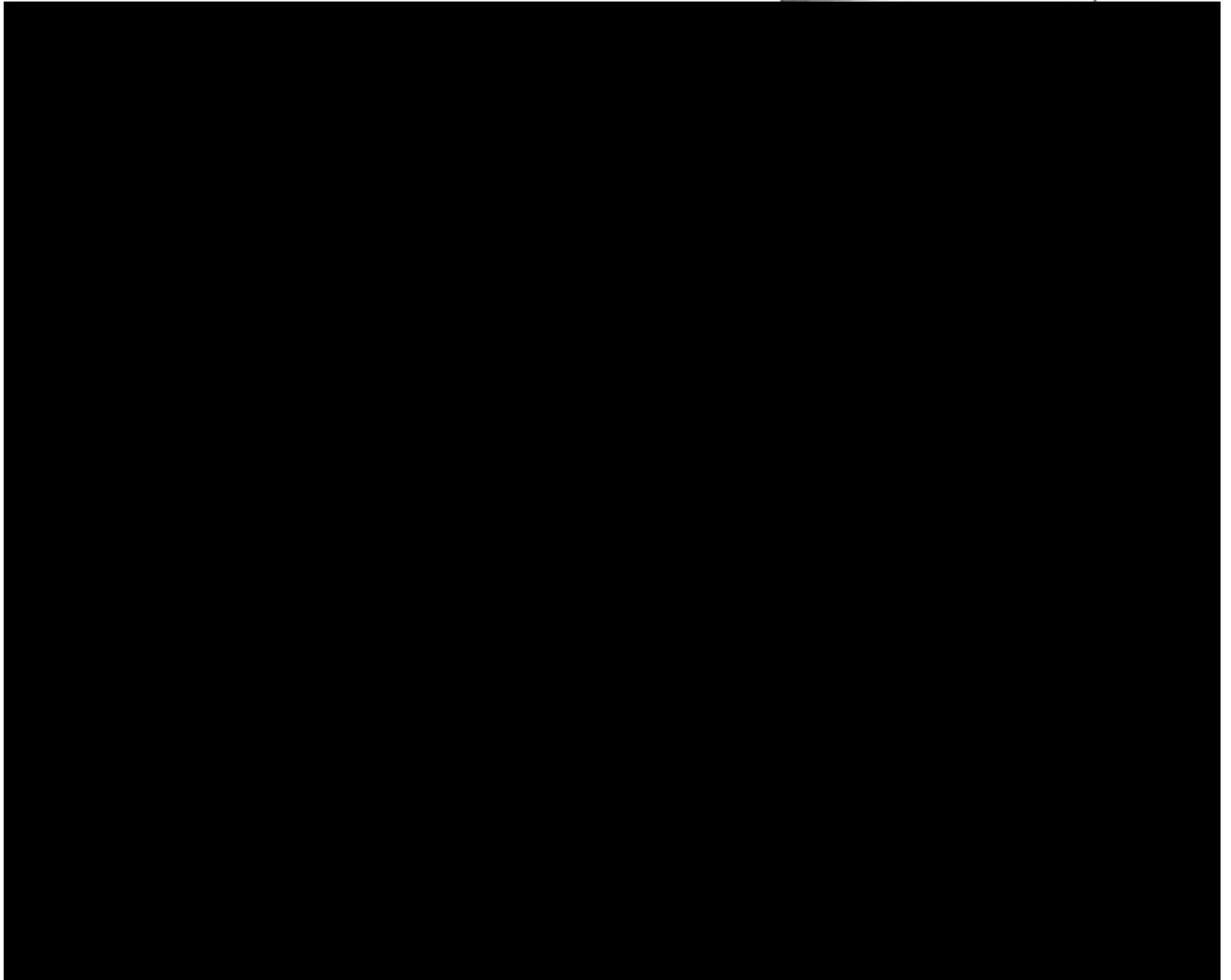
Pick-up Date:	05/06/2024 - Mon
Pick-up Time:	09:15 AM
Spot Time:	09:00 AM
Reservation#	17215 CH





Pick-up Date: 06/21/2024 - Fri
Pick-up Time: 11:30 AM
Spot Time: 11:15 AM
Reservation# 17094 CH

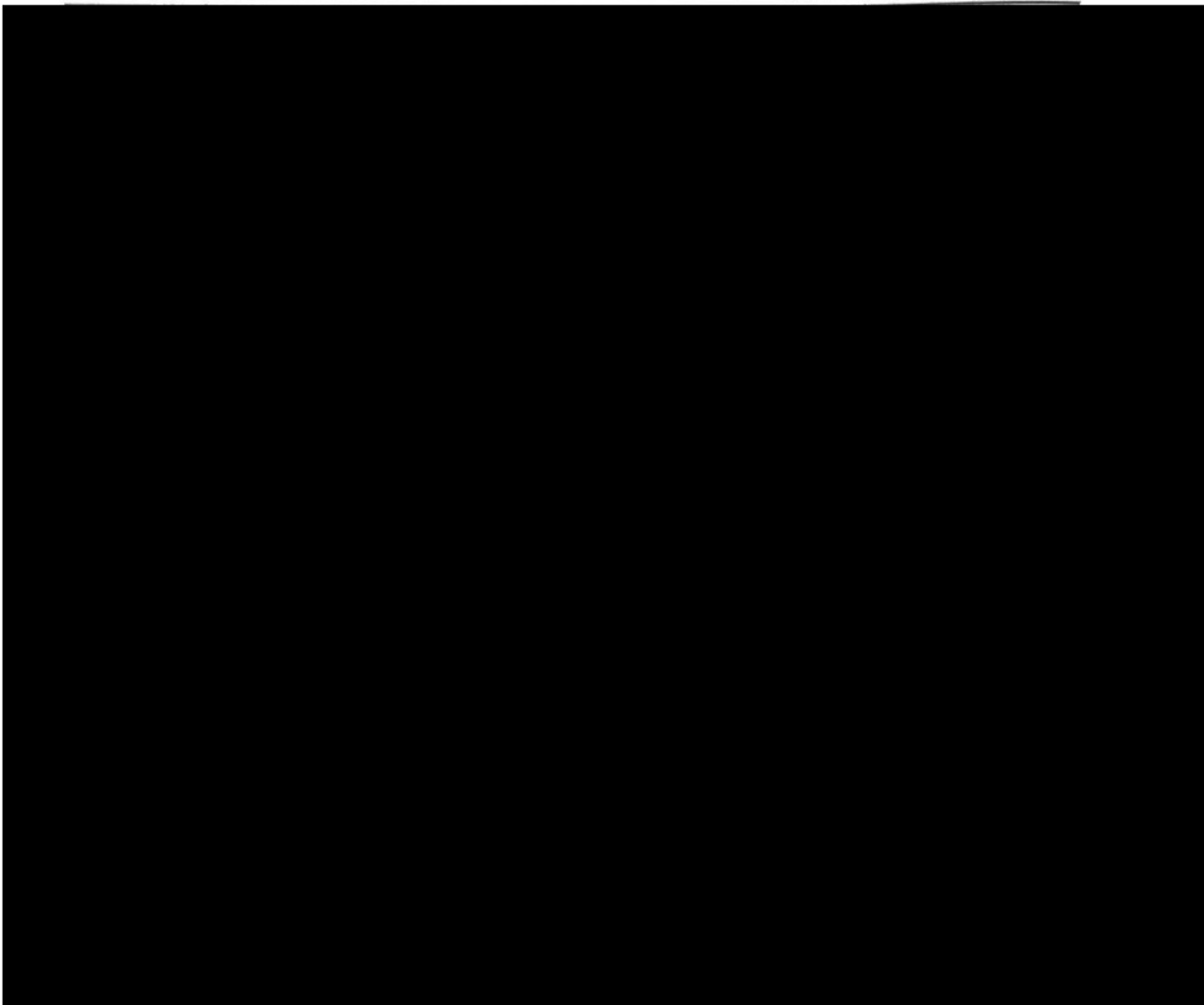
TCP-25481 A





TCP-25481 A

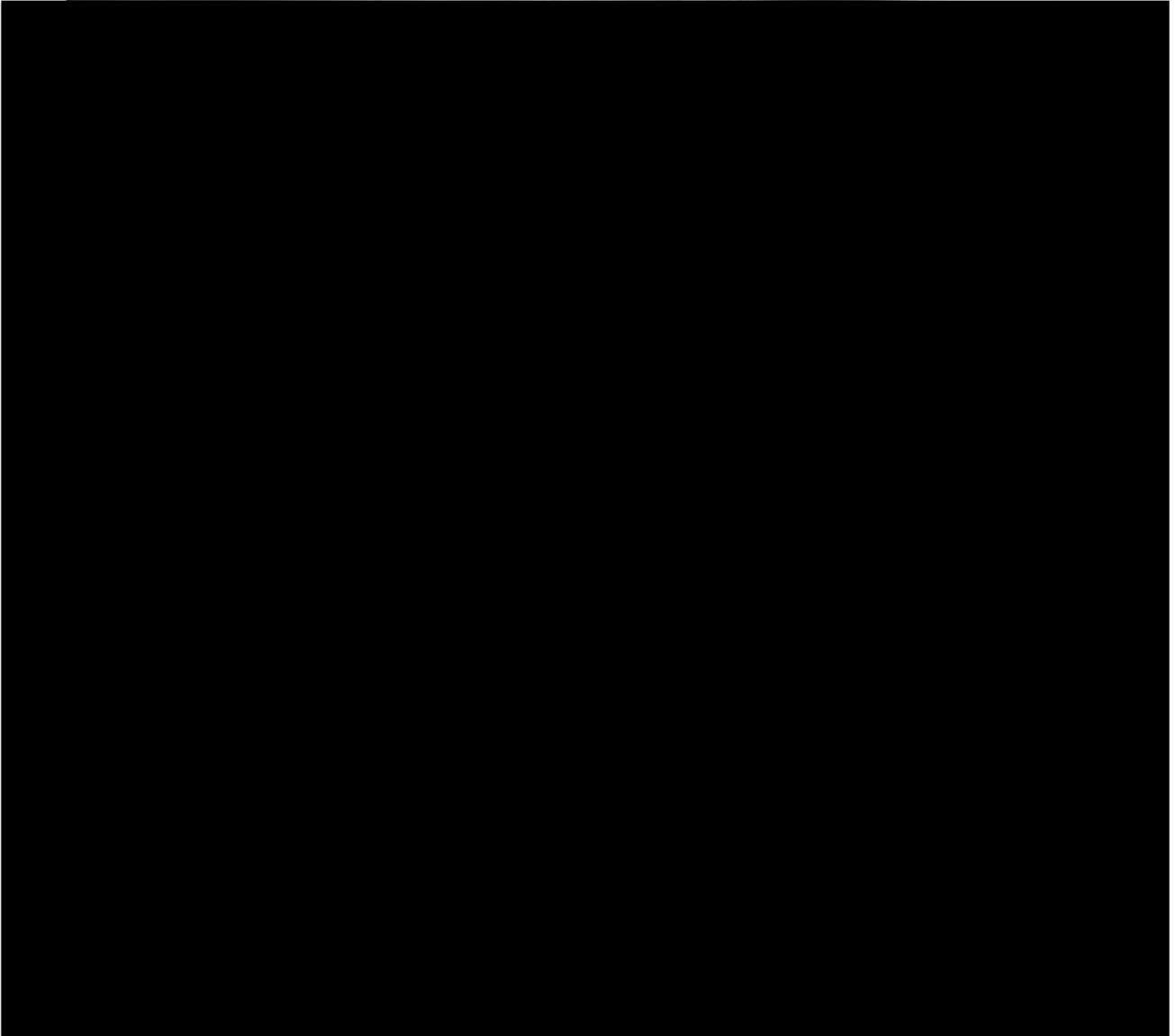
Pick-up Date:	06/22/2024 - Sat
Pick-up Time:	09:45 AM
Spot Time:	09:30 AM
Reservation#	17037 CH





TCP-25481 A

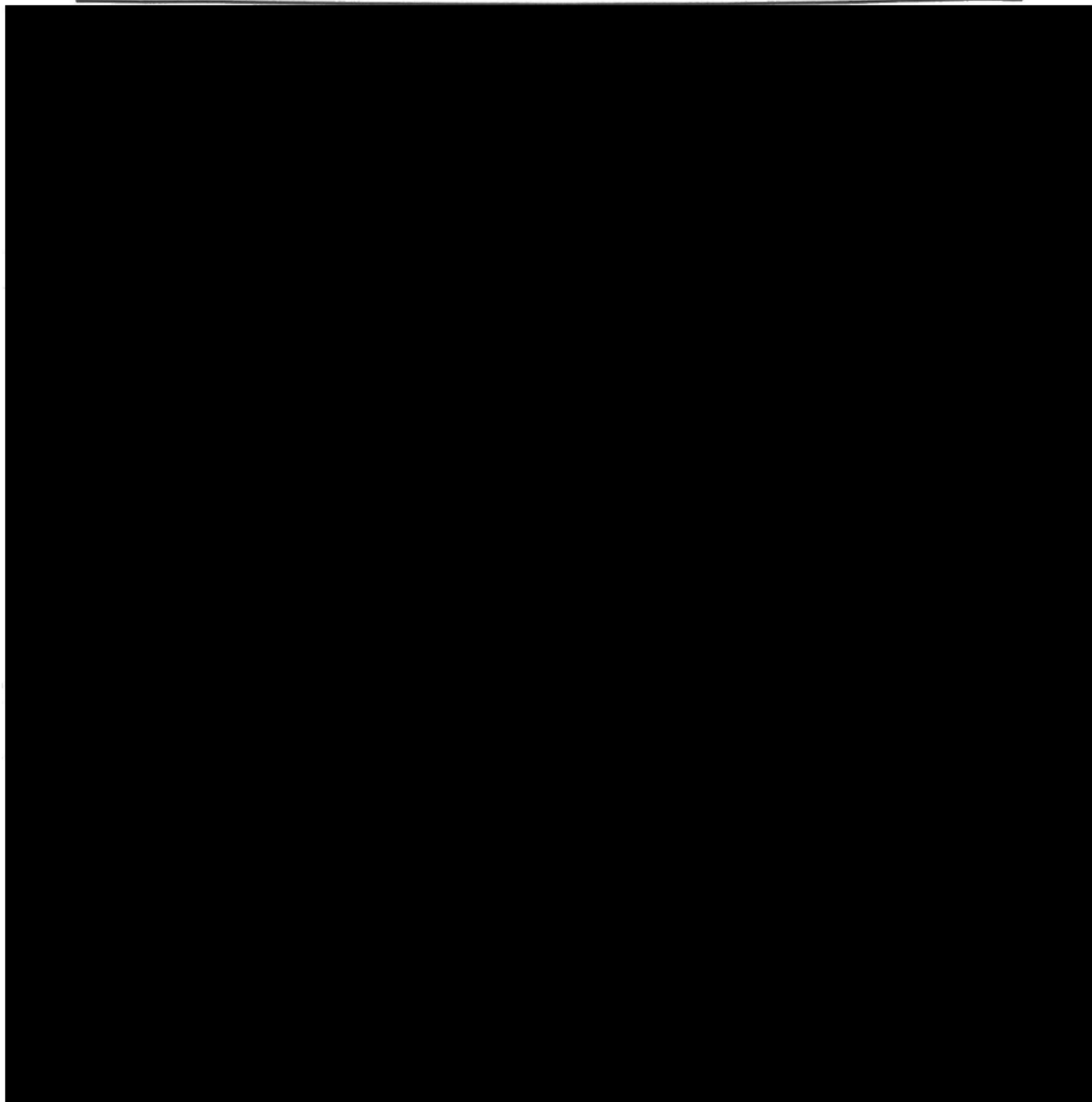
Pick-up Date:	08/23/2024 - Fri
Pick-up Time:	01:30 PM
Spot Time:	01:15 PM
Drop-Off Time:	05:30 PM
Reservation#	17121 WED





TCP-25481 A

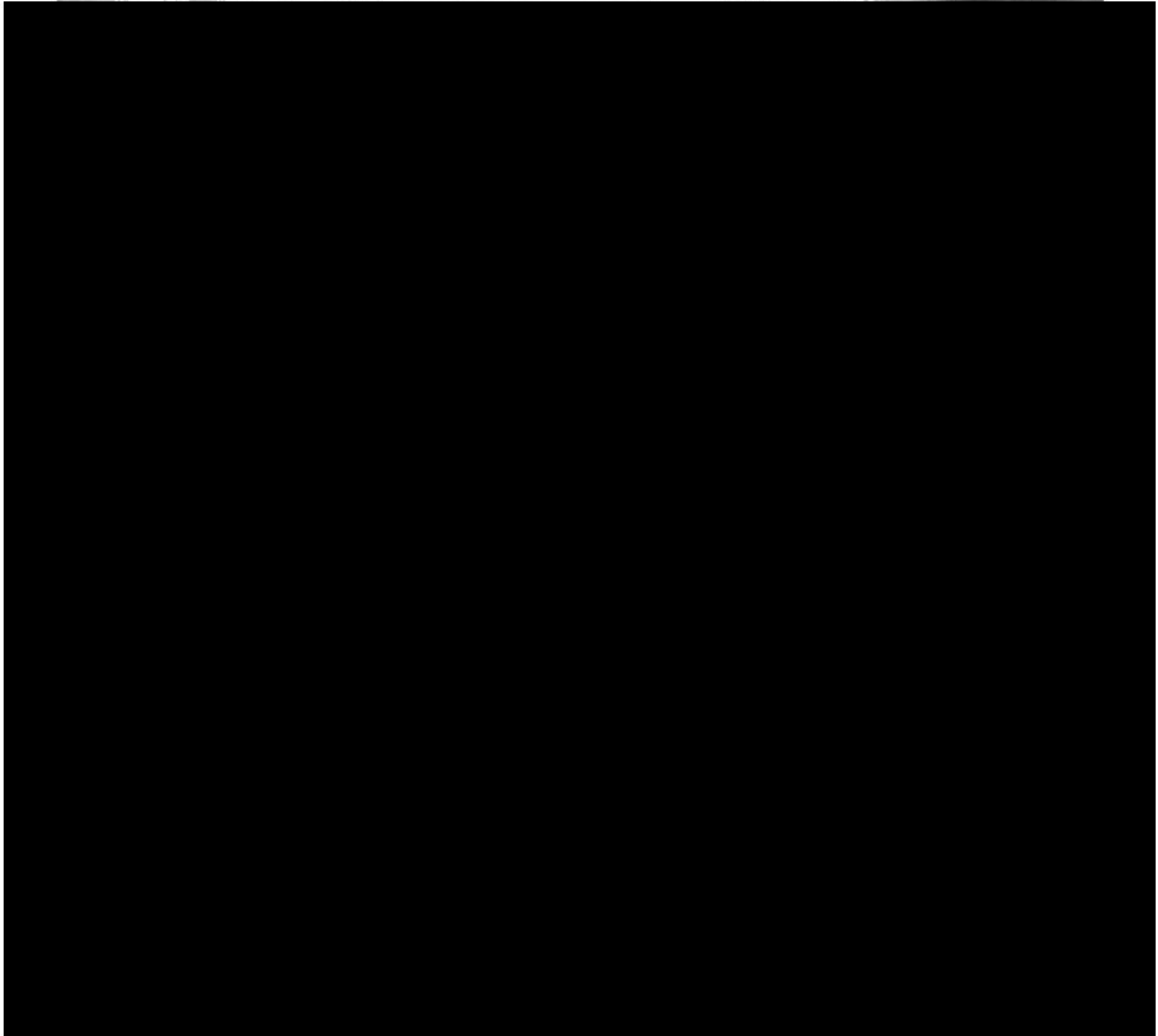
Pick-up Date:	08/23/2024 - Fri
Pick-up Time:	02:00 PM
Spot Time:	01:30 PM
Reservation#	17079 WED





TCP-25481 A

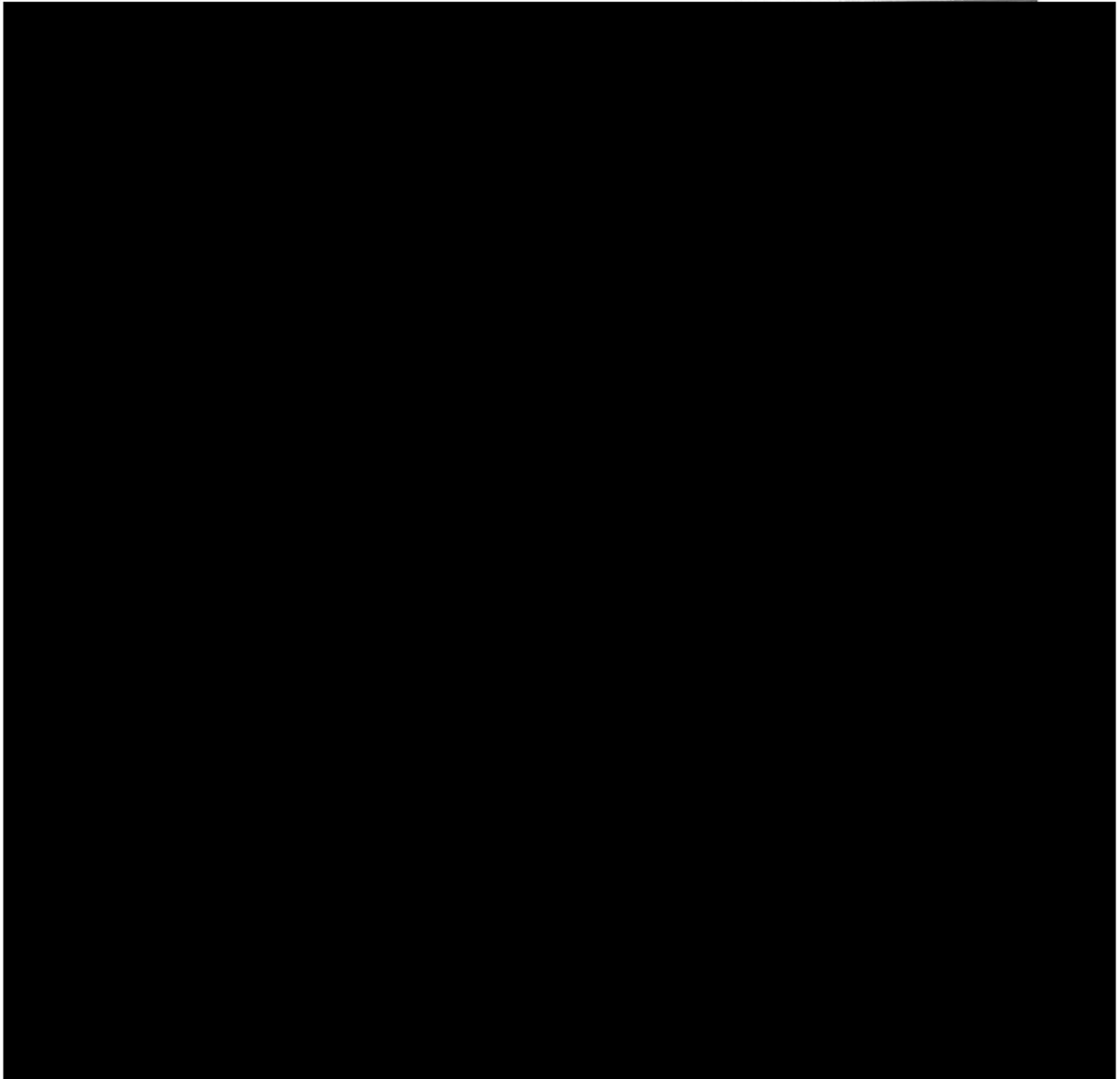
Pick-up Date:	10/19/2024 - Sat
Pick-up Time:	01:00 PM
Spot Time:	12:45 PM
Reservation#	17106 WED





TCP-25481 A

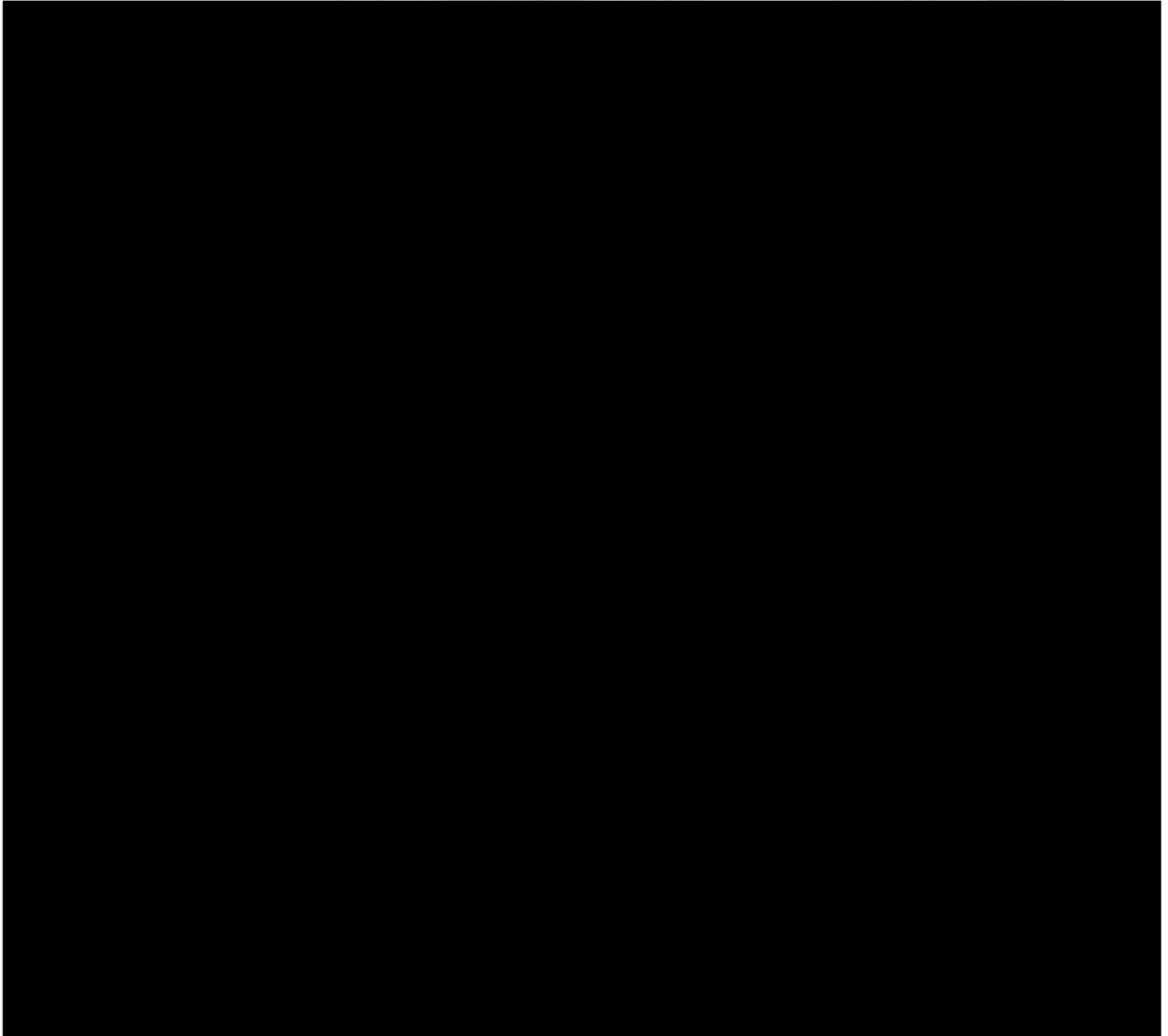
Pick-up Date:	02/25/2025 - Tue
Pick-up Time:	04:00 PM
Spot Time:	03:45 PM
Drop-Off Time:	09:30 PM
Reservation#	17174 CH





TCP-25481 A

Pick-up Date: 02/25/2025 - Tue
Pick-up Time: 04:00 PM
Spot Time: 03:45 PM
Drop-Off Time: 09:30 PM
Reservation# 17175 CH





TCP-25481 A

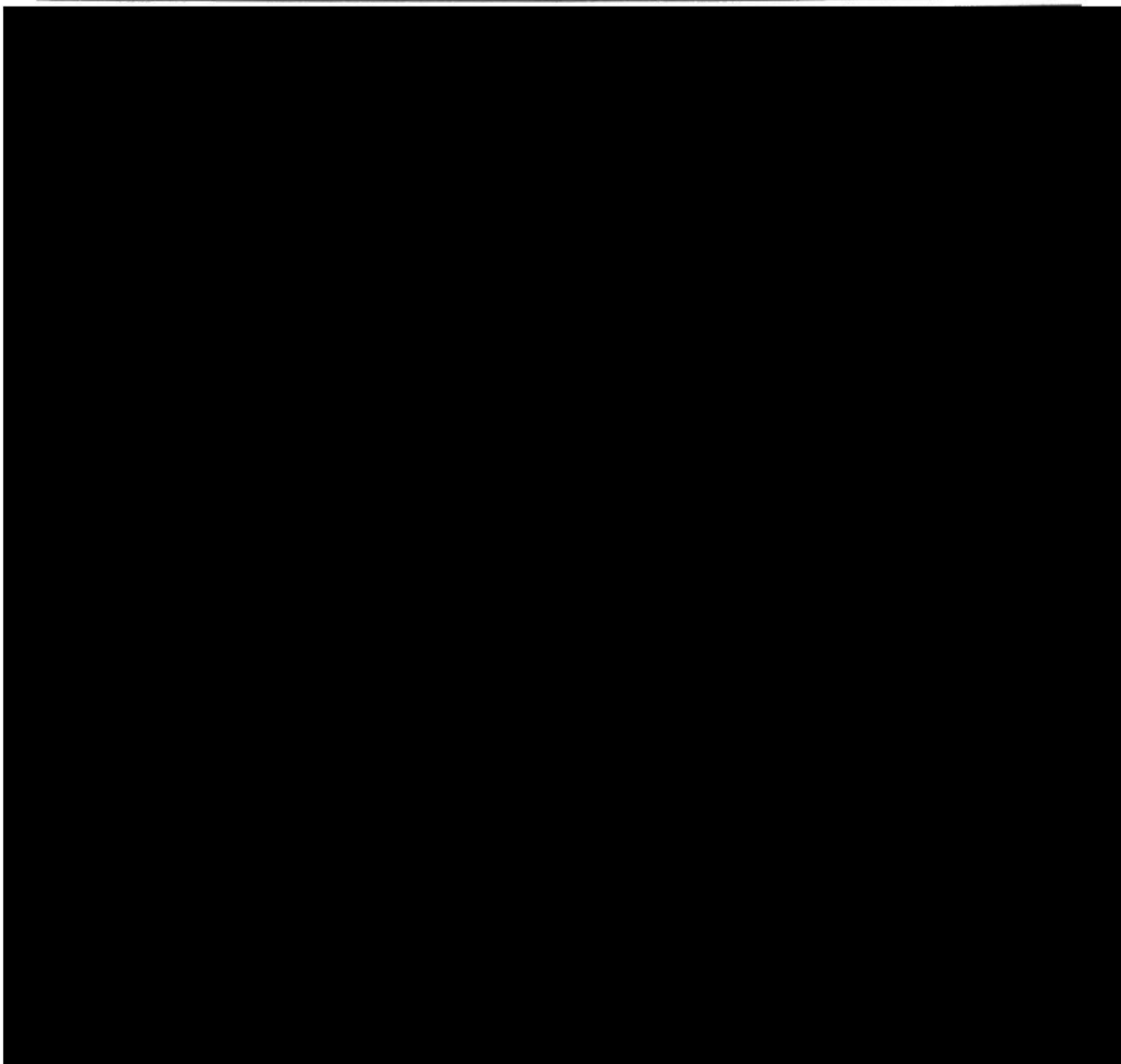
Pick-up Date:	02/25/2025 - Tue
Pick-up Time:	04:00 PM
Spot Time:	03:45 PM
Drop-Off Time:	09:30 PM
Reservation#	17218 CH





TCP-25481 A

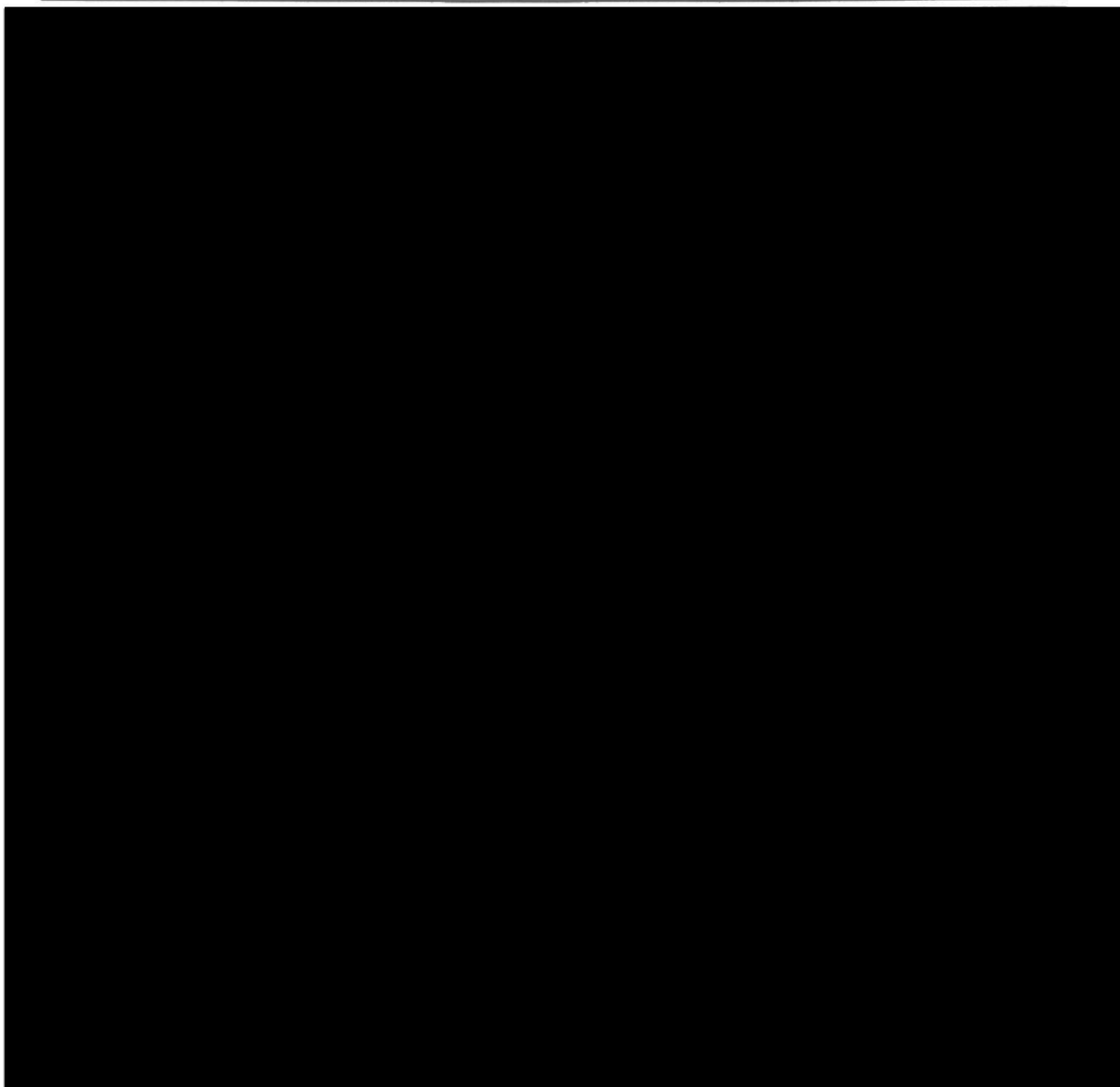
Pick-up Date:	03/22/2025 - Sat
Pick-up Time:	07:00 AM
Spot Time:	06:50 AM
Drop-Off Time:	08:30 AM
Reservation#	17180 AIRD





TCP-25481 A

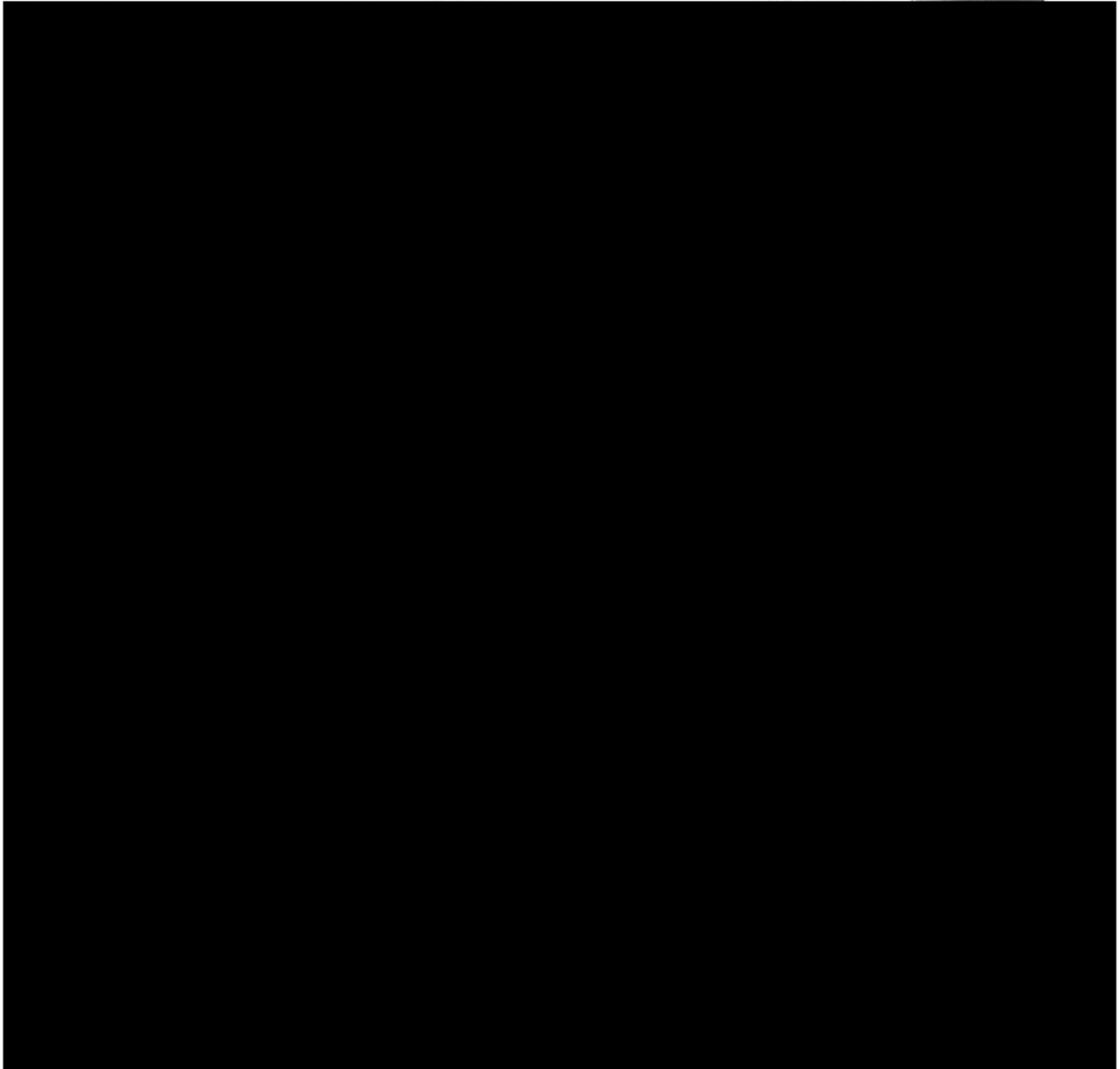
Pick-up Date:	04/12/2025 - Sat
Pick-up Time:	06:00 PM
Spot Time:	05:45 PM
Reservation#	17204 CH





TCP-25481 A

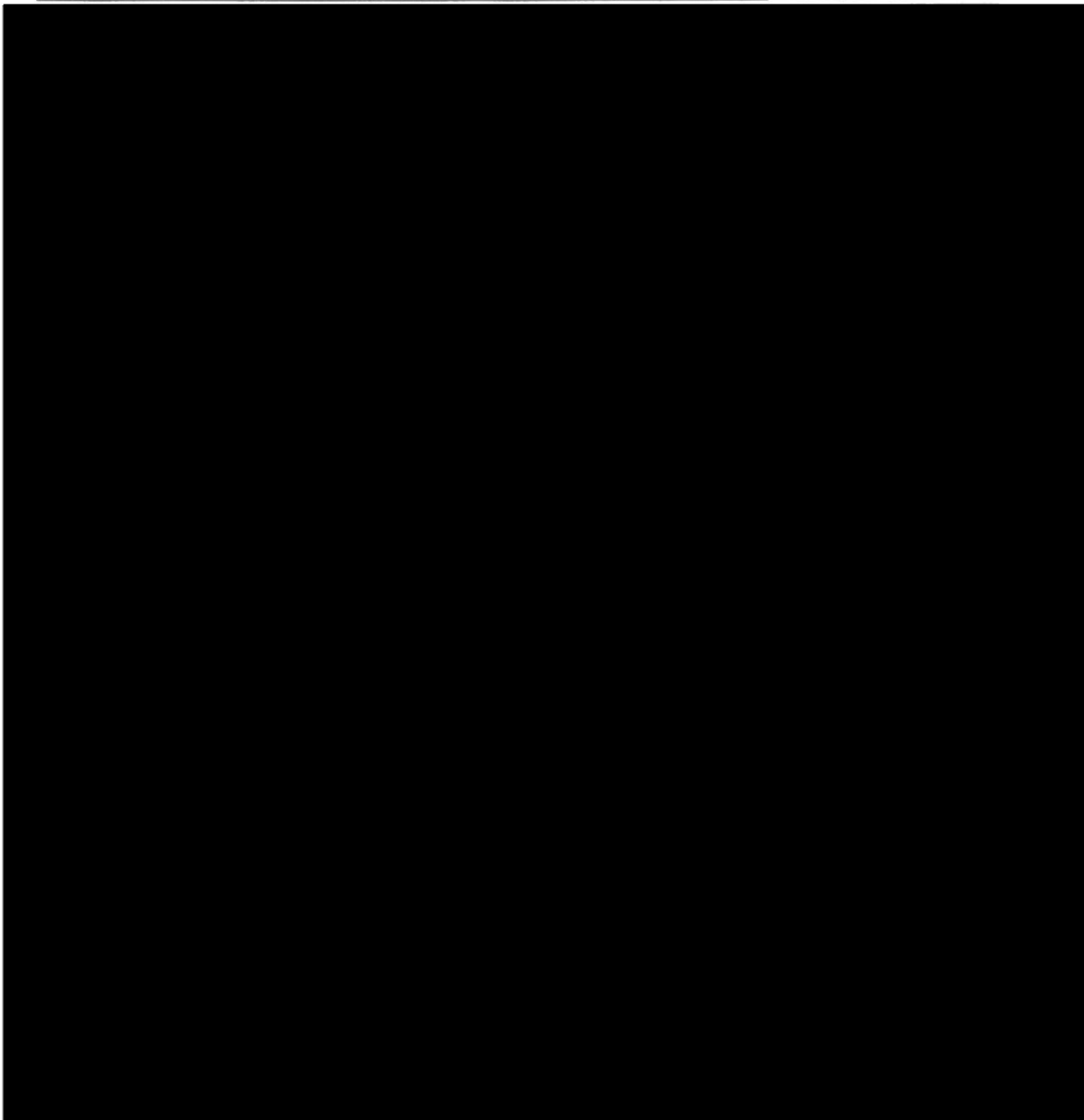
Pick-up Date:	04/12/2025 - Sat
Pick-up Time:	06:00 PM
Spot Time:	05:45 PM
Reservation#	17205 CH





TCP-25481 A

Pick-up Date: 06/01/2025 - Sun
Pick-up Time: 05:15 PM
Spot Time: 05:00 PM
Reservation# 17183 CH





TCP-25481 A

Pick-up Date: 06/01/2025 - Sun
Pick-up Time: 05:15 PM
Spot Time: 05:00 PM
Reservation# 17184 CH





TCP-25481 A

Pick-up Date:	06/01/2025 - Sun
Pick-up Time:	05:15 PM
Spot Time:	05:00 PM
Reservation#	17185 CH



TCP-25481 A

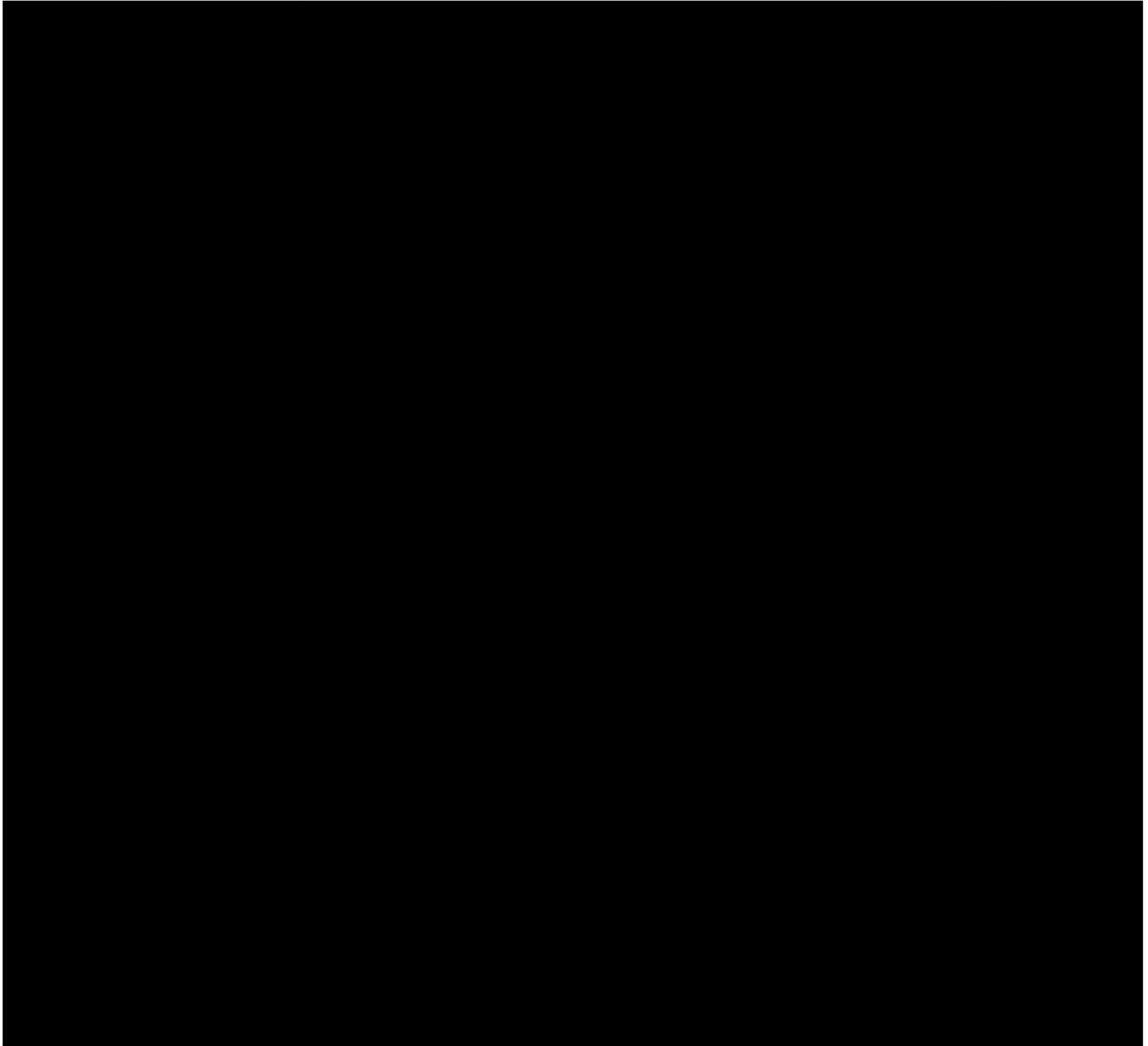
Pick-up Date:	08/30/2025 - Sat
Pick-up Time:	10:10 AM
Spot Time:	09:45 AM
Reservation#	17247 CH





TCP-25481 A

Pick-up Date:	10/11/2025 - Sat
Pick-up Time:	11:00 AM
Spot Time:	10:55 AM
Reservation#	17358 WT





Pick-up Date: 10/25/2025 - Sat
Pick-up Time: 09:30 PM
Reservation# 17367

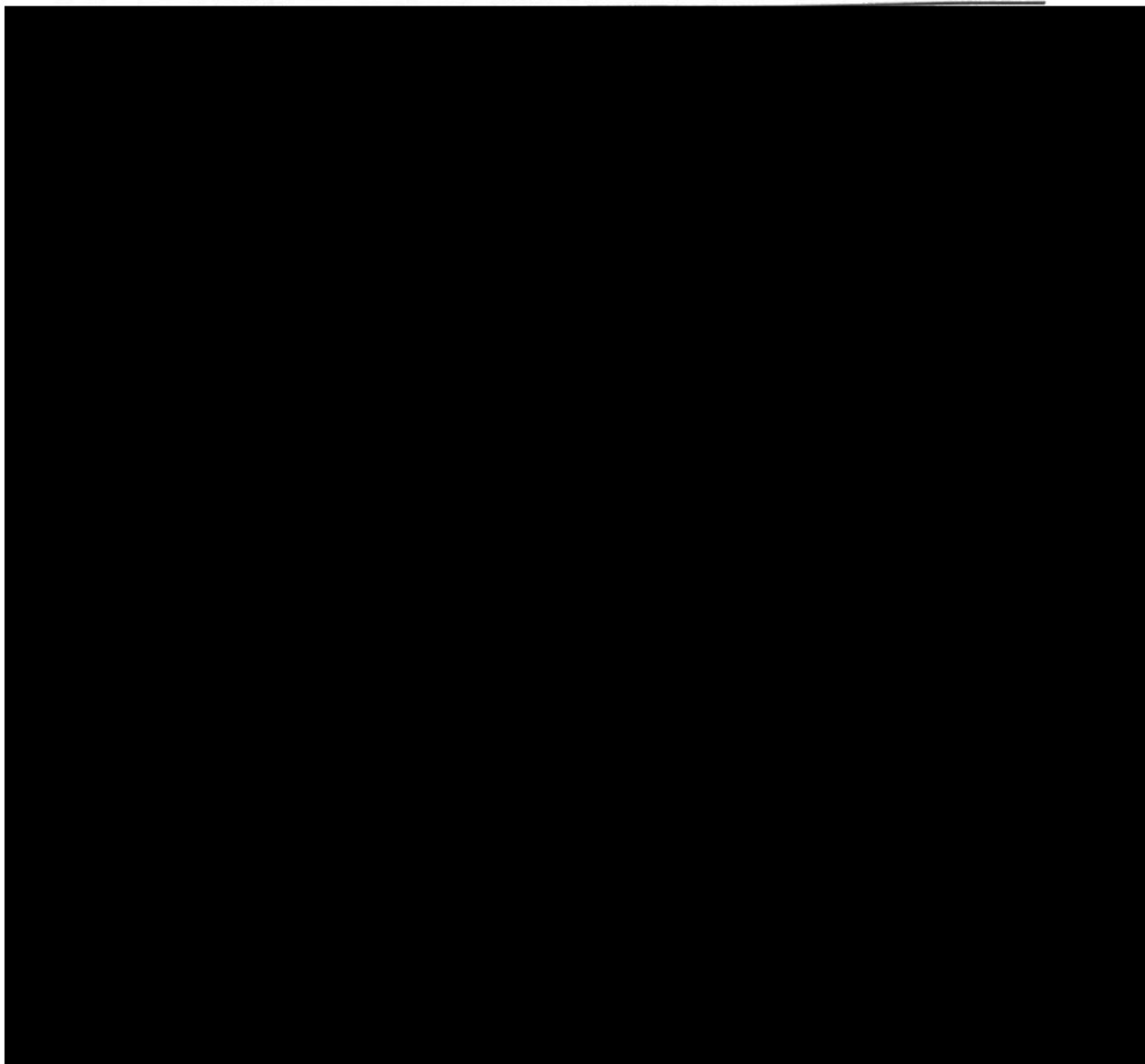
TCP-25481 A





TCP-25481 A

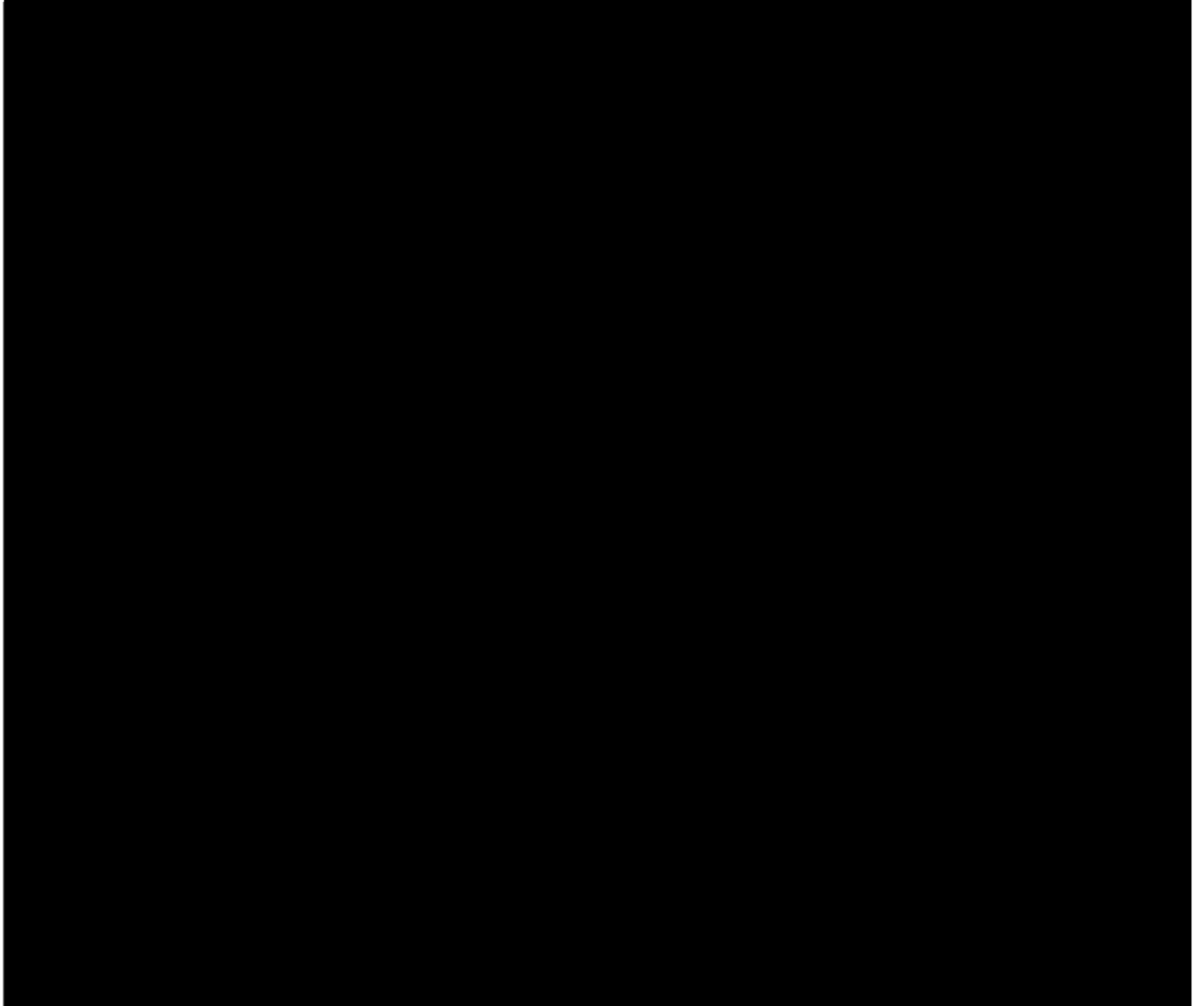
Pick-up Date:	10/25/2025 - Sat
Pick-up Time:	09:30 PM
Reservation#	17368





TCP-25481 A

Pick-up Date:	10/27/2025 - Mon
Pick-up Time:	10:00 AM
Spot Time:	09:55 AM
Drop-Off Time:	06:00 PM
Reservation#	17365 WT





TCP-25481 A

Pick-up Date:	10/31/2025 - Fri
Pick-up Time:	01:00 PM
Spot Time:	12:45 PM
Drop-Off Time:	04:30 PM
Reservation#	17240 CH





TCP-25481 A

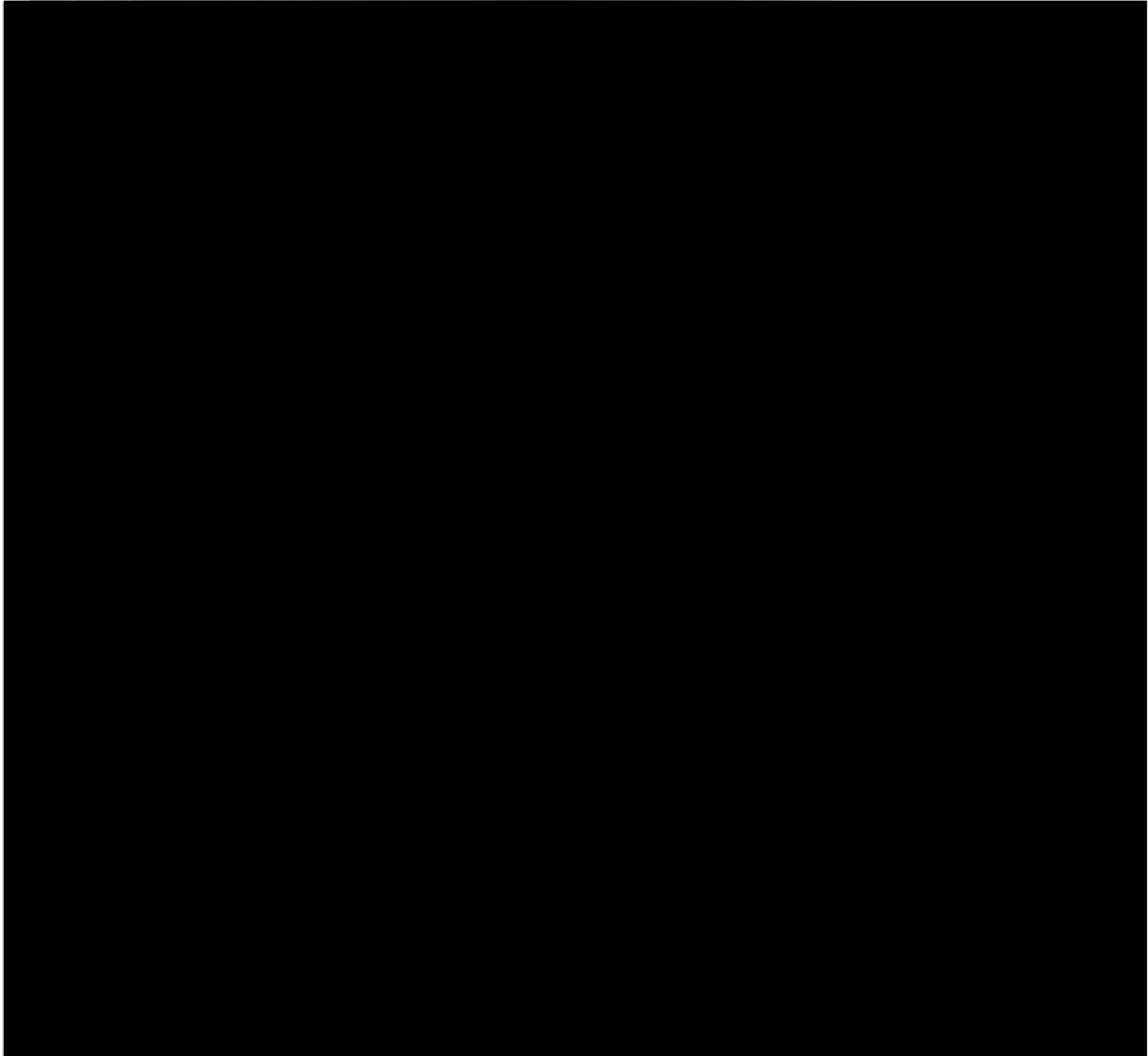
Pick-up Date:	10/31/2025 - Fri
Pick-up Time:	03:30 PM
Spot Time:	03:15 PM
Drop-Off Time:	11:00 PM
Reservation#	17369 CH





TCP-25481 A

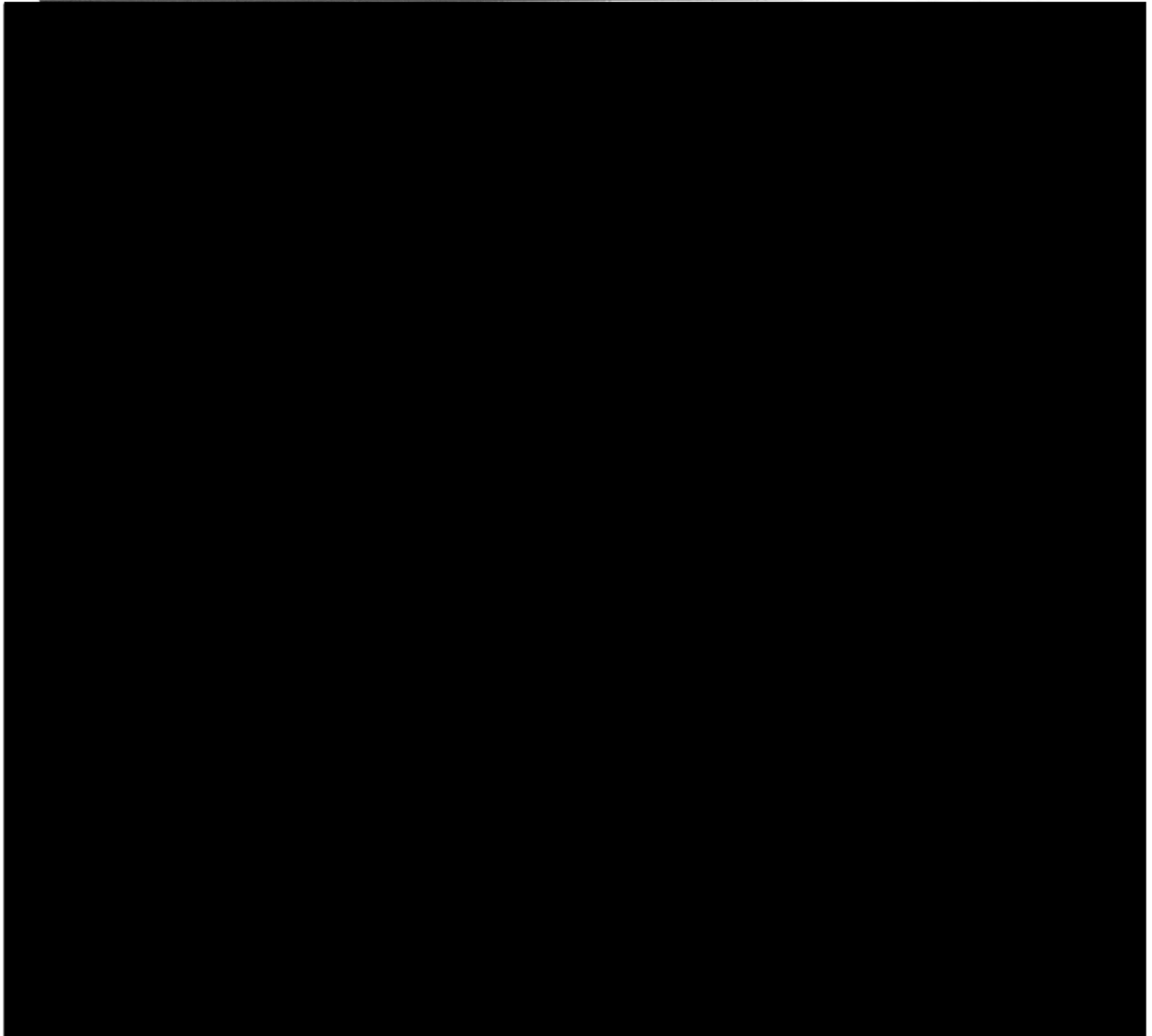
Pick-up Date:	11/06/2025 - Thu
Pick-up Time:	09:30 AM
Spot Time:	09:15 AM
Drop-Off Time:	04:30 PM
Reservation#	17363





TCP-25481 A

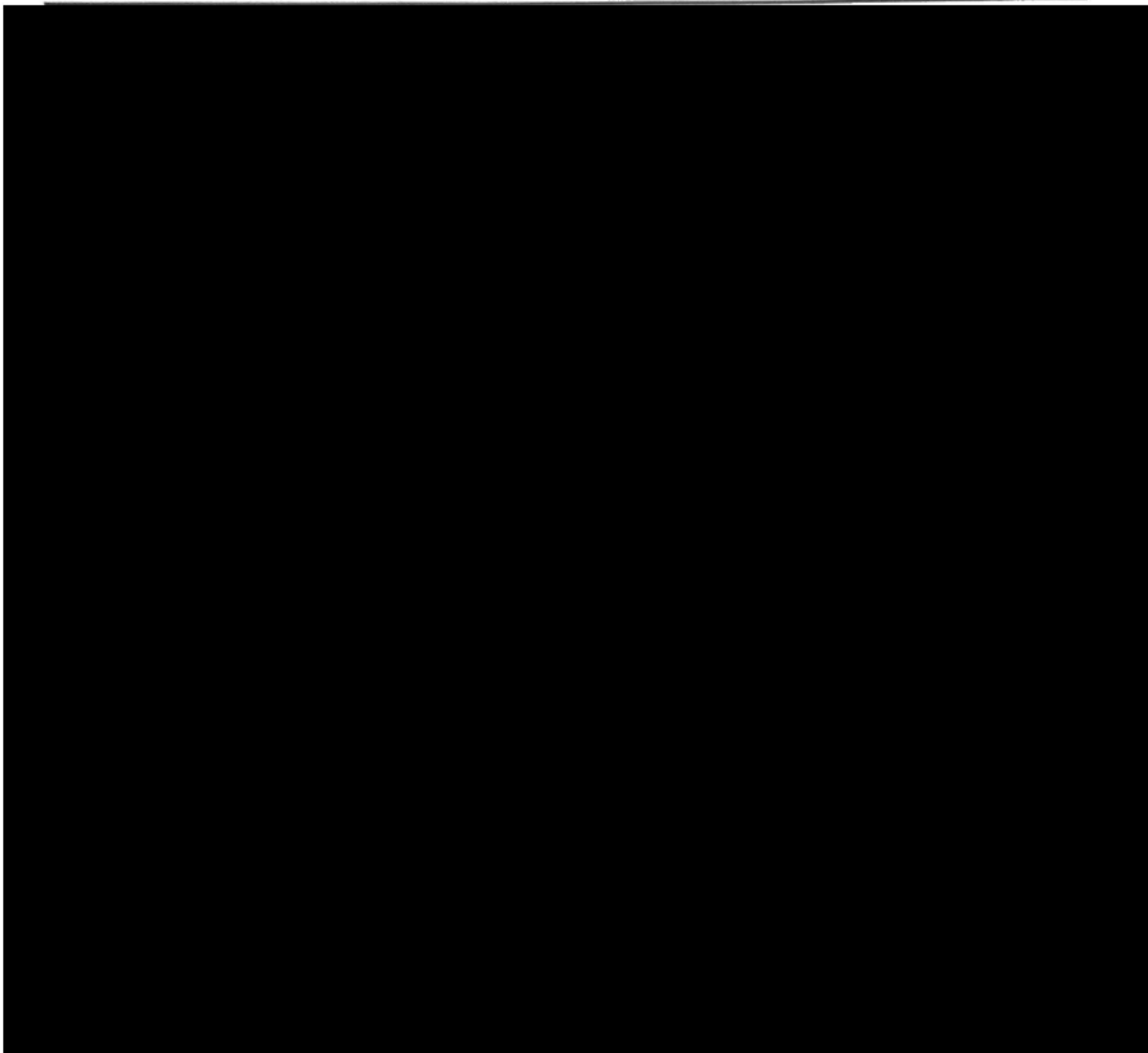
Pick-up Date: 12/02/2025 - Tue
Pick-up Time: 10:00 AM
Reservation# 17227





Pick-up Date: 12/13/2025 - Sat
Pick-up Time: 05:30 PM
Reservation# 17372

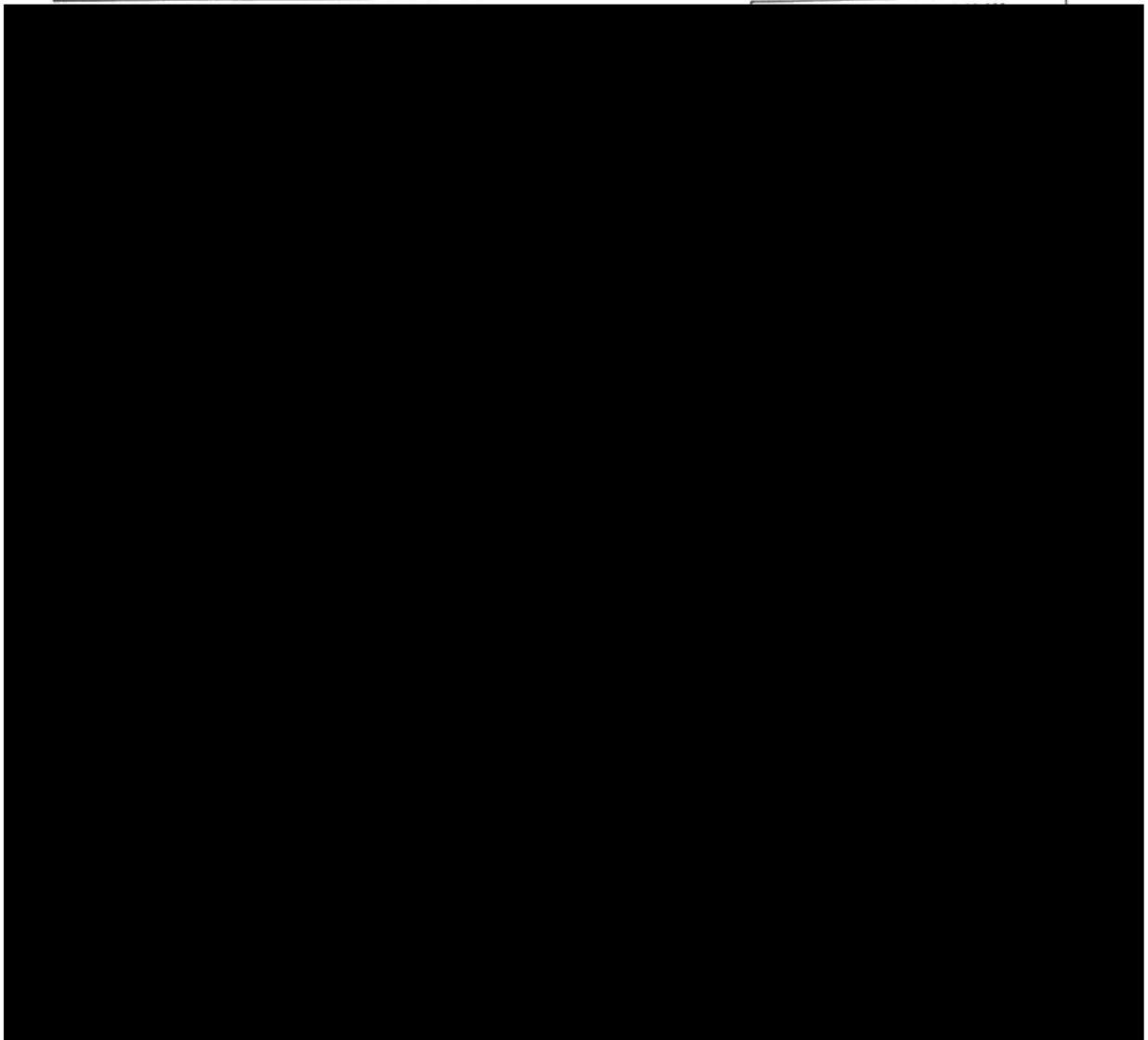
TCP-25481 A





Pick-up Date: 01/10/2026 - Sat
Pick-up Time: 12:00 PM
Reservation# 17376

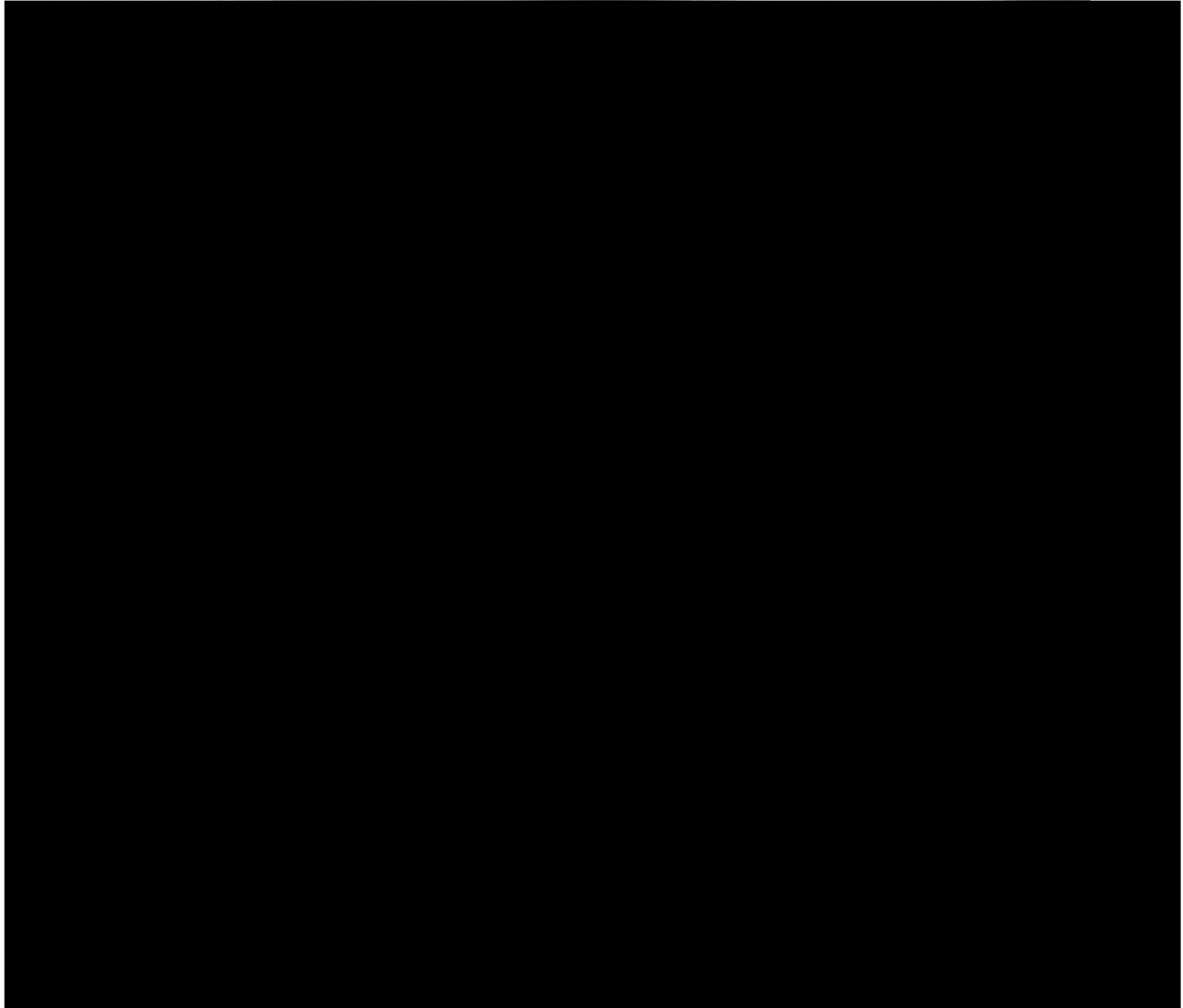
TCP-25481 A





TCP-25481 A

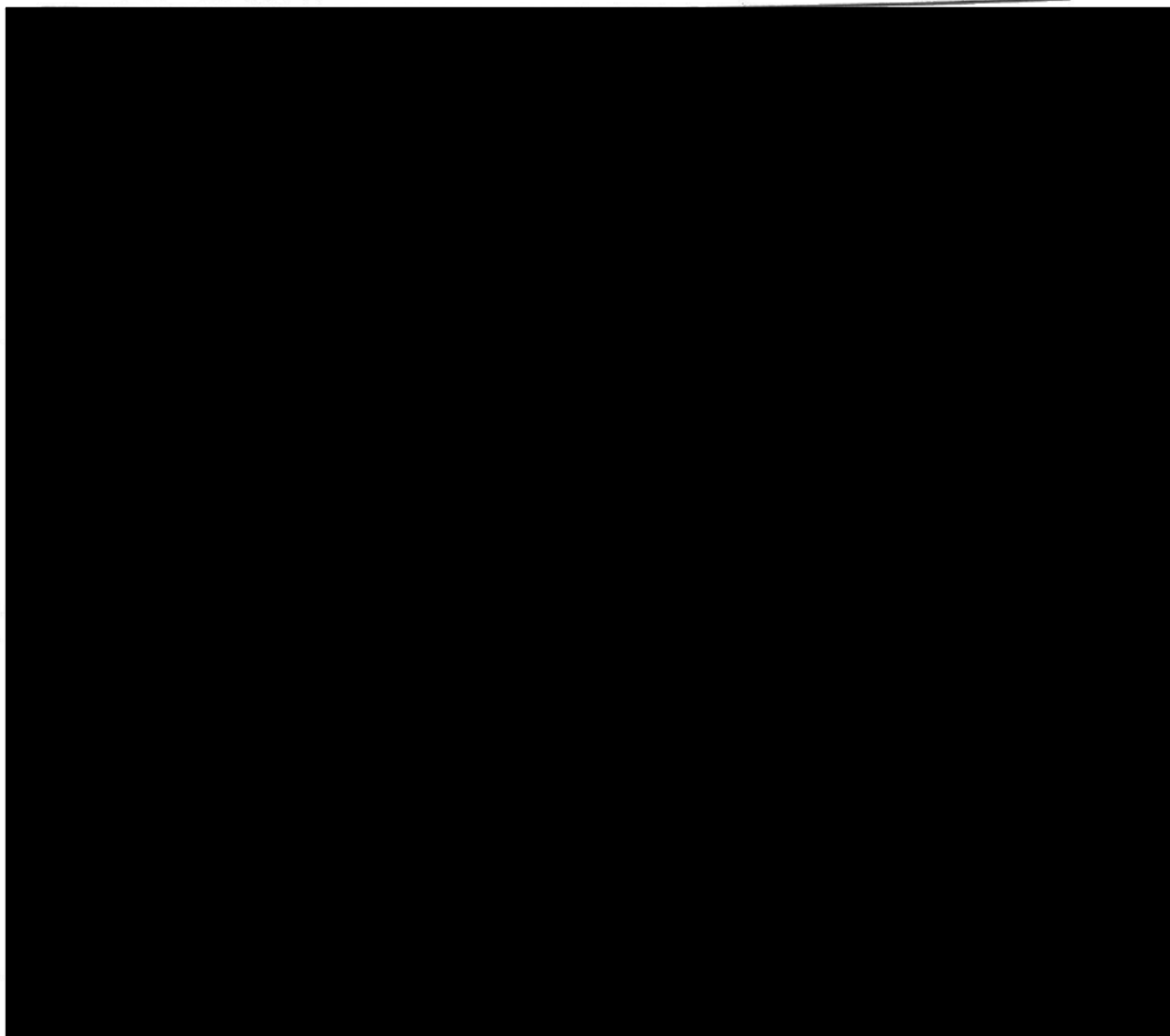
Pick-up Date:	01/10/2026 - Sat
Pick-up Time:	01:30 PM
Reservation#	17374



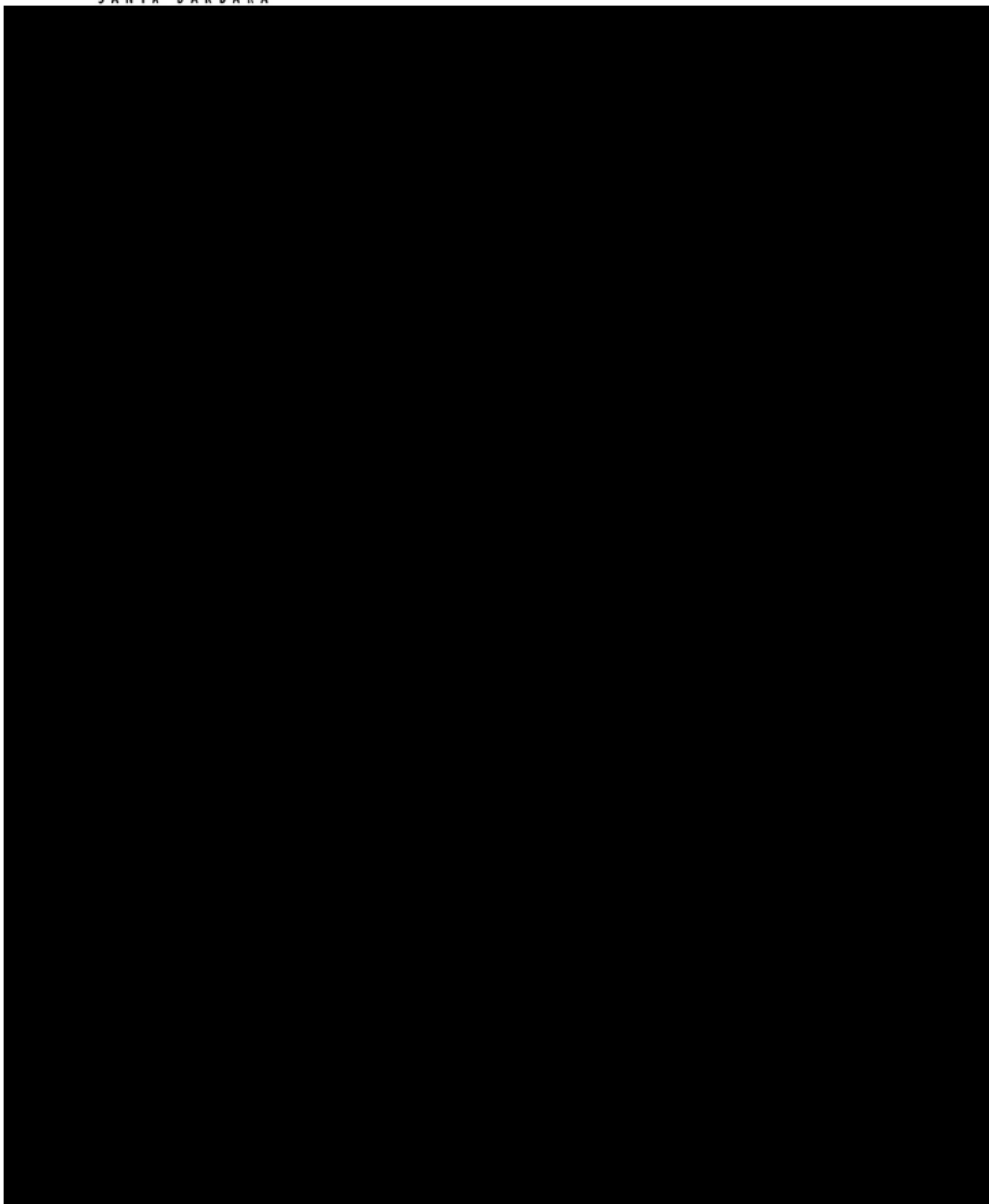


TCP-25481 A

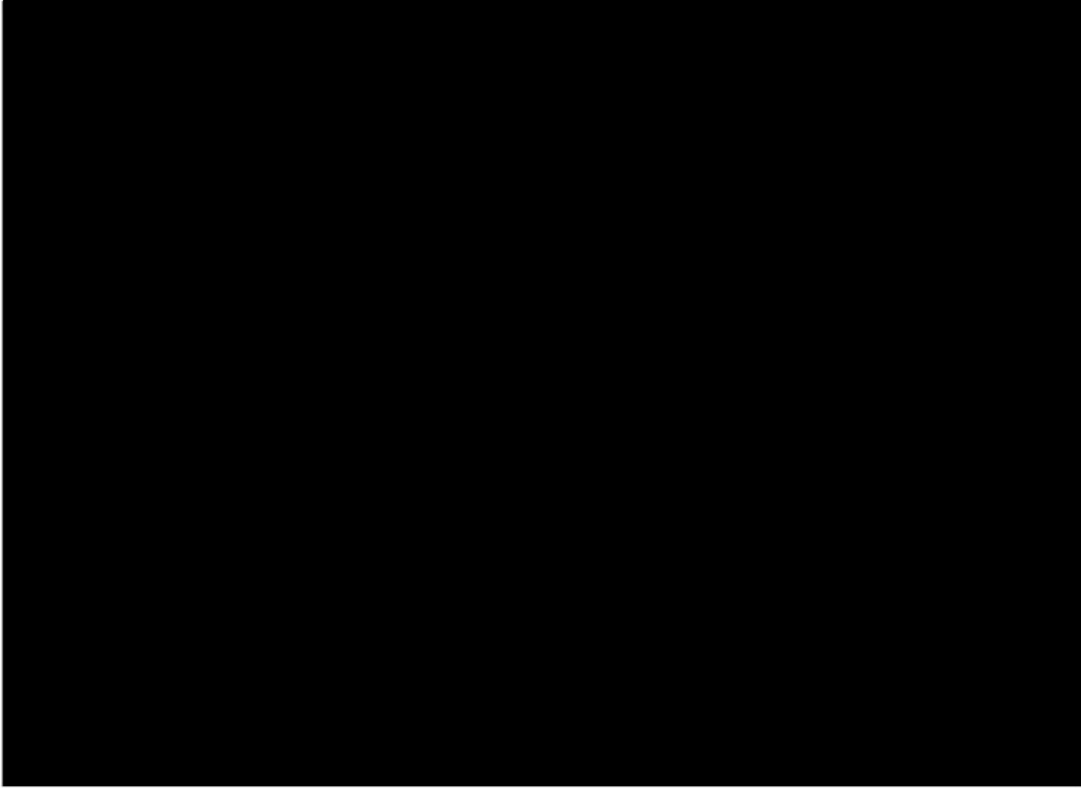
Pick-up Date:	02/07/2026 - Sat
Pick-up Time:	11:00 AM
Spot Time:	10:50 AM
Reservation#	17378



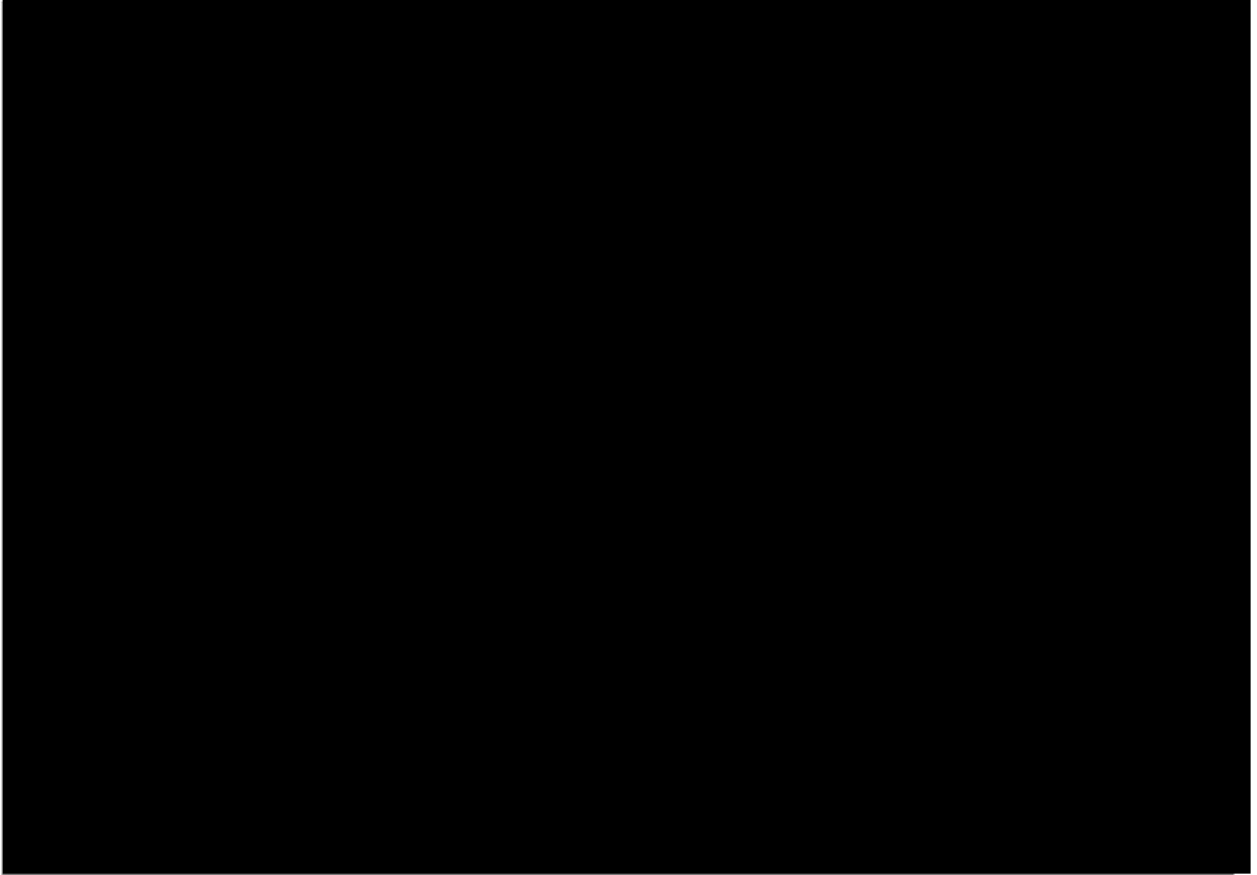
EOS
SANTA BARBARA

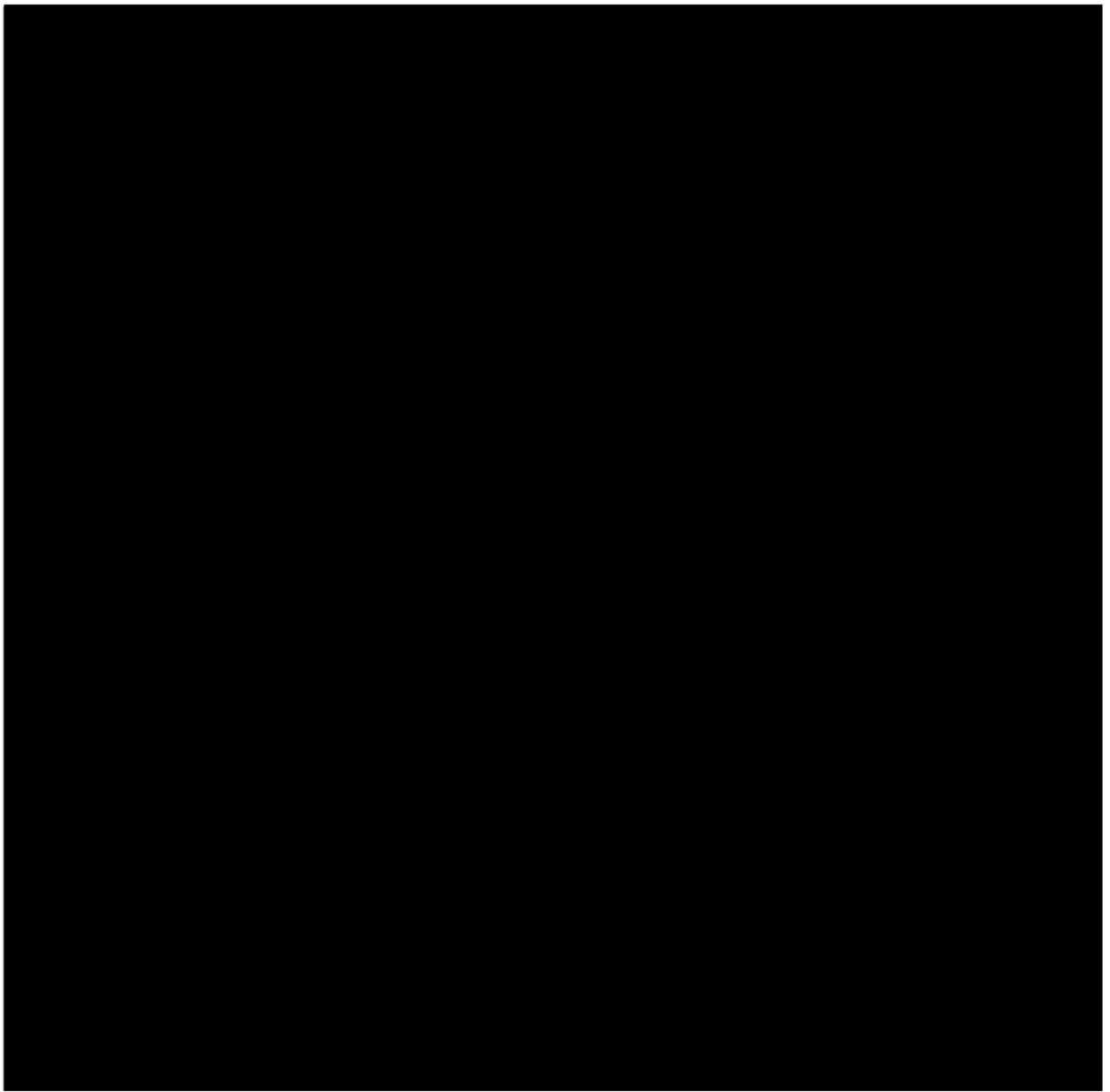


EOS TRANSPORTATION



EOS TRANSPORTATION

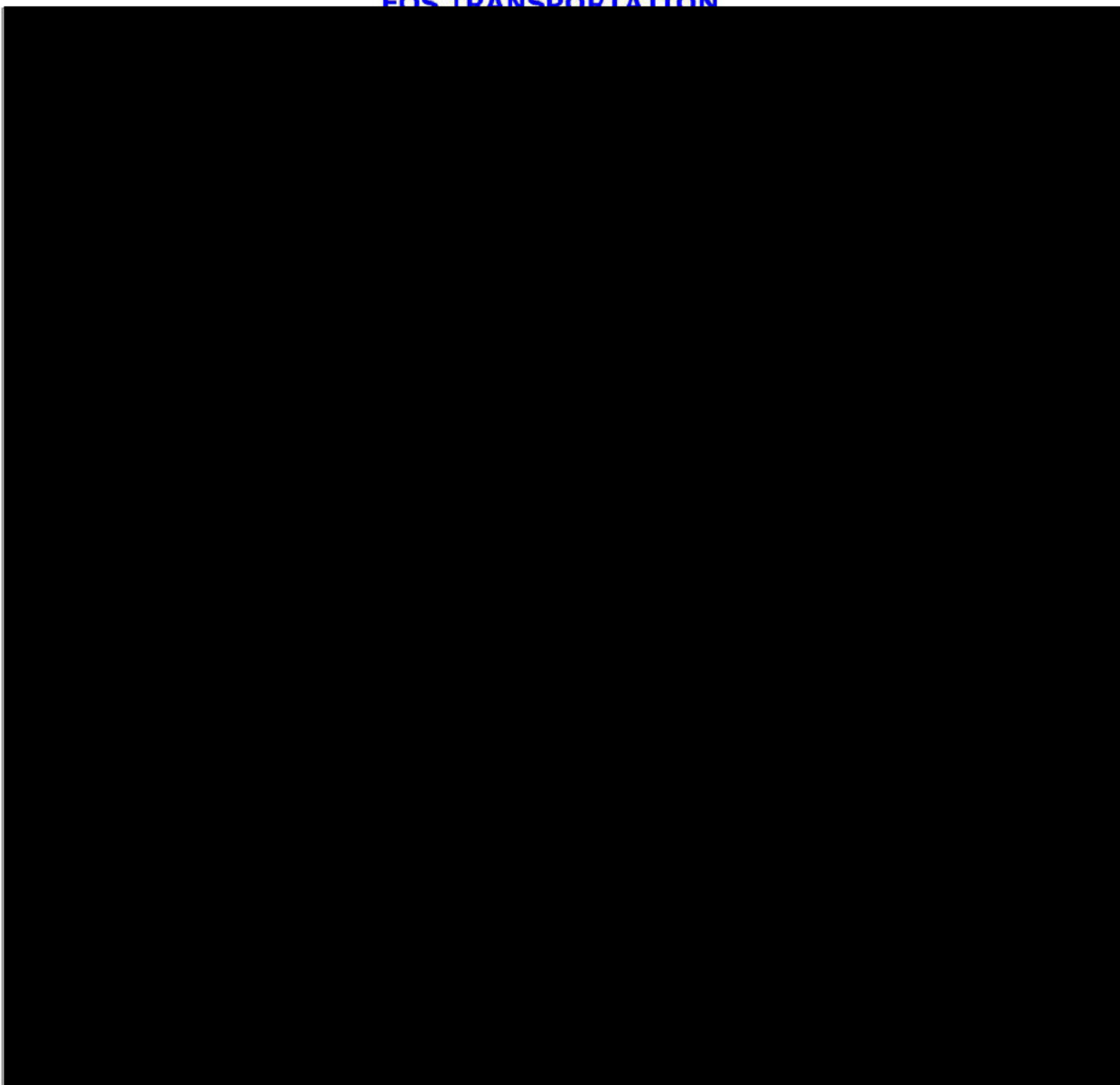




- Trip

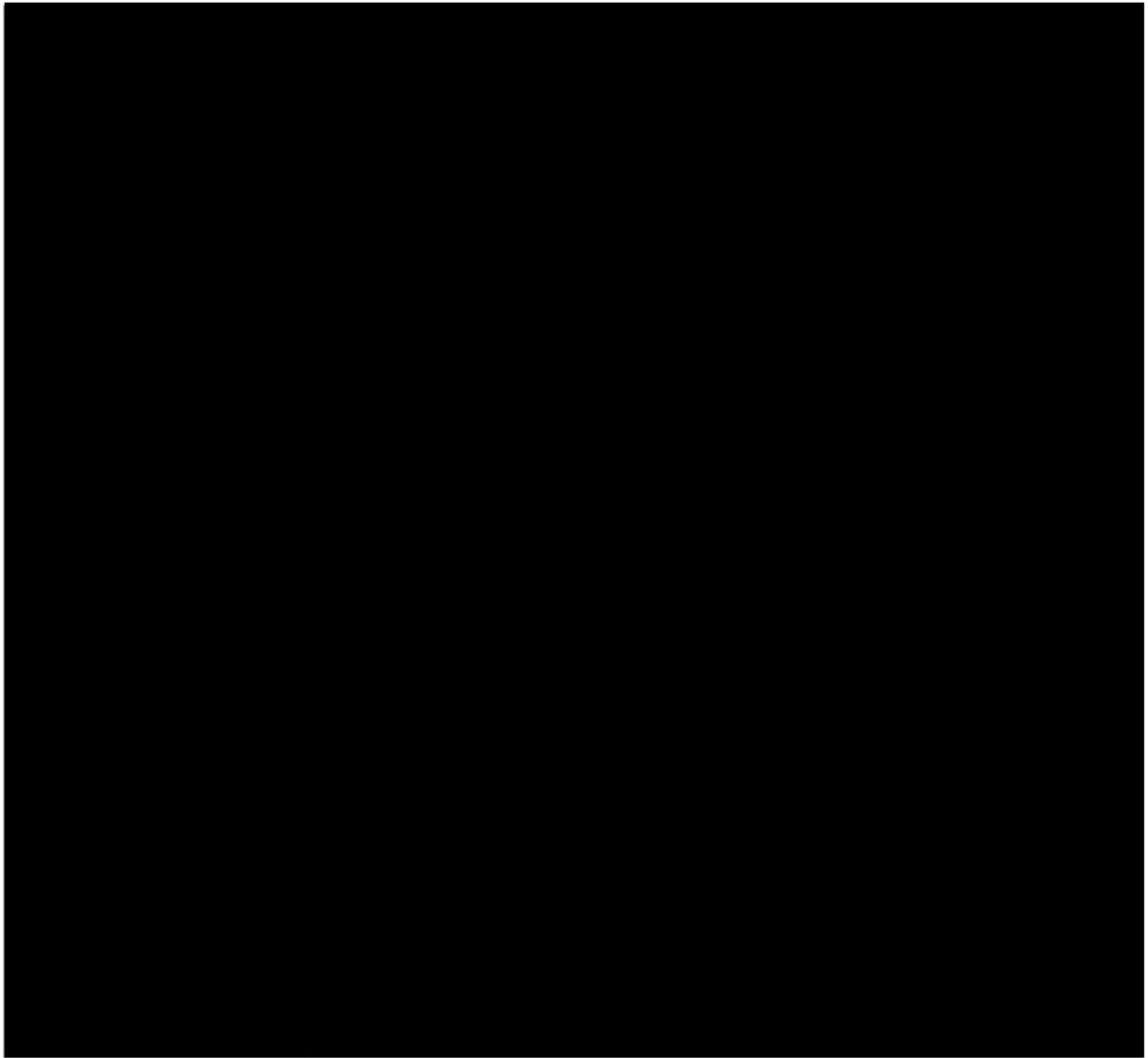
- Check-In: 11:15 PM
- Departure: 11:25 PM

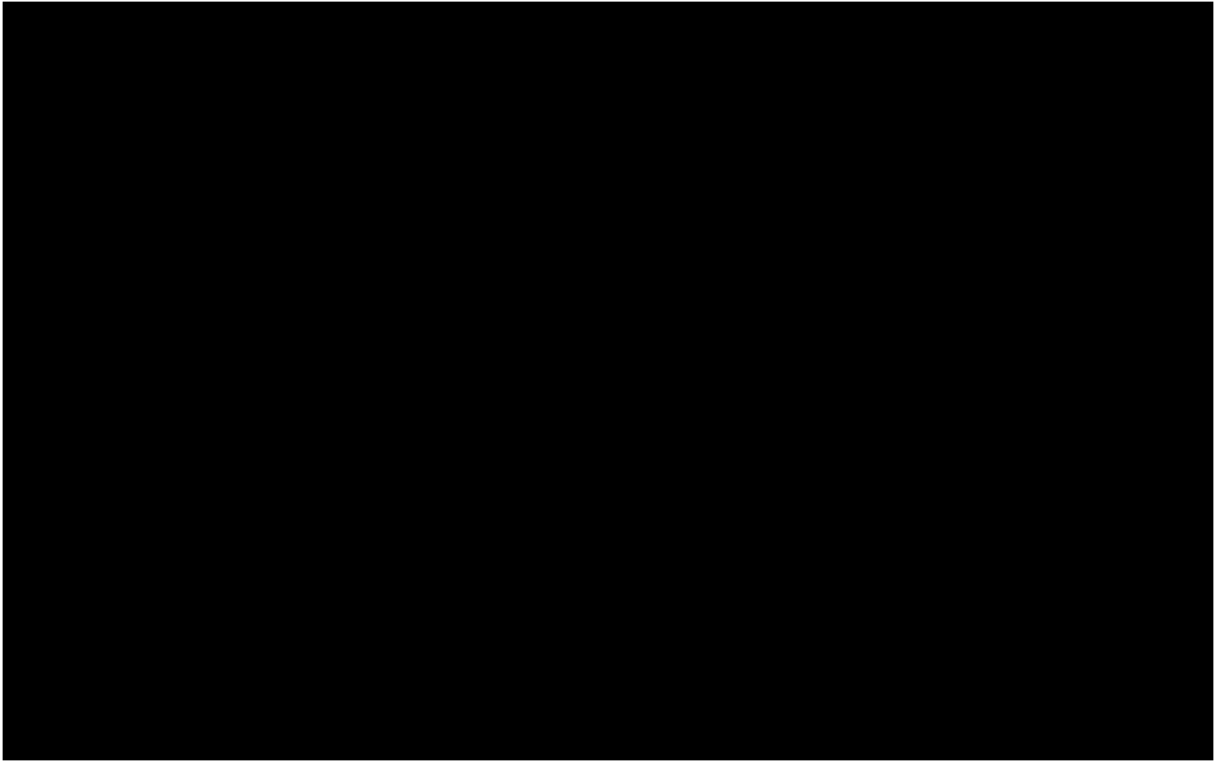
EOS TRANSPORTATION



EOS TRANSPORTATION









From: Bix Kaufman, Owner, EOS Transportation
To: James Barbarick
Date: July 31, 2026
Subject: Explanation of Compliance Audit Findings – EOS Transportation

Good afternoon James,

Regarding your July 27, 2026 correspondence, we have to start our response by saying the lapse was an honest oversight. I was not aware that we lapsed, and I saw that regular quarterly payments were being made by the business manager, which made me feel assured that everything was in order.

Only later did I learn that my former business manager missed the 2023 4th quarter filing, even though payments and filings were made for every other quarter. That business manager was terminated in October of 2025 after we learned of other significant incompetencies and lapses in judgement.

All the time we were suspended, we thought there was a problem with your website not updating, since we were successfully filing and making payments for every other quarter. My new management team finally learned of this missed filing in December of 2025 and proceeded to immediately take steps to understand and then correct the situation. This was slower than anyone would have expected due to challenges with the CPUC website and several rounds of emails with CPUC staff. In fact, it was only after we hired a specialized consultant that we were able to finally resolve the one missed filing.

Our administrative team finally connected with CPUC Licensing in March 2026 (Case #00405932) to address all outstanding items, complete required audits, and submit all necessary documentation. We have been in good standing since this has been resolved.

We hope this explanation provides clarity regarding our past records. With our TCP certificate active, all historical fees resolved, and proper oversight now firmly in place, we remain fully committed to maintaining ongoing compliance.

For additional background, this error was made by the day-to-day manager who was in place prior to my purchasing the business. I was stunned to learn of his error and have replaced the employee with someone I have confidence to manage critical details like this. In addition, to ensure this never happens again we have also brought on a third-party contractor specifically to help manage our CPUC compliance and requirements. With our new manager and support from a focused contractor we are confident we have established strong oversight for strict, ongoing compliance.

We appreciate your guidance through this audit process and are completely committed to maintaining full CPUC compliance moving forward. Please let me know if you need any additional documentation or information from our team.

Sincerely,

Bix Kaufman

Owner | EOS Transportation

HOW TO FILE AN APPEAL OF A CITATION

IF YOU WISH TO APPEAL THIS CITATION, YOU MUST DO SO WITHIN 20 CALENDAR DAYS OF THE DATE YOU RECEIVED THE CITATION.

[There are two options to file your appeal, both options require use of the Appeal Form located at the link below:](#)

[Appeal Form](#)

Option 1: You may file your appeal electronically by following the instructions on the CPUC's Filing A Document Electronically (E-filing) webpage [E-File a Document \(ca.gov\)](#)

Option 2: You may file you appeal by sending six (6) paper copies addressed to CPUC's Docket office:

**California Public Utilities Commission
Docket Office, 2nd Floor
505 Van Ness Ave
San Francisco, CA 94102**

[After Filing your appeal, you must also serve the Notice of Appeal:](#)

To serve copies of the Notice of Appeal, you must attach a “**Certificate of Service for a Citation Appeal.**” In the Notice of Appeal, you must state why you are appealing the citation.

To properly serve the Notice of Appeal, send the Notice of Appeal and any attachments by e-mail to the following recipients:

1. **CPUC Docket Office**, ALJ_Docket_Office@cpuc.ca.gov
2. **Transportation Enforcement Inbox**, TEB_Citation_Appeals@cpuc.ca.gov
3. **Terra Curtis, Director CPED**, Terra.Curtis@cpuc.ca.gov
4. **Michelle Cooke, Chief Administrative Law Judge**, Michelle.Cooke@cpuc.ca.gov
5. **ALJ Division Appeals Coordinator**,
ALJ_Div_Appeals_Coordinator@cpuc.ca.gov

Please note if you are appealing by the Paper Copy process you must also file the Notice of Appeal either by emailing as described above or mailing to the following:

Original plus six copies to:

1. **Docket Office**, California Public Utilities Commission, Docket Office, 2nd Floor, 505 Van Ness Ave., San Francisco, CA 94102

One Copy Each to:

2. **Terra Curtis, Director**, Consumer Protection and Enforcement Division, California Public Utilities Commission, 505 Van Ness Ave., 2nd Floor, San Francisco, CA 94102
3. **Michelle Cooke, Chief Administrative Law Judge**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
4. **ALJ Division Appeals Coordinator**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
5. **Kenneth Bruno, Program Manager**, Consumer Protection and Enforcement Division, Transportation Enforcement Branch, 320 W. 4th Street Los Angeles, CA 90013

[You may request an extension of time to file an appeal](#)

You may request up to 30 days additional time to file an appeal. To ask for extra time, contact the Supervisor listed on the citation on or before the due date to seek a 30-day extension. A copy of the letter granting you an extension must be attached to your appeal.

The Citation Appeals Process can be found in Appendix A of CPUC Resolution ALJ-377, available through this link: [ALJ-377 Appendix A Citation Appeal Rules](#). The relevant Citation Appeals Process are also included in the packet you received along with the citation.

[Paying the Citation and availability of Payment Plans](#)

If you do not want to file an appeal and agree to comply with the citation and pay the fine, sign the Citation Compliance Agreement. Contact the Supervisor listed on the citation before the due date to seek authorization for any payment plans as necessary.

[Frequently Asked Questions](#)

WHAT HAPPENS IF I DON'T RESPOND?

If you do not respond to the citation within the 20 calendar days, you will be in default of the citation, and will lose your right to appeal the citation. In addition, CPED will immediately suspend your operating authority. If you do not pay the citation amount or make a payment arrangement by 30 days after suspension of your operating authority, CPED will revoke your operating authority. Once we revoke your operating authority, we cannot reinstate it. Instead, first you must pay the citation fine, and then apply to the CPUC for **new** operating authority and pay a filing fee. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fines and to ensure compliance with applicable statutes and CPUC orders.

WHAT ARE MY RIGHTS?

If you file a Notice of Appeal, the CPUC will set a **hearing date** for your appeal to be heard before an Administrative Law Judge (ALJ).

[Hearing Venue:](#)

Until further notice, all appeal hearings will be telephonic due to the COVID-19 pandemic. Telephone instructions will be provided by the ALJ prior to the telephone hearing.

At the hearing:

There are two different types of Hearing Procedures for an Appeal to be heard before a CPUC Administrative Law Judge.

Expedited Citation Appeal Procedure

Resolution ALJ-377 provides for an expedited process for citations at or below the jurisdictional limit of the Small Claims Court in California as referenced in Public Utilities Code § 1702.1. This is currently \$10,000 for individuals and \$5,000 for corporations.

- Attorneys or representatives are not allowed to represent parties in the expedited process.
- No court reporters will be present, nor will a transcript be provided.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter cost free. To have an interpreter at the hearing, you must make a written request to the Acting Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, on this form) no later than five business days before the date of your hearing.
- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.
- A party who is subject to the Expedited Citation Appeal Procedure, may at any time prior to the swearing in of the first witness at the evidentiary hearing, request termination of the Expedited Citation Appeal Procedure, and that the matter be recalendared for hearing under the Commission's regular procedure for Citation Appeals. The Commission or the assigned Administrative Law Judge, when the public interest so requires, may at any time prior to the filing of a resolution addressing the Citation Appeal, terminate the Expedited Citation Appeal Procedure and recalendar the matter for hearing under the Commission's regular procedure for Citation Appeals.

Regular Procedure for Citation Appeals

For cases exceeding the small claims threshold above, or when the appellant requests termination of the expedited procedure, the CPUC will use the regular procedure for citation appeals.

- You may have an attorney or someone else represent you, but you must pay for the attorney or other representative.
- You may ask for a transcript of the hearing, but you must pay the cost of the transcript.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter, and you will not have to pay for the interpreter's service. To have an interpreter at the hearing, you must make a written request to the Acting Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, below) no later than five business days before the date of your hearing.

- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.

WHERE CAN I GET HELP?

The CPUC's **Public Advisor's Office** can help you file your appeal. The Public Advisor's Office cannot appear at the hearing with you or help you present your appeal but can help you understand the appeal process. The Public Advisor's Office can be reached at:

Telephone: 866-849-8390 or 415-703-2074

Email: public.advisor@cpuc.ca.gov

Mail: CPUC Public Advisor, 505 Van Ness Avenue, San Francisco, CA 94102

Administrative Law Judge Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102



CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC) INSTRUCTIONS FOR FILING A NOTICE OF APPEAL AND CERTIFICATE OF SERVICE FOR A CITATION APPEAL

***Note:** When filing a citation appeal, it is important to review both the specific Citation Program under which your citation has been issued and Resolution ALJ-377. The Pilot Rules enacted in Resolution ALJ-299¹ and these Revised Rules enacted in Resolution ALJ-377² require citation appeals after January 1, 2015 to be filed with the CPUC's Docket Office.³ Appendix A of Resolution ALJ-377 lists the Citation Appellate and General Order Appellate Rules ("Citation Appellate Rules"). Appendix B of Resolution ALJ-377 describes the interaction between Resolution ALJ-377 and the individual Citation Programs in existence as of the adoption of Resolution ALJ-377. The cited entity initiating the appeal is referred to as an "appellant" under Resolution ALJ-377, Citation Appellate Rule 2.*

Resolution ALJ-377 can be found at the following link and the citing authority should provide a copy of it when the citation is issued:

<https://docs.cpuc.ca.gov/ResolutionSearchForm.aspx>.

A copy of the Citation Program under which the citation is issued can be obtained from the CPUC Division issuing the citation.

It is useful to also refer to the CPUC's Rules of Practice and Procedure (P&P Rules), as they are referred to in Resolution ALJ-377. The P&P Rules can be found on the CPUC's webpage <http://www.cpuc.ca.gov/codelawsrules/>.

The requirements for formatting your document and how and where to file are generally set forth in P&P Rules 1.5, 1.6 and 1.13. There is no filing fee for filing the Notice of

¹ Effective as of January 1, 2015

² Effective as of July 1, 2020

³ Rule 2 of the Citation Appellate Rules refers to a "Citation Program" as the "individual applicable statute, General Order or Resolution authorizing the issuance of a citation or authorizing the revocation of a license."

Appeal. If you are filing your Notice of Appeal in hard copy, then submit an original and six exact copies of the document (including any attachments but not including the transmittal letter, if any.) (See P&P Rule 1.13(a)(2).) If you are filing electronically, please refer to the requirements in P&P Rule 1.13(b).

If you need general assistance with or have a question about filing the Notice of Appeal, contact the CPUC's Public Advisor's Office:

The Public Advisor – CPUC
505 Van Ness Avenue
San Francisco, CA 94102
(866) 849-8390 (toll free)
public.advisor@cpuc.ca.gov

Specific Instructions for Using the Citation Appeal Forms:

Insert the following information into the blanks with the corresponding letters.

NOTICE OF APPEAL FORM

- A. Insert the name of the person or entity filing the Notice of Appeal.
(Citation Appellate Rule 3 and P&P Rule 1.6(b).)
- B. Insert the number of the citation being appealed and the date the citation was issued. (e.g., Citation Number 12345 issued on January 1, 2015).
(Citation Appellate Rule 3.)
- C. Insert the amount of the citation. (Citation Appellate Rule 3.)
- D. Insert the name of the person or entity filing the Notice of Appeal.
- E. Insert the date of the citation that is appealed. (Citation Appellate Rule 5.)
- F. Insert the amount of the fine.

- G. Insert the date of any extension of time to file the appeal granted by CPED (if applicable).
- H. Insert the rationale for the appeal as specifically instructed in the Citation Program. If a Citation Program is silent on instructions for setting forth the rationale for the appeal, the Notice of Appeal must state the grounds for the appeal. The Notice of Appeal must also set forth additional items, if any, as required by the Citation Program. (Citation Appellate Rule 5.) If the Citation Program authorizes appellant to request an extension of time from a Division Director to file a Notice of Appeal, any extension received must be in writing and attached to the Notice of Appeal. (Citation Appellate Rules 4 and 5.)
- I. Insert the date that the Notice of Appeal is signed.
- J. Insert the name of the city in which the Notice of Appeal is signed.
- K. Insert the signature, name, mailing address, telephone number and, if available, electronic mail address of the person authorized to receive service and other communications on behalf of the person tendering the document. (P&P Rules 1.6 and 1.8.) This information is very important because it will be used by the CPUC to develop the official service list to give you notice of further required actions, hearing dates, etc. in the citation appeal. **Note:** *P&P Rule 1.8 requires this document to be signed. Please read the rule carefully as to who may sign the document, how to handle a document tendered on behalf of more than one person, and what representations are made by the signature.*
- L. List here all attachments to the Notice of Appeal and make sure the documents are attached in the format and manner required by P&P Rules 1.5 and 1.13. **Note:** *Citation Appellate Rule 4 requires any authorization of an extension of time to file a Notice of Appeal to be writing and attached to the Notice of Appeal. Rule 4 states: "Unless authorized by a Citation Program, there shall be no extension of time to file a Notice of Appeal from a citation issued pursuant to a Citation Program.....Any authorization of an extension of time to file a Notice of Appeal must be made by the Director (or designee) of the Commission Division*

which issued the citation, in writing, subject to the provisions of the Citation Program, and must be attached to the Notice of Appeal.”

CERTIFICATE OF SERVICE FORM

Note 1: *If you are filing the Notice of Appeal in hard copy, the Certificate of Service MUST be attached to the Notice of Appeal. If you are filing the Notice of Appeal electronically, according to P&P Rule 1.13(b), the Certificate of Service must be transmitted with the document as a separate document when filing electronically, and this separate document must have its own caption. (See generally Citation Appellate Rule 6 and P&P Rule 1.9(e).)*

Note 2: *A Citation Appeal must be served at a minimum on the Chief Administrative Law Judge (with a copy to: ALJ_Div_Appeals_Coordinator@cpuc.ca.gov), and on the Director of the Consumer Protection and Enforcement Division, on the same day that the Notice of Appeal is filed. The Notice of Appeal must also be served on other entities if required by the Citation Program. (See Citation Appellate Rule 6.)*

M. Insert the date that the Notice of Appeal is served.

N. Insert the names and addresses (and email addresses if served electronically) of the persons served with the Notice of Appeal. The generic position names and addresses for the Chief Administrative Law Judge and Director of the Consumer Protection and Enforcement Division are listed on the template. Because the persons in these positions may change, you will have to look up the individual names and email addresses to insert in the template. These names and email addresses can be found on the Commission website.

O. Insert the date the Certificate of Service is signed.

P. Insert the name of the city in which the Certificate of Service is signed.

Q. The person who serves the Notice of Appeal must sign the Certificate of Service and their name must be printed under the signature line.

PRIVACY NOTICE FORM

Note: *The citation appeal is filed with the CPUC, becomes a public record, and will be posted on the Commission's website. Therefore, any information you provide in the Notice of Appeal, including but not limited to, your name, address, city, state, zip code, telephone number, email address, the facts of your rationale for the citation appeal and any other facts stated therein, will be available on-line for later public viewing. The Privacy Statement attached to the Notice of Appeal must be filled out.*

In limited circumstances, the CPUC may file a document under seal. If you wish to seek to file the Notice of Appeal with some or all of the information under seal, you cannot file electronically and must file in hard copy. Furthermore, that document must be tendered with a motion setting forth the rationale and legal citations as to why portions of the document should be filed under seal and tendered as follows. The Notice of Appeal itself and requisite exact copies should be tendered in both a redacted form (e.g., the document with the alleged confidential information excised) and unredacted form (e.g., a complete copy of the document, with both the public and allegedly confidential information included, in a sealed envelope). It is anticipated that Notices of Appeal for citation appeals will be filed as public documents. In the unlikely event you believe that there are legal grounds for filing a portion of the Notice of Appeal under seal, it may be helpful to consult a private attorney or representative to assist in your representation. However, please note that the timeframes for filing a Notice of Appeal in many citation appeals are short, so you should commence this process as soon as possible.

R. Sign and date the Privacy Notice and print your name under the signature.

**See Next Page for
Notice of Appeal Form**

****(Note: The capital letters in parenthesis correspond to the instruction sheet and are not part of the official filing.)***

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Appeal of

(A)* _____

_____ from (B) _____

In the amount of (C) _____ issued by the California Public

Utilities Commission Consumer Protection and Enforcement

Division

(Leave blank for PUC use)

NOTICE OF APPEAL

(D) _____ files this Notice of Appeal from the citation issued
on (E) _____ with a fine amount of (F)\$ _____.

An extension was granted by CPED (if applicable) to (G) _____ to file
this appeal.

The rationale for the appeal is as follows:

(H) _____

_____.

Dated (I) _____, at (J) _____, California.

(K)_____

Attachments

(L)_____

CERTIFICATE OF SERVICE

(Note: The Certificate of Service is attached to the Notice of Appeal only when filing by hard copy. If filing by electronic copy, you must file the Certificate of Service as a separate document. A template for the Certificate of Service as a separate document is also attached to this package.)

I certify that on (M)_____, I have by mail this day served a true copy of the original attached Notice of Appeal on: (N) (Insert Name of Chief Administrative Law Judge_____), Chief Administrative Law Judge, California Public Utilities Commission, 505 Van Ness Avenue, 5th Floor, San Francisco, CA 94102, (Insert email of Chief Judge)_____; ALJ_Div_Appeals_Coordinator@cpuc.ca.gov (electronically); (Insert Name of Director of Consumer Protection and Enforcement Division_____, Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue, San Francisco, CA 94102, (Insert email of Director of CPED)_____); and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

_____.

Dated (O)_____, at (P)_____, California.

(Q)

Privacy Notice

This message is to inform you that the Docket Office of the California Public Utilities Commission (CPUC) intends to file the above-referenced Notice of Appeal electronically instead of in paper form as it was submitted.

Please note: Whether or not your Notice of Appeal is filed in paper form or electronically, Notices of Appeal filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Notice of Appeal, including but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the rationale of your Notice of Appeal may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced Notice of Appeal.

(R)

Signature (same as person authorized to sign the Notice of Appeal)

Date

Print Name

**See Next Page for
Certificate of Service Form
For Electronic Filings**

****(Note: The capital letters in parenthesis correspond to the instruction sheet and are not part of the official filing.)***

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Appeal of

(A)* _____

_____ from (B) _____

In the amount of (C) _____ issued by the California Public

Utilities Commission Consumer Protection and Enforcement

Division

(Leave blank for PUC use)

CERTIFICATE OF SERVICE

I certify that on (M) _____, I have by mail this day served a true copy of the original attached Notice of Appeal on (N)(Insert Name of Chief Administrative Law Judge _____, Chief Administrative Law Judge, California Public Utilities Commission, 505 Van Ness Avenue, 5th Floor, San Francisco, CA 94102, (Insert email of Chief Judge); ALJ_Div_Appeals_Coordinator@cpuc.ca.gov (electronically); (Insert Name of Director of Consumer Protection and Enforcement Division) _____, Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue San Francisco, CA 94102, (Insert email of Director of CPED) _____);

and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

Dated (O)_____, at (P)_____, California.

(Q)

(Note: This Certificate of Service as a separate document is to be used if you are filing the Notice of Appeal electronically. If you are filing the Notice of Appeal by hard copy, you must attach the Certificate of Service to the Notice of Appeal.)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Resolution ALJ-187
Administrative Law Judge Division
September 22, 2005

RESOLUTION

RESOLUTION ALJ-187. Adopts Procedures for Appeal of Citations Issued to Household Goods Carriers, Charter Party Carriers, and Passenger Stage Corporations.

By a series of previous resolutions, the Commission has developed a program under which the Consumer Protection and Safety Division (CPSD) is authorized to issue citations to various classes of carriers for violation of the Public Utilities Code or Commission orders. In turn, a carrier issued such a citation may accept the fine imposed or contest it through a process of appeal. Now, in an effort to make this program more comprehensive and this process more efficient, the Commission has prepared new procedures to govern the appeal of these citations.

A draft of this resolution was issued on August 19, 2005, for public review and comment. No one filed comments. The resolution is adopted as originally proposed with minor clarifications.

IT IS THEREFORE RESOLVED that the following procedures shall govern appeals of citations for violation of statutes or Commission orders relating to household goods carriers, charter party carriers, and passenger stage corporations:

1. *Citation: Contents.* The citation served upon the respondent by the investigator shall include:
 - (a) A specification of each statute or Commission order allegedly violated;
 - (b) A statement of the facts upon which each alleged violation is based;
 - (c) A statement that the respondent may either pay the amount of the fine set forth in the citation or appeal the citation, as set forth herein, and that the respondent will forfeit the right to appeal the citation by failing to do either of these things within the allowable period;

- (d) An explanation of how to file an appeal, including an explanation of the respondent's right to have a hearing, to have a representative at the hearing, to request a transcript, and to request an interpreter; and
 - (e) A form of Notice of Appeal, and the form for requesting an interpreter.
- 2. *Citation: Response.* The respondent, within 20 days after the date of service of the citation, shall either remit payment of the full amount of the fine to CPSD, agree with CPSD on conditions for payment, or serve a Notice of Appeal upon CPSD. Upon request made to CPSD before the expiration of this deadline, the time to pay the fine or serve a Notice of Appeal may be extended by CPSD for a reasonable period not to exceed 30 days. CPSD may, in its discretion, grant one additional extension at the request of the respondent.
- 3. *Citation: Payment of fine; default.* If the respondent pays the full amount of the fine within the time allowed hereunder, the citation shall become final. If the respondent, within the time allowed pursuant to Paragraph 2, fails to pay the full amount of the fine or to file a Notice of Appeal, or if the respondent, having entered into an agreement with CPSD, fails to comply with any provision of that agreement, the respondent shall be in default, and the citation shall become final. In this event, the respondent shall have forfeited its right to appeal the citation, and CPSD shall immediately suspend the respondent's license. If the respondent fails to pay the full amount of the fine within 30 days thereafter, CPSD shall revoke the respondent's license, and may take any other action provided by law to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.
- 4. *Citation: Appeal.*
 - (a) The Chief Administrative Law Judge shall designate an Administrative Law Judge to hear appeals of citations.
 - (b) Appeals of citations shall be heard in the Commission's San Francisco or Los Angeles courtrooms on regularly scheduled days. Appeals shall be calendared accordingly, except that a particular matter may be recalendared at the direction of the designated Administrative Law Judge.
 - (c) The appeal shall be brought by serving a Notice of Appeal upon CPSD, and the respondent shall indicate the grounds for the appeal in the notice. CPSD shall promptly advise the Chief Administrative Law Judge upon receipt of a timely Notice of Appeal.
 - (d) Upon advice from CPSD that a citation has been appealed, the Chief Administrative Law Judge shall promptly forward the matter to the

designated Administrative Law Judge, who shall set the matter for hearing on the first Citation Calendar not less than 10 days after advice of the appeal is received from CPSD. The Administrative Law Judge may, for good cause shown or upon agreement of the parties, grant a reasonable continuance of the hearing.

- (e) The respondent may order a transcript of the hearing, and shall pay the cost of the transcript in accordance with the Commission's usual procedures.
 - (f) The respondent shall be entitled to the services of an interpreter at the Commission's expense upon written request to the Chief Administrative Law Judge not less than three business days prior to the date of the hearing.
 - (g) The respondent may be represented at the hearing by an attorney or other representative, but such representation shall be at the respondent's sole expense.
 - (h) At the hearing, CPSD shall open and close. The Administrative Law Judge may, in his or her discretion, alter the order of presentation. Formal rules of evidence do not apply, and all relevant and reliable evidence may be received in the discretion of the Administrative Law Judge.
 - (i) Ordinarily, the appeal shall be submitted at the close of the hearing. In the discretion of the Administrative Law Judge upon a showing of good cause, the record may be kept open for a reasonable period to permit a party to submit additional evidence or argument.
 - (j) The Administrative Law Judge shall issue an order resolving the appeal not later than 30 days after the appeal is submitted, and the order shall be placed on the first available agenda, consistent with the Commission's applicable rules.
 - (k) From the date that CPSD receives a Notice of Appeal to and including the date when the final order is issued, neither the respondent nor the investigator, or agent or other person on behalf of the respondent or investigator, may communicate regarding the appeal, orally or in writing, with a Commissioner, Commissioner's advisor, or Administrative Law Judge, except as expressly permitted under these procedures.
5. *New Operating Authority.* A carrier whose license has been revoked hereunder may apply for new operating authority upon paying the fine in full. The application shall document (1) full payment of the fine, (2) correction of all violations for which the carrier was cited, (3) actions the carrier proposes in

order to prevent future violations, and (4) any other evidence demonstrating the carrier's ability and commitment to conducting its proposed operations in compliance with statutes and Commission orders.

This resolution becomes effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on September 22, 2005, the following Commissioners approving it:

/s/ STEVE LARSON

STEVE LARSON
Executive Director

MICHAEL R. PEEVEY
President
GEOFFREY F. BROWN
SUSAN P. KENNEDY
DIAN M. GRUENEICH
JOHN A. BOHN
Commissioners

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Resolution ALJ-187
Administrative Law Judge Division
September 22, 2005

RESOLUTION

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A draft of this resolution was issued on August 19, 2005, for public review and comment. No one filed comments. The resolution is adopted as originally proposed with minor clarifications.

IT IS THEREFORE RESOLVED that the following procedures shall govern appeals of citations for violation of statutes or Commission orders relating to household goods carriers, charter party carriers, and passenger stage corporations:

1. *Citation: Contents.* The citation served upon the respondent by the investigator shall include:
 - (a) A specification of each statute or Commission order allegedly violated;
 - (b) A statement of the facts upon which each alleged violation is based;
 - (c) A statement that the respondent may either pay the amount of the fine set forth in the citation or appeal the citation, as set forth herein, and that the respondent will forfeit the right to appeal the citation by failing to do either of these things within the allowable period;

- (d) An explanation of how to file an appeal, including an explanation of the respondent's right to have a hearing, to have a representative at the hearing, to request a transcript, and to request an interpreter; and
 - (e) A form of Notice of Appeal, and the form for requesting an interpreter.
- 2. *Citation: Response.* The respondent, within 20 days after the date of service of the citation, shall either remit payment of the full amount of the fine to CPSD, agree with CPSD on conditions for payment, or serve a Notice of Appeal upon CPSD. Upon request made to CPSD before the expiration of this deadline, the time to pay the fine or serve a Notice of Appeal may be extended by CPSD for a reasonable period not to exceed 30 days. CPSD may, in its discretion, grant one additional extension at the request of the respondent.
- 3. *Citation: Payment of fine; default.* If the respondent pays the full amount of the fine within the time allowed hereunder, the citation shall become final. If the respondent, within the time allowed pursuant to Paragraph 2, fails to pay the full amount of the fine or to file a Notice of Appeal, or if the respondent, having entered into an agreement with CPSD, fails to comply with any provision of that agreement, the respondent shall be in default, and the citation shall become final. In this event, the respondent shall have forfeited its right to appeal the citation, and CPSD shall immediately suspend the respondent's license. If the respondent fails to pay the full amount of the fine within 30 days thereafter, CPSD shall revoke the respondent's license, and may take any other action provided by law to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.
- 4. *Citation: Appeal.*
 - (a) The Chief Administrative Law Judge shall designate an Administrative Law Judge to hear appeals of citations.
 - (b) Appeals of citations shall be heard in the Commission's San Francisco or Los Angeles courtrooms on regularly scheduled days. Appeals shall be calendared accordingly, except that a particular matter may be recalendared at the direction of the designated Administrative Law Judge.
 - (c) The appeal shall be brought by serving a Notice of Appeal upon CPSD, and the respondent shall indicate the grounds for the appeal in the notice. CPSD shall promptly advise the Chief Administrative Law Judge upon receipt of a timely Notice of Appeal.
 - (d) Upon advice from CPSD that a citation has been appealed, the Chief Administrative Law Judge shall promptly forward the matter to the

designated Administrative Law Judge, who shall set the matter for hearing on the first Citation Calendar not less than 10 days after advice of the appeal is received from CPSD. The Administrative Law Judge may, for good cause shown or upon agreement of the parties, grant a reasonable continuance of the hearing.

- (e) The respondent may order a transcript of the hearing, and shall pay the cost of the transcript in accordance with the Commission's usual procedures.
 - (f) The respondent shall be entitled to the services of an interpreter at the Commission's expense upon written request to the Chief Administrative Law Judge not less than three business days prior to the date of the hearing.
 - (g) The respondent may be represented at the hearing by an attorney or other representative, but such representation shall be at the respondent's sole expense.
 - (h) At the hearing, CPSD shall open and close. The Administrative Law Judge may, in his or her discretion, alter the order of presentation. Formal rules of evidence do not apply, and all relevant and reliable evidence may be received in the discretion of the Administrative Law Judge.
 - (i) Ordinarily, the appeal shall be submitted at the close of the hearing. In the discretion of the Administrative Law Judge upon a showing of good cause, the record may be kept open for a reasonable period to permit a party to submit additional evidence or argument.
 - (j) The Administrative Law Judge shall issue an order resolving the appeal not later than 30 days after the appeal is submitted, and the order shall be placed on the first available agenda, consistent with the Commission's applicable rules.
 - (k) From the date that CPSD receives a Notice of Appeal to and including the date when the final order is issued, neither the respondent nor the investigator, or agent or other person on behalf of the respondent or investigator, may communicate regarding the appeal, orally or in writing, with a Commissioner, Commissioner's advisor, or Administrative Law Judge, except as expressly permitted under these procedures.
5. *New Operating Authority.* A carrier whose license has been revoked hereunder may apply for new operating authority upon paying the fine in full. The application shall document (1) full payment of the fine, (2) correction of all violations for which the carrier was cited, (3) actions the carrier proposes in

order to prevent future violations, and (4) any other evidence demonstrating the carrier's ability and commitment to conducting its proposed operations in compliance with statutes and Commission orders.

This resolution becomes effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on September 22, 2005, the following Commissioners approving it:

/s/ STEVE LARSON

STEVE LARSON
Executive Director

MICHAEL R. PEEVEY
President
GEOFFREY F. BROWN
SUSAN P. KENNEDY
DIAN M. GRUENEICH
JOHN A. BOHN
Commissioners

CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on EOS Transportation Inc.

1. Administrative Citation T.2026-08-011 dated August 28, 2026
2. Investigation report and Attachments
3. Citation Compliance Agreement
4. How to File an Appeal
5. *Notice of Appeal Form and Certificates of Service Form* (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: August 28, 2026



James Barbarick
Enforcement Analyst