



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Manuel Lazo and Luis G Martinez
Dba SFO Sedan & Limousine Service
Attn: Luis G Martinez, Owner
119 Lycett Circle
Daly City, CA 94015

File: TCP 27346-B
Citation #: T.2026-10-002
Date: October 6, 2026
Case #: CSE-001060

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period of July 6, 2026, to July 22, 2026.

- (1) Operated as a Charter-Party Carrier (TCP) after expiration of authority, in violation of Pub. Util. Code Section 5379 **[1 count]**; and
- (2) Operated at an airport without an airport permit and failed to follow airport rules and regulations, in violation of Pub. Util. Code Section 5371.4(b), 5381, and G.O. 157-E, Part 3.02 **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 27, 2026. By way of such an answer, you may either:

- (1) Pay a fine of \$3,000 pursuant to Pub. Util. Code Section 5378. Submit your payment online via TCP Portal (<https://tcportal.cpuc.ca.gov/s/login/>) using a credit card, ACH or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by October 27, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Manuel Lazo and Luis G Martinez Db a SFO Sedan & Limousine Service

OWNERS: Luis G Martinez
Manuel Lazo

AUTHORITY: TCP 27346-B, Expired

MAILING ADDRESS: 119 Lyce t Circle, Daly City, CA 94015

PHONE/EMAIL: (415) 987-6464 / reservations@sfosedanlimo.com

VEHICLES: 0

EMPLOYEE-DRIVERS: 1

**PL&PD¹
INSURANCE:** Gateway Insurance Company
Policy Number: MA7625P2023
Cancellation Date: November 3, 2024

**WORKERS'
COMPENSATION
INSURANCE:** Not Applicable

DRUG CONSORTIUM: Global Drug & Alcohol & DNA Testing

¹ Public Liability and Property Damage (PL&PD)

INTRODUCTION

On July 29, 2026, I was assigned to investigate the operations and practices of Manuel Lazo and Luis G Martinez dba SFO Sedan & Limousine Service (hereinafter referred to as Sedan & Limousine Service because of a San Francisco International Airport (SFO) complaint alleging that Sedan & Limousine Service operated at SFO with no airport permit and after expiration of their California Public Utilities Commission's (CPUC) operating authority.

VIOLATIONS

I investigated Sedan & Limousine Service for the period of July 6, 2026, to July 22, 2026, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a CPUC General Order (G.O.):

- **Operated as a Charter-Party Carrier (TCP) after expiration of authority, in violation of Pub. Util. Code Section 5379. [1 count]**

The CPUC Transportation and Licensing Analysis Branch (TLAB) records show that a Notice of Expiration of Operating Authority was sent to Sedan & Limousine Service on April 3, 2026 **[Attachment 1]**. The Notice informed that Sedan & Limousine Service's operating authority expired effectively on April 3, 2026, and any unlawful operations are subject to fines and penalties as outlined in the Pub. Util. Code 5411. On August 20, 2026, I issued Sedan & Limousine a Notice to Cease and Desist for operating after expiration of operating authority **[Attachment 2]**.

SFO Ground Transportation Unit (GTU), Investigator Danny Choy issued Sedan & Limousine Service two Notices to Cease and Desist on July 6, 2026, and July 22, 2026, and Administrative Citation # [REDACTED] on July 22, 2026 **[Attachment 3]** for operating after expiration of operating authority. Investigator Danny Choy also provided License Plate Reader (LPR) Images for January 2026, through July 2026, showing 176 reads associated with the Sedan & Limousine Service vehicle bearing California license plate [REDACTED] **[Attachment 4]**.² My investigation disclosed that Sedan & Limousine Service operated one day after expiration of their operating authority.

² On July 22, 2026, SFO GTU Investigator Danny Choy provided LPR Images for January 2026, through July 2026, showing 10 pages of 176 reads associated with the vehicle bearing the California license plate [REDACTED]. Due to the large amount of data, Attachment 3 contains one page of the LPR images as a representative sample, and the remaining nine pages are available upon request.

- **Operated at an airport without an airport permit and failed to follow airport rules and regulations, in violation of Pub. Util. Code Section 5371.4(b), 5381, and G.O. 157-E, Part 3.02. [1 count]**

SFO GTU Investigator Danny Choy issued Sedan & Limousine Service a Notice to Cease and Desist and Administrative Citation # [REDACTED] on July 22, 2026, for operating at SFO with SFO Permit No. [REDACTED] in suspended status [Attachment 3]. Investigator Danny Choy also provided License Plate Reader (LPR) Images for January 2026, through July 2026, showing 176 reads associated with the Sedan & Limousine Service vehicle bearing California license plate [REDACTED] [Attachment 4].³ My investigation disclosed that Sedan & Limousine Service operated one day at SFO without an airport permit and failed to follow airport rules and regulations.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on October 6, 2026, in Los Angeles, California.

Manal Antabli

Manal Antabli, Enforcement Analyst III

³ On July 22, 2026, SFO GTU Investigator Danny Choy provided LPR Images for January 2026, through July 2026, showing 10 pages of 176 reads associated with the vehicle bearing the California license plate [REDACTED]. Due to the large amount of data, Attachment 3 contains one page of the LPR images as a representative sample, and the remaining nine pages are available upon request.

List of Attachments

- Attachment 1. Notice of Expiration of Operating Authority
- Attachment 2. Notice to Cease and Desist Issued on August 20, 2026
- Attachment 3. SFO Two Notices to Cease and Desist & Administrative Citation # [REDACTED]
- Attachment 4. SFO LPR Images for January 2026, through July 2026

TABLE OF CONTENTS

ATTACHMENT 1

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA: SFO SEDAN & LIMOUSINE SERVICE

PSG0027346

ATTN: MANUEL LAZO AND LUIS G MARTINEZ
119 LYCETT CIRC
DALY CITY CALIFORNIA 94015

TCP B CERTIFICATE**Notice of Expiration of Operating Authority**

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter expired effective **April 03, 2026**.

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379)

Such unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code.

Date: Apr 03, 2026

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

ATTACHMENT 2

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



August 20, 2026

TCP: 27346 (Expired)
Case No.: CSE-001060

Manuel Lazo and Luis G Martinez
Db a SFO Sedan & Limousine Service
Attn: Luis G Martinez
119 Lycett Circle
Daly City, CA 94015

NOTICE TO CEASE AND DESIST

Dear Luis G Martinez:

On April 3, 2026, your Charter-Party Carrier (TCP) authority expired due to the conclusion of your voluntary suspension period.

Public Utilities (Pub. Util.) Code Section 5379 states in part that it is unlawful for a TCP to conduct any operations after cancellation or revocation, or during the period of its suspension, or after the expiration of its authority. Pub. Util. Code Section 5414.5 states that it is unlawful to publish or advertise without a valid authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, websites, etc.

Manuel Lazo and Luis G Martinez must immediately cease and desist from all unlawful operations, including advertising. Pub. Util. Code Section 5411 states in part that any carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine of not less than \$1,000.

This letter places your company on notice that continued violations of the law without the required authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:
<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five days of receiving this notice at the telephone number or email address listed below.

Sincerely,

Manal Antabli

Manal Antabli, Enforcement Analyst III
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: manal.antabli@cpuc.ca.gov
Telephone: 213-248-0979

ATTACHMENT 3

Li, Mingfeng

From: Danny Choy (AIR) <[REDACTED]>
Sent: Wednesday, July 22, 2026 6:17 PM
To: Transportation Safety Complaints
Cc: Hooks, Eric; Agar, Darwin; SFO-GTC Investigators
Subject: [EXTERNAL] SFO Referral: TCP#27346 - MANUEL LAZO and LUIS G MARTINEZ - NO CPUC AND AIRPORT AUTHORITY
Attachments: [REDACTED] - 2026 LPR YTD.pdf; CEASE & DESIST - TCP#27346 – MANUEL LAZO and LUIS G MARTINEZ - NO CPUC AND AIRPORT AUTHORITY; CEASE & DESIST - SFO PERMIT # [REDACTED] - TCP#27346 – SFO SEDAN & LIMOUSINE SERVICE - NO CPUC AND AIRPORT AUTHORITY; Citation_[REDACTED].pdf
Categories: Orange Category

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Hello,

MANUEL LAZO and LUIS G MARTINEZ - TCP 27346 continues to operate at SFO without airport authority & CPUC status (expired).

On 7.22.26 at 1209hr, BLK Ford Expedition with LP [REDACTED], was observed operating at SFO International Departures.

A notice to Cease & Desist was sent via email today. LPR YTD records show 176 reads associated with this vehicle.

1st notice to Cease & Desist on 7.6.26 via email
2nd notice to Cease & Desist on 7.22.26 via email

Please let me know if you have any questions.

Thanks,



Danny Choy

Investigator #106 - Ground Transportation Unit | Landside Operations | Airport Services
San Francisco International Airport | P.O. Box 8097 | San Francisco, CA 94128
Office: 650.821.3600 | Fax: 650.821.3606 | flysfo.com
[Facebook](#) | [X](#) | [YouTube](#) | [Instagram](#) | [LinkedIn](#) | [Threads](#)

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Li, Mingfeng

From: Danny Choy (AIR) <[REDACTED]>
Sent: Wednesday, July 22, 2026 6:12 PM
To: reservations@sfosedanlimo.com
Cc: GTU (AIR); SFO-GTC Investigators
Subject: CEASE & DESIST - TCP#27346 – MANUEL LAZO and LUIS G MARTINEZ - NO CPUC AND AIRPORT AUTHORITY
Attachments: Citation_[REDACTED].pdf

Hello,

On 7.22.26 at 1209hr, your vehicle, a BLK Ford Expedition with LP # [REDACTED], was seen operating at SFO International Departures without an airport permit and TCP number displayed. Upon further investigation, your vehicle was seen here at SFO approximately 176 times since 1.1.26.

Your status with the California Public Utilities Commission (CPUC) is expired and your SFO Permit No. [REDACTED] is currently in suspended status.

Please Cease and Desist any commercial transportation that requires CPUC and Airport Authority at SFO until you have obtained the proper authority to do so.

Continuing to operate may result in an administrative fine for each trip conducted, recollection of trip fees and further investigation by CPUC for violating the Public Utilities Codes and General Order 157-E.

CPUC General Order 157-E § 3.02: No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority.

Public Utilities Code Section 5379: After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier. The commission may either grant or deny an application for a new permit or certificate whenever it appears that a prior permit or certificate of the applicant has been canceled or revoked pursuant to Section 5378 or whenever it appears, after hearing, that as a prior permit or certificate holder, the applicant engaged in any of the unlawful activities set forth in Section 5378 for which his or her permit or certificate might have been canceled or revoked.

Public Utilities Code Section 5411: Every charter-party carrier of passengers and every officer, director, agent, or employee of any charter-party carrier of passengers who violates or who fails to comply with, or who procures, aids, or abets any violation by any charter-party carrier of passengers of any provision of this chapter, or who fails to obey, observe, or comply with any order, decision, rule, regulation, direction, demand, or requirement of the commission, or of any operating permit or certificate issued to any charter-party carrier of passengers, or who procures, aids, or abets any charter-party carrier of passengers in its failure to obey, observe, or comply with any such order, decision, rule, regulation, direction, demand, requirement, or operating permit or certificate, **is guilty of a misdemeanor and is**

punishable by a fine of not less than one thousand dollars (\$1,000) and not more than five thousand dollars (\$5,000) or by imprisonment in a county jail for not more than three months, or by both that fine and imprisonment.

Please let me know if you have any questions.

Thanks,



Danny Choy

Investigator #106 - Ground Transportation Unit | Landside Operations | Airport Services

San Francisco International Airport | P.O. Box 8097 | San Francisco, CA 94128

Office: 650.821.3600 | Fax: 650.821.3606 | [flysfo.com](https://www.flysfo.com)

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AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION



Date of Observation: 7/22/2026

Time: 12:09 PDT

Day: Wednesday

Plate #: [REDACTED]

VIN #:

Make: Ford

Model: Expedition

Style: 4 Door

Color: Black

Company: Luis G Martinez, Manuel Lazo

TCP #: 027346

Location: IT Dep

Violated Rules and Regulations

9.2 Operating a Business without Airport Authorization
CPUC Violations Violation of CPUC Code and/or General Order 157-E

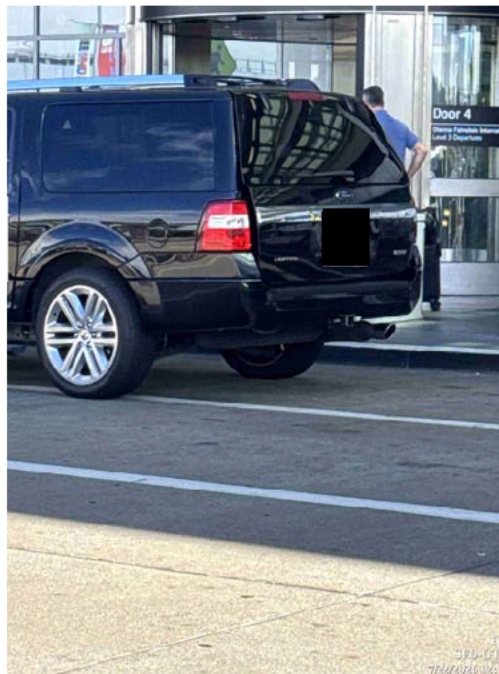
CPUC Code 5379 -
Operating with
Suspended/
Revoked/Expired
Authority

Comment: OBSERVED PASSENGER DROP OFF AT IT DEP DOOR 4.
CPUC STATUS IS IN EXPIRED STATUS AND SFO PERMIT IS SUSPENDED

Issuing Authority: GTC

Issuer Id: 106

FINES SHALL BE ASSESSED PER RULE 14 OF SFIA AIRPORT RULES AND REGULATIONS AND/OR APPLICABLE OPERATING PERMIT.



ATTACHMENT 4

LPR Images

189525788	9: Domestic Arrivals Entry	L9LPR2	06/22/2026 11:45 AM	██████	92
189579723	11: Domestic Departures Entry	L11LPR2	06/23/2026 04:52 PM	██████	92
189603308	11: Domestic Departures Entry	L11LPR2	06/24/2026 09:32 AM	██████	93
190044941	11: Domestic Departures Entry	L11LPR1	07/04/2026 06:35 AM	██████	93
190049962	7: International Arrivals Entry	L7LPR2	07/04/2026 10:00 AM	██████	93
190138582	11: Domestic Departures Entry	L11LPR1	07/06/2026 02:38 PM	██████	96
190296627	8: International Departures Entry	L8LPR3	07/10/2026 12:43 PM	██████	92
190300453	8: International Departures Entry	L8LPR3	07/10/2026 02:20 PM	██████	96
190323957	11: Domestic Departures Entry	L11LPR1	07/11/2026 05:10 AM	██████	93
190506541	11: Domestic Departures Entry	L11LPR1	07/15/2026 03:20 PM	██████	96
190580098	11: Domestic Departures Entry	L11LPR1	07/17/2026 09:06 AM	██████	93
190588377	11: Domestic Departures Entry	L11LPR2	07/17/2026 12:35 PM	██████	92
190591847	11: Domestic Departures Entry	L11LPR2	07/17/2026 02:01 PM	██████	96
190729658	11: Domestic Departures Entry	L11LPR1	07/20/2026 12:03 PM	██████	96
190770257	11: Domestic Departures Entry	L11LPR1	07/21/2026 12:04 PM	██████	95
190811174	8: International Departures Entry	L8LPR3	07/22/2026 12:08 PM	██████	92

[printed on: Wednesday, July 22, 2026 06:13 PM]

CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Manuel Lazo and Luis G Martinez Db a SFO Sedan & Limousine Service

TCP 27346-B

Case # CSE-001060

1. Administrative Citation T.2026-10-002
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: October 6, 2026

Manal Antabli

Manal Antabli
TEB Enforcement Analyst III