Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: In and Out Group, LLC
Attn: Sammy Adam Nour, CEO
5593 Balboa Ave #405
San Diego, CA 92111

File: TCP 20702-P
Citation #: T.2026-10-010
Date: October 22, 2026
Case #: CSE-001087

VIOLATION

You are hereby cited as having violated a section of the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. This violation occurred on July 21, 2026.

(1) Failure to display Transportation Charter-Party (TCP) number in full on vehicle, including the prefix "TCP" and authority suffix, in violation of Pub. Util. Code Section 5385 and G.O. 157-E, Part 4.04. **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before November 12, 2026. By way of such an answer, you may either:

(1) Pay a fine of $1,000 pursuant to Pub. Util. Code Section 5378. Submit your payment online via TCP Portal (https://tcportal.cpuc.ca.gov/s/login/) using a credit card, ACH or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**

(2) Contact the Supervisor below to make payment arrangements, **or**

(3) Contest this Citation by filing an Appeal. See attached document *"How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."*

If you fail to respond by November 12, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER:	In and Out Group, LLC A California Limited Liability Company, Entity # 200608310196 (Active)
OWNERS:	Sammy Adam Nour, Chief Executive Officer (CEO)
AUTHORITY:	TCP 20702-P (Active)
MAILING ADDRESS:	5593 Balboa Ave #405, San Diego, CA, 92111
PHONE/EMAIL:	[redacted]
VEHICLES:	5
PL&PD[1] INSURANCE:	Philadelphia Indemnity Insurance Company Policy Number: PHPK2713043-001 Effective Date: 5/13/2027
DRUG CONSORTIUM:	Substance Abuse Evaluation Resource Center (SAERC)

[1] Public Liability and Property Damage (PL&PD)
[2] California Public Utilities Commission (CPUC)

INTRODUCTION

On August 28, 2026, I was assigned to investigate the operations and practices of In and Out Group, LLC (hereinafter referred to as In and Out) after being issued an Inspection Observation Report at San Diego International Airport (SAN) on July 21, 2026 **[Attachment 1]**. An Uber waybill showed [redacted] was observed operating with Uber Black under In and Out's TCP in a vehicle with no TCP number displayed on the front or rear bumper **[Attachment 2]**. Photos were taken in the field along with the issued Observation Report **[Attachment 3].**

VIOLATION

I investigated In and Out for the date of July 21, 2026, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a CPUC General Order (G.O.):

- **Failure to display Transportation Charter-Party (TCP) number in full on vehicle, including the prefix "TCP" and authority suffix, in violation of Pub. Util. Code Section 5385 and G.O. 157-E, Part 4.04. [1 count]**

On July 21, 2026, CPUC Transportation Enforcement Analysts Yasmine Shah and Darwin Agar captured photo evidence and issued In and Out an Inspection Observation Report (OR) for operating at SAN without displaying TCP 20702-P on the front and rear bumpers of a vehicle with license plate #[redacted] Photos of an Uber Black waybill with the license plate operating under In and Out's TCP were also captured. The OR was signed by driver Ernesto Padaon, who provided the vehicle registration along with his driver's license **[Attachment 4].**

My investigation concludes that In and Out operated at SAN on July 21, 2026 without displaying a TCP number in full on a vehicle with license plate #[redacted].

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on October 22, 2026 at Los Angeles, California.

Yasmine Shah

Yasmine Shah, Enforcement Analyst
Consumer Protection and Enforcement Division
Transportation and Enforcement Branch

List of Attachments

- Attachment 1. Inspection Observation Report
- Attachment 2. Waybill
- Attachment 3. Vehicle Photos
- Attachment 4. Vehicle Registration and Driver's License

Attachment 1

CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Location: Airport/Other: SAN (circle one) PSC/TCP/TNC: 20702 Investigator: YSB Date: 7/21/2016

Prime Carrier: Inland Out Group LLC Phone#: _____

Address: 5663 Balboa Ave Ste 405 City: San Diego Zip: 92111

Driver: [redacted] CDL# [redacted] State [redacted] Class [redacted]

Addres[redacted] City: [redacted] Zip: [redacted]

Phone: _____ Years w/company: _____ Prime Carrier: _____

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: _____ (circle one)

Comments: _____

License Plate [redacted] VIN # [redacted] Registration Exp.: _____ Seats: ____

Registered Owner: Inland Out Group LLC Leased/Owned (circle one)

Address: Same as carrier

City: _____ Zip: _____ Phone [redacted]

Violation(s):

Vehicle:
- ☑ TCP # Not shown on rear/front bumper
- ☐ Vehicle not listed with PUC ☐ No Trade Dress ☐ Front ☐ Rear
- ☐ PSC/TCP # not on side of vehicle* ☐ Carrier's name not on side of vehicle*

**exempt for vehicles < 15 passengers incl. driver or leased < 30 days*

Waybill:
- ☐ No waybill ☐ Carrier Name /TCP# ☐ Vehicle License Plate #
- ☐ Driver's Name ☐ Time/Date Charter arranged ☐ Origin/Destination
- ☐ No. of person in group ☐ Name/address of persons arranging charter
- ☐ Transportation arranged by phone or written contract
- ☐ Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

TNC OPS:
- ☐ No Trade Dress ☐ Front ☐ Rear
- ☐ Profile Non-Match
- ☐ Lack Proof of Prearranged Ride
- ☐ Non-State CDL
- ☑ No Airport Permit

Violation(s): ☑ Yes, as noted above and in comments below ☐ **No Violation**

Law Enforcement Citation No.: _____

Comments: TCP 20702 not displayed on front or rear bumper

Signature and Title

CPUC COPY

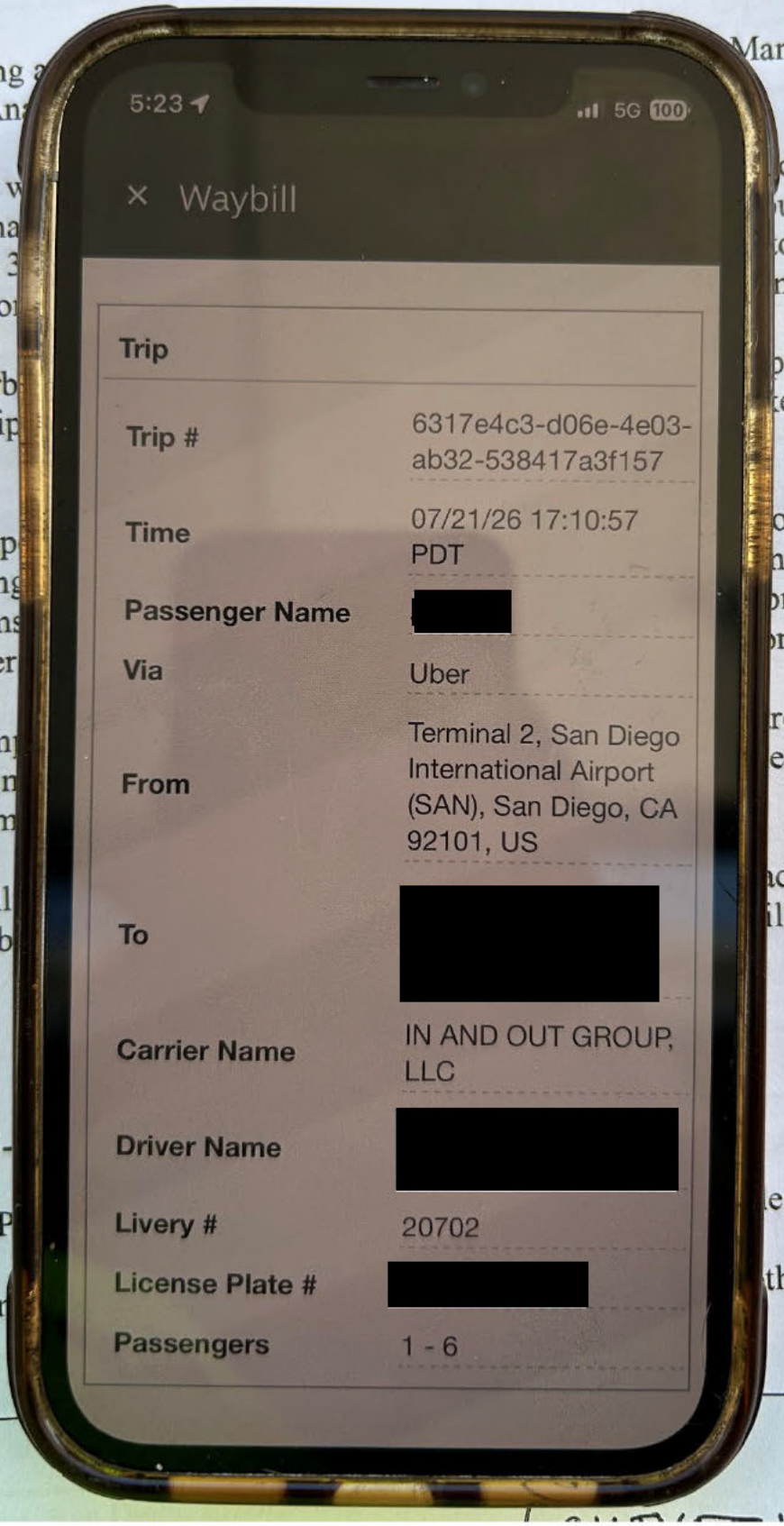
Attachment 2

EA AND DESCRIPTION OF OPERATION:

RATION: 4:00 P.M. END TIME OF OPERATION: 8:00 P.M.
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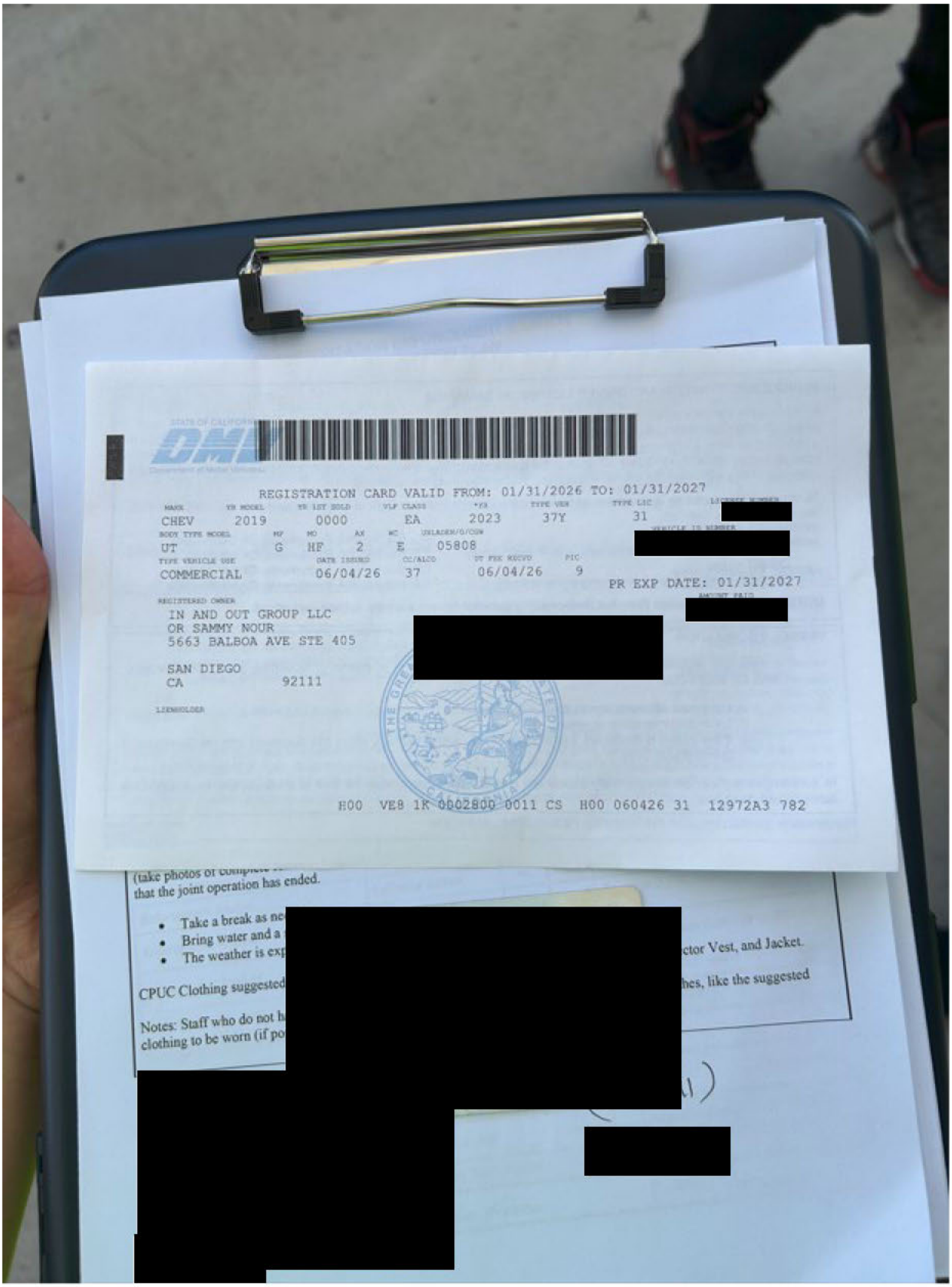
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Attachment 3




SUBURBAN

Attachment 4



STATE OF CALIFORNIA
DMV
Department of Motor Vehicles

REGISTRATION CARD VALID FROM: 01/31/2026 TO: 01/31/2027

MAKE	YR MODEL	YR 1ST SOLD	VLF CLASS	*YR	TYPE VEH	TYPE LIC	LICENSE NUMBER
CHEV	2019	0000	EA	2023	37Y	31	[redacted]

BODY TYPE MODEL	MF	MO	AX	MC	UNLADEN/G/COM	VEHICLE ID NUMBER
UT	G	HF	2	E	05808	[redacted]

TYPE VEHICLE USE	DATE ISSUED	CC/ALCO	DT FEE RCVD	PIC
COMMERCIAL	06/04/26	37	06/04/26	9

PR EXP DATE: 01/31/2027

AMOUNT PAID [redacted]

REGISTERED OWNER
IN AND OUT GROUP LLC
OR SAMMY NOUR
5663 BALBOA AVE STE 405

SAN DIEGO
CA 92111

LIENHOLDER

[redacted]

H00 VE8 1K 0002800 0011 CS H00 060426 31 12972A3 782

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- The weather is exp

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CPUC Clothing suggested

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Notes: Staff who do not h
clothing to be worn (if po

[redacted]

CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on

In and Out Group, LLC

TCP-20702-P

Case # CSE-001087

1. Administrative Citation T.2026-10-010
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: October 22, 2026

Yasmine Shah

Yasmine Shah
TEB Enforcement Analyst