

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## Consumer Protection and Enforcement Division

### Passenger Transportation Carrier Advice Letter (AL) Summary Form

#### PASSENGER TRANSPORTATION CARRIER FILER INFORMATION

|                                        |                                        |
|----------------------------------------|----------------------------------------|
| Date of Submission:<br>5/5/2025        | Date AL served on parties:<br>5/5/2025 |
| Carrier Name: Lyft, Inc.               | PSG #: 0032513                         |
| DBA Name: Lyft                         |                                        |
| Address: 185 Berry St., Suite 400      |                                        |
| City: San Francisco                    | State: CA ZIP Code: 94107              |
| Filer's Name: First, Last Janee Weaver |                                        |
| Filer's Email: jweaver@lyft.com        | Filer's Phone: 415-475-8459            |

#### AL INFORMATION

|                                                                                                                                                                                                                                             |                                        |                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Advice Letter #:<br>28B                                                                                                                                                                                                                     | Requested Effective Date:<br>5/14/2025 | AL Tier: <input type="checkbox"/> I <input checked="" type="checkbox"/> II <input type="checkbox"/> III<br><input type="checkbox"/> Information Only |
| Subject of filing:<br>Lyft, Inc.'s Advice Letter 28B                                                                                                                                                                                        |                                        |                                                                                                                                                      |
| Authorization for filing: Resolution #, Decision #, etc.<br>D.20-03-007, D.21-03-005, D.21-11-004, D.23-02-02                                                                                                                               |                                        |                                                                                                                                                      |
| Notes/comments: Other information & reference to advice letter, etc.<br>Lyft, Inc.'s Advice Letter No. 28B requesting an offset against the quarterly Access For All Fee payments collected for San Francisco County for Quarter 1 of 2025. |                                        |                                                                                                                                                      |

#### SUBMISSION INFORMATION

**The cut off time to be considered filed the same day as submitted is 5:00 PM (Pacific Standard Time). Files submitted after 5:00 PM or on a non-business day will be considered filed on the following business day.**

Questions regarding the Access for All Program Advice Letter filings, please email:  
[tncaccess@cpuc.ca.gov](mailto:tncaccess@cpuc.ca.gov)

Questions regarding the Autonomous Vehicle Passenger Service Programs Advice Letter filings, please email:  
[AVPrograms@cpuc.ca.gov](mailto:AVPrograms@cpuc.ca.gov)

Questions regarding the Clean Miles Standard Advice Letter filings, please email:  
[CleanMiles@cpuc.ca.gov](mailto:CleanMiles@cpuc.ca.gov)

Questions regarding the Transportation Network Companies general Advice Letter filings, please email:  
[Licensing\\_TNC@cpuc.ca.gov](mailto:Licensing_TNC@cpuc.ca.gov)



185 Berry Street  
Suite 400  
San Francisco, CA 94107

May 5, 2025  
Lyft, Inc.  
Advice Letter No. WAV-028B

California Public Utilities Commission  
Consumer Protection and Protection Division  
Transportation Licensing and Analysis Branch  
505 Van Ness Avenue  
San Francisco, CA 94102

Pursuant to Decision (D.) 20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, Lyft, Inc. submits this amended Advice Letter No. WAV-028B to request an offset, against the quarterly Access Fund payments due, the amounts spent by Lyft, Inc. to improve wheelchair accessible vehicle (WAV) service in San Francisco County in Quarter 1 of 2025.

The requested effective date is May 15, 2025 (30 days from date of filing).

The offset amount requested is as follows:

| County                      | Offset Expenses (\$) | Percent Allowed (%) <sup>1</sup> | Offset Requested (\$) |
|-----------------------------|----------------------|----------------------------------|-----------------------|
| <b>SAN FRANCISCO</b>        | \$239,970.60         | 98.67%                           | \$236,774.27          |
| <b>Total Offset Request</b> | \$239,970.60         |                                  | \$236,774.27          |

Per D.20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, Lyft, Inc. provides the following documents in support of its request which have been amended following Lyft's initial Advice Letter No. WAV-028 filed on April 15, 2025, and Lyft's supplemental Advice Letter No. WAV-028A filed on April 25, 2025, to reflect Lyft's WAV service in San Francisco County and WAV complaints status:

1. Outreach
2. Training, Inspections and Declarations
3. Complaints
4. Contract Information

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<sup>1</sup> D.23-02-024 OP6.



185 Berry Street  
Suite 400  
San Francisco, CA 94107

In compliance with General Order 96-B, we served a copy of this advice letter via email upon the parties identified on the attached R.19-02-012 service list on May 5, 2025. If there are any questions regarding this advice letter, please contact Janeé Weaver at [jweaver@lyft.com](mailto:jweaver@lyft.com).

Any Party can protest or respond to this advice letter by sending a written protest or response via email to CPED at [TNCAccess@cpuc.ca.gov](mailto:TNCAccess@cpuc.ca.gov). If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to CPED within twenty (20) days of the date the advice letter was filed and must be served on the TNC on the same day.

Email a copy of the protest or response to this advice letter to Janeé Weaver at [jweaver@lyft.com](mailto:jweaver@lyft.com).

To obtain information about the CPUC's procedures for advice letters and protests, visit CPUC's website at [www.cpus.ca.gov](http://www.cpus.ca.gov) and look for links to General Order 96-B.

**I HEREBY CERTIFY UNDER THE PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOLLOWING ATTACHMENTS HAVE BEEN EXAMINED BY ME AND IS TRUE, CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.**

Yours truly,

A handwritten signature in blue ink that reads "Janeé Weaver".

Janeé Weaver  
Senior Counsel, Regulatory Compliance  
Lyft, Inc.  
Registered In House Counsel - California Bar

Attachments

1. Lyft, Inc.\_2025Q1\_Outreach\_7
2. Lyft, Inc.\_2025Q1\_Training\_and\_Inspections\_8
3. Lyft, Inc.\_2025Q1\_Complaints\_9
4. Lyft, Inc.\_2025Q1\_Contract\_Information\_11



California  
Public Utilities  
Commission



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## CALIFORNIA PUBLIC UTILITIES COMMISSION

### Service Lists

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**PROCEEDING: R1902012 - CPUC - OIR TO IMPEM**  
**FILER: CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**LIST NAME: LIST**  
**LAST CHANGED: DECEMBER 20, 2024**

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### Parties

---

ALEX LAVOI  
NOMAD TRANSIT LLC DBA VIA  
10 CROSBY STREET, 2ND FL.  
NEW YORK, NY 10013  
FOR: NOMAD TRANSIT LLC DBA VIA

JONATHAN COHEN  
LITIGATION AND REGULATORY COUNSEL  
VIA TRANSPORTATION INC.  
95 MORTON STREET, 3RD. FL.  
NEW YORK, NY 10014  
FOR: VIA TRANSPORTATION INC.

EDWARD HOFFMAN  
RIDE PLUS, LLC  
1275 PEACHTREE ST NE 6TH FL  
ATLANTA, GA 30309  
FOR: RIDE PLUS LLC DBA PROVADO MOBILE  
HEALTH

JARVIS MURRAY  
ADMIN – FOR-HIRE POLICY & ENFORCEMENT  
LOS ANGELES DEPT. OF TRANSPORTATION  
100 S. MAIN STREET  
LOS ANGELES, CA 90012  
FOR: LOS ANGELES DEPARTMENT OF  
TRANSPORTATION (LADOT)

WIL RIDDER  
EXE. OFFICER – PLANNING & DEVELOPMENT  
LA COUNTY METROPOLITAN TRANSPORT AUTHOR  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012  
FOR: LOS ANGELES COUNTY METROPOLITAN  
TRANSPORTATION AUTHORITY

AUTUMN M. ELLIOTT  
SR COUNSEL  
DISABILITY RIGHTS CALIFORNIA  
350 SOUTH BIXEL STREET, STE 290  
LOS ANGELES, CA 90017  
FOR: DISABILITY RIGHTS CALIFORNIA

MAGGIE GREEN  
HOPSKIPDRIVE  
1320 E. 7TH ST., STE. 200  
LOS ANGELES, CA 90021  
FOR: HOPSKIPDRIVE INC.

WHITNEY LEWIS  
MVN 2 LLC  
1048 MARINE AVE APT 10  
GARDENA, CA 90247  
FOR: MVN 2 LLC

LAYLA SOTTO  
EXECUTIVE RIDE LLC  
4532 W IMPERIAL HWY  
HAWTHORNE, CA 90304  
FOR: EXECUTIVE RIDE LLC DBA OPOLI

ANDRE COLAIACE  
ACCESS SERVICES  
PO BOX 5728  
EL MONTE, CA 91734-1738  
FOR: ACCESS SERVICES

ROBYN WAPNER  
SR. GOV'T RELATIONS ANALYST  
SAN DIEGO ASSOCIATION OF GOVERNMENTS

MARK POTTER  
ALTRUISTIC INC DBA BOUNCE  
9845 ERMA ROAD, STE. 300

# CONFIDENTIAL

401 B STREET, SUITE 800  
SAN DIEGO, CA 92101  
FOR: SAN DIEGO ASSOCIATION OF  
GOVERNMENTS

SAN DIEGO, CA 92131  
FOR: ALTRUISTIC INC. DBA BOUNCE

NANCY WHELAN  
GEN. MGR.  
MARIN TRANSIT  
711 GRAND AVENUE, STE.110  
SAN RAFAEL, CA 94000  
FOR: MARIN TRANSIT

LILLIAN LEVY  
SAN FRANCISCO CITY ATTORNEY'S OFFICE  
1390 MARKET STREET  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

ANNA UHLS  
ATTORNEY  
RASIER-CA, LLC  
1455 MARKET STREET  
SAN FRANCISCO, CA 94103  
FOR: RASIER-CA, LLC DBA UBER  
TECHNOLOGIES INC.

NICOLE BOHN  
DIRECTOR  
SF MAYOR&#8217;S OFFICE ON DISABILITY  
1155 MARKET STREET 1ST FLOOR  
SAN FRANCISCO, CA 94103  
FOR: SAN FRANCISCO MAYOR&#8217;S OFFICE OF  
DISABILITY

TILLY CHANG  
EXE DIR  
S. F. COUNTY TRANSPORTATION AUTHORITY  
1455 MARKET STREET, 22ND FL.  
SAN FRANCISCO, CA 94103  
FOR: SAN FRANCISCO TRANSPORTATION  
AUTHORITY

VARUN JAIN  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103  
FOR: UBER TECHNOLOGIES, INC.

DRENNEN SHELTON  
PLANNER  
BAY AREA METRO CENTER  
375 BEALE STREET, STE.800  
SAN FRANCISCO, CA 94105  
FOR: METROPOLITAN TRANSPORTATION  
COMMISSION (MTC)

SARA SCHAER  
DOLIGHTFUL, INC  
31 WINFIELD ST  
SAN FRANCISCO, CA 94110  
FOR: DOLIGHTFUL, INC.

DANIEL ROCKEY  
PARTNER  
BRYAN CAVE LEIGHTON PAISNER  
THREE EMBARCADERO CENTER, 7TH FL.  
SAN FRANCISCO, CA 94111-4070  
FOR: LYFT, INC.

JEFF MALTZ  
CEO  
SILVERRIDE, LLC  
425 DIVISADERO ST., SUITE 201  
SAN FRANCISCO, CA 94117  
FOR: SILVERRIDE, LLC

MARK GRUBERG  
EXE. BOARD MEMBER  
SAN FRANCISCO TAXI WORKERS ALLIANCE  
1415 PALOU AVE.  
SAN FRANCISCO, CA 94124  
FOR: SAN FRANCISCO TAXI WORKERS  
ALLIANCE (SFTWA)

RITU NARAYAN  
ZUM SERVICES, INC.  
555 TWIN DOLPHINE DR STE 350  
REDWOOD CITY, CA 94401  
FOR: ZUM SERVICES, INC.

DARYL HALLS  
EXE. DIR.  
SOLANO TRANSPORTATION AUTHORITY  
ONE HARBOR CENTER, STE. 130  
SUISUN CITY, CA 94585  
FOR: SOLANO TRANSPORTATION AUTHORITY

MELISSA W. KASNITZ  
LEGAL DIR  
CENTER FOR ACCESSIBLE TECHNOLOGY  
3075 ADELINE STREET, STE. 220  
BERKELEY, CA 94703  
FOR: CENTER FOR ACCESSIBLE TECHNOLOGY

MICHELLE UZETA  
DREDF  
3075 ADELINE STREET, SUITE 210  
BERKELEY, CA 94703  
FOR: DISABILITY RIGHTS EDUCATION &  
DEFENSE FUND (DREDF)

ABHAY JAIN  
ACTIVE SCALER INC., DBA TAGSI  
1551 MCCARTHY BLVD., STE. 10  
MILPITAS, CA 95035  
FOR: ACTIVE SCALER INC., DBA TAGSI

AUSTIN BROWN  
EXECUTIVE DIRECTOR  
UC DAVIS POLICY INSTITUTE  
1605 TILIA STREET, SUITE 100  
DAVIS, CA 95616  
FOR: UC DAVIS POLICY INSTITUTE FOR  
ENERGY, ENVIRONMENT, AND THE ECONOMY

SEAN TIEDGEN  
SR. TRANSP PLANNER  
SHASTA REGIONAL TRANSPORTATION AGENCY  
1255 EAST STREET, STE. 202  
REDDING, CA 96001  
FOR: SHASTA REGIONAL TRANSPORTATION  
AGENCY (SRTA)

LYFT000002

**Information Only**

---

ABIGAIL COCHRAN  
UNIVERSITY OF CALIFORNIA, BERKELEY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANNA FERO  
DAVIS WRIGHT TREMAINE LLP  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANNETTE WILLIAMS  
SF MUNICIPAL TRANSPORTATION AGENCY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

APARNA PALADUGU  
ZOOX  
EMAIL ONLY  
EMAIL ONLY, AA 00000

AUSTIN HEYWORTH  
UBER  
EMAIL ONLY  
EMAIL ONLY, CA 00000

CALEB CARRIZALES  
LYFT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ERIKA QUINTERO  
LYFT, INC.  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ERIN MCAULIFF  
SF MUNICIPAL TRANSPORTATION AGENCY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

HEATHER MILLER  
PROGRAM MANAGER  
VENTURA COUNTY TRANSPORTATION COMMISSION  
EMAIL ONLY  
EMAIL ONLY, CA 00000

HENRY CLAYPOOL  
CONSULTANT – TECH POLICY  
AMERICAN ASSN PEOPLE WITH DISABILITIES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JAMES ANDREW  
MANAGER, TRANSPORTATION PLANNING  
LA METROPOLITAN TRANSPORTATION AUTHORITY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JANEE WEAVER  
COUNSEL – REGULATORY  
LYFT, INC.  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JOHN ROWLEY  
PRIME TIME SERVICES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

KATHLEEN CORTEZ  
PROGRAM ANALYST – AREA AGENCY ON AGING  
COUNTY OF SONOMA  
HUMAN SERVICES DEPT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

LAURA TIMOTHY  
MGR – ACCESS, PARATRANSIT  
S.F. BAY AREA RAPID TRANSIT DISTRICT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

LEGAL DIVISION  
CPUC  
EMAIL ONLY  
EMAIL ONLY, CA 00000

LEUWAM TESFAI  
EXE. DIV.  
CALIFORNIA PUBLIC UTILITIES COMMISSION  
EMAIL ONLY  
EMAIL ONLY, CA 00000

MADDY RUVOLO  
SFMTA  
EMAIL ONLY  
EMAIL ONLY, CA 00000

MALLORY NESTOR-BRUSH  
MGR – ACCESSIBLE SERVICES  
AC TRANSIT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

MOLLY ZIMNEY  
LYFT, INC  
EMAIL ONLY  
EMAIL ONLY, CA 00000

NEELA PAYKEL  
DEPUTY GENERAL COUNSEL  
EMAIL ONLY  
EMAIL ONLY, CA 00000

PAT PIRAS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

PAUL S. BRANSON  
CEO

PHILIP LAW  
EMAIL ONLY

LAKE LINKS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

EMAILONLY, CA 00000

PRISCILLA FREDUAH-AGYEMANG  
EMAIL ONLY  
EMAIL ONLY, CA 00000

RICHARD SKAFF  
EXECUTIVE DIRECTOR  
DESIGNING ACCESSIBLE COMMUNITIES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ROSS GREEN  
ASSOCIATE  
KEARNS & WEST, INC  
EMAIL ONLY  
EMAIL ONLY, CA 00000

STEVEN T. WALLAUCH  
PLATINUM ADVISORS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

THYME CURTIS  
EXECUTIVE DIRECTOR  
THE CITY OF SAN DIEGO  
EMAIL ONLY  
EMAIL ONLY, CA 00000

TOM ASHLEY  
VOLTERA  
EMAIL ONLY  
EMAIL ONLY, CA 00000

TOM BELLINO  
EMAIL ONLY  
EMAIL ONLY, CA 00000

TRACI LEE  
SENIOR PUBLIC POLICY MANAGER  
LYFT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

DAVIS WRIGHT TREMAINE LLP  
EMAIL ONLY  
EMAIL ONLY, CA 00000

CAMERON-DANIEL, P.C.  
EMAIL ONLY  
EMAIL ONLY, CA 00000

HOPSKIPDRIVE, LLC  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANDREI GREENAWALT  
HEAD OF PUBLIC POLICY  
VIA TRANSPORTATION INC.  
160 VARICK STREET, 4TH FL.  
NEW YORK, NY 10013  
FOR: VIA TRANSPORTATION INC.

NOMAD TRANSIT LLC DBA VIA  
10 CROSBY STREET, 2ND FL.  
NEW YORK, NY 10013

JAMES C. BEH  
ATTORNEY  
JONES DAY  
51 LOUISIANA AVENUE, N.W.  
WASHINGTON, DC 20001  
FOR: INSTITUTIONAL EQUITY INVESTORS

KATHERINE SHERIFF  
DAVIS WRIGHT TREMAINE LLP  
1301 K STREET NW, SUITE 500 EAST  
WASHINGTON, DC 20005

ANDREI GREENAWALT  
PUBLIC POLICY  
NOMAD TRANSIT, LLC  
2233 WISCONSIN AVE., STE 201  
WASHINGTON, DC 20007

IZZY AALA  
CABCONNECT, INC.  
714 E. MONUMENT AVE, SUITE 107  
DAYTON, OH 45402

ASHAD HAMIDEH, PH.D  
SR. DIR. - PLANNING & DEVELOPMENT  
L.A. COUNTY METRO TRANSPORT.AUTHORITY  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012

JAMES ANDREW  
MGR - PLANNING  
L.A. COUNTY METRO TRANSPORT AUTHORITY  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012

JAMES O. JOHNSTON  
JONES DAY  
555 SOUTH FLOWER ST, FIFTIETH FL.  
LOS ANGELES, CA 90071  
FOR: INSTITUTIONAL EQUITY INVESTORS

PARMINDER JOEA  
EXECUTIVE RIDE LLC  
4532 W IMPERIAL HWY  
HAWTHORNE, CA 90304  
FOR: EXECUTIVE RIDE LLC DBA OPOLI

MEAGAN SCHMIDT  
OPERATIONS MANAGER  
FACT  
600 MISSION AVENUE  
OCEANSIDE, CA 92054

# CONFIDENTIAL

ROBERT GEBO  
ADA PARATRANSIT PROGRAM ADMINISTRATOR  
NORTH COUNTY TRANSIT DISTRICT  
810 MISSION AVENUE  
OCEANSIDE, CA 92054

BENJAMIN GEMBLER  
SAN DIEGO ASSOCIATION OF GOVERNMENTS  
401 B STREET, SUITE 800  
SAN DIEGO, CA 92101

JACK CHRISTENSEN  
GRANTS ADMINISTRATOR  
SANDAG  
401 B STREET, STE. 800  
SAN DIEGO, CA 92101

AMY KALIVAS  
DIRECTOR OF PROGRAMS  
ACCESS TO INDEPENDENCE  
8885 RIO SAN DIEGO DRIVE NO 131  
SAN DIEGO, CA 92108

ERIC DEHATE  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501

ALAN CAZARES  
TRANSPORTATION PLANNER  
SAN LUIS OBISPO COUNCIL OF GOVERNMENTS  
1114 MARSH ST  
SAN LUIS OBISPO, CA 93405

ALLISON DRUTCHAS  
WAYMO LLC  
1600 AMPHITHEATRE PARKWAY  
MOUNTAIN VIEW, CA 94043

ANNETTE TRAN  
PRODUCT & REGULATORY COUNSEL  
AURORA  
280 N. BERNARDO AVE  
MOUNTAIN VIEW, CA 94043

GEORGE IVANOV  
WAYMO LLC  
100 MAYFIELD AVENUE  
MOUNTAIN VIEW, CA 94043

MARI DAVIDSON  
ATTORNEY AT LAW  
WAYMO LLC  
100 MAYFIELD AVENUE  
MOUNTAIN VIEW, CA 94043

MIKE TIEN  
REGULATORY COUNSEL  
AURORA  
280 N. BERNARDO AVE  
MOUNTAIN VIEW, CA 94043

VIVEK GARG  
ZUM SERVICES, INC.  
555 TWIN DOLPHINE DRIVE, STE. 350  
REDWOOD CITY, CA 94065

JULIE VEIT  
DEPUTY CITY ATTORNEY  
S. F. CITY ATTORNEY'S OFFICE  
1390 MARKET STREET, 7TH FL.  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

LESLIE FERNANDEZ  
CITY ATTORNEY OFFICE  
CITY AND COUNTY OF SAN FRANCISCO  
1390 MARKET STREET, 7TH FLOOR  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

STEPHANIE STUART  
DEPUTY CITY ATTORNEY  
CITY ATTORNEYS OFFICE  
1390 MARKET STREET, 7TH FLOOR  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

SUSAN CLEVELAND-KNOWLES  
GEN. COUNSEL / DEPUTY CITY ATTY.  
OFFICE OF THE CITY ATTORNEY  
1390 MARKET STREET, 7TH . FOX PLAZA  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

ANDREW DUGOWSON  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ANNA JEW  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA 3-D  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ASHLYN KONG  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

BRIAN KAHRS  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA 2-F  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

CAITLIN POLLOCK  
CALIF PUBLIC UTILITIES COMMISSION  
DISTRIBUTION PLANNING BRANCH  
AREA

CODY NAYLOR  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA



505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

DEBBIE CHIV  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

GREGORY HARASYM  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

IRYNA KWASNY  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

JACK CHANG  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION  
ROOM 5020  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

JOSHUA HUNEYCUTT  
CALIF PUBLIC UTILITIES COMMISSION  
CONSUMER PROTECTION AND ENFORCEMENT DIVI  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

MICHAEL LUO  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

NIKI BAWA  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
ROOM 5029  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

REAGAN ROCKZSFFORDE  
CALIF PUBLIC UTILITIES COMMISSION  
COMMUNICATIONS DIVISION  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ROBERT MASON  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION  
ROOM 5016  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

TERENCE SHIA  
CALIF PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS  
ROOM 5306  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

TERRA M. CURTIS  
CALIF PUBLIC UTILITIES COMMISSION  
CONSUMER PROTECTION AND ENFORCEMENT DIVI  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

THERESA BUCKLEY  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ADAM BIERMAN  
UBER TECHNOLOGIES, INC.

ALEXANDER LARRO  
UBER TECHNOLOGIES, INC.

1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103  
, CA 94103

1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO

FOREST BARNES  
SFMTA  
1 SOUTH VN NESS AVENUE, 7TH FLOOR  
SAN FRANCISCO, CA 94103

JADIE WASILCO  
SR. ANALYST, GOV'T AFFAIRS DIVISON  
SF MUNICIPAL TRANSPORTATION AGENCY  
1 SOUTH VAN NESS AVENUE, 8TH FLOOR  
SAN FRANCISCO, CA 94103

JANE Y. LEE  
ATTORNEY  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

JUSTINE WOODLAND  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103

KATE TORAN  
INT. DIR.- TAXIS & ACCESSIBLE SVCS DIV.  
S. F. MUNICIPAL TRANSPORTATION AGENCY  
1 SOUTH VAN NESS AVE., 7TH FLOOR  
SAN FRANCISCO, CA 94103

LAURA GRAY  
COMMUNITY & GOVN'T RELATIONS MGR.  
CRUISE AUTOMATION  
1201 BRYANT STREET  
SAN FRANCISCO, CA 94103

# CONFIDENTIAL

LISA TSE  
ATTORNEY  
RASIER-CA, LLC  
1455 MARKET STREET  
SAN FRANCISCO, CA 94103  
FOR: RASIER-CA, LLC DBA UBER

MEHER DHALIWAL  
ACCESSIBLE SVCS  
SFMTA  
1 SOUTH VAN NESS AVENUE, 7TH FLOOR  
SAN FRANCISCO, CA 94103

STEPHANIE KUHLMAN  
PARALEGAL, REGULATORY  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

VALERIE COLEMAN  
PROGRAM ANALYST  
SF DEPT OF AGING & ADULT SERVICES  
1650 MISSION ST., 5TH FLR  
SAN FRANCISCO, CA 94103

JOSH RAPOPORT  
MORGAN LEWIS & BOCKIUS, LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105

KENDALL ALLEN  
JENNER & BLOCK LLP  
455 MARKET STREET, SUITE 2100  
SAN FRANCISCO, CA 94105

LAURIE EDELSTEIN  
ATTORNEY  
JENNER & BLOCK LLP  
525 MARKET STREET, 29TH FLOOR  
SAN FRANCISCO, CA 94105

PEJMAN MOSHFEGH  
ATTORNEY AT LAW  
MORGAN, LEWIS & BOCKIUS LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105

F. JACKSON STODDARD  
ATTORNEY  
MORGAN LEWIS & BOCKIUS, LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105-1126

AICHI DANIEL  
SR COUNSEL - SAFETY & REGULATORY  
CRUISE LLC  
333 BRANNAN STREET  
SAN FRANCISCO, CA 94107

ANNETTE TRAN  
COUNSEL - REGULATORY COMPLIANCE  
LYFT, INC.  
185 BERRY STREET  
SAN FRANCISCO, CA 94107

CHRISTOF BAUMBACH  
CEO  
WINGZ, INC.  
795 FOLSOM STREET  
SAN FRANCISCO, CA 94107  
FOR: WINGZ, INC.

DEMETRIUS REAGANS  
LYFT, INC.  
185 BERRY STREET, SUITE 5000  
185 BERRY STREET, STE. 5000  
SAN FRANCISCO, CA 94107

IZZY GERUNDIO  
LYFT, INC.  
SAN FRANCISCO, CA 94107

MARGARET TOBIAS  
ATTORNEY AT LAW  
TOBIAS LAW OFFICE  
460 PENNSYLVANIA AVE  
SAN FRANCISCO, CA 94107

PAUL AUGUSTINE  
SENIOR MANAGER, SUSTAINABILITY  
LYFT, INC.  
185 BERRY STREET, SUITE 5000  
SAN FRANCISCO, CA 94107

ELIZABETH GALLAGHER  
LYFT INC.  
2300 HARRISON STREET  
SAN FRANCISCO, CA 94110  
FOR: LYFT INC.

DOLIGHTFUL INC. DBA KANGO  
31 WINFIELD STREET  
SAN FRANCISCO, CA 94110

VIDHYA PRABHAKARAN  
ATTORNEY  
DAVIS WRIGHT TREMAINE LLP  
50 CALIFORNIA STREET, 23RD FLR  
SAN FRANCISCO, CA 94111

MARTINET PHAN  
SILVERRIDE  
425 DIVISADERO ST. SUITE 201  
SAN FRANCISCO, CA 94117

RACHELLE CHONG  
COUNSEL  
LAW OFFICES OF RACHELLE CHONG  
345 WEST PORTAL AVENUE, STE. 110  
SAN FRANCISCO, CA 94127

THOMAS GREGORY  
DEPUTY DIR  
CENTER FOR INDEPENDENT LIVING  
2490 MARINER SQUARE LOOP, STE. 210  
ALAMEDA, CA 94501  
FOR: CENTER FOR INDEPENDENT LIVING

KATE LEFKOWITZ  
ASSOCIATE TRANSPORTATION PLANNER

ANH NGUYEN  
MGR., ADA PROGRAMS DIV.

LYFT000007

ALAMEDA TRANSPORTATION COMMISSION  
1111 BROADWAY, SUITE 800  
OAKLAND, CA 94607

CITY OF OAKLAND  
1 FRANK OGAWA PLAZA, 11TH FL.  
OAKLAND, CA 94612

REBECCA RUFF  
CENTER FOR ACCESSIBLE TECHNOLOGY  
3075 ADELINE STREET, SUITE 220  
BERKELEY, CA 94703

JAMES W. CARSON  
ATTORNEY AT LAW  
NIELSEN MERKSAMER PARRINELLO GROSS  
2350 KERNER BOULEVARD, SUITE 250  
SAN RAFAEL, CA 94901

JOANNA HUITT  
MOBILITY PLANNER  
MARIN TRANSIT  
711 GRANVE AVE, SUITE 110  
SAN RAFAEL, CA 94901

ACTIVE SCALER INC. DBA TAGSI  
1551 MCCARTHY BLVD, STE. 10  
MILPITAS, CA 95035

JOANNA EDMONDS  
TECHNICIAN - TRANSPORTATION PLANNING  
SCCRTC  
1523 PACIFIC AVENUE  
SANTA CRUZ, CA 95060  
FOR: SANTA CRUZ COUNTY REGIONAL  
TRANSPORTATION COMMISSION

LORENA BERNAL-VIDAL  
PLANNER III  
SANTA CLARA VALLEY TRANSP. AUTHORITY  
3331 NORTH FIRST STREET, BUILDING A  
SAN JOSE, CA 95134-1927  
FOR: SANTA CLARA VALLEY TRANSPORTATION  
AUTHORITY

ELIZABETH RICHARDS  
ER CONSULTING  
607 ELMIRA RD. NO. 234  
VACAVILLE, CA 95687

CURTIS L. CHILD  
LEGISLATIVE DIR  
DISABILITY RIGHTS CALIFORNIA  
1831 K STREET  
SACRAMENTO, CA 95811-4114

DOUGLAS ITO  
CALIF PUBLIC UTILITIES COMMISSION  
CONSUMER PROTECTION AND ENFORCEMENT DIVI  
300 Capitol Mall  
Sacramento, CA 95814

LAURA MCWILLIAMS  
STATE SENATOR JERRY HILL  
STATE CAPITOL, ROOM 5035  
SACRAMENTO, CA 95814

MICHAEL MULLANEY  
CALIF PUBLIC UTILITIES COMMISSION  
PRESIDENT ALICE REYNOLDS  
300 Capitol Mall  
Sacramento, CA 95814

NOAH THORON  
CALIF PUBLIC UTILITIES COMMISSION  
CONSUMER PROTECTION AND ENFORCEMENT DIVI  
300 Capitol Mall  
Sacramento, CA 95814

MANAL YAMOUT MCDERMID  
CALIBER STRATEGIES  
PO BOX 160724  
SACRAMENTO, CA 95816

ZEENAT HASSAN  
DISABILITY RIGHTS CALIFORNIA  
2111 J ST., NO.406  
SACRAMENTO, CA 95816

ANDREW B. BROWN  
ATTORNEY AT LAW  
BIERING & BROWN LLP  
2600 CAPITOL AVENUE, SUITE 400  
SACRAMENTO, CA 95816-5931  
FOR: INSTITUTIONAL EQUITY INVESTORS

DARIN SANDS  
BRADLEY BERNSTEIN SANDS LLP  
PO BOX 4120, PMB 62056  
PORTLAND, OR 97208

HEIDI BRADLEY  
BRADLEY BERNSTEIN SANDS LLP  
113 CHERRY STREET  
SEATTLE, WA 98104-2205

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