

CALIFORNIA PUBLIC UTILITIES COMMISSION

Consumer Protection and Enforcement Division

Passenger Transportation Carrier Advice Letter (AL) Summary Form

PASSENGER TRANSPORTATION CARRIER FILER INFORMATION

Date of Submission: 2/2/2026	Date AL served on parties: 2/2/2026	
Carrier Name: Lyft, Inc.	PSG #: 0032513	
DBA Name: Lyft		
Address: 185 Berry St., Suite 400		
City: San Francisco	State: CA	ZIP Code: 94107
Filer's Name: First, Last Janee Weaver		
Filer's Email: jweaver@lyft.com	Filer's Phone: 415-475-8459	

AL INFORMATION

Advice Letter #: 33	Requested Effective Date: N/A	AL Tier: <input type="checkbox"/> I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> Information Only
Subject of filing: Lyft, Inc.'s Advice Letter 33		
Authorization for filing: Resolution #, Decision #, etc. D.20-03-007, D.21-03-005, D.21-11-004, D.23-02-02		
Notes/comments: Other information & reference to advice letter, etc. Lyft, Inc.'s Advice Letter No. 33 providing corrected response time data for all offset advice letter submissions to the California Public Utilities Commission from Q3 of 2023 to Q2 of 2025.		

SUBMISSION INFORMATION

The cut off time to be considered filed the same day as submitted is 5:00 PM (Pacific Standard Time). Files submitted after 5:00 PM or on a non-business day will be considered filed on the following business day.

Questions regarding the Access for All Program Advice Letter filings, please email:
tncaccess@cpuc.ca.gov

Questions regarding the Autonomous Vehicle Passenger Service Programs Advice Letter filings, please email:
AVPrograms@cpuc.ca.gov

Questions regarding the Clean Miles Standard Advice Letter filings, please email:
CleanMiles@cpuc.ca.gov

Questions regarding the Transportation Network Companies general Advice Letter filings, please email:
Licensing_TNC@cpuc.ca.gov

February 2, 2026
Lyft, Inc.
Advice Letter No. WAV-033

California Public Utilities Commission
Consumer Protection and Protection Division
Transportation Licensing and Analysis Branch
505 Van Ness Avenue
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Pursuant to Decision (D.) 20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, Lyft, Inc. submits this Tier 2 Advice Letter No. WAV-033 to provide corrected response time data for all offset advice letter (AL) submissions to the California Public Utilities Commission (CPUC) from Q3 of 2023 to Q2 of 2025. Specifically, Lyft is submitting corrected Level 1 & Level 2 response times in the below Tables 1 and 2, and Amended Completed WAV Trip Request Response Times reports for Advice Letters 19A, 20, 21, 23, 26, 27, 28B and 30. This does not impact Lyft’s eligibility for offsets claimed for these quarters.

Please see below for the amended Cover Letter Tables:

Table 1: Los Angeles Response Time Data

Quarter (AL #)	Reporting Quarter	OTS Level 1	OTS Level 2	Level 1 %	Level 1 Minutes	Level 2 %	Level 2 Minutes
Q3 2023 (AL 19)	6	68%	87%	60.12%	22	98.77%	30.27
Q4 2023 (AL 20)	7	71%	89%	74.42%	23.49	97.89%	34.44
Q1 2024 (AL 21)	8	75%	90%	76.78%	24.07	98.10%	34.04
Q2 2024 (AL 23)	9	75%	90%	81.57%	21.47	98.38%	31.55
Q3 2024 (AL 26)	10	75%	90%	76.72%	23.96	97.90%	35.4
Q4 2024 (AL 27)	11	75%	90%	71.81%	26.86	97.27%	38.61
Q1 2025 (AL 28)	12	75%	90%	80.32%	21.98	98.79%	32.24
Q2 2025 (AL 30)	13	75%	90%	79.78%	21.96	98.76%	33.86

Table 2: San Francisco Response Time Data

Quarter (AL #)	Reporting Quarter	OTS Level 1	OTS Level 2	Level 1 %	Level 1 Minutes	Level 2 %	Level 2 Minutes
Q3 2023 (AL 19)	6	68%	87%	25.88%	7.91	96.47%	16.34
Q4 2023 (AL 20)	7	71%	89%	85.13%	10.09	99.39%	16.6
Q1 2024 (AL 21)	8	75%	90%	82.42%	12.8	99.47%	17.77
Q2 2024 (AL 23)	9	75%	90%	84.26%	12.28	98.71%	17.1
Q3 2024 (AL 26)	10	75%	90%	78.27%	14.2	99.26%	18.38
Q4 2024 (AL 27)	11	75%	90%	79.38%	13.52	99.17%	18.06
Q1 2025 (AL 28)	12	75%	90%	79.51%	13.9	98.57%	18.64
Q2 2025 (AL 30)	13	75%	90%	80.97%	13.46	99.52%	18.19



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In compliance with General Order 96-B, we served a copy of this advice letter via email upon the parties identified on the attached R.19-02-012 service list on February 2, 2026. If there are any questions regarding this advice letter, please contact Janeé Weaver at jweaver@lyft.com.

Any Party can protest or respond to this advice letter by sending a written protest or response via email to CPED at TNCAccess@cpuc.ca.gov. If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to CPED within twenty (20) days of the date the advice letter was filed and must be served on the TNC on the same day.

Email a copy of the protest or response to this advice letter to Janeé Weaver at jweaver@lyft.com.

To obtain information about the CPUC's procedures for advice letters and protests, visit CPUC's website at www.cpuc.ca.gov and look for links to General Order 96-B.

I HEREBY CERTIFY UNDER THE PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOLLOWING ATTACHMENTS HAVE BEEN EXAMINED BY ME AND IS TRUE, CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Yours truly,

Janeé Weaver
Senior Counsel, Regulatory Compliance
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Registered In House Counsel - California Bar

Attachments

1. Resubmission_LYFT_2023Q3_Response_Times_3
2. Resubmission_LYFT_2023Q4_Response_Times_3
3. Resubmission_LYFT_2024Q1_Response_Times_3
4. Resubmission_LYFT_2024Q2_Response_Times_3
5. Resubmission_LYFT_2024Q3_Response_Times_3
6. Resubmission_LYFT_2024Q4_Response_Times_3
7. Resubmission_LYFT_2025Q1_Response_Times_3
8. Resubmission_LYFT_2025Q2_Response_Times_3



California
Public Utilities
Commission



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CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

PROCEEDING: R1902012 - CPUC - OIR TO IMPEM
FILER: CALIFORNIA PUBLIC UTILITIES COMMISSION
LIST NAME: LIST
LAST CHANGED: JANUARY 15, 2026

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