



235 Montgomery St., Ste. 760, San Francisco, CA 94104  
tel: 415.392.4520 • fax: 415.392.0485  
sfchamber.com • twitter: @sf\_chamber

California Public Utilities Commission  
Consumer Protection and Enforcement Division  
505 Van Ness Avenue  
San Francisco, CA 94102-3214

November 29, 2021

Dear California Public Utilities Commission Commissioners,

I'm writing on behalf of the San Francisco Chamber of Commerce in support of Cruise's Autonomous Vehicle Passenger Service Application. Our organization is committed to improving conditions for all businesses in San Francisco, and a wider, more accessible transportation network in the city would greatly aid our mission. If Cruise is allowed to operate its driverless vehicle services commercially, it would bring lasting benefits for businesses - large and small, their workers, and local communities.

A robust and efficient transportation network is necessary for a thriving environment, livable communities, enhanced productivity and bustling commerce. Self-driving vehicle services can connect San Francisco businesses to new customer bases from virtually anywhere in the city, either by shuttling customers to storefronts through ridesharing services or delivering goods to consumers' doors.

This lifeline to additional revenue is especially vital for small businesses, many of which are still struggling to recover from the effects of the COVID-19 pandemic. Cruise's vehicles can also help businesses' employees by giving access to dependable rides after working hours that are emission-free.

Cruise is making its mark in the San Francisco community by engaging with our businesses on how its vehicles can operate to best serve our customers and employees. We believe that if they're able to expand commercially to the rest of the state, they'll do the same with local businesses wherever they go.

California's businesses need the support that driverless vehicles services can provide — we urge the CPUC to grant Cruise's Autonomous Vehicle Passenger Service Application.

Respectfully,

Daniel Herzstein  
Director of Policy, San Francisco Chamber of Commerce