



Douglas Ito
California Public Utilities Commission
Consumer Protection and Enforcement Division
505 Van Ness Avenue
San Francisco, CA 94102-3214

November 29, 2021

Dear California Public Utilities Commission Commissioners,

I'm writing on behalf of the Golden Gate Restaurant Association in support of Cruise's Autonomous Vehicle Passenger Service Application. The Golden Gate Restaurant Association's mission is to celebrate and empower the restaurant community through advocacy, education, marketing, events, and training. Founded by restaurateurs in 1936, the GGRA has evolved to be the singular representation and trusted one-stop resource for the culinary community in the Bay Area and beyond. The widespread commercial adoption of Cruise's driverless vehicles would greatly benefit our restaurant community, both here in San Francisco and across the state.

Restaurants who have survived the pandemic are still contending with real challenges like labor shortages, repeated shutdowns, changing mandates, irregular consumer patterns and recovering from months of closed doors. Cruise's self-driving vehicle services can support these struggling businesses by widening their customer bases with at-home deliveries and accessible ridesharing.

In addition, Cruise will provide restaurant workers dependable, zero-emission rides after hours and allow our community to easily participate in a clean energy revolution.

Cruise is making its mark in the San Francisco community by engaging with small businesses on how its vehicles can operate to best serve our customers and employees. We believe that if they're able to expand commercially to the rest of the state, they'll do the same with local businesses wherever they go.

California's businesses need the support that driverless vehicles services can provide — we urge the CPUC to grant Cruise's Autonomous Vehicle Passenger Service Application.

Thank you,

A handwritten signature in cursive script that reads "Laurie Thomas".

Laurie Thomas
Executive Director
laurie@ggra.org