The Harkin Institute
CONNECTING PEOPLE WITH POLICY

Consumer Protection and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3214

RE: Harkin Institute in Support of Draft Resolution TL-19145

Dear Consumer Protection and Enforcement Division,

I am writing to express our continued support for Cruise's application to serve the entire city of San Francisco 24/7. Draft Resolution TL-19145 and Cruise's mission to provide a safe, clean, and accessible transportation option for all aligns with The Harkin Institute's policy priorities and advances Senator Harkin's greatest legislative legacy – providing equitable services to all in the spirit of his landmark Americans with Disabilities Act.

The Harkin Institute for Public Policy & Citizen Engagement seeks to inform citizens, inspire creative cooperation, and catalyze change on social justice, fairness, and opportunity issues. The institute offers programming, experiences, research, and connectivity in four policy areas: labor and employment, people with disabilities, retirement security, and wellness and nutrition.

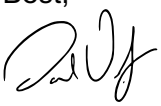
In the United States, 26 percent of adults have some type of disability, and about 14 percent of adults with a mobility disability have serious difficulty walking or climbing stairs. Most available transportation services are not designed with those with disabilities or mobility issues in mind, adding significant barriers to everyday tasks like running errands, participating in community activities, and commuting to work. By increasing inclusive transportation opportunities, Cruise's self-driving fleet will help remove existing barriers and help people with disabilities live fuller, more independent lives in their communities.

Cruise's commitment to providing an accessible rideshare service can be seen in its work to develop the first fully-autonomous and wheelchair-accessible vehicle, the Origin Mobility. Additionally, the company is working with organizations and people with disabilities to actively test accessibility features in the Origin Mobility and its mobile app, ensuring its services are as inclusive as possible.

For these reasons, I encourage the commission to approve Cruise's request to expand its transportation services to all of San Francisco as soon as possible.

I appreciate your time and consideration.

Best,



Daniel Van Sant
Director of Disability Policy
The Harkin Institute for Public Policy & Citizen Engagement

Cc: Douglas Ito, Director, Consumer Protection and Enforcement Division
(douglas.ito@cpuc.ca.gov)
Service lists for R.12-12-011, R.19-02-012, and R.21-11-014