

Consumer Protection and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3214

RE: Wheel the World Support for Draft Resolution TL-19145

Dear Consumer Protection and Enforcement Division,

On behalf of Wheel the World, I am writing to express our support for Cruise's application to serve the entire city of San Francisco 24/7. Draft Resolution TL-19145 will help increase access to sustainable, affordable, and safe transportation options for all San Francisco visitors and residents.

Wheel the World is an online travel agency for people with disabilities to book accessible trips. Wheel the World is grateful that the commissioners are voting on this critical issue and urge them to pass Draft Resolution TL-19145 next month.

San Francisco's [unforgiving streets](#) create unique transportation challenges for those with limited mobility. Yet public transportation, many electric vehicles, and most transportation network companies are not designed to cater to wheelchair users, people with service animals, or other needs of those with disabilities. Cruise's ridehail service and self-driving technology open up possibilities for our community to live safely and more independently and safely.

Cruise demonstrates a clear and active interest in addressing our transportation and mobility challenges and ensuring its services are as accessible as possible. Our organization urges the commission to approve Cruise's application to provide 24/7 service to all of San Francisco. In doing so, Cruise will increase access to equitable transportation options for those with disabilities and mobility challenges, and help strengthen the city's sustainable transportation ecosystem.

Thank you for your time and consideration!

Best,
Alvaro Silberstein
Co-founder and CEO of Wheel the World

Cc: Douglas Ito, Director, Consumer Protection and Enforcement Division
(douglas.ito@cpuc.ca.gov)
Service lists for R.12-12-011, R.19-02-012, and R.21-11-014