

2024 Direct Access Lottery Enrollment Report

July 2025



California Public
Utilities Commission

2024 Energy Division Direct Access Annual Status Report

SUMMARY

Commission Decision (D.) 12-12-026 directs the Energy Division to prepare an Annual Status Report on the Direct Access (DA) lottery enrollment data for the prior year.

Information required in the report per D.12-12-026 includes the following:

- a. The number of valid Six-Month-Notices submitted to the utility during the Submission Period, excluding duplicate notices;
- b. The amount of Direct Access load (in annual gigawatt hours, or GWh) available under the Overall DA Load Cap¹ as of the commencement date of the lottery;
- c. The lottery number assigned to the last customer given an opportunity to switch during the year (assuming the ascending count, i.e., 1, 2, 3...); and
- d. The number of customers and their associated annual gigawatt hours (GWh) of load that remained on the waiting list as of December 31 of the previous year.

BACKGROUND

On March 11, 2010, the Commission authorized additional DA transactions within the service territories of California's three largest investor-owned utilities (IOUs), Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), and San Diego Gas & Electric Company (SDG&E) pursuant to Senate Bill (SB) 695 (Kehoe, 2009).

The Commission adopted procedures for phasing in new DA load in D.12-12-026.² Beginning with the 2013 DA open enrollment period, the utilities were required to replace the “first-come, first-served” enrollment process with the lottery process to create a more level playing field. Any customer who wishes to enroll in Direct Access would submit a Six-Month Notice of their intent to enroll in DA during the second full week of June each year. The IOUs have 30 business days to review, audit, and confirm the submissions. By the 30th business day of the review period, each IOU will run a “randomizer” that will assign customers a lottery number, and customers will be notified via email whether they have been accepted into the DA program to fill available load within the DA Load Cap. The remaining customers are placed on a waitlist in the order assigned by the randomizer and will remain on that waitlist for the subsequent calendar year until the next enrollment period commences. On the last business day of December each year, their lottery

¹ Defined in [D.12-12-026](#)

² The randomizer and enrollment process summarized above can be found in entirety in Appendix 1 of [D.12-12-026](#)

number will be cancelled and suspended. A new waitlist that was created during the Six-Month Notice Submission Period the following year takes effect on the first day of January.

Throughout the year, the IOUs continually evaluate the available capacity under the overall DA Load Cap in monthly reporting to the Commission and this information is posted on the CPUC website.³ This ongoing assessment allows customers to enroll in DA when capacity becomes available. Pursuant to Paragraph 10 in Appendix 1 of D.12-12-026:

On the last business day of each month, the IOU will determine if there is room under the Overall [DA] Load Cap and notify the first customer on the Wait List that there is available space under the Overall [DA] Load Cap.

On the second full week of June each year, the IOUs hold a DA Lottery Enrollment Period where customers may join a randomly assigned waitlist that will go into effect January 1st of the following year.

2024 LOTTERY ACTIVITY

Table 1 summarizes the 2024 Lottery Activity reported to the CPUC as of April 1, 2025. In the 2024 Lottery Activity, 1,231 customers entered the 2025 DA Lottery with an associated customer load of 1,716 GWh, for enrollment on or after January 2025. Additional information about Direct Access customer load is available on the *Direct Access Implementation Activity Reports* webpage.⁴

Table 1. 2024 Direct Access Load and Lottery Data

6-Month Notice Submission Period: Starting June 10-14, 2024	SDG&E	SCE	PG&E	Total
Number of valid Six-Month-Notices submitted to the utility during the Submission Period (duplicates excluded). (# of Customers)	283	350	598	1,231
Amount of Direct Access load, in annual gigawatt hours, available under the Overall DA Load Cap as of the commencement date of the lottery. (GWh)	0 GWh	1,491 GWh	225 GWh	1,716 GWh

Source: IOU Reports to CPUC, April 1, 2025.

Table 2 presents the DA switching activity from January 1 to December 31, 2024, resulting from the DA lottery that occurred in mid-2023. For the 2024 Waitlist, 416 lottery numbers were assigned for customers given the opportunity to switch during that year and as of December 31, 2024, 733 customers remained on

³ [Direct Access Implementation Activity Reports](#)

⁴ [Direct Access Implementation Activity Reports](#)

the waiting list with 2,091 GWh of associated load.

Table 2.

2024 Switching Activity	SDG&E	SCE	PG&E	Total
Total number of customers that were able to switch to DA in 2024 ⁵	0	350	66	416
Number of customers that remained on the DA waiting list as of December 31, 2024 ⁶	267	0	466	733
Associated annual gigawatt hours (GWh) of customer loads that remained on the DA waiting list as of December 31, 2024.	829 GWh	0 GWh	1,262 GWh	2,091 GWh

SDG&E

SDG&E reported that it received 283 valid Six-Month Notices during the June 2024 submission period. At the time the lottery commenced on June 10, 2024, there were 0 GWh of load available. 0 customers were given the opportunity to switch during 2024. As of December 31, 2024, 267 customers remained on the waitlist with 829 associated GWh.

SCE

SCE reported that it received 350 valid Six-Month-Notices during June 2024. As of the lottery commencement date on June 10, 2024, there were 1,491 GWh of load available. Due to the large cap space and a high customer decline rate, SCE extended an opportunity beyond the last waitlist #326 on April 01, 2024 to an additional 24 customers were given the opportunity to switch during 2024, for a total of 350 customers. As of December 31, 2024, 0 customers remain on the 2024 waitlist with 0 associated GWh.

⁵ D. 12-12-026 states lottery number assigned to the last customer given an opportunity to switch during the year. (Assuming 1, 2, 3....).

⁶ The waitlist as of Dec 31 each year is cancelled and superseded by the following year's waitlist.

PG&E

PG&E reported that it received 598 valid Six-Month-Notices during the June 2024 submission period. 66 customers were given the opportunity to switch during 2024. As of December 31, 2024, 466 customers remained on the waitlist with 1,262 GWh of associated load.