



## ADDENDUM TO THE SEPTEMBER 2020 CALIFORNIA SOLAR CONSUMER PROTECTION GUIDE

**To residential customers of Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), and San Diego Gas & Electric Company (SDG&E):**

The California Public Utilities Commission (CPUC) published a new version of the Solar Consumer Protection Guide (Guide) in January 2021. You can find it at [www.cpuc.ca.gov/solarguide](http://www.cpuc.ca.gov/solarguide). The CPUC allows use of the September 2020 version for solar contracts signed in 2021, if the Guide is provided as a hard copy. If the Guide is provided electronically, the January 2021 version must be used.

**These changes have occurred since the CPUC published the September 2020 version of the Guide:**

- California's Department of Business Oversight (DBO) changed its name to the Department of Financial Protection and Innovation (DFPI).
- Due to the change of DBO to DFPI, the DBO web links in the Guide changed to these:
  - » PACE financing information: [www.dfpi.ca.gov/pace](http://www.dfpi.ca.gov/pace)
  - » PACE program administrator license check: [www.dfpi.ca.gov/pace-program-administrators](http://www.dfpi.ca.gov/pace-program-administrators)
  - » Filing a complaint against a PACE provider: [www.dfpi.ca.gov/file-a-complaint](http://www.dfpi.ca.gov/file-a-complaint)
  - » Financial services: [pacehelp@dfpi.ca.gov](mailto:pacehelp@dfpi.ca.gov)
- The Guide describes your right to a three-day cancellation period after signing a contract. If you are 65 years of age or older, you have five days to cancel a contract after signing, not three.



**California Public  
Utilities Commission**