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Via E-Mail

Timothy J. Sullivan
Executive Director
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3298

RE: MCI Communications Services, Inc. (U-5378-C) d/b/a Verizon Business Services
2016 General Order 156 Compliance Filing – Annual Report and Annual Plan

Dear Mr. Sullivan:

Pursuant to General Order 156, MCI Communications Services, Inc. d/b/a Verizon Business Services hereby submits its 2016 Annual Report and Annual Plan. This report is available to others upon request.

Sincerely,

Rudolph M. Reyes / eab

Attachment



**WOMEN, MINORITY, AND
DISABLED VETERAN BUSINESS ENTERPRISE
ANNUAL REPORT AND ANNUAL PLAN**

JANUARY – DECEMBER 2016

**Submitted by
MCI Communications
Services, Inc. d/b/a Verizon
Business Services**

Report Summary

MCI Communications Services, Inc. (U-5378-C) (d.b.a. Verizon Business Services) submits this 2016 Annual Report and Annual Plan in compliance with GO 156, Sections 9 and 10. Section 9 of the California Public Utilities Commission's (CPUC) General Order 156 requires utilities to file an annual report discussing ten topics. Section 10 of GO 156 requires utilities to discuss its plans to increase the following reporting year's expenditures. MCI Communications Services, Inc. (d.b.a. Verizon Business Services) submits this 2016 Annual Report and Annual Plan in compliance with GO 156, Sections 9 and 10.

Verizon's supplier diversity program is key to our brand, reputation and growing the bottom line. It's a business imperative because we know having suppliers from a variety of backgrounds affords us diversity of thoughts, ideas and values that helps drive our business forward. Diverse suppliers provide agility, innovation and competitive solutions which allows us to provide our customers with new and exciting technologies and platforms.

Verizon consolidated its supplier diversity organization, at the corporate level for increased efficiency and service. The detailed reporting required by GO 156 Section 9 submitted by Verizon Wireless represents that consolidated initiative; therefore documentation in Verizon Wireless' report addresses the accomplishments of 2016 and the Annual Plan for 2017 for Verizon Business Services and will not be repeated here.

Exhibit 1

MCI 2016 GO 156 Filing Summary			
		Dollars	Percent
African American Male		\$ 204,116	0.07%
African American Female		\$ 6,707	0.00%
Hispanic Male		\$ 630,847	0.21%
Hispanic Female		\$ 843,767	0.28%
Asian Male		\$ 2,449,929	0.81%
Asian Female		\$ 115,550	0.04%
Native American Male		\$ -	0.00%
Native American Female		\$ 165,802	0.05%
Total MBE		\$ 4,416,717	1.46%
Women Owned		\$ 3,583,829	1.18%
Disabled Veteran		\$ 4,063,410	1.34%
MBE		\$ 4,416,717	1.46%
WBE		\$ 3,583,829	1.18%
DVBE		\$ 4,063,410	1.34%
Purchase Base		\$302,709,174	

¹ The Purchase Base and diverse supplier spending dollar amounts shown in Exhibit 1 are estimates using a national system and are not limited to Verizon Business spending for business activity in California.