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March 1, 2022

VIA E-MAIL

Ms. Rachel Peterson
Executive Director
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3298

RE: **MCI Communications Services LLC d/b/a Verizon Business Services (U-5378-C)**
2021 General Order 156 Compliance Filing – Annual Report and Annual Plan

Dear Ms. Peterson:

Pursuant to General Order 156, MCI Communications Services LLC d/b/a Verizon Business Services hereby submits its 2021 Annual Report and Annual Plan. This report is available to others upon request.

This report is also being submitted on behalf of XO Communications Services, LLC (U-5558-C). Operationally, MCI Communications Services LLC and XO Communications Services, LLC are working in a consolidated basis.

Should you have any questions, please do not hesitate to contact me.

Respectfully submitted,

Jesús G. Román
Vice President, Government Affairs

Enclosure



**WOMEN, MINORITY, AND DISABLED
VETERAN BUSINESS ENTERPRISE
ANNUAL REPORT AND ANNUAL PLAN**

CPUC

January – December 2021

**Submitted by
MCI Communications Services LLC
d/b/a Verizon Business Services**

Report Summary

MCI Communications Services LLC (U-5378-C) (d/b/a. Verizon Business Services), including XO Communications Services, LLC (U-5558-C) (together, “Verizon”),¹ submits this 2020 Annual Report and Annual Plan in compliance with GO 156, Sections 9 and 10. Section 9 of the California Public Utilities Commission’s (CPUC) General Order 156 requires utilities to file an annual report discussing ten topics. Section 10 of GO 156 requires utilities to discuss its plans to increase the following reporting year’s expenditures.

At Verizon, we create the networks that move the world forward. This is our Purpose. To help deliver on our Purpose, we work with diverse suppliers.

Working with diverse suppliers is a business imperative that we are committed to. When we reduce barriers, enable growth and opportunities for diverse suppliers, we make their business and our business better, we support the economic growth in our communities and create great customer experiences by providing innovative products, services and solutions.

Verizon consolidated its supplier diversity organization at the corporate level for increased efficiency and service. The detailed reporting required by GO 156 Section 9 submitted by Verizon Wireless represents that consolidated initiative; therefore, documentation in Verizon Wireless’ report addresses the accomplishments of 2021 and the Annual Plan for 2022 for Verizon Business Services and will not be repeated here.

¹Operationally, MCI Communications Services LLC and XO Communications Services, LLC (“XO”) are working in a consolidated basis and XO will no longer provide individual reports.

Exhibit 1

fMCI 2021 GO 156 Filing Summary¹			
		Dollars	Percent
African American Male		\$ 242,002,537	12.06%
African American Female		\$ -	0.00%
Hispanic Male		\$ 11,605,539	0.58%
Hispanic Female		\$ 3,933,574	0.20%
Asian Male		\$ 11,318,099	0.56%
Asian Female		\$ 37,715,100	1.88%
Native American Male		\$ -	0.00%
Native American Female		\$ -	0.00%
Total MBE		\$ 306,574,848	15.28%
Women Owned		\$ 318,842,360	15.89%
Disabled Veteran		\$ 3,989,301	0.20%
LGBT		\$ 1,671,553	0.08%
MBE		\$ 306,574,848	15.28%
WBE		\$ 318,842,360	15.89%
DVBE		\$ 3,989,301	0.20%
LGBTBE		\$ 1,671,553	0.08%
Purchase Base		\$ 2,006,798,048	31.45%

¹The Purchase Base and diverse supplier spending dollar amounts shown in Exhibit 1 are derived from a national system and are not limited to Verizon Business spending for business activity in California and are inclusive of amounts spent with any diverse suppliers certified with the Clearinghouse.