

## Contact CPUC

Please visit [www.cpuc.ca.gov/A2005010Comments](http://www.cpuc.ca.gov/A2005010Comments) to submit a comment about this proceeding on the CPUC Docket Card. You can also view documents and other public comments related to this proceeding.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: **Public.Advisor@cpuc.ca.gov**

Mail: CPUC Public Advisor's Office  
505 Van Ness Avenue  
San Francisco, CA 94102

Please reference **Application A.20-05-010** in any communications you have with the CPUC regarding this matter.

## NOTICE OF VIRTUAL PUBLIC FORUM (Public Participation Hearing)

**Application of Frontier Communications\* Corporation  
and its California Operating Subsidiaries (Frontier)  
for Approval of Corporate Restructuring**

### APPLICATION A.20-05-010

*Para más información sobre esta reunión pública, y cómo este  
cambio impactará su factura, llame al*

**1-800-921-8103**

The California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a public forum, also called a Public Participation Hearing, about Frontier's application with the CPUC for approval of a corporate restructuring.

This public forum is part of a formal proceeding that will be documented and placed into the formal record so the CPUC can make a decision about Frontier's application. At the public forum, you can make comments and raise concerns to the CPUC Administrative Law Judge who oversees this application.

The CPUC will also be conducting a workshop on the same day of the public forum. At the workshop, you can watch and listen to presenters who will discuss various issues about the restructuring. You can find more information about the workshop at [www.cpuc.ca.gov/FrontierWorkshop2020](http://www.cpuc.ca.gov/FrontierWorkshop2020). You can also provide written public comments at any time during the proceeding at [www.cpuc.ca.gov/A2005010Comments](http://www.cpuc.ca.gov/A2005010Comments).

### WHERE AND WHEN WILL THIS PUBLIC FORUM BE HELD?

Due to the Governor's directive and the CPUC's ongoing efforts to protect customers and community members during the COVID-19 pandemic, there will be no in-person physical location for this public forum.

The public forum can be viewed by internet, or listened to by phone, with the information below. If you wish to make a public comment, please participate by phone using the phone number and passcode below.

**WEDNESDAY, OCTOBER 7, 2020, 5:30 P.M.**

Phone Number: **1-800-857-1917**

Passcode: **7218384**

Webcast: **[www.adminmonitor.com/ca/cpuc](http://www.adminmonitor.com/ca/cpuc)**

If you require a translator, please contact the Public Advisor's Office at the contact information below at least five business days before the public forum.

### **WHY AM I RECEIVING THIS NOTICE?**

On May 22, 2020, Frontier filed its application A.20-05-010 requesting that the CPUC approve a corporate restructuring. You are a Frontier customer who may be affected by the restructuring. This public forum is intended to be an opportunity for affected customers to communicate directly with the CPUC regarding the effects of the restructuring.

### **HOW COULD FRONTIER'S APPLICATION AFFECT ME?**

Frontier provides telecommunications services in California. In its application, Frontier states that it filed a petition for reorganization under Chapter 11 of the Bankruptcy Code in New York in April 2020. In its reorganization plan, Frontier proposes that the current owners of its parent corporation would be replaced with a new set of shareholders comprised of Frontier's principal unsecured debtholders. In exchange, these debtholders would reduce Frontier's debt by over \$10 billion. The new owners would form a new parent corporation to complete the transaction.

The CPUC will determine whether Frontier's restructuring is in California's public interest. In making that determination, the CPUC will consider several factors, including the present and

future effects of the restructuring on: customers, customer rates, service quality, service terms, network infrastructure, broadband deployment, health and safety, 911 service, union and nonunion employees, state and local economies, tribal communities, financial condition, management quality, and Frontier's ability to perform of its regulatory obligations.

### **HOW DOES THE REST OF THIS PROCESS WORK?**

This application has been assigned to a CPUC Administrative Law Judge who will consider evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt the relief requested in Frontier's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners.

Frontier's application is being reviewed by the parties to this proceeding, including the Public Advocates Office, which is the independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rates for service consistent with reliable and safe service levels. For more information, please call **1-415-703-1584**, email **[PublicAdvocatesOffice@cpuc.ca.gov](mailto:PublicAdvocatesOffice@cpuc.ca.gov)**, or visit **[PublicAdvocates.cpuc.ca.gov](http://PublicAdvocates.cpuc.ca.gov)**.

Your participation by providing your thoughts on Frontier's application can help the CPUC make an informed decision.

### **WHERE CAN I GET MORE INFORMATION?**

#### **Contact Frontier**

Phone: **1-877-547-9766**

Email: **[Pub\\_Forum\\_FTR@ftr.com](mailto:Pub_Forum_FTR@ftr.com)**

Mail: Frontier Communications  
7979 N. Beltline Rd,  
Irving, TX 75063  
Attn: CA Public Forum

A copy of the application and any related documents may also be reviewed at **[www.frontiercalifornia-publicforum.com](http://www.frontiercalifornia-publicforum.com)**.