



Suburban Water Systems

A Southwest Water Company

Para más detalles en español, llame al (626) 543-2640 para el área de servicio de San Jose Hills, o al (562) 944-8219 para el área de servicio de Whittier/La Mirada. Para obtener una copia de este aviso en español visite nuestro sitio web en www.swwc.com/suburban/announcements/

NOTICE OF PUBLIC FORUMS (PUBLIC PARTICIPATION HEARINGS) FOR SUBURBAN WATER SYSTEMS' 2020 GENERAL RATE CASE A.20-03-001

Suburban Water Systems (SWS) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a public forum, also known as a Public Participation Hearing (PPH), regarding SWS's application to raise water rates. At the public forum, you can make comments and raise concerns with the CPUC's Administrative Law Judge (Judge) who is overseeing this rate increase request.

How will the public forums be held? Due to the Governor's directive and the CPUC's ongoing efforts to protect customers and community members during COVID-19, there will be no in-person physical location for these public forums.

The public forums can be viewed via internet, or listened to via phone, with the information below. If you wish to make a public comment, please participate by phone using the phone number and passcode below.

Date	Time	Details
September 3, 2020	1:00 pm	Phone number: 800-857-1917 Passcode: 5248329
September 3, 2020	6:00 pm	To Speak: *1 Webcast: www.adminmonitor.com/ca/cpuc/

Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the "Public Comment" tab of the Docket Card for A.20-03-001, available at cpuc.ca.gov/A2003001PublicComments.

Why am I receiving this notice? On March 2, 2020, SWS filed a General Rate Case (GRC) application (A.20-03-001) with the CPUC requesting to increase rates for 2021, 2022, and 2023.

The proposed rate increases will begin January 1, 2021. SWS is requesting an increase of \$14,268,446 (or 17.33%) in 2021, an additional \$5,787,612 (or 6.04%) in 2022, and an additional \$5,784,955 (or 5.70%) in 2023, for a total of \$25,841,013 (or 31.4%) for all three years combined.

The proposed revenue increases are outlined in the chart below by customer class.

Customer Class	Proposed Increases (Dollars in Thousands)							
	Present Revenue	2021 Increase		2022 Increase		2023 Increase		
	\$	\$	%	\$	%	\$	%	
Residential	56,181.9	9,439.4	16.80	3,821.2	5.93	3,884.4	5.70	
Business	17,899.4	3,230.4	18.05	1,325.8	6.23	1,287.1	5.70	
Industrial	2,670.7	580.9	21.75	228.3	6.50	213.0	5.70	
Public Authorities	2,803.1	500.4	17.85	210.6	6.38	200.2	5.70	
Other Water Utilities for Resale	40.1	5.4	13.54	2.7	5.88	2.7	5.70	
Construction Water Service	115.6	17.0	14.68	7.7	5.60	8.3	5.70	
Private Fire Protection Service	1,513.0	262.2	17.33	108.4	6.01	108.9	5.70	
Fire Hydrant Service on Private Property	171.8	29.8	17.33	12.0	6.01	12.0	5.70	
Recycled Water	924.8	203.0	21.95	71.0	6.29	68.3	5.70	
TOTAL	82,320.4	14,268.4	17.33	5,787.6	6.04	5,785.0	5.70	

The rates and percentages shown above are averages and are not the exact changes you may see in your bill. Changes in individual bills depend on how much water each customer uses.

Why is SWS requesting this rate increase?

The CPUC requires SWS to file a GRC every three years. The proposed rate increases are to sustain and improve SWS's water supply system and offset increases in operational and maintenance costs. These rates will help fund water treatment, storage, and distribution facilities to meet expected demands for service, and assure continued compliance with all applicable safe drinking water quality standards.

How could this affect my monthly bill?

If SWS's rate increase request is approved by the CPUC as proposed, the impacts on the average monthly residential customer's bill using 13 ccf (ccf = 100 cubic feet, 1 ccf = 780 gallons of water) per month for a ¾ inch meter will be as follows:

	2021	2022	2023
San Jose Hills Tariff Area 1			
Current Bill	\$62.85	\$74.72 ₁	\$79.06 ₂
Amount Increase	\$11.87	\$4.34	\$4.51
New Bill	\$74.72	\$79.06	\$83.57
Percent Increase	19.1%	5.8%	5.7%
Whittier/La Mirada Tariff Area 2			
Current Bill	\$61.44	\$70.22 ₁	\$74.57 ₂
Amount Increase	\$8.78	\$4.35	\$4.25
New Bill	\$70.22	\$74.57	\$78.82
Percent Increase	14.3%	6.2%	5.7%

1: Projected bill for 2022 after 2021 rate increase. 2: Projected bill for 2023 after 2022 rate increase

Note: The projected bill above does not include applicable surcharges, except CPUC reimbursement fee.

How does the rest of the process work?

This application has been assigned to a Judge who will consider proposals and evidence presented during the formal hearing process. The Judge will issue a proposed decision that may adopt SWS’s application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC voting meeting.

The Public Advocates Office is currently reviewing this application. The Public Advocates Office is the independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information, please call **1-415-703-1584**, email **PublicAdvocatesOffice@cpuc.ca.gov**, or visit **PublicAdvocates.cpuc.ca.gov**.

Your participation by providing your thoughts on SWS’s request can help the CPUC make an informed decision.

Where can I get more information?

Contact SWS

Website: <http://www.swwc.com/suburban>

Email: San Jose Hills Service Area: sanjosehills@swwc.com;

Whittier/La Mirada Service Area: whittierlamirada@swwc.com

Phone: (626) 543-2531

Copies of this notice are available on SWS’s website at www.swwc.com/suburban/announcements/.

Contact CPUC

If you would like to comment on this proceeding, please visit cpuc.ca.gov/A2003001PublicComments to submit a comment on the CPUC Docket Card, which is where documents related to the proceeding are accessible. You can also review other public comments related to this rate request.

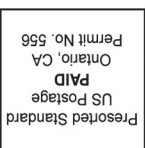
If you have questions about CPUC processes, you may contact the CPUC’s Public Advisor’s Office as follows:

Email: public.advisor@cpuc.ca.gov

Write: CPUC Public Advisor’s Office
505 Van Ness Avenue
San Francisco, CA 94102

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074
1-866-836-7825 (toll-free) or TTY 1-415-703-5282

Please reference **SWS’s GRC Application No. 20-03-001** in any communications you have with the CPUC regarding this matter.



Suburban Water Systems
A Southwest Water Company
1325 N. Grand Avenue
Suite 100
Covina, CA 91724

