



WE KEEP LIFE FLOWING™

## Monterey ACAM Annual Notice

### Why am I receiving this notice?

In Decision 18-05-027, the California Public Utilities Commission established the Annual Consumption True up Pilot Program/Consumption Adjustment Mechanism (ACAM) for customers in the Monterey area water system. The ACAM adjusts rates annually, based on the previous year's water consumption and production data. The updated rates will provide more rate and customer bill stability and allow for timelier recovery of costs.

### How did the ACAM impact rates this year?

Starting in January of this year, rates were recalculated to reflect actual water consumption during Water Year (WY) 2020 (October 2019 – September 2020). Residential customers will see a rate decrease, while non-residential customers will see a rate increase. The changes implemented were as follows:

### Average Bill Impacts

	Customer Usage in cgl <sup>1</sup>	2020 Rates without ACAM	2021 <sup>2</sup> Rates with ACAM	Percentage Change
Residential Single Family	37.9	\$105.77	\$99.95	-5.8%
Residential Multi-Family	187.9	\$342.82	\$340.54	-0.7%
Non-Residential				
Division 1	232.5	\$649.42	\$707.09	8.9%
Division 2	232.5	\$708.33	\$773.21	9.2%
Division 3	232.5	\$767.25	\$839.33	9.4%
Division 4	232.5	\$1,356.48	\$1,500.64	10.6%

<sup>1</sup> Based on average residential single-family usage of 37.9 hundred gallons (cgl), average residential multi-family usage of 187.9 cgl (and seven units), and average commercial usage of 232.5 cgl

<sup>2</sup> Total Bills are based on rates in the prior year's ACAM filing from November 2019. These rates will be effective January 1, 2021.

### When will the next ACAM adjustment be considered?

The CPUC will review effectiveness of the program as part of California American Water's pending General Rate Case for years 2021 – 2023. California American Water anticipates filing its next ACAM filing for 2022 rates in November 2021; based on actual water consumption during WY 2021 (October 2020 – September 2021).

### What resources are available to help customers save water and money on their bills?

California American Water offers robust conservation incentives including rebates for indoor appliances and efficient outdoor irrigation technology. Free devices including low flow showerheads, sink aerators and positive shut-off hose nozzles are also available at our business office during normal hours. Visit [www.montereywaterinfo.org](http://www.montereywaterinfo.org) or call 831-646-3205 for more information.