

**NOTICE OF PUBLIC PARTICIPATION HEARING**  
**California Water Service's Request to Adjust Water Rates**  
**for the Visalia District (APPLICATION 21-07-002)**

**What is this, and how can I participate?**

California Water Service (Cal Water) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a Public Participation Hearing (PPH) about Cal Water's Infrastructure Improvement Plan, also known as a General Rate Case (GRC) application.

This PPH is part of a formal proceeding that will be documented and placed into the formal record so the CPUC can make a decision about Cal Water's request. You can make comments and raise concerns to the CPUC Administrative Law Judge overseeing this application. You can also provide written public comments at any time during the proceeding at [apps.cpuc.ca.gov/c/A2107002](https://apps.cpuc.ca.gov/c/A2107002).

**Where and when will this PPH be held?**

Location: Virtual  
Date: April 20, 2022  
Time: 5:30 p.m.

Via Webcast: [adminmonitor.com/ca/cpuc](https://adminmonitor.com/ca/cpuc)  
Via Phone: (800) 857-1917  
Passcode: **7218384**

The PPH can be accessed via internet or phone with the information above. If you wish to make a public comment, please participate by phone using the phone number and passcode above and **pressing \*1**. Your participation can help the CPUC make an informed decision.

**Please note:** If you need a language interpreter, please contact the CPUC's Public Advisor's Office using the contact information at the end of this notice at least five business days before the PPH.

**Why am I receiving this notice?**

On July 1, 2021, Cal Water filed its 2021 Infrastructure Improvement Plan, Application 21-07-002, with the CPUC. The application is requesting for district revenue increases of \$2,271,916 in 2023, \$2,350,218 in 2024, and \$2,323,542 in 2025. If the CPUC approves this application, Cal Water will recover forecasted costs in rates over a three-year period beginning no earlier than January 1, 2023. This will impact your bill.

**Why is Cal Water requesting this rate adjustment?**

- Cal Water is required to file a GRC every three years to ensure water rates accurately reflect the costs of providing safe, reliable water service.
- This multi-year plan enables the utility to make infrastructure improvements to keep the water system reliable for customers, protect customers from known and emerging contaminants, and expand water supplies to ensure they are sustainable.
- Some of the key projects Cal Water proposes in this cycle include: replacing approximately 7 miles of water mains, developing new water supplies, and installing new pumps and tanks to improve system reliability.

**How could this affect my water bill?**

If Cal Water's request is approved by the CPUC as filed, the average residential bill in the Visalia District (with a 5/8" x 3/4" meter and using 9,725 gallons, or 13 Ccf, per month) would increase by approximately \$0.30, or 1.1% per month in 2023, \$1.58 or 5.8% per month in 2024, and \$1.50 or 5.2% per month in 2025. These numbers do not include temporary surcharges and credits.

**Average Residential Customer Bill Change**

<i>Residential Customer</i>	<i>Current Bill</i>	<i>Proposed 2023 Bill</i>	<i>Proposed 2024 Bill</i>	<i>Proposed 2025 Bill</i>
13 Ccf (9,725 gallons)	\$27.11	\$27.41	\$28.99	\$30.49

**How does the rest of this process work?**

This application has been assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding will review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information, please call **(415) 703-1584**, email **PublicAdvocatesOffice@cpuc.ca.gov**, or visit **PublicAdvocates.cpuc.ca.gov**.

**Where can I get more information?**

Contact: **California Water Service**

Phone: (559) 624-1600

Email: [infoVIS@calwater.com](mailto:infoVIS@calwater.com)

Mail: 216 North Valley Oaks Drive, Visalia, CA 93292

A copy of the application and any related documents may also be reviewed at **[calwater.com/iip/2021](http://calwater.com/iip/2021)**.

**If you cannot attend the PPH scheduled for your service area, you may attend one for another service area. Below are the dates and times for all of the PPHs.**

**Chico and Oroville**

Date: April 4, 2022

Time: 5:30 p.m.

**Bakersfield, Stockton, and Salinas Valley Region**

**(Salinas and King City)**

Date: April 18, 2022

Time: 5:30 p.m.

**Dominguez and Hermosa Redondo**

Date: April 5, 2022

Time: 5:30 p.m.

**RDV-Coast Springs, Dixon, East Los Angeles,**

**Livermore, and Marysville**

Date: April 19, 2022

Time: 5:30 p.m.

**Antelope Valley, Bayshore, Bear Gulch, Selma,**

**RDV-Unified, RDV-Lucerne, and Westlake**

Date: April 6, 2022

Time: 5:30 p.m.

**Los Altos, Palos Verdes, Visalia, and Willows**

Date: April 20, 2022

Time: 5:30 p.m.

**Kern River Valley**

Date: April 8, 2022

Time: 5:30 p.m.

**Customers unable to attend any of those**

**public participation hearings**

Date: April 22, 2022

Time: 2:30 p.m.

Date: April 25, 2022

Time: 5:30 p.m.

**ACCESS FOR ALL MEETINGS:**

Webcast: **[adminmonitor.com/ca/cpuc](http://adminmonitor.com/ca/cpuc)**

Call-in number: **(800) 857-1917**

Passcode: **7218384**

To Speak: **\*1**

A CPUC fact sheet with details on this application is available online at **[cpuc.ca.gov/PPH](http://cpuc.ca.gov/PPH)**.

Contact: **CPUC**

Please visit **[apps.cpuc.ca.gov/c/A2107002](http://apps.cpuc.ca.gov/c/A2107002)** to submit a comment about this proceeding on the CPUC Docket Card, or to view documents and other public comments related to this proceeding.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: (866) 849-8390 (toll-free) or (415) 703-2074

Email: [Public.Advisor@cpuc.ca.gov](mailto:Public.Advisor@cpuc.ca.gov)

Mail: CPUC Public Advisor's Office

505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Application 21-07-002** in any communications you have with the CPUC regarding this matter.