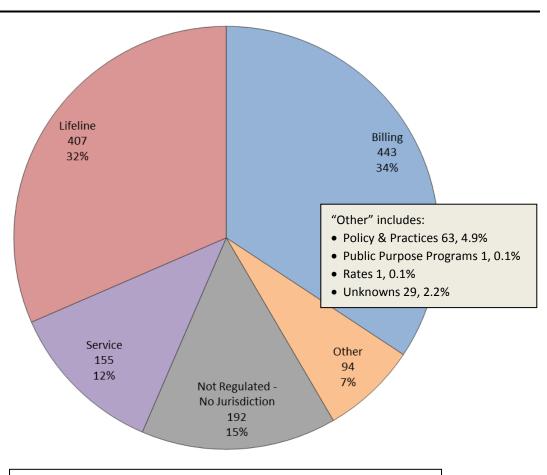
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY

Consumer Contacts
January 2014



Communications Industry related consumer contacts to CAB for January 2014

Phone 494 Written 797 Total Contacts 1291

More information on this data can be found through the following links:

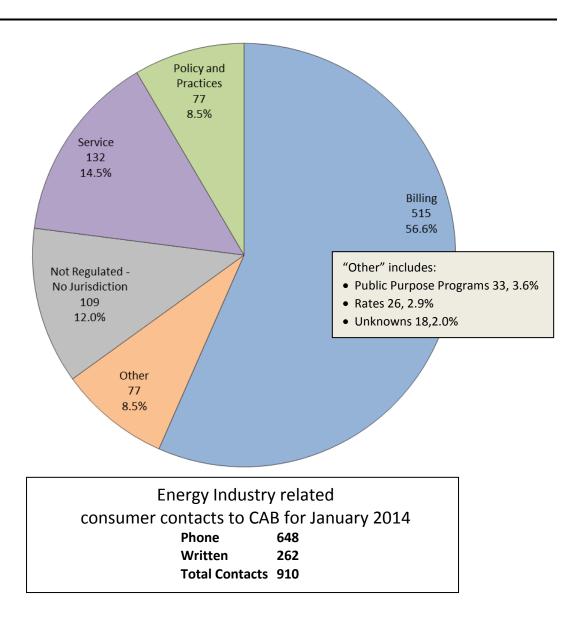
- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY

Consumer Contacts
January 2014



More information on this data can be found through the following links:

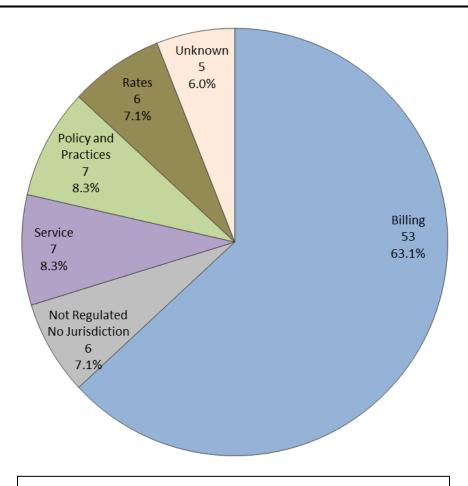
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY

Consumer Contacts January 2014



Water Industry related
consumer contacts to CAB for January 2014
Phone 55
Written 29
Total Contacts 84

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.