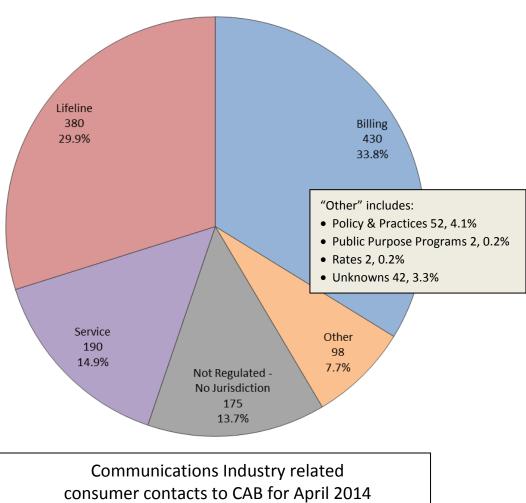
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY

Consumer Contacts April 2014



Phone 544 Written 729 **Total Contacts 1273**

More information on this data can be found through the following links:

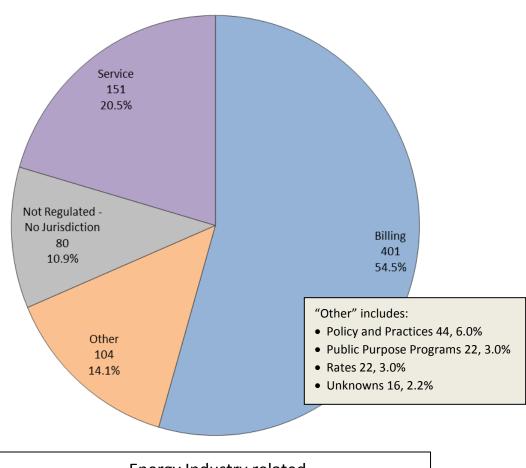
- Table 1 reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- Table 2 reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY

Consumer Contacts April 2014



Energy Industry related
consumer contacts to CAB for April 2014
Phone 521
Written 215
Total Contacts 736

More information on this data can be found through the following links:

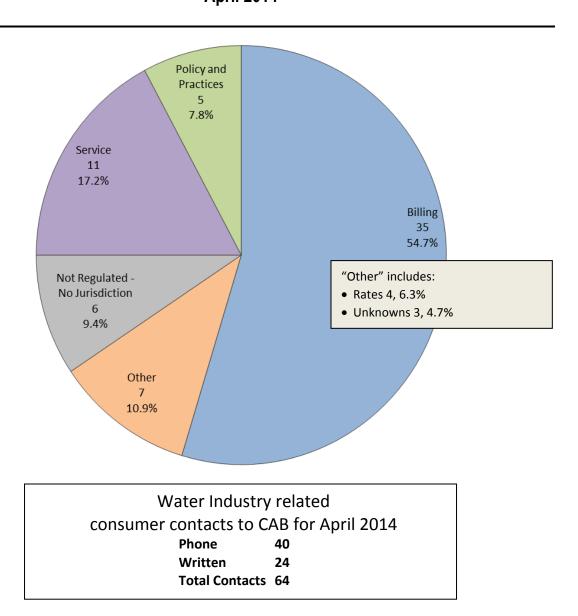
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY

Consumer Contacts
April 2014



More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.