

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
October 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **October 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

| Utility Code | Utility Name | Billing | | | LifeLine | | | Not Regulated - No Jurisdiction | | | Policy & Practices | | | Public Purpose Programs | | | Rates | | | Service | | | Unknown/Pending Assignment | | | Grand Total |
|------------------------------------|--|---------|---------|-------|----------|---------|-------|---------------------------------|---------|-------|--------------------|---------|-------|-------------------------|---------|-------|-------|---------|-------|---------|---------|-------|----------------------------|---------|-------|-------------|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | |
| CER4451 | Air Voice Wireless, LLC | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CLC6184 | Astound Broadband | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 1 |
| CLC1001, IEC1001 | AT&T California | 81 | 60 | 141 | 19 | 37 | 56 | 32 | 31 | 63 | 14 | 7 | 21 | - | - | - | 1 | 1 | 2 | 50 | 33 | 83 | - | - | - | 366 |
| CLC5002, CLC6346, IEC5002, IEC6346 | AT&T Corp. | - | 1 | 1 | - | - | - | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | 2 | 2 | - | - | - | 5 |
| IEC5800 | AT&T Long Distance | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | - | 2 |
| CEC3014, CEC3021 | AT&T Mobility | 8 | 23 | 31 | - | - | - | 4 | 3 | 7 | - | 3 | 3 | - | - | - | - | - | - | 4 | 3 | 7 | - | - | - | 48 |
| CER4433 | Bandwidth.com, Inc. | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 1 |
| CLC7118 | Birch Communications | 4 | 15 | 19 | - | - | - | - | - | - | - | 5 | 5 | - | - | - | - | - | - | 1 | 1 | 2 | - | - | - | 26 |
| CLC6764, CLC7222 | Blue Casa Telephone, LLC | 1 | 2 | 3 | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 4 |
| CLC6955, CLR6955, IEC6955 | Bright House Networks Information Services (California), LLC | - | 1 | 1 | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 |
| DVS1333 | Broadvoice, Phone Power | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CER4412 | Budget Mobile | - | - | - | 4 | 21 | 25 | 2 | - | 2 | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | 28 |
| CLR7127, IER7127 | Central Telecom Long Distance, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CLC5335 | CenturyLink | - | 1 | 1 | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 |
| CLC6878, CLR6878, IEC6878 | Charter | - | - | - | - | - | - | 2 | 1 | 3 | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | 4 |
| DVS1208 | Charter Advanced Services (CA), LLC | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CLC5698, IEC5698 | Comcast Digital Phone | 1 | 3 | 4 | - | - | - | 3 | 1 | 4 | 1 | - | 1 | - | - | - | - | - | - | 1 | 5 | 6 | - | - | - | 15 |
| CLC1015, IEC1015 | Consolidated Communications | - | 1 | 1 | - | - | - | - | 1 | 1 | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | 3 |
| IER7261 | Consolidated Communications Enterprise Services, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CER4328 | Consumer Cellular, Inc. | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | - | 1 |
| CLR5425 | Covista, Inc. | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 |
| CLC5684, IEC5684 | Cox; Cox Communications; Cox Business | 2 | - | 2 | - | 1 | 1 | 2 | 2 | 4 | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | 1 | 1 | 9 |
| CER4308 | CREDO | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CEC3076 | Cricket Communications, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| IEC6096 | Edison Carrier Solutions | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CER4436 | enTouch | - | - | - | 7 | 2 | 9 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 9 |
| IEC6676 | FirstLink Communications | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CLC5429, IEC5429 | Frontier Communications of America, Inc. | - | 1 | 1 | 1 | - | 1 | 2 | 1 | 3 | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | 1 | 1 | 7 |

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|--|--|---------|---------|-------|----------|---------|-------|---------------------------------|---------|-------|--------------------|---------|-------|-------------------------|---------|-------|-------|---------|-------|---------|---------|-------|-----------------------------|---------|-------|-------------|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | |
| LEC1026 | Frontier Communications of the Southwest, Inc. | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CLC6842 | Granite Telecommunications, | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| DVS1228 | Hughes; HughesNet | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| IEC5377 | Integra Telecom | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CER4372 | I-Wireless, LLC | - | - | - | - | 5 | 5 | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 6 | |
| CLC5941 | Level 3 Communications, LLC | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 | |
| CER4442 | Life Wireless | - | - | - | 1 | 4 | 5 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 5 | |
| IEC5864 | Locus Telecommunications, Inc. | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| IER6532 | Long Distance Consolidated Billing Co. | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CLC7017, CLR7017, IEC7017 | Mediacom Communications Corp. | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 1 | |
| CEC3079 | MetroPCS | - | - | - | - | - | - | 2 | - | 2 | - | - | - | - | - | - | - | - | 2 | 1 | 3 | - | - | - | 5 | |
| CLC6927, CLR6927, IER6927 | OneTouch Communications; Touch Base Communications | 2 | 1 | 3 | - | - | - | - | - | - | 1 | 2 | 3 | - | - | - | - | - | - | - | - | - | - | - | 6 | |
| CLC6005, IEC6005 | Peak Communications | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CLC5502, CLR5502, IEC5502 | Preferred Long Distance, Inc. | 1 | - | 1 | - | - | - | - | - | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | 3 | |
| IER6882 | Quasar Communications Corp. | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 | |
| CER4387 | ReachOut Wireless | - | - | - | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | 3 | |
| CLC6585 | Sage Telecom Communications, LLC | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 1 | |
| CLR7002 | Sonic Telecom, LLC | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CLC7005, IER7055 | Southern California Telephone Company | - | - | - | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | - | 2 | |
| CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066 | Sprint; Sprint PCS | 8 | 11 | 19 | 4 | 26 | 30 | 4 | 1 | 5 | 5 | 3 | 8 | - | - | - | - | - | 6 | 2 | 8 | - | - | - | 70 | |
| CER4380 | Surelink Mobile, TruConnect | - | - | - | 1 | 9 | 10 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 10 | |
| CER4411 | Tag Mobile, LLC | - | - | - | - | 3 | 3 | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 4 | |
| DVS1113 | Teleconnect, Inc. | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| IER6725 | Teledias Communications, Inc. | 1 | 2 | 3 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 3 | |
| CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859 | Telepacific Communications | - | 1 | 1 | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 | |
| IER6444 | Teleuno, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | |
| CER4380 | Telscape Communications, Inc.; Surelink Mobile | 2 | - | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 3 | |
| CLC6874, CLR6874, DVS1158, IEC6874, IER6874 | Time Warner Cable | 6 | 2 | 8 | - | - | - | 10 | 7 | 17 | - | 1 | 1 | - | - | - | - | - | 1 | 1 | 2 | - | - | - | 28 | |

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|---------------------------|---|---------|---------|-------|----------|---------|-------|---------------------------------|---------|-------|--------------------|---------|-------|-------------------------|---------|-------|-------|---------|-------|---------|---------|-------|-----------------------------|---------|-------|-------------|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | |
| CEC3056 | T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile) | 9 | 13 | 22 | - | - | - | 4 | 8 | 12 | - | 1 | 1 | - | - | - | - | - | - | 2 | 1 | 3 | - | - | - | 38 |
| CER4360 | Total Call Mobile, LLC | - | - | - | 1 | 2 | 3 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 3 |
| CER4231 | Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America) | - | 2 | 2 | - | 1 | 1 | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | 1 | 3 | 4 | - | - | - | 9 |
| IER7003 | Ttusa Acquisition, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CEC3043 | United States Cellular Corporation | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| IER7170 | United Telecom, Inc. | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CLC5253, IEC5253 | Verizon Access Transmission Services | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CER4386, IEC5378 | Verizon Business Services | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| CER4439, CLC1002, LEC1002 | Verizon California, Inc. | 30 | 25 | 55 | 4 | 9 | 13 | 15 | 6 | 21 | 1 | 4 | 5 | - | - | - | - | 1 | 1 | 9 | 10 | 19 | - | - | - | 114 |
| IEC5732 | Verizon Long Distance, LLC | 1 | 1 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 |
| CEC3029 | Verizon Wireless, LLC | 9 | 35 | 44 | - | - | - | 2 | 6 | 8 | 3 | 5 | 8 | - | - | - | - | - | - | 2 | 6 | 8 | - | - | - | 68 |
| CER4327 | Virgin Mobile | - | 1 | 1 | - | 2 | 2 | 2 | - | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 5 |
| DVS1135 | Vonage America, Inc. | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 3 |
| CRTSLX | XEROX | - | - | - | 110 | 203 | 313 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 313 |
| CLC5553, IEC5553 | XO Communications Services | 1 | 1 | 2 | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | 1 | 1 | - | - | - | 4 |
| Total | | 175 | 219 | 394 | 153 | 327 | 480 | 93 | 80 | 173 | 27 | 34 | 61 | - | - | - | 1 | 2 | 3 | 86 | 73 | 159 | 2 | 2 | 4 | 1,274 |