

**Communications Industry  
Consumer Contacts - Total Presented by Company and Category  
December 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **December 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.**

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
CLC6342, IER6342	ACN Communications Services, Inc.	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC1001, LEC1001	AT&T California	84	54	138	11	30	41	47	24	71	6	10	16	-	-	-	1	-	1	58	36	94	-	1	1	362	
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	-	3	3	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	2	2	-	-	-	6	
IEC5800	AT&T Long Distance	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CEC3014, CEC3021	AT&T Mobility	10	13	23	-	-	-	5	1	6	2	6	8	-	-	-	-	-	-	3	2	5	-	2	2	44	
CER4385	Atrium Wireless Partners, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC7118	Birch Communications	2	7	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9	
CLC6764, CLC7222	Blue Casa Telephone, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2	
CLC7160	Broadvox-CLEC, LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4412	Budget Mobile	-	-	-	2	14	16	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	16	
CLC6878, CLR6878, IEC6878	Charter	-	-	-	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4	
VSP0021	Comcast Cable Communications Management, LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5698, IEC5698	Comcast Digital Phone	1	-	1	-	-	-	6	2	8	1	-	1	-	-	-	-	-	-	1	3	4	-	-	-	14	
CLC1015, LEC1015	Consolidated Communications	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3	
CER4328	Consumer Cellular, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2	
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	-	2	2	-	1	1	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	5	
CER4308	CREDO	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3076	Cricket Communications, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4460	Cricket Wireless, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4436	enTouch	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC5429, IEC5429	Frontier Communications of America, Inc.	1	-	1	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4	
DVS1104	Fusion Telecommunications International, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5685	Global Crossing Local Services, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4381	Greatcall, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2	
CLC6083, IEC6083	Integra Telecom	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1	
CER4372	I-Wireless, LLC	-	-	-	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
CER4442	Life Wireless	-	-	-	3	4	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
IER7048	Long Distance Access, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC7017, CLR7017, IEC7017	Mediacom Communications Corp.	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1101	Megapath, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	
CEC3079	MetroPCS	2	-	2	-	1	1	3	-	3	-	1	1	-	-	-	-	-	-	-	-	-	-	-	7	
CLR7205	Net Talk.com, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5502, CLR5002, IEC5502	Preferred Long Distance, Inc.	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	1	
IER6882	Quasar Communications Corp.	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CER4387	ReachOut Wireless	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
LEC1016	Sierra Telephone Company, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC7172	Snowcrest Telephone, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC7005, IER7055	Southern California Telephone Company	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	16	8	24	2	33	35	5	1	6	3	3	6	-	-	-	-	-	-	2	6	8	-	2	2	81
CER4380	Surelink Mobile; TruConnect	-	-	-	1	8	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9	
CLC6324	Surewest Televideo	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4411	Tag Mobile, LLC	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
IER6725	Teledias Communications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	-	4	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	1	1	6
IER6444	Teleuno, Inc.	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
CER4380	Telscape Communications, Inc.; Surelink Mobile	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	3	
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	3	2	5	-	-	-	7	-	7	-	1	1	-	-	-	-	-	-	3	-	3	-	-	16	
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	6	4	10	-	-	-	6	6	12	-	-	-	-	-	-	-	-	-	1	2	3	-	1	1	26
CER4360	Total Call Mobile, LLC	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	4	2	6	-	-	-	3	2	5	1	1	2	-	-	-	-	-	-	-	1	1	-	-	14	
IEC5403	TTI National, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5807	Utility Telephone	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC5253, IEC5253	Verizon Access Transmission Services	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	

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		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4439, CLC1002, LEC1002	Verizon California, Inc.	20	14	34	2	7	9	15	2	17	1	3	4	-	-	-	-	-	-	12	12	24	-	-	-	88
CEC3029	Verizon Wireless, LLC	13	35	48	-	-	-	6	5	11	1	8	9	-	-	-	1	-	1	-	1	1	-	-	-	70
CER4327	Virgin Mobile	-	-	-	2	6	8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8
DVS1135	Vonage America, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
DVS1365	WaveNation LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CLR7214	Windstream Nuvox, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CRTSLX	XEROX	-	-	-	77	242	319	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	319
CLC5553, IEC5553	XO Communications Services	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6989	Ymax Communications Corporation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
	<b>Total</b>	176	161	337	103	356	459	108	51	159	17	36	53	-	-	-	2	-	2	88	70	158	-	7	7	1,175