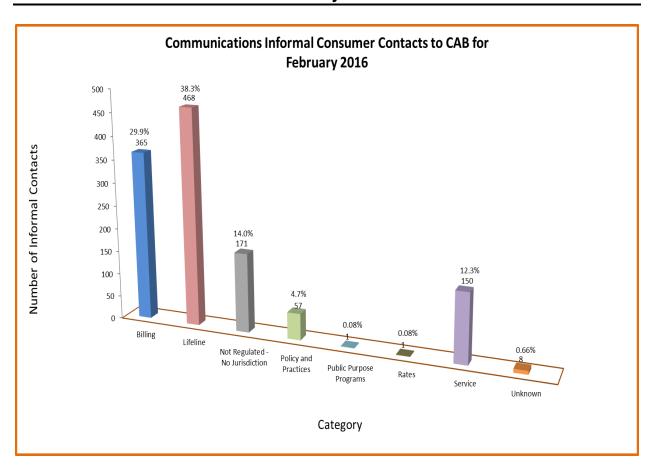
# California Public Utilities Commission Consumer Service and Information Division

## **COMMUNICATIONS INDUSTRY**

Consumer Contacts February 2016



Communications Industry related consumer contacts to CAB for February 2016

Phone 499 Written 722 Total Contacts 1221

More information on this data can be found through the following links:

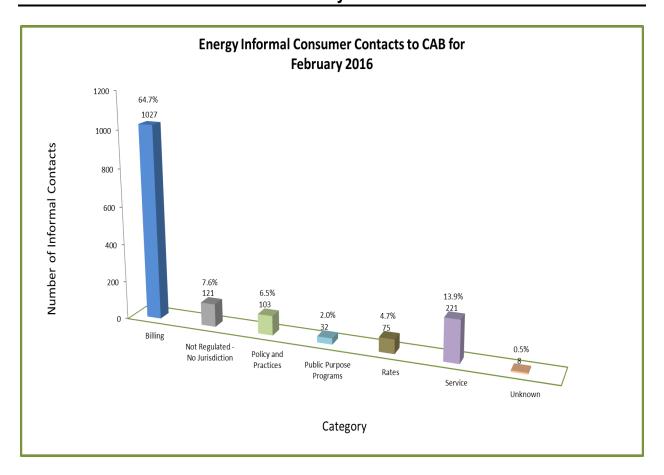
- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

# California Public Utilities Commission Consumer Service and Information Division

## **ENERGY INDUSTRY**

Consumer Contacts February 2016



Energy Industry related
consumer contacts to CAB for February 2016
Phone 776
Written 811
Total Contacts 1587

More information on this data can be found through the following links:

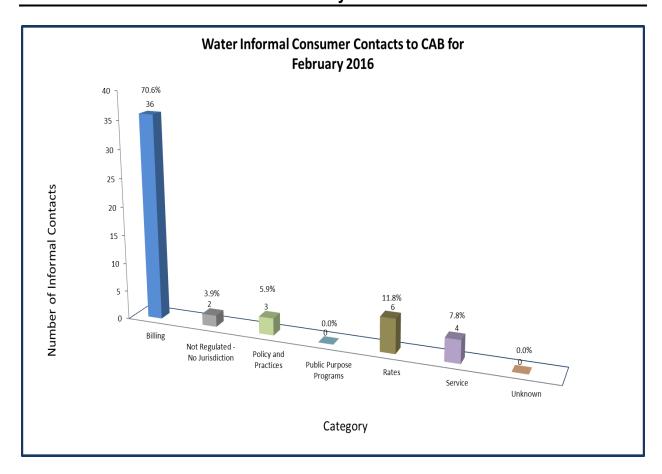
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

# California Public Utilities Commission Consumer Service and Information Division

### **WATER INDUSTRY**

Consumer Contacts February 2016



Water Industry related
consumer contacts to CAB for February 2016
Phone 29
Written 22
Total Contacts 51

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.