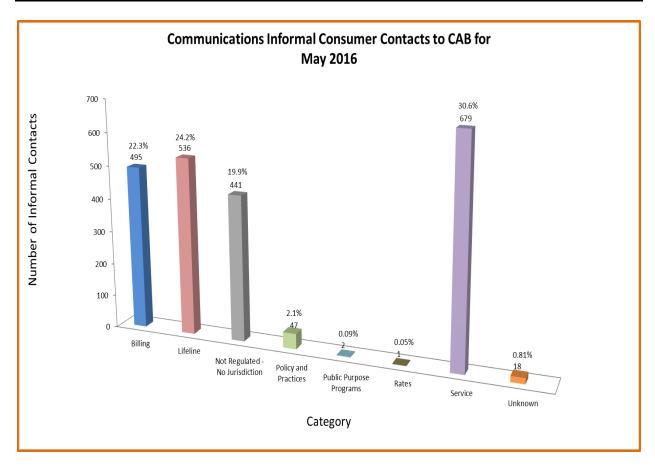
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY Consumer Contacts May 2016



| Communications Inc consumer contacts to C | |
|--|------|
| Phone | 742 |
| Written | 1477 |
| Total Contacts | 2219 |

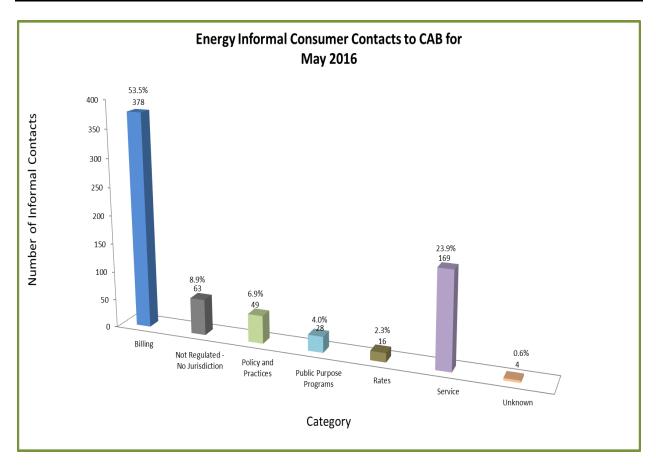
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY Consumer Contacts May 2016



| Energy Industry | |
|------------------------|-----------------|
| consumer contacts to C | AB for May 2016 |
| Phone | 468 |
| Written | 239 |
| Total Contacts | 707 |

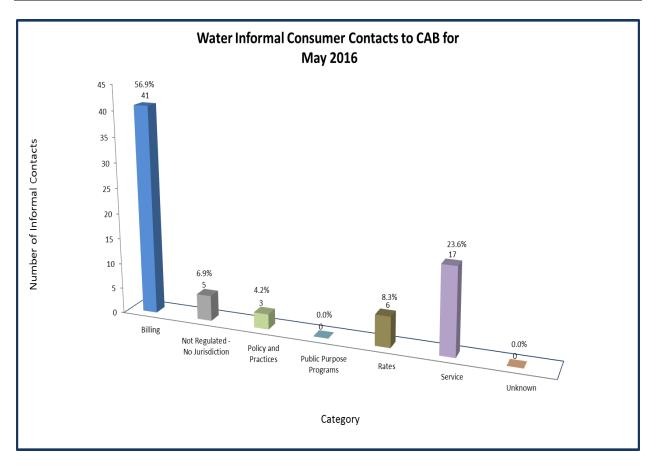
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY Consumer Contacts May 2016



| Water Industr | ry related | |
|----------------------|------------------|--|
| consumer contacts to | CAB for May 2016 | |
| Phone | 44 | |
| Written | 28 | |
| Total Contact | ts 72 | |

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.