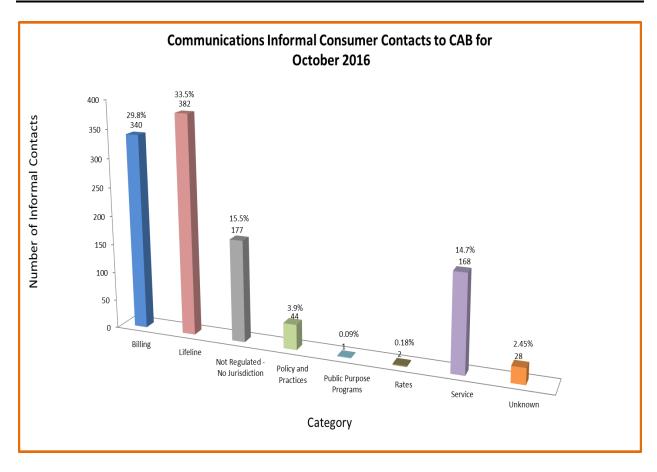
COMMUNICATIONS INDUSTRY Consumer Contacts October 2016



Communications Industry related consumer contacts to CAB for October 2016				
Phone	413			
Written	729			
Total Contacts	1142			

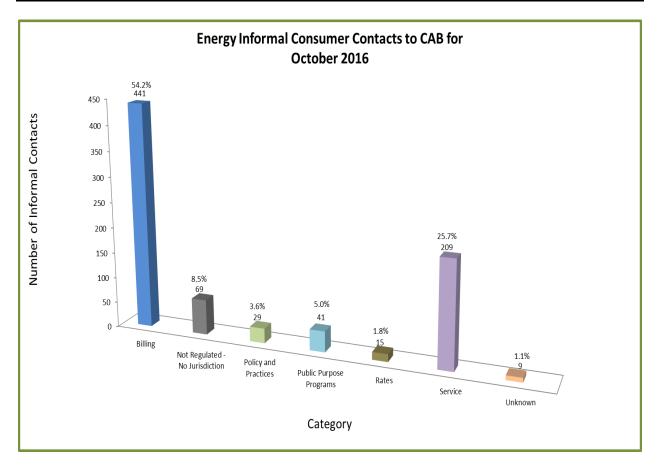
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY Consumer Contacts October 2016



Energy Industry related consumer contacts to CAB for October 2016			
	Phone Written Total Conta	533 280 cts 813	

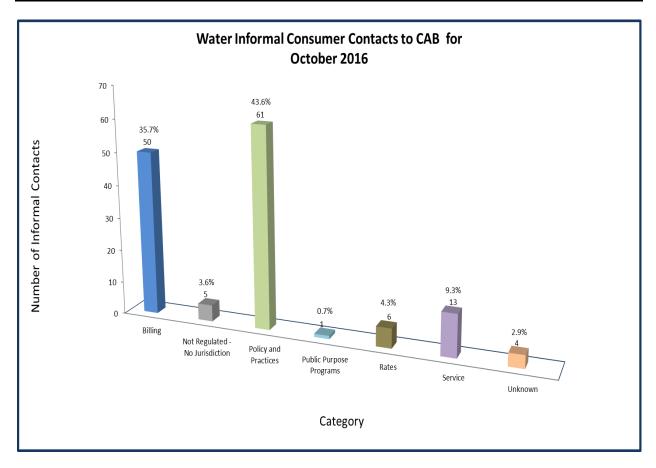
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY Consumer Contacts October 2016



Water Industry related consumer contacts to CAB for October 2016				
	Phone	44		
	Written	96		
	Total Contacts	140		

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.