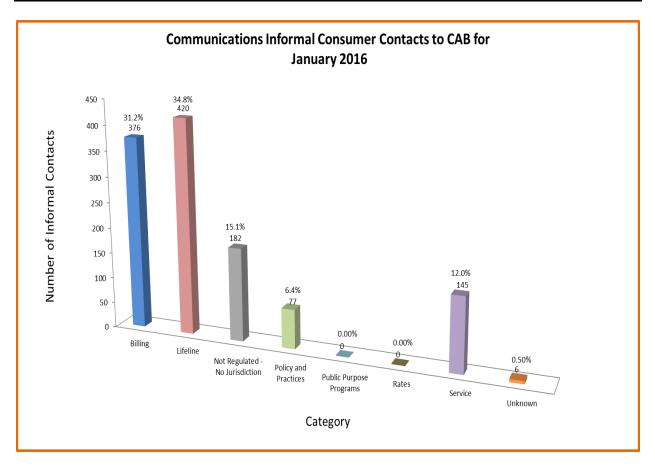
California Public Utilities Commission Consumer Service and Information Division

## COMMUNICATIONS INDUSTRY Consumer Contacts January 2016



Communications Industry related consumer contacts to CAB for January 2016			
Phone	467		
Written Total Contacts	739		
l otal Contacts	5 1200		

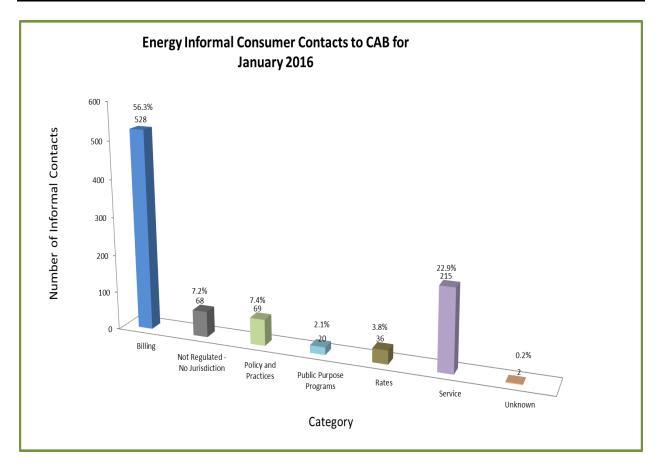
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

## ENERGY INDUSTRY Consumer Contacts January 2016



Energy Industry related consumer contacts to CAB for January 2016 Phone 640 Written 298 Total Contacts 938

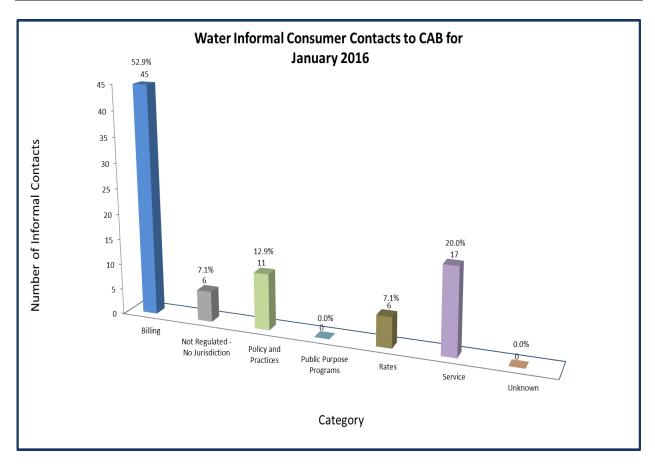
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

## California Public Utilities Commission Consumer Service and Information Division

## WATER INDUSTRY Consumer Contacts January 2016



Water Industry related consumer contacts to CAB for January 2016		
Р	hone	49
v	Vritten	36
т	otal Contacts	85

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.