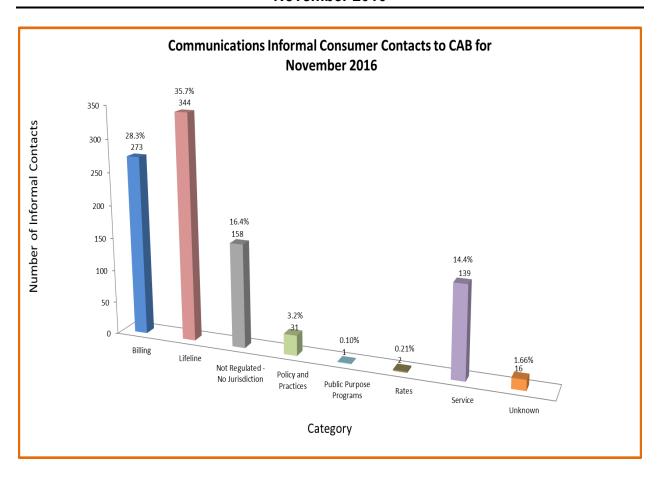
# California Public Utilities Commission Consumer Service and Information Division

### **COMMUNICATIONS INDUSTRY**

Consumer Contacts
November 2016



Communications Industry related consumer contacts to CAB for November 2016

Phone 351 Written 613 Total Contacts 964

More information on this data can be found through the following links:

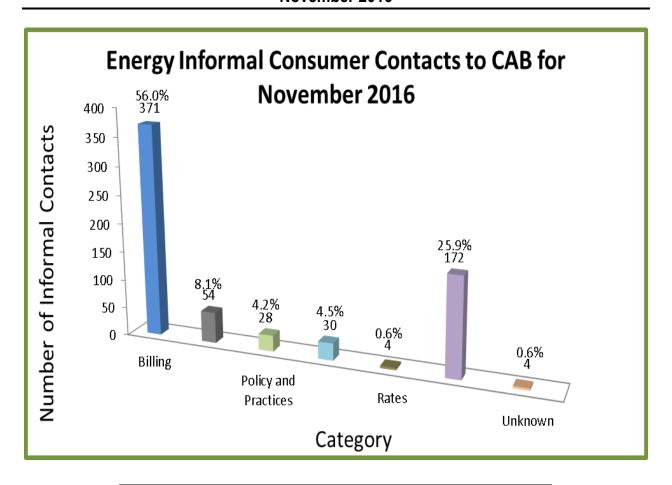
- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

# California Public Utilities Commission Consumer Service and Information Division

### **ENERGY INDUSTRY**

Consumer Contacts
November 2016



Energy Industry related
consumer contacts to CAB for November 2016
Phone 437
Written 226
Total Contacts 663

More information on this data can be found through the following links:

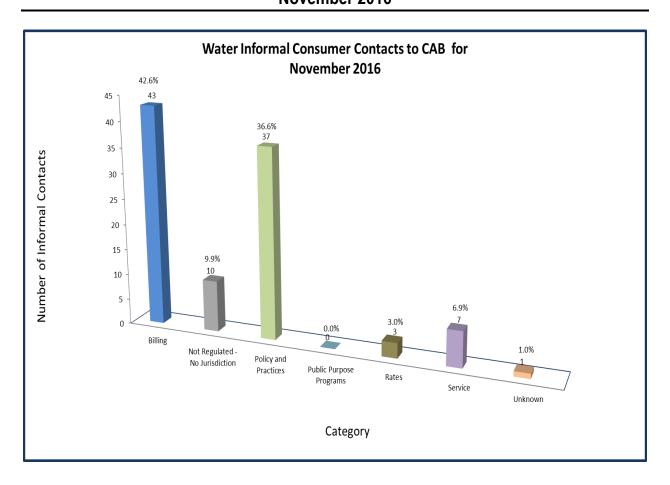
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

# California Public Utilities Commission Consumer Service and Information Division

### **WATER INDUSTRY**

Consumer Contacts
November 2016



Water Industry related
consumer contacts to CAB for November 2016
Phone 36
Written 65
Total Contacts 101

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.