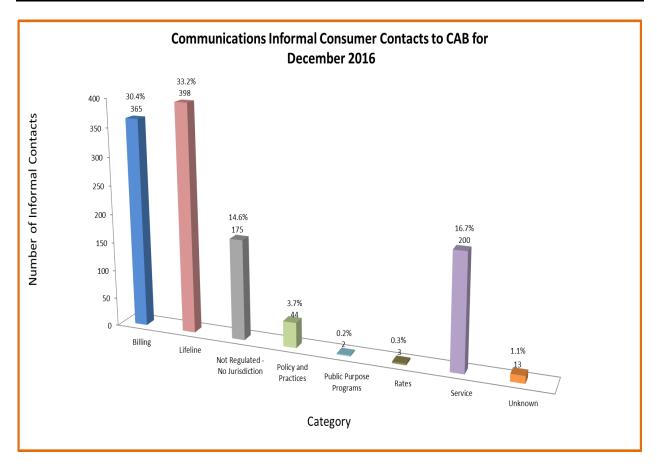
COMMUNICATIONS INDUSTRY Consumer Contacts December 2016



Communications Industry related consumer contacts to CAB for December 2016			
consumer con	Phone	511	
	Written	689	
	Total Contacts	1200	

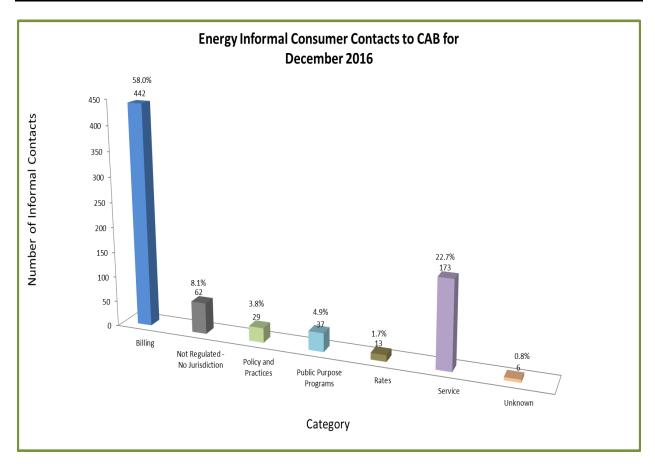
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY Consumer Contacts December 2016



Energy Industry related			
consumer contacts to CAB for December 2016			
Phone	514		
Written	248		
Total Contacts	762		

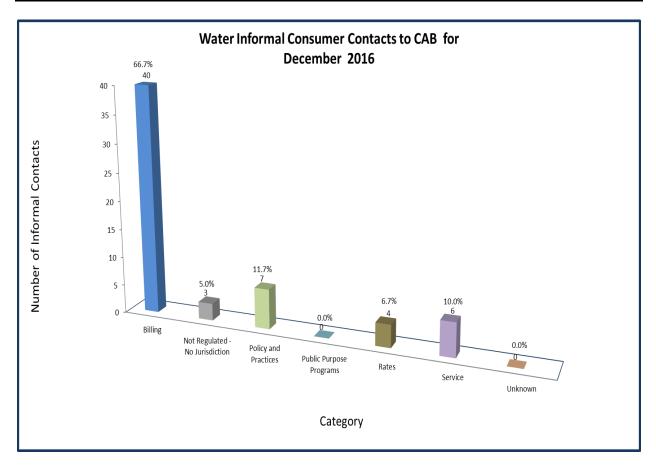
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY Consumer Contacts December 2016



Water Industry related			
consumer contacts to CAB for December 2016			
Phone	32		
Written	28		
Total Contacts	60		

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.