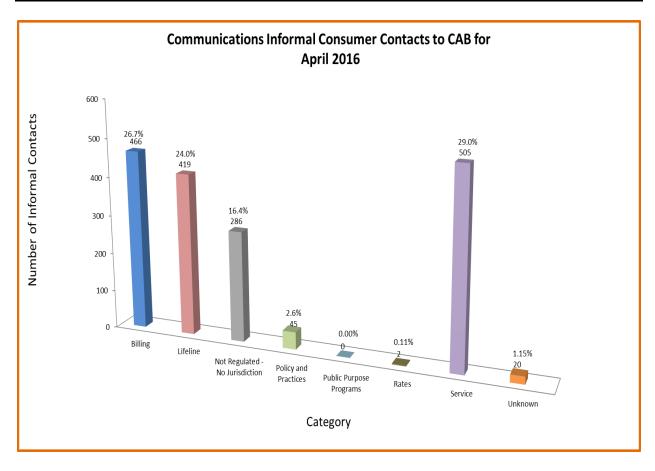
California Public Utilities Commission Consumer Service and Information Division

### COMMUNICATIONS INDUSTRY Consumer Contacts April 2016



Communications Industry related consumer contacts to CAB for April 2016			
Phone	719		
Written	n 1024		
Total Co	ontacts 1743		

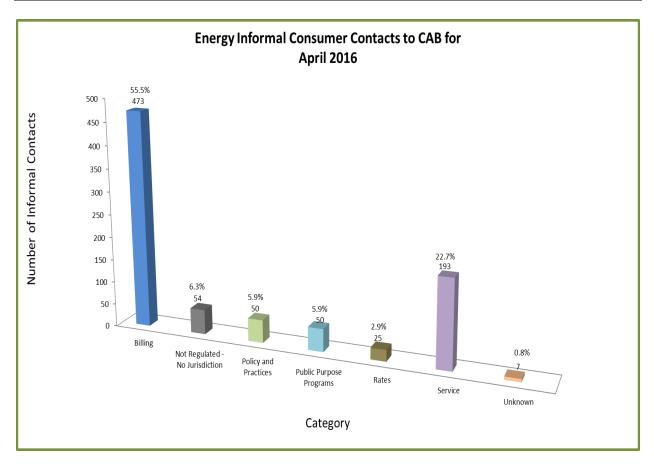
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

### California Public Utilities Commission Consumer Service and Information Division

# ENERGY INDUSTRY Consumer Contacts April 2016



Energy Industry related			
consumer contacts to CAB for April 2016			
	Phone	517	
	Written	335	
	<b>Total Contacts</b>	852	

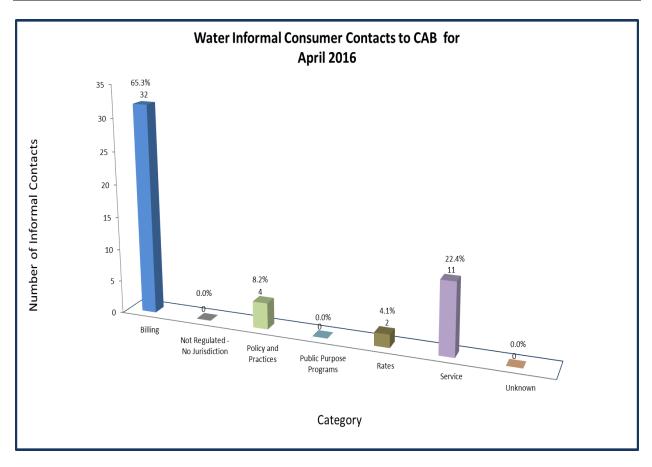
More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

### California Public Utilities Commission Consumer Service and Information Division

# WATER INDUSTRY Consumer Contacts April 2016



Water Industry related			
consumer contacts to CAB for April 2016			
Phone	22		
Written	27		
Total Contacts	49		

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.