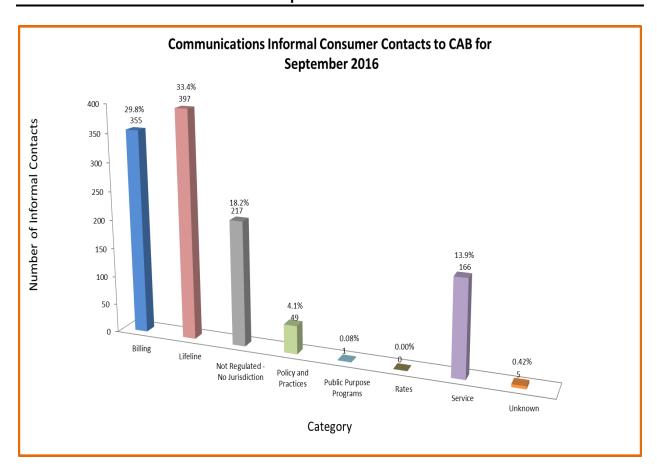
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY

Consumer Contacts
September 2016



Communications Industry related consumer contacts to CAB for September 2016

Phone 409 Written 781 Total Contacts 1190

More information on this data can be found through the following links:

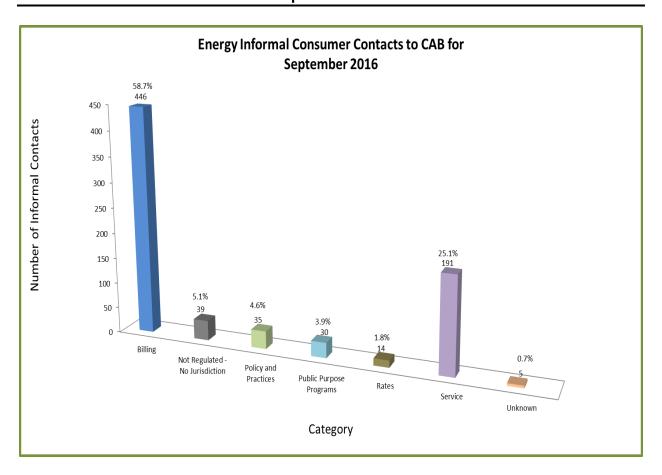
- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY

Consumer Contacts
September 2016



Energy Industry related consumer contacts to CAB for September 2016

Phone 517 Written 243 Total Contacts 760

More information on this data can be found through the following links:

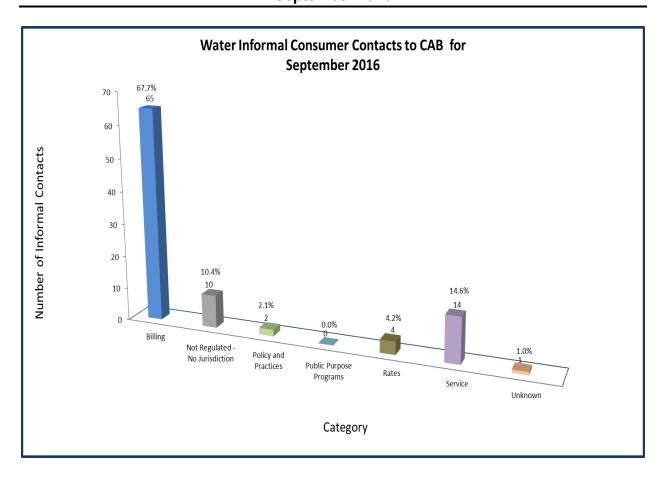
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY

Consumer Contacts
September 2016



Water Industry related
consumer contacts to CAB for September 2016
Phone 61
Written 35
Total Contacts 96

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.