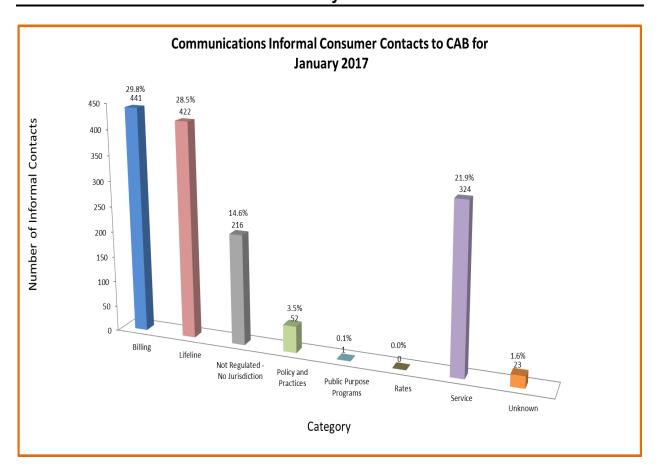
California Public Utilities Commission Consumer Service and Information Division

COMMUNICATIONS INDUSTRY

Consumer Contacts
January 2017



Communications Industry related consumer contacts to CAB for January 2017

Phone 629

Written 850

Total Contacts 1479

More information on this data can be found through the following links:

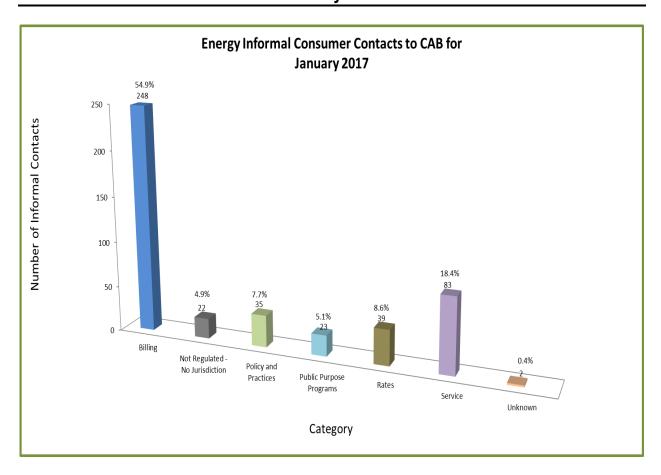
- <u>Table 1</u> reports the total number of Communications Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Communications Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

ENERGY INDUSTRY

Consumer Contacts
January 2017



Energy Industry related
consumer contacts to CAB for January 2017
Phone 138
Written 314
Total Contacts 452

More information on this data can be found through the following links:

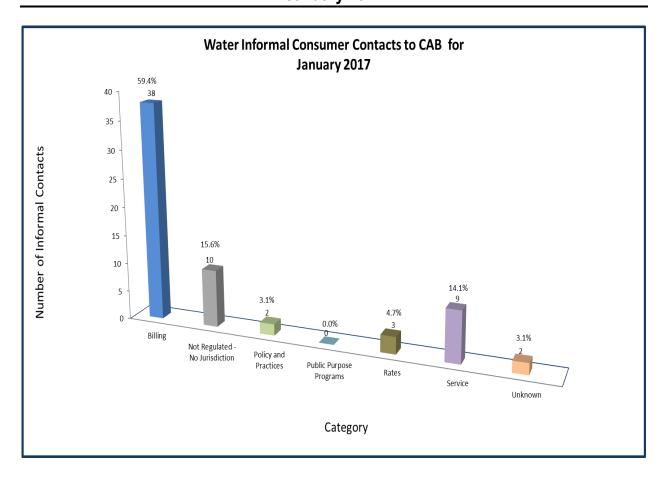
- <u>Table 1</u> reports the total number of Energy Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Energy Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.

California Public Utilities Commission Consumer Service and Information Division

WATER INDUSTRY

Consumer Contacts
January 2017



Water Industry related consumer contacts to CAB for January 2017

Phone 49

Written 15

Total Contacts 64

More information on this data can be found through the following links:

- <u>Table 1</u> reports the total number of Water Industry related consumer contacts for the period, presented by both utility company and category.
- <u>Table 2</u> reports the total number of Water Industry related consumer contacts for the period that require enhanced processing, presented by utility company, category and subcategory.

Table of definitions can be found here.