

## Energy Industry

### Consumer Contacts - Total Presented by Company and Category

### February 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **February 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC913	Golden State Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ESP1371	Liberty Power Holdings LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC922	Noble Americas Energy Solutions LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	183	295	478	20	12	32	14	17	31	3	6	9	28	41	69	50	25	75	1	1	2	696
ELC901	Pacificorp	2	10	12	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13
ELC863	Peninsula Clean Energy Authority	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	13	16	29	4	1	5	2	1	3	1	1	2	2	-	2	7	2	9	-	-	-	50
ELC338, GAS338, MUL338	Southern California Edison Company	120	57	177	15	7	22	6	4	10	20	7	27	9	4	13	34	15	49	2	-	2	300
GAS904	Southern California Gas Company	40	20	60	5	1	6	2	-	2	3	1	4	1	-	1	35	14	49	-	1	1	123
GAS905	Southwest Gas Corporation	3	4	7	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	9
	<b>Total</b>	363	405	768	45	22	67	24	23	47	27	15	42	40	45	85	129	56	185	3	2	5	1,199