

Energy Industry

Consumer Contacts - Total Presented by Company and Category

March 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **March 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC923	3 Phases Renewables, LLC	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
MUL87	Citizens Utilities Company of Calif	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	177	148	325	36	16	52	12	22	34	8	9	17	6	46	52	56	27	83	4	1	5	568
ELC901	Pacificorp	1	4	5	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
ELC908	Plumas Sierra Rural Electric Coop	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	18	21	39	4	-	4	1	1	2	2	1	3	-	2	2	4	3	7	1	-	1	58
ELC338, GAS338, MUL338	Southern California Edison Company	140	45	185	17	9	26	7	5	12	10	6	16	5	1	6	39	14	53	4	-	4	302
GAS904	Southern California Gas Company	49	16	65	8	3	11	4	8	12	1	-	1	-	-	-	26	19	45	-	-	-	134
GAS905	Southwest Gas Corporation	5	4	9	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	11
GAS913	Tiger Natural Gas, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		393	238	631	66	28	94	26	37	63	21	16	37	11	49	60	127	63	190	9	1	10	1,085