

Energy Industry

Consumer Contacts - Total Presented by Company and Category

April 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **April 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

| Utility Code | Utility Name | Billing | | | Not Regulated - No Jurisdiction | | | Policy & Practices | | | Public Purpose Programs | | | Rates | | | Service | | | Unknown/ Pending Assignment | | | Grand Total |
|--------------------------------|--|---------|---------|-------|---------------------------------|---------|-------|--------------------|---------|-------|-------------------------|---------|-------|-------|---------|-------|---------|---------|-------|-----------------------------|---------|-------|-------------|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | |
| ELC917 | Commerce Energy, Inc. | - | 1 | 1 | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 3 |
| ELC913 | Golden State Water Company | - | 1 | 1 | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | 2 |
| ELC945 | Liberty Power Delaware, LLC | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ESP1371 | Liberty Power Holdings LLC | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC933 | Liberty Utilities (CalPeco Electric) LLC | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | 1 |
| ELC39, GAS39, MUL39, STM39 | Pacific Gas & Electric Company | 151 | 87 | 238 | 21 | 9 | 30 | 11 | 11 | 22 | 8 | 7 | 15 | 8 | 7 | 15 | 46 | 17 | 63 | 1 | 2 | 3 | 386 |
| ELC901 | Pacificorp | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC902, GAS902, MUL902, STM902 | San Diego Gas & Electric Company | 11 | 9 | 20 | 2 | 3 | 5 | 1 | 19 | 20 | 1 | 2 | 3 | 1 | - | 1 | 5 | 3 | 8 | - | 1 | 1 | 58 |
| ELC903 | Sierra Pacific Power Company | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC707 | Sonoma Clean Power | - | - | - | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC338, GAS338, MUL338 | Southern California Edison Company | 123 | 55 | 178 | 12 | 9 | 21 | 3 | 3 | 6 | 6 | 2 | 8 | 4 | - | 4 | 31 | 19 | 50 | - | - | - | 267 |
| GAS904 | Southern California Gas Company | 41 | 14 | 55 | 10 | 2 | 12 | - | 1 | 1 | - | - | - | 1 | - | 1 | 26 | 13 | 39 | - | 1 | 1 | 109 |
| GAS905 | Southwest Gas Corporation | 6 | 3 | 9 | 1 | - | 1 | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 11 |
| GAS913 | Tiger Natural Gas, Inc. | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| Total | | 335 | 171 | 506 | 47 | 26 | 73 | 15 | 34 | 49 | 15 | 12 | 27 | 14 | 7 | 21 | 109 | 52 | 161 | 2 | 4 | 6 | 843 |