

## Energy Industry

### Consumer Contacts - Total Presented by Company and Category

### May 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **May 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917	Commerce Energy, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric), LLC	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	5
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	129	76	205	18	12	30	11	6	17	4	4	8	4	2	6	45	17	62	2	3	5	333
ELC901	Pacificorp	1	-	1	-	1	1	-	-	-	1	-	1	-	-	-	1	-	1	-	-	-	4
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	16	14	30	2	3	5	1	7	8	-	2	2	-	-	-	9	4	13	1	-	1	59
ELC338, GAS338, MUL338	Southern California Edison Company	112	53	165	26	9	35	3	5	8	13	10	23	5	13	18	38	13	51	3	-	3	303
GAS904	Southern California Gas Company	40	16	56	6	3	9	4	2	6	1	-	1	-	-	-	23	13	36	3	-	3	111
ELC940	Southern California Regional Energy Network	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	4	4	8	-	-	-	-	-	-	-	-	-	-	-	-	4	-	4	-	-	-	12
GAS913	Tiger Natural Gas, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Total</b>		303	167	470	52	29	81	19	20	39	20	16	36	10	15	25	121	48	169	9	3	12	832